



**Aviation, Maritime, Freight & Canals Directorate**

**Clyde and Hebrides Ferry Services**

**Contract for the Provision of Ferry Services  
Between the Scottish Ministers and  
Calmac Ferries Ltd**

**Part 4  
Appendix to Contract and Schedules  
22 AUGUST 2016  
TS/MTRIPS/SER/2015/01**

**PUBLISHED VERSION  
JULY 2017**

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**CLYDE AND HEBRIDES FERRY SERVICES  
CONTRACT FOR THE PROVISION OF FERRY SERVICES**

**PART 4**

**APPENDICES TO CONTRACT AND SCHEDULES**

**22 AUGUST 2016  
TS/MTRIPS/SER/2015/01**

Executed Contract 22.08.16	Clyde and Hebrides Ferry Services Contract for Provision of Ferry Services Part 4 - Appendices
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Executed Contract 22.08.16	Clyde and Hebrides Ferry Services Contract for Provision of Ferry Services Part 4 - Appendices
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## **Public Service Contract**

**Between**

**The Scottish Ministers**

**And**

**Calmac Ferries Ltd**

**Dated: 22 AUGUST 2016**

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Executed Contract 22.08.16

Clyde and Hebrides Ferry Services  
Contract for Provision of Ferry Services  
Part 4 - Appendices

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Executed Contract 22.08.16

Clyde and Hebrides Ferry Services  
Contract for Provision of Ferry Services  
Part 4 - Appendices

**CONTRACT AND SCHEDULES 1-5 ARE CONTAINED IN PART 1**

**SCHEDULES 6-10 ARE CONTAINED IN PART 2**

**SCHEDULES 11-17 ARE CONTAINED IN PART 3**


**APPENDICES**

The contents of this Part 4 comprise text reproduction of the embedded files or imported and referenced documents within the Schedules included within Parts 1-3. Each item below has been referenced to the Schedule and Schedule paragraph appearing within Parts 1-3.

Executed Contract 22.08.16	Clyde and Hebrides Ferry Services Contract for Provision of Ferry Services Part 4 - Appendices
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**SCHEDULE 1, DEFINITION OF INITIAL TIMETABLE**

**WINTER FERRY TIMETABLES 2014-15**


 **Caledonian MacBrayne**  
Hebridean & Clyde Ferries


# WINTER FERRY TIMETABLES


27 October 2014 - 2 April 2015

**clàir-ama agus faraidhean  
gheamhraidh 2014/15**

[www.calmac.co.uk](http://www.calmac.co.uk)

 @calmacferries or @calmac\_updates

 facebook.com/calmacferries

 YEAR OF  
FOOD  
& DRINK  
SCOTLAND 2015





### FIRTH OF CLYDE

Escape urban life for a day, or book a short break. Either way, you'll find plenty to see and do on the Firth of Clyde islands. Food and drink, golf and outdoor activities, history and culture - this region has it all.

### SOUTHERN HEBRIDES

Needing a change of scenery? They don't come much more beautiful than this. Discover islands steeped in history and legend, picture-postcard villages, secluded beaches and for whisky enthusiasts, eight working distilleries.

### INNER HEBRIDES

Powder-white beaches without so much as another person in sight, legend-rich castles and ruins, an abundance of sea birds and wildlife, and tranquil beauty wherever you look - it's hard not to relax when on the Inner Hebrides.

### Skye, Rassay & The Small Isles

Upon first glance each of these islands is as idyllic as the next. But linger longer and you'll soon find that each has its own unique personality and gems to share. Only trouble is, deciding which island to experience first.

### OUTER HEBRIDES

Also known as the Western Isles and the Long Island, the sense of peace and tranquillity you get from visiting this island chain is matched only by the warmth of the welcome when you arrive there.

## TICKET OPTIONS

With a wide variety of ticket options, you'll feel spoilt for choice. For further route information, please refer to each timetable page.

### BICYCLES

**FREE**

#### SINGLE

Wemyss Bay - Rothesay

prices from **£4.00**  
Passenger Fare

#### 5 DAY SAVER RETURN

Mallaig - Armadale

prices from **£41.35**  
Car and driver

#### 6 JOURNEY TICKETS

Oban - Craignure

prices from **£23.00**  
Passenger Fare

#### 10 JOURNEY TICKETS

Fionnphort - Iona

prices from **£16.35**  
Passenger Fare

#### ISLAND HOPSCOTCH\*

Barra, Uist, Harris & Lewis  
Hopscotch 08:

prices from **£224.00**  
Car, driver and passenger

Oban - Castlebay / Barra - Eriskay /

Berneray - Leverburgh / Stornoway - Ullapool

## HOW TO BOOK

**ONLINE** You can book tickets online 24/7 at:  
**WWW.CALMAC.CO.UK**

You'll also find inspiration and ideas for your next island getaway, along with ticket types, prices and special offers.

**TELEPHONE** Call us on: **0800 066 5000** or  
**01475 650397** and talk to our Customer Contact  
Centre. Monday - Friday 0700 - 2100, Saturday -  
Sunday 0800 - 2000.

**TURN UP & GO** Tickets for all destinations are also  
available on the day of travel or in advance from our  
Port Offices. To find out the nearest Port Office to  
you, turn to page 4.

### VISITSCOTLAND VISITOR INFORMATION CENTRES

Pop into VisitScotland Visitor Information Centre  
throughout Scotland to book your CalMac journey.  
Visit **WWW.VISITSCOTLAND.COM** to find out the  
nearest Information Centre to you.



Caledonian MacBrayne

**PORT OFFICES****FIRTH OF CLYDE, COWAL & KINTYRE**

Ardrossan	Tel: 01294 463470	ardrossan@calmac.co.uk
Brodick	Tel: 01770 302166	brodick@calmac.co.uk
Colintraive	Tel: 01700 841235	colintraive@calmac.co.uk
Largs	Tel: 01475 674134	largs@calmac.co.uk
Rothsay	Tel: 01700 502707	rothesay@calmac.co.uk
Wemyss Bay	Tel: 01475 520521	wemyss.bay@calmac.co.uk

**SOUTHERN HEBRIDES**

Campbeltown	Tel: 01586 551277	campbeltown@calmac.co.uk
Colonsay *	Tel: 01951 200308	colonsay@calmac.co.uk
Kennacraig	Tel: 01880 730253	kennacraig@calmac.co.uk
Port Askaig *	Tel: 01496 840536	port.askaig@calmac.co.uk
Port Ellen	Tel: 01496 302209	port.ellen@calmac.co.uk

**INNER HEBRIDES**

Coll *	Tel: 01879 230347	coll@calmac.co.uk
Craignure	Tel: 01680 812343	craignure@calmac.co.uk
Fort William	Tel: 01397 705285	fort.william@calmac.co.uk
Oban	Tel: 01631 566688	oban@calmac.co.uk
Tiree	Tel: 01879 220337	tiree@calmac.co.uk
Tobermory	Tel: 01688 302017	tobermory@calmac.co.uk

**SKYE, RASSAY & THE SMALL ISLES**

Armadaile	Tel: 01471 844248	armadale@calmac.co.uk
Mallaig	Tel: 01687 462403	mallaig@calmac.co.uk
Uig	Tel: 01470 542219	uig@calmac.co.uk

**OUTER HEBRIDES**

Castlebay	Tel: 01871 810306	castlebay@calmac.co.uk
Lochboisdale	Tel: 01878 700288	lochboisdale@calmac.co.uk
Lochmaddy	Tel: 01876 500337	lochmaddy@calmac.co.uk
Stornoway	Tel: 01851 702361	stornoway@calmac.co.uk
Tarbert	Tel: 01859 502444	tarbert@calmac.co.uk
Ullapool	Tel: 01854 612358	ullapool@calmac.co.uk

\* Available at ferry times only

**OTHER FERRY OPERATORS**

For contact details on other Ferry Operators see pages 38-44

**YOUR GUIDE TO SYMBOLS USED THROUGHOUT THIS TIMETABLE**

Ferry	The Stills	Coach	Pedal Cycle	No Vehicle Reservations
Vehicle Reservations Required	Commercial Vehicle	Boat Trailer	Vehicle Ferry	Caravan
Motorhome	Baggage Trailer	Disabled Lift	Motorcycle	Coffee Cabin
Train	Mariners	Cars Not Conveyed	Passenger Ferry	Shop@CalMac
Cub Club	Game-On	Vending Machines	RET Fares Applicable	

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Valid for one month from the date of your first journey, Island Hopscotch\* tickets allow you to create your adventure and travel at your own pace on a selection of pre-planned routes.

**ISLAND HOPPING**

With various options to choose from, this really is a flexible way to travel and save money too. Hopscotch tickets are valid 31 days from the first date of travel and can be used for one journey on each route in either direction.

Here are some of our most popular routes:

Destinations	Driver & Passenger (each)	Car (incl), Caravan, Motorhome, Boat/Baggage Trailer (not exc. 5m) (each)	Caravan, Motorhome, Boat/Baggage Trailer (not exc. 6m) (each)	Motorhome (10m)
<b>Hopscotch 8</b> Barra, Uist, Harris, Lewis Oban > Castlebay Barra > Eriskay Bernera > Leverburgh Stornoway > Ullapool	£35.50	£153.00	£178.00	£306.00
<b>Hopscotch 6</b> Mull, Morvern Oban > Craignure Fishnish > Lochaline	£7.15	£43.00	£65.00	£86.00
<b>Hopscotch 16</b> Arran, Kintyre, Islay Ardrossan > Brodick Lochranza > Clonaig Kennacraig > Islay Islay > Kennacraig	£19.30	£88.10	£88.10	£176.20
<b>Hopscotch 23</b> Barra, Uist, Harris, Skye Oban > Castlebay Barra > Eriskay Bernera > Leverburgh Tarbert > Uig Armadaile > Mallaig	£35.50	£155.00	£189.00	£310.00
<b>Hopscotch 13</b> Skye, Harris, Lewis Mallaig > Armadaile Uig > Tarbert Stornoway > Ullapool	£17.10	£89.00	£97.00	£178.00

For motorcycle fares and to book please visit [calmac.co.uk](http://calmac.co.uk) or call 0800 966 5000 or 01475 550397.

**TELL US ABOUT YOUR CALMAC JOURNEY**

Twitter and Instagram : @calmacferries

Facebook: /calmacferries

For service updates follow our new Twitter account: @calmac\_updates

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## SERVICE INFORMATION

CalMac provide various ways to access our latest service information at home or whilst travelling.

### ONLINE

The easy to view red, amber, green system gives up to date journey information on all of our routes. Or download our Smartphone App free of charge.

View it at [www.calmac.co.uk](http://www.calmac.co.uk)

### TEXT

Text messages can be sent to your mobile containing the latest journey information. CalMac will not charge you for this service, although your normal service provider rates will apply.

One Time. For a one time update on the route of your choice text both the word CALMAC and the route code to 60030 e.g. "CALMAC 05"

### TEXT BY SUBSCRIPTION

To subscribe to live updates for a particular route text the words CALMAC and SUBSCRIBE and the route code of your choice to 60030

e.g. "CALMAC SUBSCRIBE 05". This will automatically subscribe you to ongoing journey information\* relating to that route for a six month period.

You can subscribe to multiple routes by sending an individual subscription message for each route. Subscriptions can be cancelled at any time by texting CALMAC STOP to 60030 e.g.

"CALMAC STOP 05" for an individual route or "CALMAC STOP" to cancel all subscriptions. A list of commands is also available by texting "CALMAC HELP" to 60030

\*Remember, text messages for subscribed routes will be despatched to you immediately upon update, at any time of day or night!

### TELEPHONE

**0800 066 5400** for an update.

### SERVICE INFORMATION BY TEXT

Area	Route	Text Code
ARDNAMURCHAN	Tobermory - Kilchoan	14
ARRAN	Ardrossan - Brodick	05
ARRAN	Claonaig - Lochranza (summer)	
	Tarbert (Loch Fyne) - Lochranza (winter)	06
BARRA & ERISKAY	Barra - Eriskay (Sound Of Barra)	21
BARRA & SOUTH UIST	Oban - Castlebay/Lochboisdale	20
BUTE	Wemyss Bay - Rothesay	03
BUTE	Colintraive - Rhubodach	04
COLL & TIREE	Oban - Coll - Tiree	16
COLONSAY	Oban - Colonsay - Port Askaig - Kennacraig	10
COWAL & KINTYRE	Tarbert (Loch Fyne) - Portavadie	02
CUMBRAE	Largs - Cumbrae Slip	07
GIGHA	Tayinloan - Gigha	08
HARRIS	Uig - Tarbert	24
IONA	Fionnphort - Iona	13
ISLAY	Kennacraig - Port Ellen/Port Askaig/Colonsay/Oban	09
KINTYRE	Ardrossan - Campbeltown (Summer timetable Only)	36
LEWIS	Ullapool - Stornoway	25
LISMORE	Oban - Lismore	15
MULL	Oban - Craignure	11
MULL	Lochaline - Fishnish	12
NORTH UIST	Uig - Lochmaddy	22
NORTH UIST & HARRIS	Berneray - Leverburgh (Sound Of Harris)	23
RAASAY	Sconser - Raasay	17
SKYE	Mallaig - Armadale	18
SMALL ISLES	Mallaig - Elgg - Muck - Rùm - Canna	19
SOUTH UIST	Mallaig - Lochboisdale (29 November 2014 - 31 March 2015 only)	37

## COWAL and KINTYRE

Check in closes - vehicles and passengers 10 minutes prior to departure



### TARBERT (Loch Fyne) – PORTAVADIE

Table 2

TEXT CODE 02	TARBERT	PORTAVADIE	PORTAVADIE	TARBERT
DAILY	Depart	Arrive	Depart	Arrive
	0800 A	0825 A	0830 A	0855 A
	0900	0925	0945	1010
	1015	1040	1045	1110
	1115	1140	1145	1210
	1215 B	1240 B	1245 B	1310 B
	1315 B	1340 B	1345 B	1410 B
	1415 B	1440 B	1445 B	1510 B
	1515	1540	1545	1610
	1615	1640	1645	1710
	1715	1740	1745	1810
	1815 C	1840 C	1845 C	1910 C

CODE	NOTE
A	Not on Sundays.
B	Operates Monday 27 October to Saturday 1 November only.
C	Service operates only if Kennacraig office advised no later than 1600 on the day of travel. Contact Kennacraig office tel: 01880 730253 and ensure that you choose Option 2.

NOTE
No service 25, 26 December and 1, 2 January.
Maximum laden weight for commercial vehicles may be restricted. Check with Kennacraig office tel: 01880 730253 ensure that you choose Option 2.
Bus services between Tarbert and Kennacraig, Campbeltown, Glasgow, Oban. For details contact Scottish Citylink Coaches tel: 0871 266 3333. Bus services between Portavadie and Dunoon. For details contact traveline 0871 200 22 33.

### FARES: TARBERT (Loch Fyne) – PORTAVADIE

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£4.30	£7.20	£17.60
Car or 4x4 (each)	£19.00	£33.00	£69.00
Motorhome	up to 5m	£19.00	£33.00
	up to 8m	£28.50	£49.50
	up to 10m	£38.00	£66.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£9.50	£16.50
	up to 5m	£19.00	£33.00
	up to 8m	£28.50	£49.50
Pedal Cycles FREE			
Motorcycle	£9.50	£16.50	£34.50

Children under 5 FREE, 5-15 half the adult fare.

\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

### HOW TO BOOK

**ONLINE** You can book tickets online 24/7 at: [WWW.CALMAC.CO.UK](http://WWW.CALMAC.CO.UK)

### TELEPHONE

Call us on: **0800 066 5000** and talk to our knowledgeable Reservations Team. Lines are open Monday to Friday 0800 - 2000; Saturday 0900 - 1800; and Sunday 0900 - 1600.

**TURN UP & GO** Tickets for all destinations are also available on the day of travel or in advance from our Port Offices.

### VISITSCOTLAND VISITOR INFO. CENTRES

Pop into VisitScotland Visitor Information Centre throughout Scotland to book your CalMac journey. Visit [WWW.VISITSCOTLAND.COM](http://WWW.VISITSCOTLAND.COM)



Nether Stravannan Holiday Accommodation, Isle of Bute



**BUTE**

Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure

**WEMYSS BAY – ROTHESAY** Table 3

TEXT CODE 03	Glasgow Central		Wemyss Bay		WEMYSS BAY		ROTHESAY		ROTHESAY		WEMYSS BAY		Wemyss Bay		Glasgow Central	
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON - SAT	-	-	-	-	0625 A	0700 A	0700 A	0735 A	0754	0809	-	-	-	-	-	-
	0605	0657	0715 A	0750 A	0800	0835	0857	0944	-	-	-	-	-	-	-	-
	0632	0733	0755 A	0830 A	0840	0915	0957	1044	-	-	-	-	-	-	-	-
	0750	0841	0845	0920	0930	1005	-	-	-	-	-	-	-	-	-	-
	-	-	0925	1000	1010	1045	1057	1146	-	-	-	-	-	-	-	-
	0855	0944	1015	1050	1100	1135	1157	1244	-	-	-	-	-	-	-	-
	0956	1048	1100	1135	1200	1235	1257	1344	-	-	-	-	-	-	-	-
	1057	1148	1200	1235	1300	1335	1357	1446	-	-	-	-	-	-	-	-
	1157	1247	1305	1340	1400	1435	1457	1546 a	-	-	-	-	-	-	-	-
	1257	1347	1405	1440	1500	1535	1557	1646	-	-	-	-	-	-	-	-
	1357	1447	1500	1535	1600	1635	1645	1735	-	-	-	-	-	-	-	-
	1457	1547	1600	1635	1645	1720	1749	1844	-	-	-	-	-	-	-	-
	1550	1638	1645	1720	1730	1805	1824	1919	-	-	-	-	-	-	-	-
	1632	1724	1730	1805	1815	1850	1856	1944	-	-	-	-	-	-	-	-
	1716	1807	1815	1850	1900	1935	1947	2044	-	-	-	-	-	-	-	-
	1755	1843	1900	1935	-	-	-	-	-	-	-	-	-	-	-	-
	1838	1937	1945	2020	-	-	-	-	-	-	-	-	-	-	-	-
SUN	-	-	-	-	0800	0835	0850	0939	-	-	-	-	-	-	-	-
	0750	0839	0845	0920	0930	1005	1055	1144	-	-	-	-	-	-	-	-
	0850	0939	1015	1050	1045	1120	1150	1239	-	-	-	-	-	-	-	-
	1050	1139	1200	1235	1200	1235	1250	1339	-	-	-	-	-	-	-	-
	1150	1239	1300	1335	1300	1335	1350	1439	-	-	-	-	-	-	-	-
	1250	1340	1400	1435	1400	1435	1450	1539	-	-	-	-	-	-	-	-
	1350	1439	1500	1535	1500	1535	1555	1644	-	-	-	-	-	-	-	-
	1450	1539	1600	1635	1600	1635	1650	1739	-	-	-	-	-	-	-	-
	1550	1639	1700	1735	1700	1735	1750	1839	-	-	-	-	-	-	-	-
	1650	1739	1800	1835	1800	1835	1855	1944	-	-	-	-	-	-	-	-
	1750	1839	1900	1935	1900	1935	1950	2039	-	-	-	-	-	-	-	-
	1850	1939	1945	2020	-	-	-	-	-	-	-	-	-	-	-	-

**CODE**  
A Not on Saturdays. a Arrives 2 minutes earlier on Saturdays.

**NOTE**  
Please note that berth improvement work will be undertaken at Wemyss Bay – expected to commence in February 2016. This will result in disruption to services. Inland passengers travelling during this period should check our website (www.calmac.co.uk) or with the local port offices of Wemyss Bay tel: 01475 520521 and Rothesay tel: 01700 502707 for details.  
No service 25 December and 1 January, Sunday service 26 December, Saturday service 2 January. For rail information over the festive period please tel 08457 484950.  
Contact Rothesay tel 01700 502707 or Wemyss Bay tel: 01475 520521. Commercial Vehicle bookings are made at individual ports.  
Bus services on Bute. For details contact West Coast Motor 01586 552319 or contact traveline tel 0871 200 22 33.  
Train connections are not guaranteed as some trains arrive/depart with less than the necessary transfer time. Ferry services on this route require passengers to check in no later than 10 minutes prior to departure. Please check rail information with ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

**FARES: WEMYSS BAY – ROTHESAY**

All tickets must be purchased before boarding vessel

	SINGLE	SAVER 5 DAY RTN	SAVER 9 DAY RTN	10 JOURNEY*
Driver/Passenger (each)	£4.00	£7.20	£7.20	£35.50
Car or 4x4 (each)	£15.95	£27.50	£27.50	£121.00
Motorhome	up to 5m	£15.95	£27.50	N/A
	up to 8m	£23.95	£41.50	N/A
	up to 10m	£31.90	£55.00	N/A
Caravan, Boat/Baggage Trailer	up to 2.5m	£8.00	£13.75	N/A
	up to 5m	£15.95	£27.50	N/A
	up to 8m	£23.95	£41.50	N/A
Pedal cycles FREE	Motorcycle	£8.00	£13.75	£13.75
Children under 5 FREE, 5-15 half the adult fare	50 Journey car + driver £599.00			
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.				
*10 & 50 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers. (For 50 Journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.)				
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.				

Island Hopscoth® Tickets – Travelling on several routes? Island Hopscoth® could save you money.

**BUTE**

Check in closes - vehicles and passengers 5 minutes prior to departure

**COLINTRAIVE – RHUBODACH** Table 4

TEXT CODE 04	COLINTRAIVE		RHUBODACH		RHUBODACH		COLINTRAIVE	
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON – FRI	0530	0535	0640	0545	0600	0605	0610	0615
	0630	0635	0640	0645	0700	0705	0710	0715
	0730	0735	0740	0745	0750	0755	0800	0805
	0810	0815	0820	0825	0830	0835	0840	0845
	0900	0905	0910	0915	0930	0935	0940	0945
	0955	1000	1005	1010	1015	1020	1025	1030
	1035	1040	1045	1050	1100	1105	1110	1115
	1130	1135	1140	1145	1200	1205	1210	1215
	1230	1235	1240	1245	1300	1305	1310	1315
	1330	1335	1340	1345	1410	1415	1420	1425
	1430	1435	1440	1445	1500	1505	1510	1515
	1530	1535	1540	1545	1605	1610	1615	1620
	1630	1635	1640	1645	1650	1655	1700	1705
	1710	1715	1720	1725	1730	1735	1740	1745
	1750	1755	1800	1805	1810	1815	1820	1825
	1830	1835	1840	1845	1900	1905	1910	1915
	1930	1935	1940	1945	2000	2005	2010	2015
	2030	2035	2040	2045	2055	2100	2100	2105
SAT	0530	0535	0540	0545	0600	0605	0610	0615
DEPARTS EVERY 30 MINUTES UNTIL								
	1930	1935	1940	1945	2000	2005	2010	2015
	2030	2035	2040	2045	2055	2100	2100	2105
SUN	0830	0835	0840	0845	0900	0905	0910	0915
DEPARTS EVERY 30 MINUTES UNTIL								
	1930	1935	1940	1945	2000	2005	2010	2015
	2030	2035	2040	2045	2055	2100	2100	2105

**NOTE**  
No service 25 December and 1 January.  
On 26 December and 2 January Sunday sailings will operate until last departure Colintraive 1800 Rhubodach 1810.

**FARES: COLINTRAIVE – RHUBODACH**

	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY**
Driver/Passenger (each)	£1.45	£2.45	£11.05
Car or 4x4 (each)	£7.60	£12.90	£60.00
Motorhome	up to 5m	£7.60	£60.00
	up to 8m	£11.40	£90.00
	up to 10m	£15.20	£120.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£3.80	N/A
	up to 5m	£7.60	N/A
	up to 8m	£11.40	N/A
Pedal Cycle FREE	Motorcycle	£3.80	£6.45
Children under 5 FREE, 5-15 half the adult fare.	50 Journey inclusive car + driver ticket £300.00		
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.			
*10 & 50 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers. (For 50 Journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.)			

See Page 7 for Nether Stravannan Holiday Accommodation







## CUMBRAE

Check in closes - vehicles and passengers 10 minutes prior to departure



LARGS – CUMBRAE SLIP				
TEXT CODE 07	LARGS	CUMBRAE SLIP	CUMBRAE SLIP	LARGS
	Depart	Arrive	Depart	Arrive
<b>MON – SAT</b>	0645	0655	0700	0710
	0715	0725	0730	0740
	0745	0755	0800	0810
	DEPARTS EVERY 30 MINUTES		DEPARTS EVERY 30 MINUTES	
	EXCEPT 0845 AND 1445 UNTIL		EXCEPT 0900 AND 1500 UNTIL	
	1845	1855	1900	1910
	1915	1925	1930	1940
	1945	1955	2000	2010
	2015	2025	2030	2040
<b>SUN</b>	0915	0925	0930	0940
	0945	0955	1000	1010
	1015	1025	1030	1040
	DEPARTS EVERY 30 MINUTES		DEPARTS EVERY 30 MINUTES	
	EXCEPT 1445 UNTIL		EXCEPT 1500 UNTIL	
	1845	1855	1900	1910
	1915	1925	1930	1940
	1945	1955	2000	2010
	2015	2025	2030	2040

### NOTE

No service 25 December and 1 January.  
Sunday service will operate Fridays 26 December and 2 January.  
A connecting bus services operates between Cumbrae Slip and Millport Town. Contact traveline tel: 0871 200 22 33.  
During Monday-Friday passenger numbers may be restricted on the 0945 sailing ex Largs and 1400 sailing ex Cumbrae Slip.

### FARES: LARGS – CUMBRAE SLIP

All tickets must be purchased before boarding vessel	SAVER RETURN	5 JOURNEY (RETURNS)*
Driver/Passenger (each)	£3.85	£16.15
Car or 4x4 (each)	£20.20	£60.00
Motorhome	up to 5m £20.20	£60.00
	up to 8m £30.50	£90.00
	up to 10m £40.40	£120.00
Caravan, Boat/Baggage Trailer	up to 2.5m £10.10	N/A
	up to 5m £20.20	N/A
	up to 8m £30.50	N/A
Pedal Cycles FREE	Motorcycle £10.10	£30.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*5 Journey tickets valid for 5 return journeys for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

**VIEWBANK HOUSE** Isle of Arran



★★★ Guest House

Golf Course Road, Whiting Bay  
Isle of Arran KA27 8QT  
t/f: 01770 700326  
e: visit@viewbank-arran.co.uk  
w: www.viewbank-arran.co.uk  
Closed Christmas & New Year

Rooms from: £35 pppn  
Singles: 2  
Dbl/Twins: 6  
Family: 1  
En-suite: 5

Viewbank with stunning sea views to Ayrshire & Holy Isle makes the perfect relaxing holiday. Close to golf course and glenashdale waterfall, offering first class food and hospitality. Private car park, credit cards, ground floor rooms, free wifi, restaurants nearby.

## GIGHA

Check in closes - vehicles and passengers 10 minutes prior to departure



TAYINLOAN – GIGHA				
TEXT CODE 08	TAYINLOAN	GIGHA	GIGHA	TAYINLOAN
	Depart	Arrive	Depart	Arrive
<b>MON – SAT</b>	–	–	0735 A	0755 A
	0800 A	0820 A	0830	0850
	0900 D	0920 D	0930	0950
	1000	1020	1030	1050
	1100	1120	1130 D	1150 D
	1200	1220	1230	1250
	1400	1420	1430	1450
	1500 D	1520 D	1530	1550
	1635	1655	1705	1725
	1735 B	1755 B	–	–
<b>SUN</b>	–	–	0930 C	0950 C
	1000 C	1020 C	1030	1050
	1100	1120	1130	1150
	1200	1220	1230	1250
	1400	1420	1430	1450
	1500	1520	1530 C	1550 C
	1600 C	1620 C	–	–

### CODE

- A** Monday to Saturday; outwith local school term operates only if Kennacraig office is advised by 1400 previous day.
- B** By request, will wait until 1750 for Campbeltown plane connection for Gigha residents attending Glasgow hospital and outpatient appointments only. Request must be made to Kennacraig no later than preceding Friday.
- C** Sundays only - the 0930 and 1530 from Gigha and the 1000 and 1600 from Tayinloan will operate on a request only basis. Kennacraig office must be advised by 1400 previous day.
- D** Passenger numbers may be restricted.

### NOTE

No service 25 December and 1 January. Sunday service will operate on Fridays 26 December and 2 January.  
 Contact Kennacraig tel: 01880 730253. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.  
 Not permitted on Gigha. No caravan site facilities available.  
 For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333. Bus stop in Tayinloan village is approximately 1/2 mile from the ferry slip. A local taxi service is available for transfer between the service bus and the ferry in both directions. This is bookable in advance and payable at time of travel. To book a taxi contact McDonald Mini Coaches tel: 07799 845464.

### FARES: TAYINLOAN – GIGHA

	SINGLE	RETURN
Driver/Passenger (each)	£2.40	£4.80
Car or 4x4 (each)	£7.10	£14.20
Motorhome	up to 6m £7.10	£14.20
	up to 8m £10.65	£21.30
	up to 10m £14.20	£28.40
Boat/Baggage Trailer	up to 2.5m £3.55	£7.10
	up to 6m £7.10	£14.20
	up to 8m £10.65	£21.30
Pedal Cycles FREE	Motorcycle £3.55	£7.10

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

See Page 15 for Gigha Hotel, Isle of Gigha



**ISLAY**

RET CM  
Check in closes - Vehicles 30 minutes, passengers 10 minutes prior to departure.

KENNACRAIG – PORT ELLEN/PORT ASKAIG Table 9						
TEXT CODE 09	KENNACRAIG	PORT ELLEN	PORT ASKAIG	PORT ASKAIG	PORT ELLEN	KENNACRAIG
	Depart	Arrive	Arrive	Depart	Depart	Arrive
MON	0700	0920	-	-	0700	0910
	0945	1155	-	-	0945	1205
	1300	-	1505	1530	-	1735
	1800	2020	-	-	1800	2010
TUE	0700	0910	-	-	0700	0920
	0945	1205	-	-	0945	1155
	1300	-	1455	1530	-	1725
	1800	-	1955	-	1800	2020
WED	0700	0920	-	0700	-	0855
	0945	-	1140	-	0945	1205
	1300	-	1505	1530	-	1735
	1800 A	-	2005 A	1800	-	1955
THU	0700	0910	-	0700	-	0905
	0945	1205	-	-	0945	1155
	1300	-	1455	1530	-	1725
	1800	-	1955	-	1800	2020
FRI	0700 B	0920 B	-	0700 BC	-	0855 BC
	0945 B	1155 B	-	-	0945 B	1205 B
	1300	-	1505	1530	-	1735
	1800	-	2005	-	1800 B	2010 B
SAT	-	-	-	0700 D	-	-
	0700	0910	-	-	0945	1155
	1300	-	1455	1530	-	1725
	1800	2010	-	1800	-	2005
See Table 10 for full Saturday Port Askaig/Colonsay/Oban/Kennacraig Connections						
SUN	1300	-	1505	-	0945	1155
	1800	2010	-	1530	-	1735

CODE	
A Not on Wednesdays 24 & 31 December.	D 0700 departure from Port Askaig on a Saturday will operate to Oban Via Colonsay (see table 10 for Colonsay and Oban times).
B Not on Friday 26 December.	
C Not on Friday 2 January.	

**NOTE**  
From January to March some sailing times may be extended by 10 minutes. Intending passengers travelling during this period should check with the local port offices of Kennacraig tel: 01880 730253 and Port Ellen 01496 302209 (choose Option 2), or check our website ([www.calmac.co.uk](http://www.calmac.co.uk)) for details.  
No service on 25 December and 1 January.  
To enable safety procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.  
 For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333.  
 Contact Kennacraig tel: 01880 730253 or Port Ellen tel: 01496 302209.  
Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

FARES: KENNACRAIG – PORT ELLEN or PORT ASKAIG			
All tickets must be purchased before boarding vessel		SINGLE	RETURN
	Driver/Passenger (each)	£6.45	£12.90
	Car or 4x4 (each)	£32.00	£64.00
	Motorhome		
	up to 6m	£32.00	£64.00
	up to 8m	£48.00	£96.00
	up to 10m	£64.00	£128.00
	Caravan, Boat/Baggage Trailer		
	up to 2.5m	£16.00	£32.00
	up to 6m	£32.00	£64.00
	up to 8m	£48.00	£96.00
	Pedal Cycles FREE		Motorcycle £16.00 £32.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**GIGHA HOTEL** 3 star accommodation and fantastic local food with 1 to 3 star self catering accommodation

A charming local hotel, friendly and welcoming staff, a well stocked bar and a wide ranging locally based menu including local seafood make for an enjoyable stay in comfortable en suite rooms. Rooms from £35.00 pppn and self catering accommodation from £200 pw. 8 Cottages sleep from 2 - 8 persons.  
t. 01583505254 f. 01583 505306. Email [hotel@gigha.org.uk](mailto:hotel@gigha.org.uk)  
[www.gigha.org.uk](http://www.gigha.org.uk)

**THE GLORIOUS ISLE OF GIGHA**  
PA41 7AA [www.gigha.org.uk](http://www.gigha.org.uk)

Gigha is the perfect getaway destination with sandy beaches, peaceful walks, kayak & cycle hire, 9 hole golf course and a variety of native flora and fauna. The Gigha Art Gallery showcases local arts & crafts, open daily all year round.  
**The beautiful \*\*\*\*\* ACHAMORE GARDENS** offer a springtime treat with its collection of Rhododendrons and other striking plants from around the world. In the summer the walled garden is a feast of colour and tranquillity. Entrance by suggested donation of £6.00. Dogs welcome on a lead. Email [gardens@gigha.org.uk](mailto:gardens@gigha.org.uk) or tel. 01583 505275

A BIG WELCOME AWAITS YOU AT **Ardbeg**

A trip to Islay isn't complete without a trip to the Ardbeg Distillery. Enjoy fascinating and fun tours, the sea breeze and sea views. Enjoy a wander around our shop and experience delicious home cooking in the Old Kiln Café. A day at the Distillery will stay with you forever...

Visit the Ardbeg Distillery Visitor Centre and Old Kiln Café • 01496 302244

**GLENEGEDALE HOUSE** Isle of Islay ★★★★★ Guest House

Glenegedale, Isle of Islay PA42 7AS  
t: 01496 300400  
m: 07554 669664  
e: [info@glenegedalehouse.co.uk](mailto:info@glenegedalehouse.co.uk)  
w: [www.glenegedalehouse.co.uk](http://www.glenegedalehouse.co.uk)  
Open all year

Prices from: £120 prpn reduced rate for single occupancy  
Dble/twin: 4  
En suite: all

A place of tranquility and fabulous seaviews. 'Best Breakfast in Britain' award. Distillery, birdwatching and nature tours personally organised. Also superb self catering houses available with stunning seaviews.

**PORT ASKAIG HOTEL** Isle of Islay

Port Askaig, Isle of Islay PA46 7RD  
t: 01496 840245  
f: 01496 840295  
e: [hotel@portaskaig.co.uk](mailto:hotel@portaskaig.co.uk)  
w: [www.portaskaig.co.uk](http://www.portaskaig.co.uk)  
Open all year AA ★★

Rooms from: £55 pppn  
Single: 1  
Dble: 1  
Twin: 3  
Family: 6  
En suite: all

Traditional inn in picturesque setting on shore of Sound of Islay. Ideal base for exploring Islay, Jura and Colonsay. Bistro, MALT WHISKY BAR, lounge bar & beer garden. Quality food, using local produce, especially seafood fresh from the harbour. Old Port Bar often features live music.

See Page 18 for Coullabus Keepers Cottage, Isle of Islay





Check in closes - vehicles and passengers 30 minutes prior to departure

## COLONSAY

Operates until Friday 28 November

OBAN – COLONSAY – PORT ASKAIG – KENNACRAIG

TEXT CODE IO	Glasgow Queen Street	OBAN	KENNACRAIG	PORT ASKAIG	PORT ASKAIG	COLONSAY	COLONSAY
MON	0821	1200	-	-	-	1420	1440
WED	0821	1200	-	-	-	1420	1440
FRI	0520	1000	-	-	-	1220	1240 B
SAT	-	-	-	-	0700	0810	0825
SAT	0821	1330 A	-	-	-	1550 A	1605 A

Operates until Friday 28 November

Table 10

PORT ASKAIG	PORT ASKAIG	COLONSAY	COLONSAY	KENNACRAIG	OBAN	Glasgow Queen Street	
							Arrive
-	-	-	-	-	-	1700	2118
-	-	-	-	-	-	1700	2118
-	-	-	-	-	-	1520 B	2118
-	-	-	-	-	-	1045	1530
1715 A	1800 A	-	-	2005 A	-	-	-

Operates from Saturday 29 November

OBAN – COLONSAY – PORT ASKAIG – KENNACRAIG

TEXT CODE IO	Glasgow Queen Street	OBAN	KENNACRAIG	PORT ASKAIG	PORT ASKAIG	COLONSAY	COLONSAY
MON	0821	1200	-	-	-	1420	1440
WED	0821	1340	-	-	-	1600	1620
FRI	0520	0920	-	-	-	1140	1150
SAT	-	-	-	-	0700	0810	0825
SAT	0821	1330 A	-	-	-	1550 A	1605 A

Operates from Saturday 29 November

Table 10

PORT ASKAIG	PORT ASKAIG	COLONSAY	COLONSAY	KENNACRAIG	OBAN	Glasgow Queen Street	
							Arrive
-	-	-	-	-	-	1700	2118
-	-	-	-	-	-	1840	2333
-	-	-	-	-	-	1410	1748
-	-	-	-	-	-	1045	1530
1715 A	1800 A	-	-	2005 A	-	-	-

### CODE

- A Ship operates the following connecting service – 1800 depart Port Askaig and arrive Kennacraig 2005 (see Table 9 for details).
- B Vehicles and passengers for this sailing are required to check-in at 1200. For operational reasons the ship may not depart immediately but arrival time at Oban will be as scheduled.

### NOTE

- No service 25 December and 1 January.
- No rail connections on Friday 26 December. For rail information over the festive period please tel: 08457 484950.
- During inclement weather the vessel may depart Colonsay early, passengers and vehicles must be available for loading on arrival of the ship.
- To enable safety procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.
- Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).
- Contact Oban tel: 01631 566588. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.
- For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333.
- Motorhomes/Caravans may be allowed on Colonsay but only by contacting Colonsay Estate tel: 01951 200211.

### FARES: PORT ASKAIG - KENNACRAIG

All tickets must be purchased before boarding vessel		SINGLE
Driver/Passenger (each)		£6.45
Car or 4x4 (each)		£32.00
Boat/Baggage Trailer	up to 2.5m	£16.00
	up to 6m	£32.00
	up to 8m	£48.00
Pedal cycles FREE	Motorcycle	£16.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### FARES: OBAN – COLONSAY

All tickets must be purchased before boarding vessel		SINGLE	RETURN
Driver/Passenger (each)		£7.00	£14.00
Car or 4x4 (each)		£35.50	£71.00
Boat/Baggage Trailer	up to 2.5m	£17.75	£35.50
	up to 6m	£35.50	£71.00
Pedal Cycles FREE	Motorcycle	£17.75	£35.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

### FARES: PORT ASKAIG - COLONSAY

All tickets must be purchased before boarding vessel		SINGLE	RETURN
Driver/Passenger (each)		£3.95	£7.90
Car or 4x4 (each)		£16.35	£33.10
Boat/Baggage Trailer	up to 2.5m	£8.30	£16.60
	up to 6m	£16.55	£33.10
	up to 8m	£24.85	£49.70
Pedal Cycles FREE	Motorcycle	£8.30	£16.60

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### FARES: PORT ASKAIG - OBAN

All tickets must be purchased before boarding vessel		SINGLE
Driver/Passenger (each)		£11.10
Car or 4x4 (each)		£54.00
Boat/Baggage Trailer	up to 2.5m	£27.00
	up to 6m	£54.00
	up to 8m	£81.00
Pedal cycles FREE	Motorcycle	£27.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

See Page 18 for Island Lodges, Isle of Colonsay



## SOUTHERN HEBRIDES

**ARDSHIEL HOTEL** Argyll ★★★ Hotel




Ardshiel Hotel, Kilkerran Road  
Campbeltown, PA28 6JL  
t: 01586 552133  
e: info@ardshiel.co.uk  
w: www.ardshiel.co.uk  
Open all year

Prices from:  
Single Room from  
£60 prpn  
Double/Twin from  
£80 prpn  
Bedrooms: 10  
En suite: all

Family run hotel situated near the ferry terminal yet only a 5 minute walk from the main street. Award winning whisky bar also serving Real Ales. Restaurant open to non-residents serving fresh, locally sourced food. Beer Garden, Satellite T.V., On Site Parking and Free Wi-Fi.

**ISLAND LODGES** Isle of Colonsay ★★★★★ Self Catering



Homefield, Isle of Colonsay, PA61 7ZR  
Lodges: 3  
To Sleep: 2-6  
t: 01951 200320  
e: byrne@colonsay.org.uk  
w: www.colonsay.info

Cill a' Rubha: sleeps 4, wrap-round deck, outstanding views of Kiloran Bay; Longfield: sleeps 6, including downstairs en suite double, watch otters, seals and birds from the window; Phoebe: sleeps 2 or 3, close to hotel and pier, ideal location for walking/cycling.

**COULLABUS KEEPERS COTTAGE** Isle of Islay B&B



Gruinart, Bridgend,  
Isle of Islay PA44 7PX  
t: 01496 850652  
e: keeperscottageislay@gmail.com  
w: www.keeperscottageislay.co.uk  
Open all year

Prices from:  
£80 prpn  
Dole: 1  
Twin: 1  
En suite: 2

A traditional built detached house located near Loch Gruinart Nature reserve at the north end of the island. The rural setting and lack of light pollution makes this an ideal location for star gazing. Solar and air-source technologies are used to heat the house and reduce its carbon footprint.

**THE ISLAY HOTEL** Isle of Islay Hotel



18 Charlotte St, Port Ellen,  
Isle of Islay, PA42 7DF  
t: 01496 300109  
e: info@theislayhotel.com  
w: www.theislayhotel.com

Prices from:  
£80 prpn  
Dole/Twin: 13  
Family: 2  
En suite: 13

Over looking Port Ellen Harbour and just 2 minutes walk to the Ferry Terminal the Islay Hotel is ideally positioned for exploring the island. Newly restored to a high standard The Islay Hotel offers comfortable accommodation with great bar and restaurant facilities.

## INNER HEBRIDES

# MUSIC THEATRE

## EXHIBITIONS

### AN TOBAR

## DANCE

### COMEDY

## DRUIMFIN

# FAMILY SHOWS

comar.co.uk  
01688 302211

## MULL


 Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure

### OBAN - CRAIGNURE Table 11

TEXT CODE 11	Glasgow Queen St	OBAN	CRAIGNURE	CRAIGNURE	OBAN	Glasgow Queen St
	Depart	Depart	Arrive	Depart	Arrive	Arrive
<b>MON</b>	-	0700	0746	0800	0846	1200
	0520	1000	1046	1100	1146	1530
	1037	1400 A	1446 A	1500 A	1546 A	-
	1221	1600	1646	1700	1746	2118
<b>TUE</b>	-	0800	0846	0900	0946	-
	0520	1000	1046	1100	1146	1530
	0821	1200	1246	1300	1346	1748
	1037	1400	1446	1500	1546	-
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900	1946	2333
<b>WED</b>	-	0800	0846	0900	0946	-
	0520	1000	1046	1100	1146	1530
	0821	1200 A	1246 A	1300 A	1346 A	1748
	1037	1400 A	1446 A	1500 A	1546 A	-
	1221	1600	1646	1700	1746	2118
<b>THU</b>	-	0800	0846	0900	0946	-
	0520	1000	1046	1100	1146	1530
	0821	1200	1246	1300	1346	1748
	1037	1400	1446	1500	1546	-
	1221	1600	1646	1700	1746	2118
<b>FRI</b>	-	0800	0846	0900	0946	-
	0520	1000 A	1046 A	1100 A	1146 A	1530
	0821	1200 A	1246 A	1300 A	1346 A	1748
	1037	1400 A	1446 A	1500 A	1546 A	-
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900	1946	2333
	1821	2145	2231	-	-	-
<b>SAT</b>	-	-	-	0645	0731	1130
	-	0800	0846	0900	0946	-
	-	1000	1046	1100	1146	1530
	0821	1200	1246	1300	1346	1919
	1221	1600	1646	1700	1746	2118
	1821	2145	2231	-	-	-
<b>SUN</b>	-	-	-	0900	0946	-
	-	1000	1046	1100	1146	1528
	1220	1600	1646	1700	1746	2120
	-	1800	1846	1900	1946	-


**FRIDAYS 26 DECEMBER AND 2 JANUARY**

On 26 December the following services will operate:  
Oban depart 1200, 1600, 1800 and Craignure depart 1300, 1700.

On 2 January the following services will operate: Oban depart 1200, 1400, 1600, 1800, 2145 and Craignure depart 1300, 1500, 1700, 1900.


**NOTE**

No service 25 December and 1 January. For rail information over the festive period please tel: 08457 484950.


 Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

To enable safety procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.


 Contact Oban tel: 01631 566688 or Craignure tel: 01680 812343. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.


 For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333. For confirmation of bus services on Mull contact traveline tel: 0871 200 2233.

### FARES: OBAN - CRAIGNURE

All tickets must be purchased before boarding vessel	SINGLE SAVER	SAVER 5 DAY RTN	SAVER 9 DAY RTN	6 JOURNEY*
 Driver/Passenger (each)	£4.55	£7.85	£7.85	£23.00
 Car or 4x4 (each)	£33.00	£37.00	£37.00	£139.00
 Motorhome	up to 5m £33.00	£37.00	N/A	£139.00
	up to 8m £49.50	£86.00	N/A	£209.00
	up to 10m £66.00	£114.00	N/A	£278.00
 Caravan,	up to 2.5m £16.50	£28.50	N/A	N/A
 Boat/Baggage	up to 5m £33.00	£37.00	N/A	N/A
 Trailer	up to 8 m £49.50	£86.00	N/A	N/A
 Pedal cycles FREE *See note				
 Motorcycle	£16.50	£28.50	£28.50	£70.00

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*Cycles carried on this route subject to deck availability and passenger capacity at the time of loading.

\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.



## MULL

Check in closes - vehicles and passengers 10 minutes prior to departure

### LOCHALINE – FISHNISH

Table 12

TEXT CODE 12	LOCHALINE	FISHNISH	FISHNISH	LOCHALINE
	Depart	Arrive	Depart	Arrive
MON – SAT	0700 A	0718 A	0725 A	0743 A
	0745	0803	0810	0828
	0845	0903	0910	0928
	1000	1018	1025	1043
	1045	1103	1110	1128
	1245	1303	1310	1328
	1345 B	1403 B	1410 B	1428 B
	1445	1503	1510	1528
	1600	1618	1625	1643
	1645	1703	1710	1728
	1745	1803	1805	1823
SUN	0845	0903	0910	0928
	1000	1018	1025	1043
	1600	1618	1625	1643
	1645	1703	1710	1728

CODE
A Mondays to Fridays only.
B Passenger numbers may be restricted.

**NOTE**  
No service 25 December and 1 January.  
For services on Fridays 26 December and 2 January see timetable below.  
For ferry services between Oban and Craignure, see Table 11.  
For bus services at Fishnish and Lochaline and details of bus services on Mull contact traveline tel: 0871 200 22 33.  
Please note the Corran ferry does not operate 26 December and 2 January. Tel: 01855 841243.

FRIDAYS 26 DECEMBER AND 2 JANUARY				
LOCHALINE	FISHNISH	FISHNISH	LOCHALINE	
Depart	Arrive	Depart	Arrive	
1245	1303	1310	1328	Services operate only if Craignure office advised no later than 1600 on the previous working day, Tel: 01680 812343, ensure that you choose Option 2.
1345	1403	1410	1428	

### FARES: LOCHALINE – FISHNISH

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*	
Driver/Passenger (each)	£3.30	£5.65	£13.65	
Car or 4x4 (each)	£14.45	£24.50	£52.00	
Motorhome	up to 5m £14.45	£24.50	£52.00	
	up to 8m £21.70	£37.00	£78.00	
	up to 10m £28.90	£49.00	£104.00	
Caravan, Boat/Baggage Trailer	up to 2.5m £7.25	£12.25	N/A	
	up to 5m £14.45	£24.50	N/A	
	up to 8m £21.70	£37.00	N/A	
Pedal Cycles FREE	Motorcycle	£7.25	£12.25	£26.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

## Isle of Mull WILDLIFE Expeditions est. 1979



For the very best winter wildlife day out in Scotland why not join Hebridean wildlife expert David Woodhouse for one of his daily expeditions to see otters, sea eagles, golden eagles and lots more on the magical Hebridean Island of Mull. To join a trip you simply catch the 10 am ferry from Oban to Mull where you will be collected for the day out. All food and drink is included in the price of £44.50.

Tel/Fax: 01688 500121 Email: info@scotlandwildlife.com  
Isle of Mull Wildlife Expeditions, Ulva Ferry, Isle of Mull, Argyll, Scotland.

## IONA

Check in closes - vehicles and passengers 10 minutes prior to departure

### FIONNPHORT – IONA

Table 13

TEXT CODE 13	FIONNPHORT	IONA	IONA	FIONNPHORT
	Depart	Arrive	Depart	Arrive
MON – SAT	–	–	0610 A	0620 A
	–	–	0710 B	0720 B
	0845	0855	0900	0910
	1015	1025	1030	1040
	1115	1125	1130	1140
	1215	1225	1230	1240
	1415	1425	1430	1440
	1515	1525	1530	1540
	1615	1625	1630	1640
	1800 C	1810 C	1815 C	1825 C
SUN 2 NOVEMBER	1115	1125	1130	1140
	1230	1240	1245	1255
	1415	1425	1430	1440
	1515	1525	1530	1540
	1800 D	1810 D	1815 D	1825 D
SUN FROM 9 NOV	1230 D	1240 D	1245 D	1255 D
	1415 D	1425 D	1430 D	1440 D
	1800 D	1810 D	1815 D	1825 D

**CODE**  
A Operates Mondays only, and only if Craignure advised no later than 1600 on the previous working day. Tel: 01680 812343, ensure that you choose Option 2.  
B Operates Tuesdays to Saturdays and only if Craignure office advised no later than 1600 previous working day. Tel: 01680 812343, ensure that you choose Option 2.  
C Operates only if Craignure office advised no later than 1600 on day of travel. Tel: 01680 812343, ensure that you choose Option 2. The ship will wait on the arrival of the bus from Craignure if requested.  
D Operates only if Craignure office advised no later than 1600 on previous working day. Tel: 01680 812343, ensure that you choose Option 2.

**NOTE**  
No service 25 December and 1 January. For services on Fridays 26 December and 2 January see timetable below.  
All vehicles must be in possession of a permit prior to shipment. For information contact Argyll and Bute Council tel: 01631 569160.  
For details of bus services on Mull contact traveline tel: 0871 200 22 33.

FRIDAYS 26 DECEMBER AND 2 JANUARY			
FIONNPHORT	IONA	IONA	FIONNPHORT
Depart	Arrive	Depart	Arrive
1230 D	1240 D	1245 D	1255 D
1415 D	1425 D	1430 D	1440 D

### FARES: FIONNPHORT – IONA

	RETURN	10 JOURNEY*
Passenger (each)	£3.65	£16.35
Pedal Cycles FREE		

Children under 5 FREE, 5-15 half the adult fare. \*10 Journey tickets are valid for one passenger.

**IONA HOSTEL** Isle of Iona ★★★★★ Hostel

Iona Hostel, Isle of Iona, Argyll PA76 6SW  
t: 01681 700781  
e: info@ionahostel.co.uk  
w: www.ionahostel.co.uk  
Open all year

Bed: £21.00/£17.50 for under 10's  
Units: 1  
To sleep: up to 22 persons

We offer you a warm welcome – with the best views this side of heaven. 5 bedrooms with bunks. There are lots of showers and a beautiful open-plan kitchen/living area with a wood-burning stove. Highly recommended.

### ARGYLL HOTEL

Isle of Iona, Argyll PA76 6SJ  
t: 01681 700334 f: 01681 700510  
e: reception@argyllhoteliona.co.uk  
w: www.argyllhoteliona.co.uk  
Winter Opening - Oct 22nd to Nov 30th  
2014 - Tues. Sat. 12.3 for lunches  
March 1st-20th 2015 - DBB ONLY (E80pppn).  
Fully open: 30th March 2015

Prices from: £57 pppn  
Single: 6  
Dble/twin: 9  
Family: 2  
En suite: 16

Come and get cosy next to the fire in the dining room and have a wee dram or enjoy a simple warming lunch of soup and warm scones and a slice of cake.



# ARDNAMURCHAN & MULL

Check in closes - vehicles and passengers 10 minutes prior to departure

TOBERMORY – KILCHOAN Table 14				
TEXT CODE 14	TOBERMORY	KILCHOAN	KILCHOAN	TOBERMORY
	Depart	Arrive	Depart	Arrive
MON/WED/ FRI	0720	0755	0800	0835
	1100	1135	1145	1220
	1545	1620	1630	1705
TUE/THU	0720	0755	0800	0835
	0930	1005	1015	1050
	1300	1335	1345	1420
SAT	1545	1620	1630	1705
	0930	1005	1015	1050
	1300	1335	1345	1420
	1545	1620	1630	1705

**NOTE**  
No Sunday service.  
No service 25 December and 1 January.  
For services on Fridays 26 December and 2 January see timetable below.  
To enable safety procedures to be carried out, passengers must be on board at least 10 minutes before sailing time.  
Certain ships connect with buses on Mull and between Kilchoan and Fort William or Mallaig – contact [traveline](http://www.traveline.co.uk) tel: 0871 200 22 33.

FRIDAYS 26 DECEMBER AND 2 JANUARY				
TOBERMORY	KILCHOAN	KILCHOAN	TOBERMORY	
Depart	Arrive	Depart	Arrive	
1100	1135	1145	1220	Services operate only if Tobermory office advised no later than 1600 on the previous working day. Tel: 01688 302017, ensure that you choose Option 2.
1545	1620	1630	1705	

FARES: TOBERMORY – KILCHOAN				
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*	
Driver/Passenger (each)	£5.30	£8.80	£21.25	
Car or 4x4 (each)	£27.50	£46.50	£97.00	
Motorhome	up to 5m	£27.50	£97.00	
	up to 8m	£41.50	£146.00	
	up to 10m	£55.00	£194.00	
Caravan, Boat/Baggage Trailer	up to 2.5m	£13.75	N/A	
	up to 5m	£27.50	N/A	
	up to 8m	£41.50	N/A	
Pedal Cycles FREE	Motorcycle	£13.75	£23.25	£48.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.



**PENNYGHAEL HOTEL & COTTAGES** Isle of Mull

Pennyghael, Isle of Mull PA70 6HB  
t: 01681 704288 Fax: 01681 704205  
e: pennyghaelhotel1@gmail.com  
w: www.pennyghaelhotel.com  
Open all year Wi-Fi available  
Please quote CallMac when enquiring

Comfortable, family run hotel & self-catering holiday cottages located on shore of Loch Scridain. Superb food cooked using local island produce. Ideal base for touring whole of Mull and Iona or climbing Ben More.

★ ★ ★ Small Hotel

Rooms from: £50 pppn (2 sharing)  
Twin: 1  
Double: 5  
En suite: all  
Self Catering prices from: £500 pw  
Cottages: 2  
To sleep: 4 per cottage

# LISMORE

Check in closes - vehicles and passengers 10 minutes prior to departure

OBAN – LISMORE Table 15						
TEXT CODE 15	Glasgow Queen St	OBAN	LISMORE	LISMORE	OBAN	Glasgow Queen St
	Depart	Depart	Arrive	Depart	Arrive	Arrive
MON – FRI	–	0650	0740	0745	0835	1200
	0520	0900	0950	1000	1050	1530
	1037	1400	1450	1500	1550	2118
SAT	–	1221	1715	1805	1815	2333
	–	0800	0850	0900	0950	1530
	–	1100	1150	1200	1250	–
SUN	1037	1415	1505	1515	1605	2118
	1221	1700	1750	1800	1850	2333
	–	1000	1050	1100	1150	1528
	0956 a	1500	1550	1600	1650	2120

**CODE**  
a 29 march only.

**NOTE**  
No service 25 December and 1 January.  
For services on Fridays 26 December and 2 January, see timetable below.  
No rail connections on Thursday 26 December. For rail information over the festive period please tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections)  
Contact Oban tel: 01631 566688.  
Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.  
Should not exceed 5m and may be required to reverse when boarding.  
For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333.

FRIDAYS 26 DECEMBER AND 2 JANUARY				
OBAN	LISMORE	LISMORE	OBAN	
Depart	Arrive	Depart	Arrive	
1400	1450	1500	1550	Services operate only if Oban office advised no later than 1600 previous working day tel: 01631 566688, ensure that you choose Option 2.

FARES: OBAN – LISMORE				
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*	
Driver/Passenger (each)	£2.85	£5.45	£15.90	
Car or 4x4 (each)	£29.50	£49.50	£112.00	
Motorhome	up to 5m	£29.50	£112.00	
	up to 8m	£44.50	£168.00	
	up to 10m	£59.00	£224.00	
Caravan, Boat/Baggage Trailer	up to 2.5m	£14.75	N/A	
	up to 5m	£29.50	N/A	
	up to 8m	£44.50	N/A	
Pedal Cycles FREE	Motorcycle	£14.75	£24.75	£56.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.



**BEST WESTERN THE QUEENS HOTEL** Oban

Corran Esplanade, Oban PA34 5AG  
t: 01631 562505 f: 01631 566217  
e: thequeenshoteloban@hotmail.co.uk  
w: www.thequeenshotel-oban.co.uk  
Closed Christmas & 2 Jan-13 Feb

Enjoy a warm welcome & stunning location overlooking Oban Bay. Mouthwatering menus, featuring carefully cooked local produce. Quality refurbished en suite rooms with superking-sized beds, jacuzzi baths and overhead showers.

★ ★ ★ ★ Hotel

Rooms from: £52.50 pppn  
Single: 10  
Dble/twin: 32  
Family: 2  
Suites: 2  
En suite: all





## COLL and TIREE

Operates 28 October - 27 November 2014

Operates 28 October - 27 November 2014

### OBAN - COLL - TIREE

Table 16

TEXT CODE 16	Glasgow Queen Street	OBAN	COLL	COLL	TIREE	TIREE	COLL	COLL	OBAN	Glasgow Queen Street
TUE, THU, SAT	1821 a	0715	0955	1005	1100	1120	1215	1225	1505	2118
SUN	1821 a	0715	-	-	1035	1045	1140	1150	1430	2120

Operates 29 November 2014 - 2 April 2015

Operates 29 November 2014 - 2 April 2015

### OBAN - COLL - TIREE

Table 16

TEXT CODE 16	Glasgow Queen Street	OBAN	COLL	COLL	TIREE	TIREE	COLL	COLL	OBAN	Glasgow Queen Street
MON	1820 a	0545	0840	0850	0950	1005	1110	1110	1405	1748
TUE	1821 a	0715	0955	1005	1100	1120	1215	1225	1505	2118
THU	1821 a	0715	1010	1015	1115	1130	1230	1235	1530	2118
SAT	1821 a	0715	0955	1005	1100	1120	1215	1225	1505	1919
SUN	1821 a	0715	-	-	1035	1055	1150	1210	1450	2120 b

CODE	
a	Previous evening.
b	On 29 March only arrive Glasgow 1915.

#### NOTE

**Additional Sailings:** Wednesdays 24 and 31 December - an amended service will operate on these dates: Oban depart 0545, Tiree arrive 0905, Tiree depart 0920, Coll arrive 1015, Coll depart 1020, Oban arrive 1300.

On Saturday 1 November 2014 and Saturday 14 February 2015 this timetable is subject to change due to livestock operations.

No service 25 December and 1 January.

No rail connections on Friday 26 December. For rail information over the festive period please tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.

Contact Oban tel: 01631 566688. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

For details of mainland coach connections contact Scottish Citylink Coaches tel: 0871 266 3333. For details of the Ring 'n' Ride bus service on Tiree tel: 01879 220419.

Ferry reservations for caravans and motorhomes can only be made through the Oban Office tel: 01631 566688 or Tiree Office tel: 01879 220337, ensure that you choose Option 2.

### FARES: COLL - TIREE (not valid via Oban)

All tickets must be purchased before boarding vessel		SINGLE	RETURN
Driver/Passenger (each)		£3.30	£6.60
Car or 4x4 (each)		£14.90	£29.80
Motorhome	up to 6m	£14.90	£29.80
	up to 8m	£22.35	£44.70
	up to 10m	£29.80	£59.60
Caravan, Boat/Baggage Trailer	up to 2.5m	£7.45	£14.90
	up to 6m	£14.90	£29.80
	up to 8m	£22.35	£44.70
Pedal Cycles FREE	Motorcycle	£7.45	£14.90

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

### FARES: OBAN - COLL or TIREE

All tickets must be purchased before boarding vessel	SINGLE	RETURN	
Driver/Passenger (each)	£10.15	£20.30	
Car or 4x4 (each)	£54.00	£108.00	
Motorhome	up to 6m	£54.00	£108.00
	up to 8m	£81.00	£162.00
	up to 10m	£108.00	£216.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£27.00	£54.00
	up to 6m	£54.00	£108.00
	up to 8m	£81.00	£162.00
Pedal Cycles FREE	Motorcycle	£27.00	£54.00

Children under 5 FREE, 5-15 half the adult fare.

**Caledonian MacBrayne**  
Hebridean & Clyde Ferries

Caledonian MacBrayne and CalMac are trading names of CalMac Ferries Ltd. ©2014. Terms and Conditions apply. See website for details.



## RAASAY

Check in closes - vehicles and passengers 10 minutes prior to departure



### SCONSER – RAASAY Table 17

TEXT CODE 17	SCONSER		RAASAY	
	Depart	Arrive	Depart	Arrive
MON – SAT	0825	0850	0755	0820
	0925	0950	0955	1020
	1025	1050	1055	1120
	1125	1150	1215	1240
	1300	1325	1430	1455
	1500	1525	1530	1555
	1615	1640	1700	1725
	1735	1800	1820 A	1845 A
	1845 B	1910 B	2030 C	2055 C
	2100 C	2125 C		
SUN			1000	1025
	1030	1055	1600	1625
	1630	1655		

**CODE**  
A On Saturdays, this sailing will depart Raasay 15 minutes earlier at 1805, arrive Sconser 1830.

FRIDAYS 26 DECEMBER AND 2 JANUARY			
RAASAY	SCONSER	SCONSER	RAASAY
Depart	Arrive	Depart	Arrive
1000	1025	1030	1055

B On Saturdays, this sailing will depart Sconser 15 minutes earlier at 1830, arrive Raasay 1855.

C On Saturdays and by request only. Intending passengers must notify Uig Office 01470 542219, ensure that you choose option 2, no later than 1200 on Saturday.

**NOTE**  
No service 25 December and 1 January  
For services on Fridays 26 December and 2 January, see timetable below.

To enable safety procedures to be carried out, passengers must be on board at least 5 minutes before sailing time.

Contact Uig tel: 01470 542219. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

Bus services between Armadale, Sconser and Portree, Kyle of Lochalsh, Inverness, Glasgow. For confirmation of times contact traveline tel: 0871 200 22 33 or Scottish Citylink Coaches tel: 0871 266 3333.

### FARES: SCONSERS – RAASAY

	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY*
Driver/Passenger (each)	£2.85	£5.00	£18.30
Car or 4x4 (each)	£11.40	£20.30	£60.00
Motorhome	up to 5m	£11.40	£20.30
	up to 8m	£17.10	£30.50
	up to 10m	£22.80	£40.60
Caravan, Boat/Baggage Trailer	up to 2.5m	£5.70	N/A
	up to 5m	£11.40	£20.30
	up to 8m	£17.10	£30.50
Pedal Cycles FREE			
Motorcycle	£5.70	£10.15	£30.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*10 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### HOTEL EILEAN IARMAIN Isle of Skye ★★ Hotel



Sleat, Isle of Skye IV43 8QR  
t: 01471 833332  
f: 01471 833275  
e: hotel@eileaniarmain.co.uk  
w: www.eileaniarmain.co.uk  
Open all year

Rooms from: £50 pppn B&B  
Dble/twin: 16  
Family: 1  
En suite: all

'Award-winning hotel in a romantic location by the sea, breathtaking scenery with panoramic views. Log fires, wood panelled rooms, candle-lit dinners and indulgent menus. Enjoy fine dining in our restaurant or bar where the menus reflect the abundance of fresh, local produce.'

Please check our website for all latest news and events.

## SKYE

Check in closes - vehicles 20 minutes, passengers 10 minutes prior to departure



### MALLAIG – ARMADALE Table 18

TEXT CODE 18	Glasgow Queen St		Fort William		MALLAIG		ARMADALE		ARMADALE		MALLAIG		Fort William		Glasgow Queen St	
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON – SAT					0840	0910	0925	0955	1132	1530						
	0821	1212	1600	1630	1645	1715	1937	0013 b								
			1730 A	1800 A	1815 A	1845 A										
SUN			1212 a	1600	1630	1645	1715	1937 a								

**CODE**  
A Operates 27 October to 8 November and 23 March to 2 April only.  
a 29 March only.  
b Tuesday to Saturday mornings. Charge at Fort William. Reservations compulsory from Fort William.

**NOTE**  
No service on 25 & 26 December and 1 & 2 January. For rail information over the festive period please tel: 08457 484950.  
To enable safety procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.

Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

Contact Mallaig tel: 01687 462403 or Armadale tel: 01471 844248. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

For details of bus services contact Scottish Citylink Coaches. Tel: 0871 266 3333, or traveline tel: 0871 200 22 33.

### FARES: MALLAIG – ARMADALE

All tickets must be purchased before boarding vessel	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£3.60	£6.35	£18.70
Car or 4x4 (each)	£20.45	£35.00	£88.00
Motorhome	up to 5m	£20.45	£35.00
	up to 8m	£31.00	£53.00
	up to 10m	£40.90	£70.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£10.25	£17.50
	up to 5m	£20.45	£35.00
	up to 8m	£31.00	£53.00
Pedal Cycles FREE			
Motorcycle	£10.25	£17.50	£44.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### ARDVASAR HOTEL Isle of Skye ★★ Hotel



Sleat, Isle of Skye IV45 8RS  
t: 01471 844223  
f: 01471 844495  
e: richard@ardvasar-hotel.demon.co.uk  
w: www.ardvasarhotel.com  
Open all year

pppn from: £50 B&B  
DBS D, B&B  
Dble/twin: 8  
Family: 2  
En suite: all

Situated only 800 metres from Armadale, here the ferry from Mallaig brings you 'over the sea to Skye'. Many of our rooms have magnificent sea views.



## SMALL ISLES

### MALLAIG – EIGG – MUCK – RUM – CANNA

TEXT CODE	19	Glasgow Queen St	Fort William	MALLAIG – EIGG – MUCK – RUM – CANNA							
				MALLAIG	EIGG	EIGG	MUCK	MUCK	RUM	RUM	CANNA
		Depart	Depart	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON	–	0830	1020	1140	1200	1235	1250	1400	1420	–	–
TUE	–	0830	1020	–	–	–	–	1135	1155	1250	–
WED	–	0830	1020	1140	1200	1235	1250	–	–	–	–
THU	–	0830	1020	–	–	–	–	1135	1155	1250	–
FRI	–	0830	1020	1140	1200	1235	1250	–	–	–	–
SAT	–	0830	1020	–	–	–	–	1135	1150	–	–
SUN	–	–	0900 A	–	–	–	–	–	–	1110 A	–

**CODE**  
A The 0900 departure from Mallaig and the 1330 departure from Canna are by request only. Intending travellers must notify Mallaig office no later than 1400 prior to day of travel tel: 01687 462403 ensure you choose Option 2. If a 1330 departure from Canna is not required the vessel will depart Canna at 1130 and arrive Mallaig 1340.

**NOTE**  
No service 25 December and 1 January. For services on Fridays 26 December and 2 January see timetable opposite.  
No rail connections on Friday 26 December. For rail information over the festive period please tel: 08457 484950.  
Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
At Mallaig, to enable safety procedures to be carried out, passengers must be on board and in possession of tickets at least 10 minutes before sailing time.  
All vehicles must be in possession of the relevant Island permit prior to shipment.  
Eigg and Muck, Highland Council tel: 01397 709000 or 01687 460027. Rum, Scottish Natural Heritage tel: 01687 462026. Canna, National Trust tel: 01463 232034.  
All vehicle reservations contact Mallaig tel: 01687 462403, ensure that you choose Option 2.

**EDINBANE POTTERY – SKYE**

**Workshop and Gallery - \*\*\*\* Tourist Shop**  
Open all year - Daily 9am - 6pm, 7 days a week Easter to Oct

Specialists in both woodfired and saltglazed handmade stoneware pottery. We are in wooded grounds at the head of Loch Greshnish, Portree 14 miles, Dunvegan 8, Bridge 46, Uig 20.

Edinbane, Isle of Skye IV51 9PW t: 01470 582234  
e: [stuart@edinbane-pottery.co.uk](mailto:stuart@edinbane-pottery.co.uk) w: [www.edinbane-pottery.co.uk](http://www.edinbane-pottery.co.uk)

DUISDALE

HOUSE

HOTEL & RESTAURANT

Ultimate Skye

DUISDALE HOUSE HOTEL [www.duisdale.com](http://www.duisdale.com)

01471 833 202



Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure. Passengers with excess luggage should allow an extra 15 minutes. Latest boarding time: passengers at Mallaig 10 minutes.

Table 19

MALLAIG – EIGG – MUCK – RUM – CANNA											Fort William		Glasgow Queen St	
											Arrive	Depart	Arrive	Depart
MON	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
TUE	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
WED	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
THU	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
FRI	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
SAT	–	–	–	–	–	–	–	–	–	–	–	1540	1728	2118
SUN	–	–	–	–	–	–	–	–	–	–	–	1540 A	1728	2120

**FRIDAYS 26 DECEMBER AND 2 JANUARY**

MALLAIG	CANNA	CANNA	RUM	RUM	MUCK	MUCK	EIGG	EIGG	MALLAIG
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
0930	1140	1150	1245	1255	1405	1415	1450	1500	1620

**FARES: MALLAIG – EIGG – MUCK – RUM – CANNA**

All tickets must be purchased before boarding vessel

	SAVER SINGLE	SAVER 5 DAY RETURN	6 JOURNEY* A
Mallaig – Small Isles	£7.20	£12.65	£32.50
Non Landing Cruise	£10.45	£18.50	£51.00
£16.00	£9.90	£17.15	£48.50
	£12.60	£21.90	£61.00

Ⓐ Pedal Cycle FREE  
Children under 5 FREE, 5-15 half the adult fare.  
\*6 Journey tickets are valid for one passenger.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**HOW TO BOOK**

**ONLINE** You can book tickets online 24/7 at [WWW.CALMAC.CO.UK](http://WWW.CALMAC.CO.UK)

**TELEPHONE** Call us on: 0800 065 5000 and talk to our knowledgeable Reservations Team. Lines are open Monday to Friday 0900 - 2000, Saturday 0900 - 1800; and Sunday 0900 - 1600.

**TURN UP & GO** Tickets for all destinations are also available on the day of travel or in advance from our Port Offices.

**VISITSCOTLAND VISITOR INFO CENTRES**  
Pop into VisitScotland Visitor Information Centre throughout Scotland to book your CalMac journey.  
Visit [WWW.VISITSCOTLAND.COM](http://WWW.VISITSCOTLAND.COM)

an Lanntair

IONAD EALAIN

ARTS CENTRE

Stráid Choinnich, Steórnaibhagh

[www.lanntair.com](http://www.lanntair.com)

Kenneth Street, Stornoway, HSI 2DS

[info@lanntair.com](mailto:info@lanntair.com)

01851 703307

TAISBEANAIDHEAN EXHIBITIONS

TACHARTASAN MUSIC, THEATRE, CINEMA

FOGHLAM EDUCATION PROGRAMME

CG-LARHAIRTEAN CONFERENCES

BIADH IS DEACH RESTAURANT AND BAR



## BARRA and SOUTH UIST

Operates 27 October - 28 November 2014

### OBAN – CASTLEBAY – LOCHBOISDALE

TEXT CODE 20	Glasgow Queen Street	OBAN	CASTLEBAY	CASTLEBAY	LOCHBOISDALE
	Depart	Depart	Arrive	Depart	Arrive
SUN	-	1500	1950	2000	2130
MON	-	-	-	-	-
TUE	1221	1540	2030	2040	2210
WED	-	-	-	-	-
THU	1221	1540	2030	2040	2210
FRI	-	-	-	-	-
FRI	-	0830	-	-	1320

Operates 30 November 2014 - 2 April 2015

### OBAN – CASTLEBAY – LOCHBOISDALE

TEXT CODE 20	Glasgow Queen Street	OBAN	CASTLEBAY	CASTLEBAY	LOCHBOISDALE
	Depart	Depart	Arrive	Depart	Arrive
SUN	-	-	-	-	-
SUN	1220	1540	2030	2040	2210
MON	-	-	-	-	-
MON	0821	1430	1940	1950	2130
WED	-	-	-	-	-
WED	0821	1340	1830	1840	2010
THU	-	-	-	-	-
THU	1037	1540 A	2030 A	2040 A	2210 A
FRI	-	-	-	-	-
FRI	1037	1430	1940	1950	2130

#### CODE

- A On Thursday 2 April the following schedule is operated instead: Oban depart 1540, Lochboisdale arrive 2030, Lochboisdale depart 2040, Castlebay arrive 2210.
- B On Fridays 26 December and 2 January the following schedule is operated instead: Lochboisdale depart 1000, Castlebay arrive 1130, Castlebay depart 1140, Oban arrive 1630.
- a On 29 March only arrive Glasgow 1915.

#### NOTE

- No service 25 December and 1 January.
- No rail connections on Friday 26 December. For rail information over the festive period please tel: 08457 484950.
- To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.
- Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).
- Contact Oban tel: 01631 566688 or Lochboisdale tel: 01878 700288. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.
- For details of bus services contact Scottish Citylink Coaches before travelling tel: 0871 266 3333.

**LOCHBOISDALE HOTEL** Isle of South Uist ★ ★ Small Hotel



Isle of South Uist, Western Isles HS8 5TH  
t: 01878 700332  
f: 01878 700342  
e: karen@lochboisdale.com  
w: www.lochboisdale.com  
Open all year

Prices from:  
£45 prpn  
Single: 5  
Dble/twin: 9  
Family: 1  
En suite: all

Situated at the Ferry Terminal in Lochboisdale, a traditional fishing hotel with magnificent views and hospitality. Restaurant serving local seafood and game. Real fires and homely atmosphere. Fishing can be arranged for you through South Uist Fishing. Home from home.



Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

Operates 27 October - 28 November 2014

Table 20

LOCHBOISDALE	CASTLEBAY	CASTLEBAY	OBAN	Glasgow Queen Street
Depart	Arrive	Depart	Arrive	Arrive
0700	0830	0845	1335	1748
0700	0830	0845	1335	1748
2240	-	-	-	-
1335	1505	1520	2010	2333

Operates 30 November 2014 - 2 April 2015

Table 20

LOCHBOISDALE	CASTLEBAY	CASTLEBAY	OBAN	Glasgow Queen Street
Depart	Arrive	Depart	Arrive	Arrive
0700	0840	0850	1400	2120 a
0600	0730	0740	1230	1748
0600	0740	0750	1300	1748
0700	0830	0840	1330	1748
0600 B	0730 B	0740 B	1230 B	1748

### FARES: OBAN – CASTLEBAY or LOCHBOISDALE

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£14.25	£28.50
Car or 4x4 (each)	£65.00	£130.00
Motorhome	up to 6m	£65.00
	up to 8m	£98.00
	up to 10m	£130.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£32.50
	up to 6m	£65.00
	up to 8m	£98.00
Pedal Cycles FREE	Motorcycle	£32.50
Children under 5 FREE, 5-15 half the adult fare.		
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.		

### FARES: CASTLEBAY – LOCHBOISDALE (not valid via Oban)

THIS IS NOT AN RET ROUTE		
All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£7.95	£15.90
Car or 4x4 (each)	£22.90	£45.80
Motorhome	up to 5m	£22.90
	up to 8m	£34.50
	up to 10m	£45.80
Caravan, Boat/Baggage Trailer	up to 2.5m	£11.45
	up to 5m	£22.90
	up to 8m	£34.50
Pedal Cycles FREE	Motorcycle	£11.45
Children under 5 FREE, 5-15 half the adult fare.		
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.		



## SOUTH UIST

RET Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

Operates 29 November 2014 - 31 March 2015

### MALLAIG - LOCHBOISDALE

Table 20a

	Glasgow Queen St	Fort William	MALLAIG	LOCHBOISDALE	LOCHBOISDALE	MALLAIG	Fort William	Glasgow Queen St
	Depart	Depart	Depart	Arrive	Depart	Arrive	Arrive	Arrive
TUE	-	-	-	-	0600	0930	1132	1530
WED	-	-	0945	1315	-	-	-	-
SAT	1221	1619	1815	2145	-	-	-	-

#### CODE

**W** Wednesday mornings only. Change at Fort William. Reservations compulsory from Fort William. **Please note:** there is no connection on Saturday night from Fort William to Glasgow.

#### NOTE

To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.

Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2. Contact Mallaig tel: 01687 462403 or Lochboisdale tel: 01878 700288.

For details of bus services contact Scottish Citylink Coaches before travelling tel: 0871 266 3333.

### FARES: MALLAIG - LOCHBOISDALE

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£10.00	£20.00
Car or 4x4 (each)	£54.00	£108.00
Motorhome	up to 6m £54.00 up to 8m £81.00 up to 10m £108.00	£108.00 £162.00 £216.00
Caravan, Boat/Baggage Trailer	up to 2.5m £27.00 up to 6m £54.00 up to 8m £81.00	£54.00 £108.00 £162.00
Pedal Cycles FREE		
Motorcycle	£27.00	£54.00

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

### HOW TO BOOK

**ONLINE** You can book tickets online 24/7 at: [WWW.CALMAC.CO.UK](http://WWW.CALMAC.CO.UK)

#### TELEPHONE

Call us on: 0800 066 5000 and talk to our knowledgeable Reservations Team. Lines are open Monday to Friday 0800 - 2000; Saturday 0900 - 1800; and Sunday 0900 - 1600.

**TURN UP & GO** Tickets for all destinations are also available on the day of travel or in advance from our Port Offices.

#### VISITSCOTLAND VISITOR INFO CENTRES

Pop into VisitScotland Visitor Information Centre throughout Scotland to book your CalMac journey. Visit [WWW.VISITSCOTLAND.COM](http://WWW.VISITSCOTLAND.COM)

### POLOCHAR INN Isle of South Uist

★★★★ Inn

West Kilbride, Lochboisdale, South Uist, HS6 5TT  
t: 01878 700215  
f: 01878 700768  
e: [polocharinn@aol.com](mailto:polocharinn@aol.com)  
w: [www.polocharinn.com](http://www.polocharinn.com) Open all year

Rooms from: £55 pp/ptn  
Single: 1  
Dble/win: 8  
Family: 2  
En suite: all

A warm Highland welcome awaits you at this 17th century traditional Inn situated at the water's edge with breathtaking views of Barra & Eriskay. The ideal location for discovering our islands. Our restaurant specialises in fresh local seafood, we have open fires and a cosy atmosphere.

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## BARRA and ERISKAY

Check in closes - vehicles and passengers 20 minutes prior to departure

### BARRA - ERISKAY (SOUND OF BARRA)

Table 21

TEXT CODE 21	BARRA	ERISKAY	ERISKAY	BARRA
	Depart	Arrive	Depart	Arrive
MON-SAT	0715	0755	0810	0850
	0915	0955	1010	1050
	1110 A	1150 A	1300 A	1340 A
	1540	1620	1630	1710
	1720	1800	1815	1855
SUN	0845	0925	0930	1010
	1630	1710	1720	1800

#### CODE

**A** On Tuesdays and Saturdays 29 November 2014 to 31 March 2015 the following timetable will operate: Barra dep 1220, Eriskay arr 1300, Eriskay dep 1340, Barra arr 1420.

#### FRIDAYS 26 DECEMBER AND 2 JANUARY

BARRA	ERISKAY	ERISKAY	BARRA
Depart	Arrive	Depart	Arrive
0845	0925	0930	1010

#### NOTE

No service on 25 December and 1 January.

For services on Fridays 26 December and 2 January, see timetable above.

To enable safety procedures to be carried out, passengers must be on board at least 10 minutes before sailing time.

Contact Lochboisdale tel: 01878 700288 or Castlebay tel: 01871 810306.

Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

For details of bus services from/to North Uist, Benbecula and South Uist, contact Faire tel: 01851 701702.

### FARES: BARRA - ERISKAY

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£8.00	£13.35	£33.00
Car or 4x4 (each)	£22.90	£40.50	£85.00
Motorhome	up to 5m £22.90 up to 8m £34.50 up to 10m £45.80	£40.50 £61.00 £81.00	£85.00 £128.00 £170.00
Caravan, Boat/Baggage Trailer	up to 2.5m £11.45 up to 5m £22.90 up to 8m £34.50	£20.25 £40.50 £61.00	N/A N/A N/A
Pedal Cycles FREE			
Motorcycle	£11.45	£20.25	£42.50

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*6, 10 and 30 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### HARRIS TWEED AND KNITWEAR



Open Mon-Sat 9.00am - 5.30pm  
e: [info@harristweedandknitwear.co.uk](mailto:info@harristweedandknitwear.co.uk)  
w: [www.harristweedandknitwear.co.uk](http://www.harristweedandknitwear.co.uk)

Harris Tweed Shop presenting a wide range of jackets, bags, accessories and gifts. Also featuring Harris Tweed "Clo Mor" Exhibition showing past and present day process. Weaving demonstrations on request and a view of Marion Campbells Exhibition including old pictures and artefacts. Coach parties welcome, parking and toilet facilities available.

### LANGASS LODGE Isle of North Uist

★★★★ Restaurant With Rooms



Locheport, Isle of North Uist HS6 5HA  
t: 01876 580285  
f: 01876 580385  
e: [langasslodge@btconnect.com](mailto:langasslodge@btconnect.com)  
w: [www.langasslodge.co.uk](http://www.langasslodge.co.uk)  
Open all year

Prices from: £65 pp/ptn  
Dble: 6  
Twin: 5  
En suite: all

Recently upgraded and extended, this small hotel is close to the attractions of the island, namely spectacular views. The renowned restaurant serves fresh seafood, game and home grown vegetables. Pets welcome. A truly exceptional experience.

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## NORTH UIST

Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

Operates 27 October - 31 December 2014

### UIG (Skye) - LOCHMADDY (North Uist) Table 22

TEXT CODE 22	UIG	LOCHMADDY	LOCHMADDY	UIG
	Depart	Arrive	Depart	Arrive
MON/WED/FRI	0940	1125	1150	1335
	1800	1945	-	-
TUE/SAT	-	-	0730	0915
	1400	1545	1600	1745
THU	-	-	0730	0915
	0940	1125	1200	1345
SUN	-	-	1115	1300
	1415	1600	-	-

Operates 3 January - 2 April 2015

### UIG (Skye) - LOCHMADDY (North Uist) Table 22

TEXT CODE 22	UIG	LOCHMADDY	LOCHMADDY	UIG
	Depart	Arrive	Depart	Arrive
MON/WED/FRI	0935	1130	1155	1350
	1845	2040	-	-
TUE/SAT	-	-	0715	0910
	1410	1605	1630	1825
THU	-	-	0715	0910
	0940	1135	1200	1355
SUN	-	-	1100	1255
	1430	1625	-	-

FRIDAYS 26 DECEMBER AND 2 JANUARY

LOCHMADDY Depart	UIG Arrive	UIG Depart	TARBERT Arrive	TARBERT Depart	UIG Arrive	UIG Depart	LOCHMADDY Arrive
1000	1145	1200	1340	1400	1540	1600	1745

NOTE

No service 25 December and 1 January. For services on Fridays 26 December and 2 January, see timetable above.

To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.

Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

Contact Uig tel: 01470 542219 or Lochmaddy tel: 01876 500337.

For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333 or traveline tel: 0871 20 22 33.

### FARES: UIG - LOCHMADDY

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£6.00	£12.00
Car or 4x4 (each)	£29.00	£58.00
Motorhome	up to 6m £29.00	£58.00
	up to 8m £43.50	£87.00
	up to 10m £58.00	£116.00
Caravan, Boat/Baggage Trailer	up to 2.5m £14.50	£29.00
	up to 6m £29.00	£58.00
	up to 8m £43.50	£87.00
Pedal Cycles FREE	Motorcycle £14.50	£29.00

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### FARES: LOCHMADDY - TARBERT (not valid via Uig)

THIS IS NOT AN RET ROUTE

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£7.35	£14.70
Car or 4x4 (each)	£33.50	£67.00
Motorhome	up to 5m £33.50	£67.00
	up to 8m £51.00	£102.00
	up to 10m £67.00	£134.00
Caravan, Boat/Baggage Trailer	up to 2.5m £16.75	£33.50
	up to 5m £33.50	£67.00
	up to 8m £51.00	£102.00
Pedal Cycles FREE	Motorcycle £16.75	£33.50

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.



## NORTH UIST and HARRIS

Check in closes - vehicles and passengers 20 minutes prior to departure

### BERNERAY - LEVERBURGH (SOUND OF HARRIS) Table 23

TEXT CODE 23	BERNERAY	LEVERBURGH	LEVERBURGH	BERNERAY
	Depart	Arrive	Depart	Arrive
MON - SAT: 27 OCT - 15 NOV	0800	0900	0910	1010
	1400	1500	1505	1605
MON - SAT: 17 NOV - 3 JAN	0815	0915	0925	1025
	1330 A	1430 A	1440 A	1540 A
MON - SAT: 5 JAN - 7 FEB	0900	1010	1020	1130
	1345	1455	1505	1615
MON - SAT: 9 FEB - 28 FEB	0725	0825	0835	0935
	1110	1210	1220	1320
	1430	1530	1540	1640
MON - SAT: 2 MAR - 2 APRIL	0725	0825	0835	0935
	1110	1210	1220	1320
	1530	1630	1640	1740
SUNDAYS	0830 B	0930 B	0935 B	1035 B
	1330 B	1430 B	1440 B	1540 B

CODE

A Not on Fridays 26 December and 2 January.

B On Sundays 11 January to 1 February the following timetable will operate:

BERNERAY	LEVERBURGH	LEVERBURGH	BERNERAY
Depart	Arrive	Depart	Arrive
0900	1010	1020	1130
1310	1420	1430	1540

NOTE

No service 25 December and 1 January.

To enable safety procedures to be carried out passengers must be on board at least 10 minutes before sailing time.

Contact Tarbert (Harris) tel: 01859 502444 or Lochmaddy tel: 01876 500337.

Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

Timings may vary according to tidal conditions and in some circumstances may differ from the published timetable. Intending passengers should confirm service with Lochmaddy (tel: 01876 500337) or Tarbert (tel: 01859 502444) prior to travel, ensure that you choose Option 2.

### FARES: BERNERAY (N. Uist) - LEVERBURGH (Harris)

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£7.35	£12.55	£31.00
Car or 4x4 (each)	£33.50	£59.00	£121.00
Motorhome	up to 5m £33.50	£59.00	£121.00
	up to 8m £51.00	£89.00	£182.00
	up to 10m £67.00	£118.00	£242.00
Caravan, Boat/Baggage Trailer	up to 2.5m £16.75	£29.50	N/A
	up to 5m £33.50	£59.00	N/A
	up to 8m £51.00	£89.00	N/A
Pedal Cycles FREE	Motorcycle £16.75	£29.50	£61.00

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### REDBURN HOUSE Isle of North Uist



Lochmaddy, Isle of North Uist  
Western Isles HS6 5AA  
t/f: 01876 500301 m: 07968 638380  
e: info@redburnhouse.com  
w: www.redburnhouse.com  
Open all year

★★★ B&B  
Prices from:  
£35 ppn  
double/single: 3  
twin/single: 1  
En suite: 4

Ideally located refurbished Victorian property offering four ensuite bedrooms. Stunning views out across Lochmaddy bay and situated within walking distance of ferry terminal, bus stops, shop, pub, arts centre, court house, and village centre.



## HARRIS

RET GM  
Check in closes - vehicles 45 minutes,  
passengers 30 minutes prior to departure

Operates 27 October - 31 December 2014

### UIG (Skye) - TARBERT (Harris) Table 24

TEXT CODE 24	UIG	TARBERT	TARBERT	UIG
	Depart	Arrive	Depart	Arrive
MON/WED/FRI	-	-	0730	0910
	1400	1540	1600	1740
TUE/SAT	0940	1120	1150	1330
	1800	1940	-	-
THU	1500	1640	-	-
SUN	-	-	0900 A	1300 A
	1415 A	1800 A	-	-

Operates 3 January - 2 April 2015

### UIG (Skye) - TARBERT (Harris) Table 24

TEXT CODE 24	UIG	TARBERT	TARBERT	UIG
	Depart	Arrive	Depart	Arrive
MON/WED/FRI	-	-	0715	0905
	1415	1605	1630	1820
TUE/SAT	0940	1130	1150	1340
	1850	2040	-	-
THU	1525	1715	-	-
SUN	-	-	0840 A	1255 A
	1430 A	1840 A	-	-

CODE  
A Operates via Lochmaddy.

FRIDAYS 26 DECEMBER AND 2 JANUARY

LOCHMADDY	UIG	UIG	TARBERT	TARBERT	UIG	UIG	LOCHMADDY
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
1000	1145	1200	1340	1400	1540	1600	1745

NOTE  
No service 25 December and 1 January. For services on Fridays 26 December and 2 January, see timetable above.

To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.  
Contact Uig tel: 01470 542219 or Tarbert tel: 01859 502144. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333 or traveline tel: 0871 200 22 33.

### FARES: UIG - TARBERT

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£6.00	£12.00
Car or 4x4 (each)	£29.00	£58.00
Motorhome	up to 6m £29.00 up to 8m £43.50 up to 10m £58.00	£58.00 £87.00 £116.00
Caravan, Boat/Baggage Trailer	up to 2.5m £14.50 up to 6m £29.00 up to 8m £43.50	£29.00 £58.00 £87.00
Pedal Cycles FREE	Motorcycle	£14.50 £29.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

Fares for Tarbert - Lochmaddy can be found on page 34.

### TEMPLE VIEW HOTEL Isle of North Uist



Carinish, Isle of North Uist HS6 5EJ  
t: 01876 580676  
f: 01876 580682  
e: templeviewhotel@aol.com  
w: www.templeviewhotel.co.uk  
Open all year (except Christmas).

A delightful family hotel, highly praised for food service and comfort. Come to one of the most unique and distinctive of the Outer Islands, to relax and enjoy what many seasoned travellers consider to be magical in its atmosphere.

Hotel  
Prices from:  
£55 ppn  
Single: 4  
Dble/twin: 5  
Family: 1  
En suite: all

## LEWIS

RET GM  
Check in closes - vehicles 45 minutes,  
passengers 30 minutes prior to departure

### STORNOWAY - ULLAPOOL Table 25

TEXT CODE 25	STORNOWAY	ULLAPOOL	ULLAPOOL	STORNOWAY
	Depart	Arrive	Depart	Arrive
MON - FRI	0700	0930	1050	1300
	1400	1630	1730	2000
SAT	0700	0930	1030	1300
	1430	1700	1830	2100
SUN	1430	1700	1830	2100

FRIDAY 26 DECEMBER			
STORNOWAY	ULLAPOOL	ULLAPOOL	STORNOWAY
Depart	Arrive	Depart	Arrive
1400	1630	1730	2000

NOTE  
A new vessel is due to commence service on this route during winter 2014. Major port infrastructure associated with the new vessel is underway and some disruption to passengers can be expected during the period of this timetable. Intending passengers travelling during this period should check our website (www.calmac.co.uk) or with the local port offices of Ullapool tel: 01854 612358 and Stornoway tel: 01851 702361 (choose option 2) for details.

No service 25 December and 1 January. For sailings on Friday 26 December, see table above.  
To enable safety, check in and registration procedures to be carried out, passengers must be in possession of a valid ticket prior to boarding and be on board at least 10 minutes before sailing time.

Contact Ullapool tel: 01854 612358 or Stornoway tel: 01851 702361. Commercial Vehicle bookings are made at individual ports. When calling your selected port for commercial vehicle bookings, ensure that you choose Option 2.

For details of bus services contact Scottish Citylink Coaches tel: 0871 266 3333 or traveline tel: 0871 200 22 33.

### FARES: STORNOWAY - ULLAPOOL

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£9.15	£18.30
Car or 4x4 (each)	£48.00	£96.00
Motorhome	up to 6m £48.00 up to 8m £72.00 up to 10m £96.00	£96.00 £144.00 £192.00
Caravan, Boat/Baggage Trailer	up to 2.5m £24.00 up to 6m £48.00 up to 8m £72.00	£48.00 £96.00 £144.00
Pedal Cycles FREE	Motorcycle	£24.00 £48.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier Dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### DOUNE BRAES HOTEL Isle of Lewis



Doune, Carloway, Isle of Lewis HS2 9AA  
t: 01851 643252  
f: 01851 643435  
e: hebrides@doune-braes.co.uk  
w: www.doune-braes.co.uk  
Closed Christmas & New Year

Hotel  
Rooms from: £65 ppn  
Single: 5  
Dble/twin: 8  
Family: 2  
En suite: all

Welcoming, comfortable hotel with an informal atmosphere. Situated in a lovely rural setting for a relaxing holiday. Varied seasonal menu incorporating local produce including lamb, beef and shellfish. Well situated for exploring the area, trout fishing, bird watching, World Famous Callanish Standing Stones, archaeology and wonderful beaches. A warm welcome awaits you.

See Page 29 for An Lanntair Arts Centre, Stornoway



**JURA** This service is operated by ASP Ship Management on behalf of Argyll & Bute Council. CalMac includes this information for the convenience of passengers.

**PORT ASKAIG – FEOLIN** Table 26

Contact: ASP Ship Management Ltd, Port Askaig, Tel: 01496 840681

PORT ASKAIG		FEOLIN		PORT ASKAIG		FEOLIN		PORT ASKAIG	
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON - SAT	0735	0740	0745	0750		0830 A	0835 A	0840 A	0845 A
	0755	0800	0805	0810		1030 A	1035 A	1040 A	1045 A
	0830	0835	0840	0845		1400	1405	1410	1415
	0930	0935	0940	0945		1515	1520	1525	1530
	1030	1035	1040	1045		1630	1635	1640	1645
	1115	1120	1125	1130		1830 A	1835 A	1840 A	1845 A
	1215	1220	1225	1230					
	1310	1315	1320	1325					
	1415	1420	1425	1430					
	1515	1520	1525	1530					
	1610	1615	1620	1625					
	1645	1650	1655	1700					
	1745	1750	1755	1800					
	1830	1835	1840	1845					
	2130 A	2135 A	2140 A	2145 A					
	2300 B	2305 B	-	-					

**NOTE**  
When the vessel is carrying certain classified cargoes, passengers or other vehicles are not permitted. When such journeys are being made the ferry will return and make a second trip to clear waiting passengers and vehicles.  
Fares shown below are confirmed until 28 March 2015.

**CODE**

A To be booked before noon one day in advance.  
B On request - to be booked 3 days in advance.

**FARES: PORT ASKAIG – FEOLIN**

	SINGLE	10 JOURNEY
Passenger (each)	£1.65	£11.90
Child	£0.95	£5.30
Cars/Small Private Vans - <5m (excluding Driver)	£8.80	-
Commercial Vehicles/Coaches (excluding Driver)	5.01m to 8.0m	£18.90
	8.01m to 12.0m	£21.30
	12.01m to 18.0m	£23.90
Trailers and Caravans	up to 2.5m	£5.75
	over 2.5m	£11.20
Motorcycle (excluding Rider)	£3.60	-

**CORRAN FERRY** This service is operated by Highland Council. CalMac includes this information for the convenience of passengers.

**ARDGOUR – NETHER LOCHABER** Table 27

Sailing time 5 minutes

ARDGOUR		NETHER LOCHABER		ARDGOUR		NETHER LOCHABER	
Depart	Depart	Depart	Depart	Depart	Depart	Depart	Depart
MON - SAT	-	0630	0640	0650			
	0700	0710	0720	0730			
		thereafter at 20 minute intervals					
	0840	0850	0900	0915			
	0930	0945	1000	1015			
		thereafter at 30 minute intervals					
	2015	2040	2100	2110			
	2120	2130	-	-			
SUN	0830	0845	0900	0915			
		thereafter at 30 minute intervals					
	2030	2045	2100	2110			
	2120	2130	-	-			

**NOTE**  
For other fares, please contact: Highland Council 01855 841243.  
No sailings 26 December & 2 January.

**FARES: ARDGOUR – NETHER LOCHABER**

	SINGLE	30 JOURNEY
Passenger (each)	FREE	FREE
Car (each)	£7.90	£69.50
Caravan	£10.60	-

**DUNOON** This service is operated by Argyll Ferries Ltd. CalMac includes this information for the convenience of passengers.

**GOUROCK – DUNOON** Table 28

Glasgow Central		Gourock	GOUROCK	DUNOON	DUNOON	GOUROCK	Gourock	Glasgow Central	
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON - SAT	-	-	0620	0645	0645	0715	0728 <sup>sk</sup>	0819	0830
							0738 <sup>so</sup>		
	0555	0636	0645	0710	0715	0740	0751	0843	
	0625	0711	0720	0745	0750	0815	0823	0914	
	0654	0737	0750	0815	0820	0845	0908	0939	
	0721	0809	0820	0845	0850	0915	0924	1003	
	0739	0830	0850	0915	0920	0945	0954	1032	
	0826	0904	0920	0945	0950	1015	1024	1104	
	0840	0933	0950	1015	1020	1045	1054	1134	
	0925	1004	1020	1045	1050	1115	1124	1203	
	0955	1034	1050	1115	1120	1145	1154	1233	
	1025	1104	1120	1145	1150	1215	1224	1304	
	1055	1134	1150	1215	1220	1245	1254	1335	
	1125	1204	1220	1245	1250	1315	1324	1403	
	1225	1304	1320	1345	1350	1415	1424	1503	
	1325	1404	1420	1445	1450	1515	1524	1606	
	1425	1504	1520	1545	1550	1615	1624	1704	
	1455	1535	1550	1615	1620	1645	1654 <sup>so</sup>	1738	
	1525	1605	1620	1645	1650	1715	1724 <sup>sk</sup>	1759	
	1536 <sup>sk</sup>	1627	1650	1715	1720	1745	1808	1901	
	1555 <sup>so</sup>	1637					1724	1803	
	1618	1709	1720	1745	1750	1815	1824	1903	
	1655	1738	1750	1815	1820	1845	1908	1939	
	1725	1803	1820	1845	1850	1915	1924	2014	
	1737	1828	1850	1915	1920	1945	-	-	
	1825	1905	1920	1945	1950	2015	2024	2115	
	1855	1936	1950	2015	2020	2045	-	-	
	1925	2004	2020	2045	2050	2115	2124	2219	
	2006	2057	2110	2135	2140	2205	2224	2314	
	2050	2130	2140	2205	2210	2235	2324	0014	
	2150	2230	2240	2305	2310	2335	-	-	
	2250	2331	2340 A	0005 A	0010 A	0035 A	-	-	
	2350	0040	0100 A	0125 A	0130 A	0150 A	-	-	
SUN	0720	0806	0820	0845	0850	0915	0923	1014	
	0820	0911	0920	0945	0950	1015	1023	1114	
	0920	1011	1020	1045	1050	1115	1123	1214	
	1020	1111	1120	1145	1150	1215	1223	1314	
	1120	1211	1220	1245	1250	1315	1323	1414	
	1220	1311	1320	1345	1350	1415	1423	1514	
	1320	1411	1420	1445	1450	1515	1523	1614	
	1420	1511	1520	1545	1550	1615	1623	1714	
	1520	1611	1620	1645	1650	1715	1723	1814	
	1620	1711	1720	1745	1750	1815	1823	1914	
	1720	1811	1820	1845	1850	1915	1923	2014	
	1820	1911	1920	1945	1950	2015	2023	2116	
	1920	2011	2020	2045	2050	2115	2123	2214	
	2020	2111	2120	2145	2150	2215	2223	2314	
	2120	2211	2220	2245	2250	2315	-	-	

**CODE**  
A Fridays and Saturdays only.  
<sup>sk</sup> Saturdays only. <sup>so</sup> Not Saturdays.

**NOTE**  
For rail information over the festive period please tel: 08457 484950.  
During the month of November this service will be reduced to a one-ship hourly service due to annual overhaul, first departure 0620 from Gourock and 0645 from Dunoon. For further details visit [www.argyllferries.co.uk](http://www.argyllferries.co.uk).

On Wednesdays 24 and 31 December the last sailings will be as follows:  
Gourock depart 2120 & Dunoon depart 2145.  
No service 25 December and 1 January.  
Sunday Service will operate on Fridays 26 December and 2 January.

**FARES: GOUROCK – DUNOON**

	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY
Passenger (each)	£3.85	£6.55	£30.50
Child (5-15 years)	£1.95	£3.30	£15.25
Bicycle	FREE	FREE	FREE

Current information can be found at [www.argyllferries.co.uk](http://www.argyllferries.co.uk) Children under 5 travel free.



## MALLAIG – LOCH NEVIS

This service is operated by Sandaig Ltd on behalf of Highland Council. CalMac includes this information for the convenience of passengers.

MALLAIG – INVERIE Table 29						
Operated by Sandaig Ltd tel: 01687 462976 - Booking Recommended.						
	INVERIE	MALLAIG	MALLAIG	INVERIE	TARBET	MALLAIG
	Depart	Arrive	Depart	Depart	Depart	Arrive
DAILY	0815	0845	1030	1100	-	1130
	-	-	1430	1500	-	1530
	-	-	1430 MF	1500 MF	1530 MF	1600 MF
	-	-	1600	1630	-	-
	1700	1730	1800	1830	-	-

CODE	
M Mondays.	F Fridays.

FARES			
		SINGLE	RETURN
MALLAIG – INVERIE	Passenger (each)	£11.00	£20.00
MALLAIG – TARBET	Passenger (each)	£16.00	£30.00

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SUPPORTING SCOTLAND'S LOCAL PRODUCE

mariners

YEAR OF FOOD & DRINK SCOTLAND 2015

# CalMac Kids Club is here!

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Play, enjoy and learn with the Otters and the Eagles.

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**Caledonian MacBrayne**  
Hebridean & Clyde Ferries

Caledonian MacBrayne and CalMac are trading names of CalMac Ferries Ltd. ©2014. Terms and Conditions apply. See website for details.

## LUING

This service is operated by Argyll & Bute Council. CalMac includes this information for the convenience of passengers.

CUAN – LUING (Vehicle Ferry) Table 30					
Contact: Development and Infrastructure, Marine and Airports, Oban Tel: 01631 569160					
VEHICLE FERRY	SEIL		LUING		PASSENGER FERRY
	SEIL	LUING	SEIL	LUING	
	Depart	Depart	Depart	Depart	Depart
MON – SAT	-	0730	-	-	1930 C 1935 C
	0745	0750	-	-	2200 C 2205 C
	0800	0805	-	-	-
	0815	0820	-	-	FRI – SAT 1930 1935
	0845	0850	-	-	WINTER/SRING/AUTUMN 2000 2005
	0915	0920	-	-	AUTUMN 2100 2105
	0945	0950	-	-	2200 2205
	1000 B	1005 B	-	-	SUN 1100 1105
	1030	1035	-	-	WINTER/SRING/AUTUMN 1130 1135
	1100	1105	-	-	1200 1205
	1130	1135	-	-	1230 1235
	1200	1205	-	-	1300 1305
	1230	1235	-	-	1500 1505
	1330	1335	-	-	1530 1535
	1400	1405	-	-	1600 1605
	1430	1435	-	-	1630 1635
	1500	1505	-	-	1700 1705
	1530	1535	-	-	1730 1735
	1600	1605	-	-	1800 1805
	1630 B	1635 B	-	-	-
	1700	1705	-	-	-
	1730	1735	-	-	-
	1800	1805	-	-	-
MON – SAT	1815	1820	-	-	-
SUMMER ONLY	1930	1935	-	-	-
	2000	2005	-	-	-
	2100	2105	-	-	-
	2200	2205	-	-	-
	2230 A	-	-	-	-
SUN	1100	1105	-	-	-
SUMMER ONLY	1130	1135	-	-	-
	1200	1205	-	-	-
	1230	1235	-	-	-
	1300	1305	-	-	-
	1500	1505	-	-	-
	1530	1535	-	-	-
	1600	1605	-	-	-
	1630	1635	-	-	-
	1700	1705	-	-	-
	1730	1735	-	-	-
	1800	1805	-	-	-

CODE	
A	Fridays and Saturdays only during summer period.
B	Sailings may be delayed slightly to allow connection with public transport.
C	By prior arrangement with Ferryman i.e. noon on day of travel.

NOTE	
Summer – 12 weeks.	Winter/Spring/Autumn – 40 weeks.
Fares shown below are confirmed until 28 March 2015.	
This timetable is provisional and may be subject to change.	


FARES: CUAN – LUING			
	RETURN	5 RETURN JOURNEY	
Passenger (each)	£1.85	£6.15	
Child	£1.05	£3.00	
Cars/Small Vans = <5m (excluding Driver)	£7.40	£24.50	
	5.01m to 8.0m	£13.05	£41.15
	8.01m to 12.0m	£15.20	£47.15
	12.01m to 18.0m	£17.30	£54.15
Motorcycle	10 journey - £9.80	£3.10	-

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.



## EASDALE

This service is operated by Argyll & Bute Council. CallMac includes this information for the convenience of passengers.

ELLENABEICH – EASDALE		Table 31
Contact: Development and Infrastructure, Marine and Airports, Oban Tel: 01631 569160		
 EASDALE ISLAND PIER		
		Depart
MON – SAT NOV – MAR		0715 A
		0745
		0900
		0915
		0930
		0945
		1015
		1045
		1115
		1145
		1215
		1245
		1415
		1445
		1515
		1545
		1615
	1645	
	1715	
	1745	
	1800	
	1815	
	1930	
	2000	
	2030	
	2100	
SUN NOV – MAR		2300 B
		0915
		0945
		1015
		1045
		1115
		1145
		1215
		1245
		1415
		1445
	1515	
	1545	
	1645	
	1715	
	1745	
	1815	
	1900	

CODE	NOTE
A	Monday to Friday only. Early ferry must be booked with ferryman by noon of the previous day.
B	Friday and Saturday only. Saturday ferry must be booked with ferryman by noon of the previous day.




NOTE
This timetable may be subject to change during the period of operation.
Fares shown below are confirmed until 28 March 2013.
All sailings are subject to weather conditions. The Master of the vessel's decision is final.

FARES: ELLENABEICH – EASDALE		
	RETURN	5 RETURN JOURNEY
Passenger (each)	£1.85	£5.15
Child	£1.05	£3.00

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.

## LISMORE

This service is operated by Argyll & Bute Council. CallMac includes this information for the convenience of passengers.

PORT APPIN – LISMORE									Table 32	
Contact: Development and Infrastructure, Marine and Airports, Oban Tel: 01631 569160										
										
	PORT APPIN	LISMORE	LISMORE	PORT APPIN	PORT APPIN	LISMORE	LISMORE	PORT APPIN		
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive		
MON – SAT	0700 A	0710 A	0715 A	0725 A						
	0725 A	0735 A	0740 A	0750 A						
	0800	0810	0815	0825						
	0900	0910	0915	0925						
	1000	1010	1015	1025						
	1100	1110	1115	1125						
	1200	1210	1215	1225						
	1400	1410	1415	1425						
	1500	1510	1515	1525						
	1600	1610	1615	1625						
	1700	1710	1715	1725						
	1820	1830	1835	1845						
	2000 B	2010 B	2015 B	2025 B						
	2130 CD	2140 CD	2145 CD	2155 CD						
	SUN	0900	0910	0915	0925					
		1000	1010	1015	1025					
		1100 E	1110 E	1115 E	1125 E					
1200		1210	1215	1225						
1400		1410	1415	1425						
1500 E		1510 E	1515 E	1525 E						
1600		1610	1615	1625						
1700 E		1710 E	1715 E	1725 E						
1820		1830	1830	1840						
2000 E		2010 E	2015 E	2025 E						

CODE	NOTE
A	Requires 12 hours notice all year round – charged at normal fare.
B	Operates daily from 1 April to 31 October.
C	Requires 12 hours notice from 1 Nov to 31 March charged at normal fare rate all year.
D	Operates Fridays and Saturdays only. Runs automatically until 30 October.
E	Operates daily from 1 June to 30 October, otherwise Monday to Saturday only.

NOTE
If there are more people waiting to cross than are permitted for one crossing, additional crossings will be made to clear all passengers.
Fares shown below are confirmed until 28 March 2015.

FARES: PORT APPIN – LISMORE		
	SINGLE	10 RETURN JOURNEY
Passenger (each)	£1.65	£11.00
Child	£0.95	£5.30

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.

## CAMUSNAGAUL – FORT WILLIAM

This service is operated by Highland Ferries with assistance from Highland Council. CallMac includes this information for the convenience of passengers.

CAMUSNAGAUL – FORT WILLIAM			Table 33
HIGHLAND FERRIES: Tel: 07826 895160 / 07468 477137			
			
	FORT WILLIAM	CAMUSNAGAUL	
	Depart	Depart	
MON – SAT	0745	0815	
	1000	1015	
	1220	1230	
	1615	1635	
	1740	-	

NOTE
<b>CONDITIONS OF SERVICE</b>
Service is dependent on weather and tides being favourable. (Ferryman to be sole judge of whether weather and tides permit crossing).
Ferryman is not under any obligation to ferry outwith the above times, but may do so by special arrangement at charge to be agreed.
Ferryman will not convey passengers or goods across ferry without prepayment.

FARES	
Adult - Single	£1.50
Children aged 5 - 15	£0.75
Children under 5	FREE
Pedal Cycle - Single	£1.50

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.



# KILCREGGAN

This service is operated by Clydelink Ltd on behalf of Strathclyde Partnership for Transport. CalMac includes this information for the convenience of passengers.

## GOUROCK – KILCREGGAN

Table 34

	Glasgow Central	Gourock	GOUROCK	KILCREGGAN	KILCREGGAN	GOUROCK	Gourock	Glasgow Central
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON – FRI</b>	0555	0636	0645	0657	0707	0719	0728	0819
	0625	0712	0729	0741	0751	0803	0810	0850
	0721	0809	0820	0832	0842	0854	0908	0959
	0826	0904	0918	0930	0955	1008	1024	1104
	0925	1004	1018	1030	1055	1108	1124	1203
	1025	1104	1118	1130	1140	1152	1208	1259
	1155	1234	1256	1308	1318	1330	1338	1429
	1255	1334	1340	1352	1402	1414	1424	1503
	1325	1404	1424	1436	1456	1508	1524	1606
	1425	1504	1518	1530	1556	1608	1624	1704
	1525	1605	1618	1630	1705	1718	1724	1803
	1618	1709	1728	1740	1750	1802	1808	1901
	1725	1803	1812 A	1824	1835 A	1847	1908	1959
<b>SAT</b>	0705	0758	0804	0816	0830	0842	0908	0959
	0739	0830	0852	0904	0914	0926	0938	1029
	0826	0904	0936	0948	0955	1008	1024	1104
	0925	1004	1018	1030	1055	1108	1124	1203
	1025	1104	1118	1130	1140	1152	1208	1259
	1155	1234	1256	1308	1318	1330	1338	1429
	1255	1334	1340	1352	1402	1414	1424	1503
	1325	1404	1424	1436	1456	1508	1524	1606
	1425	1504	1518	1530	1556	1608	1624	1704
	1525	1605	1618	1630	1706	1718	1724	1803
	1618	1709	1728	1740	1750	1802	1808	1901
	1725	1803	1812 A	1824	1835 A	1847	1908	1959

### NOTE

No Sunday Service

**A** On the 1812 hours journey from Gourock, should the train be late in arriving, the ferry will wait a maximum of 13 minutes until 1825 hours.

No service 23 & 26 December and 1 & 2 January. For rail information over the festive period please tel: 08457 484950.

Passengers must present themselves at the ferry gangway at least 2 minutes before departure time.

Times may be subject to alteration - please check before travelling.

Rail services are operated by ScotRail and may be subject to change. Please check before travelling tel: 08457 484950.

Fares shown are correct at time of printing and may be subject to change, visit SPT's website at [www.spt.co.uk](http://www.spt.co.uk) or tel: 0845 271 2405.

Whilst every effort will be made to adhere to the scheduled times, the Partnership disclaims any liability in respect of loss or inconvenience arising from any failure to operate journeys as published, changes of timing or printing errors.

## FARES: GOUROCK – KILCREGGAN

	SINGLE	RETURN	10 JOURNEY*
Passenger (each)	£2.60	£5.00	£16.50
Child	£1.30	£2.50	£9.50
Concession	£0.90	£1.30	N/A
Companion	£1.25	£2.40	N/A
Bicycle (restricted numbers)	FREE	FREE	FREE

Both Zonecard (with relevant zones) and Daytripper tickets are valid on the ferry. For details, visit your nearest SPT Travel Centre.

Children aged 5 or under travel free if accompanied by a fare-paying adult. Maximum of 2 children per fare-paying adult.

For further information, please contact: SPT on behalf of Clydelink Ltd 0845 271 2405.

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.

## CUSTOMER INFORMATION

The following pages contain information that may be useful to you before, during and after your journey. Please take time to read them all.

### Tickets and Reservations

#### RESERVATION ARRANGEMENTS

Advance payment is required in respect of all bookings made. Reservations made by multi-journey ticket holders must be confirmed by credit card at the time of booking. Unless cancelled prior to the sailing time, passengers failing to show will be charged the full single fare. To avoid disappointment we recommend that on reservable routes a booking is always made for all vehicles. Where a vehicle is booked for a return journey and fails to show for the outward sailing, the return booking will be cancelled. Only one reservation per vehicle/per direction/per day will be accepted.

#### CONNECTING SERVICES

Many journeys involve using more than one mode of transport. Take care when planning your journey - especially if you're intending to catch the last connecting service of the day. Be realistic about how much time you leave to make connections allowing for unexpected delays. There can be traffic delays, rail services can be amended at weekends and ferries are often affected by bad weather. Always check for roadworks or possible service disruption before setting off.

Train timings in this publication are reproduced from information supplied by ScotRail and are for guidance only. CalMac does not accept liability for the costs associated with accommodation or travel by bus, train or taxi etc, required after any missed connections. Where the arrival time of a train, for example, allows less than the advertised minimum boarding time for the ferry (see individual timetables), the connection cannot be assumed or guaranteed. Intending passengers should confirm connections with individual operators.

#### VALIDITY OF TICKETS

Conditions of issue of tickets: Any ticket issued by CalMac, or any other body, company or person, upon whose property or premises the ticket may be available, is subject to the Conditions of Carriage published by CalMac. Please note the precise dates on which tickets are valid. Restrictions may apply.

**Single** - Date for which issued. No restrictions on use.

**Return** - The sum of the single fares which apply on travel dates. No restrictions on use. Valid for one month.

**Saver Single** - Date for which issued (availability is limited on some services - see individual route timetables for details).

**Saver Return** - The sum of the single fares which apply on travel dates. Valid for one month (availability is limited on some services - see individual route timetables for details).

**Saver 5 Day Return** - Valid for 5 days/4 nights (availability is limited on some services - see individual route timetables for details).

**Saver 9 Day Return** - Valid for 9 days/8 nights on Oban-Craignure and Wemyss Bay-

Rothesay services (limited fare types - see individual route timetables for details).

Partially used Saver 5/9 Day Return tickets are non-refundable. Saver 5/9 Day Return ticket return portions can be extended to full standard returns during validity period of the ticket by presenting the ticket to a port office and paying the additional fare.

**5/6/10/30/50 Journey** - Valid for one passenger or one nominated motorised vehicle. (For 50 journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.) Strictly non-transferable. Multi-journey tickets are only valid if attached to the header portion and are valid for 12 months from date of issue.

**Island Hopscoth®** - Valid for one month.

**Island Rover** - Valid for 8 or 15 consecutive days. Vehicle Island Rover tickets are not valid on the Small Isles and Iona services. Caravan and Motorhome Island Rover tickets are not valid on Gigha and Colonsay services. Light vans and pickups are not eligible for Island Rover tickets.

Passengers should note in particular:

- Not all types of ticket are available on every route
- (1) Multi-journey tickets, partially used Saver 5/9 Day Return tickets, Travel Trade tickets, group tickets and other reduced rate tickets which may be available are non-refundable. Refunds on 8 and 15 day Island Rover tickets will not be considered if received after the valid from date.
- (2) Season Tickets - are available to passengers on Largs/Cumbræ Slip and Wemyss Bay/Rothesay services only. Valid for periods of one month, three months, six months or twelve months. Season tickets are also available on our Oban - Craignure route for 6 or 12 months.

**Defaced, damaged or destroyed tickets:** Any ticket which has become illegible, mutilated or destroyed will not be valid or eligible for refund. Tickets must be kept away from water and heat sources to prevent damage.

**Receipts:** Passengers should note that receipts can only be issued at time of ticket purchase. Please note that all tickets must be purchased prior to boarding ships on any route where there is a shore ticketing facility.

#### SAVER SINGLE, SAVER RETURN AND SAVER 5/9 DAY RETURN

• Largs - Cumbræ Slip • Oban - Craignure On these routes, when travelling on a full fare sailing, passengers (Largs - Cumbræ Slip only), cars, caravans, motorhomes, boat/baggage trailers and motorcycles must use a single/return ticket. Island Hopscoth® ticket, Island Rover ticket or a 5/6 Journey ticket.



**LOST TICKETS**

Passengers must be in possession of valid tickets at the time of travel and must be prepared to produce them when required. CalMac will not replace lost, stolen, or mislaid tickets. In such circumstances passengers must purchase replacement tickets. If the lost tickets are subsequently found and returned to Customer Care at Support Services then a full refund less a charge will be paid. (See refunds).

**REFUNDS**

Consideration will be given to all unused refundable tickets. A refund can be obtained from either a Port Office or from Support Services.

Please note that refunds will not be considered for 5/6/10/30/50 journey tickets, partially used Saver 5/9 Day Return tickets, Travel Trade tickets, group tickets or other reduced rate tickets which may be available. Refunds on 8 and 15 day Island Rover tickets will not be considered if received after the valid from date. Refunds will not be given on expired tickets. Refunds on partially used refundable tickets are calculated on the basis of the fare paid minus the number of journeys taken, charged at the full single fare.

A £10 charge will be applied to each refund per customer application.

**Booking Information****ROAD TAX EXEMPT VEHICLES****IF YOU ARE TRAVELLING BY CAR OR MOTORHOME**

On certain routes, a discount may be available on the normal single vehicle fare only for a car or motorhome which is exempt from road tax through reasons of disability, and which is accompanied by the blue badge holder. In order to receive the discount you must have the documentation detailed below with you at the time of travel. Discounted fares are only available to Island residents where an **RET** symbol is displayed.

**DOCUMENTATION REQUIRED**

When making your reservation, copies of your blue badge and V5 vehicle registration log book or tax exempt tax disk will be required in order for tickets to be issued.

Supporting documentation (the blue badge, bearing the name and photograph of the badge holder) must be carried at time of travel and be presented when requested. Failure to produce the documentation will result in the full fare being charged.

**NB - The blue badge holder must travel with the vehicle.**

**PASSENGERS REQUIRING ASSISTANCE**

For customers with mobility issues we endeavor to provide facilities to make sure your journey is stress-free. We try to give all the help that is needed to our disabled passengers, passengers travelling with young children or passengers travelling with a lot of luggage throughout our network.

Please advise at time of booking or 48 hours before your scheduled departure if you require any form of assistance from our Assistance team. You can contact us on 0800 066 5000 (option4) or 01475 650397, alternatively you

can contact us via email on [assistance@calmac.co.uk](mailto:assistance@calmac.co.uk).

We cannot guarantee that we can arrange the necessary assistance if this has not been requested 48 hours before departure time but we will do our very best to help out where practical.

Please note: we do not normally provide assistance at unmanned ports but if you need help embarking or disembarking let a member of staff on board know and where possible we will do our best to assist you.

**VEHICLE LENGTHS**

Vehicles are charged by overall length with rates detailed on each timetable. This will include any racks, towbars etc., and any overhanging roof rack items. The length of all types of vehicle must be declared at time of booking.

**CARS**

Cars are charged as "each" without reference to length. However, when booking it is necessary to declare the full length inclusive of items such as cycle racks etc., to ensure adequate space is reserved on the ship. Vehicles whose lengths are under-declared may not be accommodated on board at busy times. Vans may only travel at car rates when less than 5 metres (6 metres on RET routes see "OTHER VEHICLES" below). Please ensure accurate lengths are quoted at time of booking to avoid excess charges being applied.

**TRAILERS/CARAVANS/BOATS**

- When towed by a car rated vehicle, are charged by length and will be charged at the fares in this publication as appropriate.
- When towed by a commercially rated vehicle (e.g. a van over 5m) the combined length will be charged at Commercial Vehicle rates.
- Livestock trailer rates available on application.
- Horse Transporters are charged at Commercial Vehicle Rates

**BUSES AND COACHES**

- Minibuses (not exceeding 5m - 6 metres on RET routes) are charged the same rate as a car.
- Minibuses over 5m and all Coaches – rates available on application.
- Coaches exceeding 8m and carrying fewer than 12 fare paying passengers will be charged at Commercial Vehicle rates.
- The driver's fare is included in coach rates for vehicles over 5m.

**MOTORHOME**

A motorhome is generally defined as a windowed vehicle containing permanent living facilities. This does not include horse boxes and other livestock carriers.

Within the UK, a motorhome can be identified from the V5 registration document as having a body type "Motor Caravan".

In the event that a converted van is not considered, in the opinion of CalMac, to be a motorhome, and the V5 registration document is not available then the appropriate van fare will apply. If, within 30 days, copies of the receipt and the V5 registration document, identifying the vehicle as a "Motor Caravan" are sent to Customer Care at Support Services, consideration will be given to refunding the

excess fare paid. For this reason passengers travelling in a converted motorhome are advised to consider carrying a photocopy of their vehicle's V5 registration document.

- Motorhomes are charged by length up to 5m, 8m and 10m, as appropriate.
- Over 10m – Commercial Vehicle rates apply.

**OTHER VEHICLES**

Light vans and pickups less than 5m (6m on RET routes) and which are less than 3m in height, 2.3m in width, and 3.5t plated weight, are charged at car rates but are not eligible for Island Rover tickets or concession discounted fares.

Irrespective of length, light vans and pickups exceeding 3m in height, or 2.3m in width, or 3.5t plated weight are charged at Commercial Vehicle rates.

Vehicles over 3.5t plated weight require to be fitted with lashing points and must produce a written declaration of the gross vehicle weight and description of load at the time of shipment – refer to Commercial Vehicle Conditions of Shipment (October 2008) leaflet.

All Commercial Vehicles, light vans and pickups based on a Commercial Vehicle chassis, exceeding 5m (6m on RET routes) in length are charged at Commercial Rates.

The driver's fare is included in Commercial Vehicle rate.

**DIMENSIONS**

Vehicles may be measured prior to embarkation, and vehicles which exceed the declared dimensions by any amount, will be subject to payment of the correct fare, and may not be accommodated on board at busy times.

**TRAILERS**

Trailers towed by vehicles charged at non-commercial fares will be charged at the fares in this publication, if towed by a commercially rated vehicle, then the total length of both the trailer/caravan and towing vehicle will be charged at commercial rates.

**COMMERCIAL VEHICLES**

Are carried by prior arrangement – rates on application from port of departure. Refer to Commercial Vehicle Conditions of Shipment (October 2008) leaflet.

**COMMERCIAL AND LIGHT GOODS VEHICLES WEIGHING INFORMATION**

Commercial vehicle and Light Goods vehicle operators are reminded that it is the responsibility of the operator and driver to ensure that a vehicle is not loaded over and above the plated vehicle weight. This means that any commercial vehicle weighing over 3.5 tonnes will be charged as a commercial vehicle for the purpose of shipment. Commercial vehicles and Light goods vehicles in excess of their plated weight will be refused shipment.

**LASHING POINTS**

All commercial vehicles in excess of 3.5 tonnes plated weight presented for shipment must be fitted with lashing points in compliance with Ro-Ro Ships – Stowage and Securing of Vehicles – Code of Practice. Vehicles not complying with this Code of Practice, and the requirements stated in the Company's

Commercial Vehicles Conditions and Charges leaflet (available from any office), will be refused shipment.

**MOTORCYCLES**

Bookings are recommended on reservable routes as space for motorcycles may be limited. Groups of motorcyclists are advised to reconfirm with the port of departure on the day before travel. Motorcycles can only be positioned and secured on car decks under CalMac staff supervision.

**PEDAL CYCLES/KAYAKS/CANOES/SURF BOARDS**

The above are carried free of charge and will be stored in a designated area on the car deck, subject to availability. Groups are advised to contact the port of departure before the day of travel.

**ROOF AND CYCLE RACKS**

On occasions, you may be asked to remove pedal cycles which are in an upright position on the car roof. Groups are advised to contact the port of departure before the day of travel.

**ONWARD TRAVEL**

Where possible, we strongly advise that you make advance reservations on any bookable route you wish to travel on. This includes both hopscotch and rover tickets.

If booking a ticket, which allows you to keep any section left un-booked and you choose to do this, you will not have a guaranteed sailing date or time. This may have implications on your travel plans.

**Checking In****IMPORTANCE OF CHECK-IN TIMES AND CANCELLING RESERVATIONS TO RELEASE SPACE**

• **Check in times** – All passengers must be in possession of a valid ticket at time of boarding (where applicable.) Whether foot passengers or vehicle drivers, customers who arrive later than the displayed check-in closure times cannot be guaranteed space on the vessel.

• **Importance of check-in** - The check – in closure times are extremely important and failure to meet these times will result in space being reallocated. If there are vehicles waiting in the un-booked queue and you do not arrive for the displayed check-in closure time the port staff will begin to load the un-booked queue and allocate space to vehicles waiting.

**PASSENGER COUNTING REGULATIONS**

Under the Merchant Shipping (Counting and Registration of Persons on Board Passenger Ships) Regulations 1999 under European Council Directive 98/41/EC and enforced by the Maritime and Coastguard Agency, it is a requirement that details of the number of passengers and crew on board are recorded and reported before the ship leaves port. In order to comply with the regulations, and to ensure that sailings depart on time, the gangway will be removed and vehicle decks closed prior to sailing time. This will be followed by a short time lapse while the information is passed ashore and recorded. Vehicle drivers must comply with check-in



times and passengers must be available for boarding prior to the advertised sailing time; (see timetables). We regret that it will not be possible to accommodate latecomers.

#### PASSENGER REGISTRATION

Please note that regulations requiring the recording of passenger details (name, sex, age) apply to the following routes in both directions:

- Oban - Castlebay
- Oban - Coll
- Oban - Tiree
- Lochboisdale - Castlebay
- Tiree - Castlebay
- Uig - Tarbert
- Uig - Lochmaddy
- Ullapool - Stornoway
- Oban - Colonsay
- Oban - Lochboisdale
- Coll - Tiree

Passengers travelling on these routes must observe the check in times for registration for the particular sailing and be on board at least 10 minutes prior to sailing time. (See appropriate timetable for information.) Each passenger must complete a Passenger Registration card. These cards will then be collected from you on boarding and, where applicable, the second (landing) part of the card should be retained for collection on disembarking. (See appropriate timetable for information.)

#### Other Information

##### RET

RET is a distance based fares structure, which underpins the Scottish Government's commitment to providing one single overarching fares policy across Scotland's entire ferry network.

The RET formula for calculating fares is a combination of a fixed element (to ensure services remain sustainable and to cover fixed costs such as maintaining harbour infrastructure and ships) and a rate per mile (calculated by Transport Scotland analysts using contemporary independent research by RAC).

An updated RET formula will be calculated annually in line with the cost of travel, and applied at the beginning of each summer timetable period.

##### SAFETY ON BOARD

- Passengers are requested to pay attention to safety announcements and/or notices.
- Passengers are not allowed on vehicle decks of certain ships while they are at sea.
- Vehicle occupants must be prepared to leave their vehicles as soon as they are parked on board.
- Smoking, including all synthetic/electronic cigarettes, cigars and pipes, is not permitted on the car deck or in internal passenger areas.
- Passengers are advised to ensure they have all necessary medication to hand.

##### SECURITY NOTICE

Passengers are requested to keep baggage or other packages and personal effects with them at all times in terminals and should not leave them unattended. Passengers should place such items in the designated areas (where provided) whilst on board the ship.

Any items left unattended outwith designated baggage areas will be removed, may be reported to the police and may be destroyed without warning.

##### Car Deck

On board our vessels, vehicles are closely packed on to ensure we can accommodate as many vehicles as possible. This may mean that space to get in and out of your vehicle is restricted.

If travelling with babies, children or have reduced mobility it is best to request extra space. Please refer to our 'Passenger Requiring Assistance' section.

##### CAR ALARMS

Some vehicles may have car alarms which are ultra-sensitive and liable to be activated while at sea. Passengers are advised to disarm alarms and are responsible for disarming any such devices while safely locking the vehicle. Passengers are not allowed on the car deck when the ship is at sea. Passengers should ensure that valuable items in vehicles are kept out of sight.

##### DANGEROUS GOODS

We offer a solutions to the carriage of dangerous goods, with specialist freight vessels on some of our crossings. We can carry nearly all types of dangerous goods.

Depending on whether the car deck is open or enclosed, will determine the restrictions of carriage. We recommend that if travelling with any form of dangerous goods, you speak to the port of departure at least 24 hours in advance. This is in order for us to comply with the strict Maritime and Coastguard Agency (MCA) regulations. On the day of travel, you must produce a dangerous goods note which must state Sitpro and be dated 1999 or later. The vehicle must display a placard which shows the substance in which is getting carried.

##### FIREARMS

Passengers wishing to carry a firearm and/or ammunition, either in person or in a vehicle, must declare them to the port at which they check-in prior to boarding the ship. Persons carrying firearms and ammunition must have the required permit and be prepared to produce it when requested. All firearms and ammunition must be handed over to a member of crew for safekeeping during the voyage.

The Company reserves the right to refuse shipment.

##### TRAVELLING WITH PETS

Well behaved pets are welcome on board and travel free of charge. Facilities vary from ship to ship. For further information please call the Customer Contact Centre 0800 066 5000, email enquiries@calmac.co.uk or speak with any member of staff or crew.

##### CONSUMPTION OF ALCOHOL

Alcohol is offered for sale on many of the ships operated by CalMac. Care should be taken not to inconvenience or cause offence to others. CalMac reserves the right to refuse service of alcoholic beverages. No alcohol may be consumed unless purchased on board.

##### CONDITIONS OF CARRIAGE

All passengers, luggage, vehicles, goods and livestock are carried subject to the Company's Conditions of Carriage as published, exhibited and available at the Company's offices, on board its ships, and on the Company's website at [www.calmac.co.uk](http://www.calmac.co.uk), and are subject to other Operators' Conditions of Carriage when appropriate.

##### RIGHTS OF PASSENGERS TRAVELLING BY SEA AND INLAND WATERWAY

Under European Union Regulations, passengers travelling on ferry services within the European Union now have additional rights.

In the event of extended disruption to our service, in certain limited circumstances, refreshments, meals and accommodation may be provided if they are available or can be reasonably supplied. More information is available at [www.calmac.co.uk](http://www.calmac.co.uk) or pick up a leaflet at manned ports or on board.

Passengers are, however, still strongly advised to consider insuring themselves against consequential costs which may be incurred through delays, cancellations etc.

##### SUPPORT SERVICES/HEAD OFFICE

Caledonian MacBrayne  
Ferry Terminal  
Gourock  
PA19 1QP  
Tel: 01475 650100  
[www.calmac.co.uk](http://www.calmac.co.uk)

##### BERTHING AND PIER DUES

CalMac pays berthing dues to Pier and Harbour Authorities for the use of their ports and collects pier dues on their behalf which are included in the fares. Fares may be subject to change if third party charges increase.

##### CUSTOMER FEEDBACK

If you enjoyed your journey with us or if you wish to provide feedback on our service we'd love to hear from you. Complete one of our customer feedback forms, which are available online, on board ships and at port offices throughout the network, and contribute to

the ongoing review and development of our services. If for any reason our service failed to meet your expectations, please speak to one of our crew or port staff, at your earliest opportunity, to discuss your concerns. Where possible, all customer concerns should be dealt with locally, in the first instance. If you are unable to provide feedback locally, or for any reason are not satisfied with the response you receive, please contact us by:

Mail: Customer Care  
Caledonian MacBrayne  
Ferry Terminal  
Gourock  
PA19 1QP

Email: [customer-care@calmac.co.uk](mailto:customer-care@calmac.co.uk)  
Tel: +44 (0)1475 650338

All formal complaints will be acknowledged in writing within 5 working days of receipt. Complaints will then be dealt with within 21 working days of our acknowledgement. If it is not possible to respond fully to your complaint within 21 working days (e.g. because the investigation cannot be completed due to shift patterns etc), you will be informed in writing at that point of the reasons for the delay and the likely timescale for a resolution. Complaints raised with Customer Care will be investigated in conjunction with Area Managers in the first instance and appropriate Heads of Department.

##### SHIP DEPLOYMENT

Customers are advised that during periods of planned maintenance, annual overhauls and disruptions, some routes may be serviced by ships from other areas of the network. This may affect journey times, connections and the availability of onboard services. CalMac will endeavour to make details of these changes available as soon as possible.

##### DISCLAIMER

Whilst every care has been taken to ensure that information in this brochure is correct at time of going to press, all information is subject to alteration (in whole or in part) without notice. CalMac accepts no liability for any inaccuracy in the information produced.

## NEED ASSISTANCE ON YOUR JOURNEY?

Call our dedicated Assistance Team who can help you plan and arrange support for your sailing.

Telephone: 0800 066 5000 or  
01475 650397 Option 4

Email: [assistanceteam@calmac.co.uk](mailto:assistanceteam@calmac.co.uk)





Self-catering holiday houses  
throughout Scotland...and beyond!



Tel 01381 610496  
[www.LHHScotland.com](http://www.LHHScotland.com)

Executed Contract 22.08.16	Clyde and Hebrides Ferry Services Contract for Provision of Ferry Services Part 4 - Appendices
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**SUMMER FERRY TIMETABLES 2015**



The image shows the cover of a ferry timetable brochure. At the top left is the Caledonian MacBrayne logo, a red shield with a yellow lion, and the text 'Caledonian MacBrayne Hebridean & Clyde Ferries'. The main title 'SUMMER FERRY TIMETABLES' is in large, bold, white letters on a green background. Below it, the dates '3 April - 25 October 2015' are written in white. The central image is a photograph of a large ferry ship with 'Caledonian MacBrayne' written on its side, sailing on the water. The bottom section of the cover is blue and contains the Gaelic text 'clàir-ama agus faraidhean samhraidh 2015', the website 'www.calmac.co.uk', and social media handles for Twitter (@calmacferries or @calmac\_updates) and Facebook (facebook.com/calmacferries). On the right side of the bottom section is the 'YEAR OF FOOD & DRINK SCOTLAND 2015' logo, which features a stylized tree with various food items as leaves.

**Caledonian MacBrayne**  
Hebridean & Clyde Ferries

# SUMMER FERRY TIMETABLES

3 April - 25 October 2015

**Caledonian MacBrayne**

**clàir-ama agus faraidhean samhraidh 2015**

[www.calmac.co.uk](http://www.calmac.co.uk)

@calmacferries or @calmac\_updates

facebook.com/calmacferries

**YEAR OF FOOD & DRINK SCOTLAND 2015**





### FIRTH OF CLYDE

Escape urban life for a day, or book a short break. Either way, you'll find plenty to see and do on the Firth of Clyde islands. Food and drink, golf and outdoor activities, history and culture - this region has it all.

### SOUTHERN HEBRIDES

Needing a change of scenery? They don't come much more beautiful than this. Discover islands steeped in history and legend, picture-postcard villages, secluded beaches and for whisky enthusiasts, eight working distilleries.

### INNER HEBRIDES

Powder-white beaches without so much as another person in sight, legend-rich castles and ruins, an abundance of sea birds and wildlife, and tranquil beauty wherever you look - it's hard not to relax when in the Inner Hebrides.

### SKYE, RAASAY & THE SMALL ISLES

Upon first glance each of these islands is as idyllic as the next. But linger longer and you'll soon find that each has its own unique personality and gems to share. Only trouble is, deciding which island to experience first.

### OUTER HEBRIDES

Also known as the Western Isles and the Long Island, the sense of peace and tranquillity you get from visiting this island chain is matched only by the warmth of the welcome when you arrive there.

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## TICKET OPTIONS

With a wide variety of ticket options, you'll feel spoilt for choice. For further route information, please refer to each timetable page.

<b>BICYCLES</b>	<b>FREE</b>
<b>SINGLE</b>	prices from <b>£3.75</b>
Ardrossan - Brodick	Passenger Fare
<b>5 DAY SAVER RETURN</b>	prices from <b>£50.85</b>
Mallaig - Armadale	Car and driver
<b>6 JOURNEY TICKETS</b>	prices from <b>£23.35</b>
Oban - Craignure	Passenger Fare
<b>10 JOURNEY TICKETS</b>	prices from <b>£16.60</b>
Fionnphort - Iona	Passenger Fare
<b>ISLAND HOPSCOTCH*</b>	prices from <b>£243.20</b>
Barra, Uist, Harris & Lewis Hopscotch 08:	Car, driver and passenger
Oban - Castlebay / Barra - Eriskay / Berneraig - Leverburgh/Stornoway - Ullapool	

## HOW TO BOOK

**ONLINE** You can book tickets online 24/7 at:  
**WWW.CALMAC.CO.UK**

You'll also find inspiration and ideas for your next island getaway, along with ticket types, prices and special offers.

**TELEPHONE** Call us on: **0800 066 5000** or **01475 650397** and talk to our Customer Contact Centre. Monday - Friday 0700 - 2100, Saturday - Sunday 0800 - 2000.

**TURN UP & GO** Tickets for all destinations are also available on the day of travel or in advance from our Port Offices. It is advisable to book prior to beginning your journey with CalMac Ferries.

### VISITSCOTLAND VISITOR INFORMATION CENTRES

Pop into VisitScotland Visitor Information Centres throughout Scotland to book your CalMac journey. Visit **WWW.VISITSCOTLAND.COM** to find out the nearest Information Centre to you.

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Valid for one month from the date of your first journey, Island Hopscotch\* tickets allow you to create your adventure and travel at your own pace on a selection of pre-planned routes.

**ISLAND HOPPING**

With various options to choose from, this really is a flexible way to travel and save money too. Hopscotch tickets are valid for 31 days from the first date of travel and can be used for one journey on each route in either direction.

Here are some of our most popular routes:

Destinations	Driver & Passenger (each)	Car (each), Caravan, Motorhome Boat/Baggage Trailer (not exc. 5m) (each)	Caravan, Motorhome Boat/Baggage Trailer (not exc. 6m) (each)	Motorhome (not exc. 10m) (each)
<b>Hopscotch B</b> Barra, Uist, Harris, Lewis Oban > Castlebay Barra > Eriskay Bermeray > Leverburgh Stornoway > Ullapool	£37.60	£168.00	£194.00	£335.00
<b>Hopscotch E</b> Mull, Morvern Oban > Craignure Fishnish > Lochaline	£8.10	£51.00	£76.00	£101.00
<b>Hopscotch 1B</b> Arisson, Kintyre, Islay Androsan > Brodick Lochransa > Claonaig Kennacraig > Islay Islay > Kennacraig	£19.55	£89.50	£89.50	£179.00
<b>Hopscotch 23</b> Barra, Uist, Harris, Skye Oban > Castlebay Barra > Eriskay Bermeray > Leverburgh Tarbert > Uig Armadaile > Mallaig	£37.00	£161.00	£198.00	£321.00
<b>Hopscotch 13</b> Skye, Harris, Lewis Mallaig > Armadaile Uig > Tarbert Stornoway > Ullapool	£18.05	£94.00	£105.00	£187.00

For motorcycle fares and to book please visit [www.calmac.co.uk](http://www.calmac.co.uk) or call 0800 066 5000 or 01475 650397.

**TELL US ABOUT YOUR CALMAC JOURNEY**

Twitter and Instagram : @calmacferries  
Facebook: /calmacferries

For service updates follow our new Twitter account: @calmac\_updates



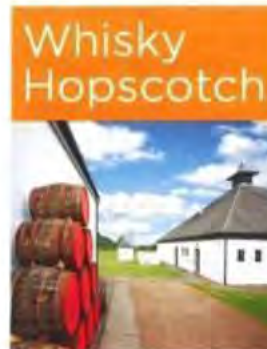
If you'd like to visit the islands at your own pace, and in your own way, then an Island Rover ticket lets you do just that. Available for either 8 or 15 consecutive days, Island Rover tickets allow you to experience the islands at your leisure.

**Driver/Passenger** prices from **£57.00**  
8 days

**Car plus two passengers** prices from **£380.00**  
8 days

**Motorhome (not exc. 10m) plus two passengers** prices from **£646.00**  
8 days

For a full list of routes visit [www.calmac.co.uk/island-rover](http://www.calmac.co.uk/island-rover) for information or call 0800 066 5000 or 01475 650 379 to book. All prices based on Summer 2015 fares at time of print.



If you're a whisky enthusiast, why not try whisky hopping your way through Scotland's islands this summer? Take a tour around a variety of distilleries and experience the skill, craftsmanship and dedication that go into making each individual cask. Sláinte!

We have three tours to choose from and you can view these at [www.calmac.co.uk/whiskyhopscotch](http://www.calmac.co.uk/whiskyhopscotch)

**NEED ASSISTANCE ON YOUR JOURNEY?**

Call our dedicated Assistance Team who can help you plan and arrange support for your sailing.

**Telephone: 0800 066 5000 or 01475 650 397**  
**Email: [assistanceteam@calmac.co.uk](mailto:assistanceteam@calmac.co.uk)**





With stunning destinations, iconic wildlife, rich heritage and culture, high quality local food and drink, a wide variety of activities and warm hospitality, Scotland's west coast has something for everyone.

Looking for a relaxing break, a great family day out, the chance to try a new activity or spot some of Scotland's amazing local wildlife? We offer great value day and longer trips as well as other travel options for you to enjoy.

**New for 2015:**

- We're celebrating the VisitScotland Year of Food and Drink and whisky enthusiasts can travel the great west coast whisky trail. Pick up our new West Coast Whisky Pass for great value added offers when you visit the distilleries.
- Visit the UK's only UNESCO Dual World Heritage Site and National Nature Reserve on a day trip to St Kilda from the beautiful Isle of Skye.
- From Mull, enjoy a leisurely wildlife tour
- On Islay, get a different perspective on a wildlife kayaking excursion or enjoy a boat-based wildlife tour of Islay's special area of conservation
- Get close up views of the wonderful puffins on the beautiful Treshnish Isles.
- Visit ancient castles of the mighty Scottish clans and learn more about these strongholds of the clan chiefs.
- Soak up the heritage and culture when you visit award winning stately homes including stunning Mount Stuart on the Isle of Bute, Clan Donald on the Isle of Skye and ancient Iona Abbey, burial place of the kings on the sacred Isle of Iona.

Experience it for yourself. Pick up a brochure and book your next west coast adventure now.

[www.calmac.co.uk/daysout](http://www.calmac.co.uk/daysout)



**SERVICE INFORMATION**

CalMac provide various ways to access our latest service information at home or whilst travelling.

**ONLINE**

The easy to view red, amber, green system gives up to date journey information on all of our routes. Or download our Smartphone App free of charge. View it at [www.calmac.co.uk](http://www.calmac.co.uk)

**TEXT**

Text messages can be sent to your mobile phone containing the latest journey information. CalMac will not charge you for this service, although your normal service provider rates will apply. One Time. For a one time update on the route of your choice text both the word CALMAC and the route code to 60030 e.g. "CALMAC 05"

**TEXT BY SUBSCRIPTION**

To subscribe to live updates for a particular route text the words CALMAC and SUBSCRIBE and the route code of your choice to 60030 e.g. "CALMAC SUBSCRIBE 05". This will automatically subscribe you to

ongoing journey information\* relating to that route for a six month period.

You can subscribe to multiple routes by sending an individual subscription message for each route. Subscriptions can be cancelled at any time by texting CALMAC STOP to 60030 e.g. .

"CALMAC STOP 05" for an individual route or "CALMAC STOP" to cancel all subscriptions. A list of commands is also available by texting "CALMAC HELP" to 60030

(\*Remember, text messages for subscribed routes will be despatched to you immediately upon update, at any time of day or night.)

**TELEPHONE**

**0800 066 5400** for an update.

**TWITTER**

Follow @calmac\_updates for info and service updates from 6am until 10pm.

**SERVICE INFORMATION BY TEXT**

Area	Route	Text Code
ARDNAMURCHAN	Tobermory - Kilchoan	14
ARRAN	Ardrossan - Brodick	05
ARRAN	Claonaig - Lochranza	06
BARRA & ERISKAY	Barra - Eriskay (Sound Of Barra)	21
BARRA & SOUTH UIST	Oban - Castlebay - Lochboisdale	20
BUTE	Wemyss Bay - Rothesay	03
BUTE	Colintraive - Rhubodach	04
COLL & TIREE	Oban - Coll - Tiree	16
COLONSAY	Oban - Colonsay - Port Askaig - Kennacraig	10
COWAL & KINTYRE	Tarbert (Loch Fyne) - Portavadie	02
CUMBRAE	Largs - Cumbrae Slip	07
GIGHA	Tayinloan - Gigha	08
HARRIS	Uig - Tarbert	24
IONA	Fionnphort - Iona	13
ISLAY	Kennacraig - Port Ellen - Port Askaig - Colonsay - Oban	09
KINTYRE	Ardrossan - Campbeltown	36
LEWIS	Ullapool - Stomoway	25
LISMORE	Oban - Lismore	15
MULL	Oban - Craignure	11
MULL	Lochaline - Fishnish	12
NORTH UIST	Uig - Lochmaddy	22
NORTH UIST & HARRIS	Berneray - Leverburgh (Sound Of Harris)	23
RAASAY	Sconser - Raasay	17
SKYE	Mallaig - Armadale	18
SMALL ISLES	Mallaig - Eigg - Muck - Rum - Canna	19



## COWAL and KINTYRE

Check in closes - vehicles and passengers 10 minutes prior to departure



TEXT CODE 02	TARBERT		PORTAVADIE	
	Depart	Arrive	Depart	Arrive
Daily including SUN	0800 A	0825 A	0830 A	0855 A
	0900	0925	0945	1010
	1015	1040	1045	1110
	1115	1140	1145	1210
	1215	1240	1245	1310
	1315	1340	1345	1410
	1415	1440	1445	1510
	1515	1540	1545	1610
	1615	1640	1645	1710
	1715	1740	1745	1810
	1815 B	1840 B	1845 B	1910 B
	1915 C	1940 C	1945 C	2010 C

A	Not Sundays.
B	Daily until Sunday 13 September. From Monday 14 September operates only if requested no later than 1600 on day of travel. Tel: 0800 066 5000 or 01475 650397 to request this sailing.
C	Daily from Monday 15 June until Monday 17 August.

**NOTE**  
 Maximum laden weight for commercial vehicles may be restricted. To check tel: 0800 066 5000 or 01475 650397.  
 Coach services between Tarbert and Keninacraig, Campbeltown, Glasgow, Oban. For details contact Scottish Citylink Coaches tel: 0871 266 3333. Bus services between Portavadie and Tarbert, Kennacraig and Claonaig, for details contact traveline 0871 200 22 33.

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£4.40	£7.35	£17.90
Car or 4x4 (each) (excludes driver)	£19.30	£33.50	£71.00
Motorhome (excludes driver)	up to 5m £19.30 up to 8m £29.00 up to 10m £39.00	£33.50 £51.00 £67.00	£71.00 £107.00 £142.00
Caravan, Boat/Baggage Trailer	up to 2.5m £9.65 up to 5m £19.30 up to 8m £29.00	£16.75 £33.50 £51.00	N/A N/A N/A
Pedal cycles FREE		Motorcycle £9.65	£35.50

Children under 5 FREE, 5-15 half the adult fare.  
 Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
 \*6 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

**YOUR GUIDE TO SYMBOLS USED THROUGHOUT THIS TIMETABLE**

Ferry	The Still	Coach	Pedal Cycle	No Vehicle Reservations
Vehicle Reservations Required	Commercial Vehicle	Boat Trailer	Vehicle Ferry	Caravan
Motorhome	Baggage Trailer	Disabled Lift	Motorcycle	Coffee Cabin
Train	Mariners	Cars Not Conveyed	Passenger Ferry	Shop@CalMac
Cub Club	Game-On	Vending Machines	RET Fares Applicable	

## BUTE

Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure



TEXT CODE 03	Glasgow Central		Wemyss Bay		WEMYSS BAY		ROTHESAY		ROTHESAY		WEMYSS BAY		Wemyss Bay		Glasgow Central	
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
MON - SAT	-	-	-	-	-	-	0625 A	0700 A	0700 A	0735	0735	0754	0847	0857	0944	1044
	0605	0657	0715 A	0750 A	0800	0835	0857	0944	0956	1048	1100	1135	1200	1235	1257	1344
	0632	0733	0755	0830	0840	0915	0957	1044	1057	1146	1244	1344	1446	1510	1539	1644
	0750	0841	0845	0920	0930	1005	1057	1146	1157	1244	1339	1439	1539	1644	1739	1839
	-	-	0925	1000	1010	1045	1057	1146	1157	1244	1339	1439	1539	1644	1739	1839
	0855	0944	1015	1050	1100	1135	1200	1235	1257	1344	1446	1510	1539	1644	1739	1839
	0956	1048	1100	1135	1200	1235	1257	1344	1446	1510	1539	1644	1739	1839	1919	1944
	1057	1148	1200	1235	1300	1335	1357	1446	1510	1539	1644	1739	1839	1919	1944	2044
	1157	1247	1305	1340	1400	1435	1457	1544	1610	1639	1739	1839	1919	1944	2044	2144
	1257	1347	1405	1440	1500	1535	1557	1644	1710	1739	1839	1919	1944	2044	2144	2244
	1357	1447	1500	1535	1600	1635	1645	1735	1749	1844	1919	1944	2044	2144	2244	2344
	1457	1547	1600	1635	1645	1720	1749	1844	1919	1944	2044	2144	2244	2344	2444	2544
	1550	1638	1645	1720	1730	1805	1824	1919	1944	2044	2144	2244	2344	2444	2544	2644
	1632	1724	1730	1805	1815	1850	1856	1944	1944	2044	2144	2244	2344	2444	2544	2644
	1716	1807	1815	1850	1900	1935	1947	2044	2044	2144	2244	2344	2444	2544	2644	2744
	1755	1843	1900	1935	1945 B	2020 B	2047	2144	2144	2244	2344	2444	2544	2644	2744	2844
	1838	1937	1945	2020	-	-	-	-	-	-	-	-	-	-	-	-
	1936	2033	2045 B	2120 B	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	2110 C	2145 C	2152	2249	-	-	-	-	-	-	-	-
	2036	2133	2200 C	2235 C	-	-	-	-	-	-	-	-	-	-	-	-
SUN	-	-	-	-	0800	0835	0850	0939	-	-	-	-	-	-	-	-
	0750	0839	0845	0920	0930	1005	1057	1146	-	-	-	-	-	-	-	-
	-	-	-	-	1010	1045	1055	1144	-	-	-	-	-	-	-	-
	0850	0939	1015	1050	1100	1135	1150	1239	-	-	-	-	-	-	-	-
	0950	1039	1100	1135	1200	1235	1250	1339	-	-	-	-	-	-	-	-
	1050	1139	1200	1235	1300	1335	1350	1439	-	-	-	-	-	-	-	-
	1150	1239	1300	1335	1400	1435	1450	1539	-	-	-	-	-	-	-	-
	1250	1340	1350	1425	1510	1545	1555	1644	-	-	-	-	-	-	-	-
	1350	1439	1500	1535	1600	1635	1650	1739	-	-	-	-	-	-	-	-
	1450	1539	1600	1635	1645	1720	1750	1839	-	-	-	-	-	-	-	-
	-	-	1645	1720	1730	1805	1855	1944	-	-	-	-	-	-	-	-
	1550	1639	1730	1805	1815	1850	1944	2039	-	-	-	-	-	-	-	-
	1650	1739	1815	1850	1900	1935	1950	2039	-	-	-	-	-	-	-	-
	1750	1839	1900	1935	1945	2020	2050	2139	-	-	-	-	-	-	-	-
	1850	1939	1945	2020	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	2045	2120	-	-	-	-	-	-	-	-	-	-	-	-

A	Not Saturdays.	C	Saturdays only from 6 June until 22 August.
B	Fridays and Saturdays only.		

**NOTE**  
 Bus services on Bute. For details contact West Coast Motors tel: 01586 552319 or traveline tel: 0871 200 22 33.  
 Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

All tickets must be purchased before boarding vessel	SINGLE	SAVER 5 DAY RTM	SAVER 9 DAY RTM	10 JOURNEY*
Driver/Passenger (each)	£5.15	£8.75	£8.75	£36.50
Car or 4x4 (each) (excludes driver)	£20.15	£35.00	£35.00	£123.00
Motorhome (excludes driver)	up to 5m £20.15 up to 8m £30.50 up to 10m £40.50	£35.00 £53.00 £70.00	N/A N/A N/A	£123.00 £185.00 £246.00
Caravan, Boat/Baggage Trailer	up to 2.5m £10.10 up to 5m £20.15 up to 8m £30.50	£17.50 £35.00 £53.00	N/A N/A N/A	N/A N/A N/A
Pedal cycles FREE		Motorcycle £10.10	£17.50	£62.00

Children under 5 FREE, 5-15 half the adult fare. \*10 Journey car + driver £608.00  
 Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
 \*10 & 50 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers. (For 50 Journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.)  
 Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.



**BUTE**

Check in closes - vehicles and passengers 5 minutes prior to departure



COLINTRAIVE – RHUBODACH Table 4				
TEXT CODE 04	COLINTRAIVE		RHUBODACH	
	Depart	Arrive	Depart	Arrive
MON – FRI	0530	0535	0540	0545
	0600	0605	0610	0615
	0630	0635	0640	0645
	0700	0705	0710	0715
	0730	0735	0740	0745
	0750	0755	0800	0805
	0810	0815	0820	0825
	0830	0835	0840	0845
	0900	0905	0910	0915
	0930	0935	0940	0945
	0955	1000	1005	1010
	1015	1020	1025	1030
	1035	1040	1045	1050
	1100	1105	1110	1115
	1130	1135	1140	1145
	1200	1205	1210	1215
	1230	1235	1240	1245
	1300	1305	1310	1315
	1330	1335	1340	1345
	1410	1415	1420	1425
	1430	1435	1440	1445
	1500	1505	1510	1515
	1530	1535	1540	1545
	1605	1610	1615	1620
	1630	1635	1640	1645
	1650	1655	1700	1705
	1710	1715	1720	1725
	1730	1735	1740	1745
	1750	1755	1800	1805
	1810	1815	1820	1825
	1830	1835	1840	1845
	1900	1905	1910	1915
	1930	1935	1940	1945
	2000	2005	2010	2015
	2030	2035	2040	2045
	2055	2100	2100	2105
SAT	0530	0535	0540	0545
	0600	0605	0610	0615
	DEPARTS EVERY 30 MINUTES UNTIL			
	1930	1935	1940	1945
	2000	2005	2010	2015
	2030	2035	2040	2045
	2055	2100	2100	2105
SUN	0830	0835	0840	0845
	0900	0905	0910	0915
	DEPARTS EVERY 30 MINUTES UNTIL			
	1930	1935	1940	1945
	2000	2005	2010	2015
	2030	2035	2040	2045
	2055	2100	2100	2105

**NOTE**

Additional sailings will be undertaken as required.

Island Hopscotch® Tickets – Travelling on several routes? Island Hopscotch® could save you money.

**Visit the Hebrides**  
Wonderful, self drive, island hopping holidays  
• Personal advice • A memorable experience •

Your Scottish islands specialist

For your Island Holiday brochure full of ideas:  
Email [scotland@hartholidays.co.uk](mailto:scotland@hartholidays.co.uk)  
Visit [www.hartholidays.co.uk](http://www.hartholidays.co.uk)

**0141 280 0172**

FARES: COLINTRAIVE – RHUBODACH			
	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY*
Driver/Passenger (each)	£1.65	£2.90	£11.25
Car or 4x4 (each) (excludes driver)	£10.05	£17.25	£61.00
Motorhome (excludes driver)	up to 5m	£10.05	£17.25
	up to 8m	£15.10	£26.00
	up to 10m	£20.10	£34.50
Caravan, Boat/Baggage Trailer	up to 2.5m	£5.05	£8.65
	up to 5m	£10.05	£17.25
	up to 8m	£15.10	£26.00
Pedal cycles FREE			
Motorcycle	£5.05	£8.65	£30.50

Children under 5 FREE, 5-15 half the adult fare. 50 Journey car + driver £305.00  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*10 & 50 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers. (For 50 journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.)

**HOW TO BOOK**

**ONLINE**

You can book tickets online 24/7 at:  
[WWW.CALMAC.CO.UK](http://WWW.CALMAC.CO.UK)

**TELEPHONE**

Call us on:  
**0800 066 5000** or **01475 650 397** and talk to our knowledgeable Reservations Team. Lines are open Monday to Friday 0700 - 2100; Saturday - Sunday 0800 - 2000.

**TURN UP & GO**

Tickets for all destinations are also available on the day of travel or in advance from our Port Offices.



Pop into VisitScotland Visitor Information Centres throughout Scotland to book your CalMac journey.

Visit [WWW.VISITSCOTLAND.COM](http://WWW.VISITSCOTLAND.COM)

Your first stop for all service updates and information, available 6am until 10pm is **@CalMac\_Updates** on Twitter

Pick up your new @CalMac\_Updates or scan the QR Code, then simply save the Web Page as a bookmark on your mobile browser



Follow us @CalMacFerries for general news



**NEED ASSISTANCE ON YOUR JOURNEY?**

Call our dedicated Assistance Team who can help you plan and arrange support for your sailing.

**Telephone: 0800 066 5000 or 01475 650 397**  
**Email: [assistanceteam@calmac.co.uk](mailto:assistanceteam@calmac.co.uk)**



**ARRAN**

RET GM  
Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure

ARROSSAN - BRODICK								
TEXT CODE 05	Glasgow Central	Arrossan Harbour	ARROSSAN	BRODICK	BRODICK	ARROSSAN	Arrossan Harbour	Glasgow Central
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON - WED</b>	-	-	0700	0755	0700 A	0755 A	0819	0910
	0645	0736	0820 A	0915 A	0820	0915	0936	1022
	0834	0920	0945	1040	0945 A	1040 A	1136	1222
	0918	1002	1105 A	1200 A	1105	1200	1236	1322
	1118	1205	1230	1325	1230 A	1325 A	1336	1422
	1218	1304	1350 A	1445 A	1350	1445	1536	1621
	1318	1404	1515	1610	1515 A	1610 A	1636	1723
	1518	1603	1640 A	1735 A	1640	1735	1807	1851
	1650	1736	1800	1855	1800 A	1855 A	1931	2023
	1818	1903	1920 A	2015 A	1920	2015	2031	2125
<b>THU</b>	-	-	0700	0755	0700 A	0755 A	0819	0910
	0645	0736	0820 A	0915 A	0820	0915	0936	1022
	0834	0920	0945	1040	0945 A	1040 A	1136	1222
	0918	1002	1105 A	1200 A	1105	1200	1236	1322
	1118	1205	1230	1325	1230 A	1325 A	1336	1422
	1218	1304	1350 A	1445 A	1350	1445	1536	1621
	1318	1404	1515	1610	1515 A	1610 A	1636	1723
	-	-	-	-	1640	1735	1807	1851
	1650	1736	1800	1855	1920	2015	2031	2125
<b>FRI</b>	-	-	0700	0755	0820	0915	0936	1022
	0834	0920	0945	1040	-	-	-	-
	0918	1002	1105 A	1200 A	1105	1200	1236	1322
	1118	1205	1230	1325	1230 A	1325 A	1336	1422
	1218	1304	1350 A	1445 A	1350	1445	1536	1621
	1318	1404	1515	1610	1515 A	1610 A	1636	1723
	-	-	-	-	1640	1735	1807	1851
	1650	1736	1800	1855	1920	2015	2031	2125
	1915	2006	2030	2125	2140	2235	-	-
<b>SAT</b>	-	-	0700	0755	0820	0915	0936	1022
	0834	0920	0945	1040	0945 A	1040 A	1136	1222
	0918	1002	1105 A	1200 A	1105	1200	1236	1322
	1118	1205	1230	1325	1230 A	1325 A	1336	1422
	1218	1302	1350 A	1445 A	1350	1445	1536	1621
	1318	1404	1515	1610	1515 A	1610 A	1636	1723
	1518	1603	1640 A	1735 A	1640	1735	1807	1851
	1650	1736	1800	1855	1800 A	1855 A	1931	2023
	-	-	-	-	1920	2015	2031	2125
	2015	2106	2200 A	2255 A	-	-	-	-
<b>SUN</b>	-	-	-	-	0905 A	1000 A	-	-
	0840	0928	0945	1040	1105	1200	1235	1318
	-	-	1105 A	1200 A	1230 A	1325 A	-	-
	1115	1200	1230	1325	1350	1445	1502	1546
	1405	1450	1515	1610	1640	1735	1800	1844
	1655	1740	1800	1855	1920	2015	2031	2114
	-	-	2000 A	2055 A	-	-	-	-

CODE  
A Additional sailings from 30 April to 28 September only.

**ALLANDALE HOUSE** Isle of Arran **Guest House**



Corriegills Road, Brodick, Isle of Arran KA27 8BJ  
t: 01770 302278  
e: info@allandalehouse.co.uk  
w: www.allandalehouse.co.uk  
Open Mar - Oct (Nov room only)

Rooms from: £31 pppn  
Dble/twin: 3  
Family/triple: 3  
En suite: 5

Comfortable guest house on outskirts of Brodick close to ferry terminal (7 minutes walk) and village. Ample car parking, en suite bedrooms with TV, Wifi, coffee/tea making and hairdryers. Personal service guaranteed.

**NOTE**  
Restricted sailings - high vehicles: Please note that a vehicle height restriction applies on certain sailings. The following sailings are only available to vehicles with an overall height which does not exceed 1.98 metres.  
Arrossan to Brodick: Friday 22 May: 0945, 1230, 1515. Saturday 23 May: 0945, 1230, 1515, 1800. Fridays 19 June until 21 August: 0945, 1230, 1515. Saturdays 20 June until 22 August: 0945, 1230, 1515, 1800.  
Brodick to Arrossan: Sundays 24 May until 23 August: 1105, 1350.

To enable safety procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing.

Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

Bus services on Arran including Brodick and Lochranza. For details contact [traveline](http://www.traveline.co.uk) tel: 0871 200 22 33.

**FARES: ARROSSAN - BRODICK**

All tickets must be purchased before boarding vessel	SINGLE	RETURN	
Driver/Passenger (each)	£3.75	£7.50	
Car or 4x4 (each) (excludes driver)	£15.10	£30.20	
Motorhome (excludes driver)	up to 6m £15.10	£30.20	
	up to 8m £22.65	£45.30	
	up to 10m £30.20	£60.40	
Caravan, Boat/Baggage Trailer	up to 2.5m £7.55	£15.10	
	up to 6m £15.10	£30.20	
	up to 8m £22.65	£45.30	
Pedal cycles FREE *see note	Motorcycle	£7.55	£15.10

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Cycles carried on this route subject to deck availability and passenger capacity at the time of loading.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**The Isle of Arran Distillery**

**VISITOR CENTRE - DISTILLERY TOURS**  
**WHISKY TASTING - SHOP - CASKS CAFE BAR**

Open March to October, 10am - 5.30pm Reduced Winter Hours

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[www.arranwhisky.com](http://www.arranwhisky.com)

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BOTH SERVING UNTIL 9.30PM

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Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

**KINTYRE**

Operates 30 April - 27 September Inclusive

**ARDROSSAN – CAMPBELTOWN** Table 5A

TEXT CODE 36	Glasgow Central	Ardrossan Harbour	ARDROSSAN	CAMPBELTOWN	CAMPBELTOWN
	Depart	Arrive	Depart	Arrive	Depart
THU	1734	1826	1840	2120	-
FRI	-	-	-	-	0735
FRI	1734	1826	1840	2120	-
SAT	-	-	-	-	0700
SUN	1233	1320	1350	1630	1655

	BRODICK	BRODICK	ARDROSSAN	Ardrossan Harbour	Glasgow Central
	Arrive	Depart	Arrive	Depart	Arrive
THU	-	-	-	-	-
FRI	-	-	1015	1036	1122
FRI	-	-	-	-	-
SAT	0920	0945	1040	1136	1222
SUN	-	-	1935	2031	2114

**NOTE**  
On Saturdays only the Campbeltown to Ardrossan service operates via Brodick, Isle of Arran.  
To enable safety procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing.  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950 or visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
Bus services on Arran and Kintyre - for details contact traveline tel: 0871 200 22 33.

**FARES: ARDROSSAN – CAMPBELTOWN**

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£7.65	£15.30
Car or 4x4 (each) (excludes driver)	£40.50	£81.00
Motorhome (excludes driver)	up to 6m	£40.50
	up to 8m	£61.00
	up to 10m	£81.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£20.25
	up to 6m	£40.50
	up to 8m	£61.00
Pedal cycles FREE	Motorcycle	£20.25
		£40.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**FARES: CAMPBELTOWN – BRODICK**

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£7.25	£14.50
Car or 4x4 (each) (excludes driver)	£37.50	£75.00
Motorhome (excludes driver)	up to 6m	£37.50
	up to 8m	£57.00
	up to 10m	£75.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£18.75
	up to 6m	£37.50
	up to 8m	£57.00
Pedal cycles FREE	Motorcycle	£18.75
		£37.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

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Hebridean & Clyde Ferries

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Or visit <http://status.calmac.info/service-status.aspx>



## ARRAN

Check in closes - vehicles and passengers 10 minutes prior to departure



CLAONAIG - LOCHRANZA				
TEXT CODE 06	CLAONAIG	LOCHRANZA	LOCHRANZA	CLAONAIG
	Depart	Arrive	Depart	Arrive
Daily Including SUN	-	-	0815 C	0845 C
	0850 AC	0920 AC	0930	1000
	1005	1035	1045	1115
	1120	1150	1200	1230
	1235	1305	1315	1345
	1350	1420	1430 A	1500 A
	1505	1535	1545	1615
	1620	1650	1705	1735
	1740	1810	1825 B	1855 B
	1900 B	1930 B	-	-

CODE
A Passenger numbers may be restricted.
B Operates until Monday 14 September.
C Not Sundays.

**NOTE**  
Bus service operates between Claonaig, Kennacraig and Tarbert and between Lochranza and Brodick contact traveline tel: 0871 200 22 33.

### FARES: CLAONAIG - LOCHRANZA

	SINGLE	RETURN
Driver/Passenger (each)	£2.80	£5.60
Car or 4x4 (each) (excludes driver)	£9.40	£18.80
Motorhome (excludes driver)		
up to 6m	£9.40	£18.80
up to 8m	£14.10	£28.20
up to 10m	£18.80	£37.60
Caravan, Boat/Baggage Trailer		
up to 2.5m	£4.70	£9.40
up to 6m	£9.40	£18.80
up to 8m	£14.10	£28.20
Pedal cycles FREE		
Motorcycle	£4.70	£9.40

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

## CUMBRAE

Check in closes - vehicles and passengers 10 minutes prior to departure



LARGS - CUMBRAE SLIP				
TEXT CODE 07	LARGS	CUMBRAE SLIP	CUMBRAE SLIP	LARGS
	Depart	Arrive	Depart	Arrive
MON - SAT UNTIL 23 MAY AND FROM 17 AUG	0645	0655	0700	0710
	0715	0725	0730	0740
	0745	0755	0800	0810
	0815	0825	0830	0840
	0915	0925	0930	0940
	Departs every 30 minutes except 1245 and 1645 until		Departs every 30 minutes except 1300 and 1700 until	
	2015	2025	2030	2040
	2045 A	2055 A	2100 A	2110 A
	2215 B	2225 B	2230 B	2240 B
SUN UNTIL 17 MAY AND FROM 23 AUG	0915	0925	0930	0940
	1015	1025	1030	1040
	Departs every 30 minutes except 1145 and 1645 until		Departs every 30 minutes except 1200 and 1700 until	
	2015	2025	2030	2040
MON - SAT 25 MAY UNTIL 15 AUG	0645	0655	0700	0710
	0715	0725	0730	0740
	0745	0755	0800	0810
	0815	0825	0830	0840
	0915	0925	0930	0940
	Departs every 15 minutes until		Departs every 15 minutes until	
	2015	2025	2030	2040
	2045 A	2055 A	2100 A	2110 A
	2215 B	2225 B	2230 B	2240 B
SUN 24 MAY UNTIL 16 AUG	0915	0925	0930	0940
	1000	1010	1015	1025
	Departs every 15 minutes until		Departs every 15 minutes until	
	2015	2025	2030	2040

CODE
A Fridays only.
B Fridays only and all vehicles must be booked with Largs office tel: 01475 674134.

**NOTE**  
A connecting bus service operates between Cumbrae Slip and Millport Town. Contact traveline tel: 0871 200 22 33.  
During Monday - Friday passenger numbers may be restricted on the 0945 sailings ex Largs and 1400 sailing ex Cumbrae Slip.

**SAVER RETURN and 5 JOURNEY TICKETS**  
Please note that the use of the SAVER RETURN ticket is restricted on certain sailings on this route. On the undernoted sailings, passengers, cars, caravans, motorhomes, boat/baggage trailers and motorcycles must use a RETURN ticket, Island Rover ticket or a 5 JOURNEY ticket.  
Depart Largs all Saturday sailings from 0915 until 1715 (inclusive) from Saturday 16 May to Saturday 12 September (inclusive). All Friday night 2215 sailings.

FARES: LARGS - CUMBRAE SLIP			
All tickets must be purchased before boarding vessel	RETURN	SAVER RETURN	5 JOURNEY* (RETURNS)
Driver/Passenger (each)	£5.65	£5.00	£16.40
Car or 4x4 (each) (excludes driver)	£24.25	£20.55	£61.00
Motorhome (excludes driver)			
up to 5m	£24.25	£20.55	£61.00
up to 8m	£36.50	£31.00	£92.00
up to 10m	£48.50	£41.50	£122.00
Caravan, Boat/Baggage Trailer			
up to 2.5m	£12.15	£10.30	N/A
up to 5m	£24.25	£20.55	N/A
up to 8m	£36.50	£31.00	N/A
Pedal cycles FREE			
Motorcycle	£12.15	£10.30	£30.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Cycles carried on this route subject to deck availability and passenger capacity at the time of loading.  
\*5 Journey tickets valid for 5 return journeys for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

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**GIGHA**

Check in closes - vehicles and passengers 10 minutes prior to departure



TAYINLOAN - GIGHA				
TEXT CODE 08	TAYINLOAN	GIGHA	GIGHA	TAYINLOAN
	Depart	Arrive	Depart	Arrive
<b>MON - SAT</b>				
	0800 A	0820 A	0830	0850
	0900 B	0920 B	0930	0950
	1000	1020	1030	1050
	1100	1120	1130 B	1150 B
	1200	1220	1230	1250
	1400	1420	1430	1450
	1500	1520	1530	1550
	1600	1620	1630	1650
	1700	1720	1730	1750
	1800	1820	1830 C	1850 C
	1900 C	1920 C	-	-
<b>SUN</b>				
	-	-	0930	0950
	1000	1020	1030	1050
	1100	1120	1130	1150
	1200	1220	1230	1250
	1400	1420	1430	1450
	1500	1520	1530	1550
	1600	1620	1630	1650
	1700	1720	-	-

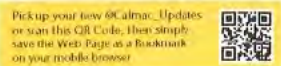
CODE	
A	On Saturdays this sailing operates only if requested by 1400 previous day. Tel: 0800 066 5000 or 01475 650397 to request this sailing.
B	Passenger numbers may be restricted.
C	Fridays only.

NOTE	
	Not permitted on Gigha. No caravan site facilities available.
	For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or contact traveline for public transport information and timetable enquiries on 0871 200 22 33.
	Bus stop in Tayinloan village is approximately 1/2 mile from the ferry terminal. A local taxi service is available for transfer between the service bus and the ferry terminal in both directions. This is bookable in advance and payable at time of travel. To book a taxi contact McDonald Mini Coaches tel: 07799 845464.

FARES: TAYINLOAN - GIGHA			
		SINGLE	RETURN
	Driver/Passenger (each)	£2.50	£5.00
	Car or 4x4 (each) (excludes driver)	£7.35	£14.70
	Motorhome (excludes driver)		
	up to 6m	£7.35	£14.70
	up to 8m	£11.05	£22.10
	up to 10m	£14.70	£29.40
	Boat/Baggage Trailer		
	up to 2.5m	£3.70	£7.40
	up to 6m	£7.35	£14.70
	up to 8m	£11.05	£22.10
	Pedal cycles FREE		Motorcycle £3.70 £7.40

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

Your first stop for all service updates and information, available 6am until 10pm is @CalMac Updates on Twitter



Follow us @CalMacFerries for general news



**THE GLORIOUS ISLE OF GIGHA**

PA41 7AA

[www.gigha.org.uk](http://www.gigha.org.uk)



Gigha is the perfect getaway destination with sandy beaches, peaceful walks, kayak & cycle hire, 9 hole golf course and a variety of native flora and fauna. The Gigha Art Gallery showcases local arts & crafts, open daily all year round.

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ACHAMORE GARDENS**

offer a springtime treat with its collection of Rhododendrons and other striking plants from around the world. In the summer the walled garden is a feast of colour and tranquillity. Entrance by suggested donation of £6.00. Dogs welcome on a lead.



Email [gardens@gigha.org.uk](mailto:gardens@gigha.org.uk)  
or tel. **01583 505275**

**HOW TO BOOK**

**ONLINE**

You can book tickets online 24/7 at: [WWW.CALMAC.CO.UK](http://WWW.CALMAC.CO.UK)

**TELEPHONE**

Call us on: **0800 066 5000** or **01475 650 397** and talk to our knowledgeable Reservations Team. Lines are open Monday to Friday 0700 - 2100; Saturday - Sunday 0800 - 2000.

**TURN UP & GO**

Tickets for all destinations are also available on the day of travel or in advance from our Port Offices.



**VISITOR INFO. CENTRES**

Pop into VisitScotland Visitor Information Centres throughout Scotland to book your CalMac journey.

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Check in closes - Vehicles, 30 minutes, passengers 10 minutes prior to departure

**ISLAY**

KENNACRAIG – PORT ELLEN/PORT ASKAIG Table 9						
TEXT CODE 09	KENNACRAIG	PORT ELLEN	PORT ASKAIG	PORT ASKAIG	PORT ELLEN	KENNACRAIG
	Depart	Arrive	Arrive	Depart	Depart	Arrive
<b>MON</b>	0700	0920	-	-	0700	0910
	0945	1155	-	-	0945	1205
	1300	-	1505	-	1230	1440
	1515	1725	-	1530	-	1735
	1800	-	2005	-	1800	2010
<b>TUE</b>	0700	0910	-	0700	-	0905
	0945	1205	-	-	0945	1155
	1300	-	1455	-	1230	1450
	1515	-	1720	1530	-	1725
	1800	2010	-	1800	-	2005
<b>WED</b>	0700	-	0905	-	0945	1155
	1300	-	1455	1530	-	1725
	1800	-	1955	2015	-	2210
See also Table 10 for full Wednesday and Saturday Kennacraig/Port Askaig/Colonsay/Oban connections						
<b>THU</b>	0700	0910	-	0700	-	0905
	0945	1205	-	-	0945	1155
	1300	-	1455	-	1230	1450
	1515	-	1720	1530	-	1725
	1800	2010	-	1800	-	2005
<b>FRI</b>	0700	0920	-	-	0700 A	0910 A
	0945	1155	-	-	0945	1205
	1300	-	1505	-	1230	1440
	1515	1725	-	1530	-	1735
	1800	-	2005	-	1800	2010
<b>SAT</b>	0700	0910	-	0700	-	0905
	0945	-	1150	-	0945	1155
	1300	-	1455	1530	-	1725
	1800	2010	-	2045	-	2250
<b>SUN</b>	0945	-	1150	-	0945	1155
	1300	-	1455	1300	-	1505
	1800	2010	-	1530	-	1725

**CODE**  
A On Friday 3 April this sailing will depart from Port Askaig with arrival in Kennacraig at 0855.

**NOTE**  
To enable safety procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing time.  
For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or contact Traveline for public transport information and timetable enquiries on 087 200 22 33.

FARES: KENNACRAIG – PORT ELLEN or PORT ASKAIG		
All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£6.50	£13.00
Car or 4x4 (each) (excludes driver)	£32.50	£65.00
Motorhome (excludes driver)	up to 6m	£32.50
	up to 8m	£49.00
	up to 10m	£65.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£16.25
	up to 6m	£32.50
	up to 8m	£49.00
Pedal Cycles FREE	Motorcycle	£16.25
		£32.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**PORT ASKAIG HOTEL** Isle of Islay

Port Askaig, Isle of Islay FA46 7RD  
t: 01496 840245 f: 01496 840295  
e: hotel@portaskaig.co.uk  
w: www.portaskaig.co.uk

Rooms from: £55 pppn  
Single: 1  
Dble: 1  
Twin: 3  
Family: 6  
En suite: all

OPEN ALL YEAR AA ★★

Traditional inn in picturesque setting on shore of Sound of Islay. Ideal base for exploring Islay, Jura and Colonsay. Bistro, MALT WHISKY BAR, lounge bar & beer garden. Quality food, using local produce, especially seafood fresh from the harbour. Old Port Bar often features live music.

**ISLAY HOTEL, PORT ELLEN** Isle of Islay

t: 01496 300109  
e: info@theislayhotel.com  
w: www.theislayhotel.com

Prices from: £95 prpn

The Islay Hotel provides the perfect location to explore Islay and our 8 distinctive distilleries. We have 13 luxurious en-suite rooms, a comfortable and relaxed restaurant serving the best of seasonal local produce, a whisky bar & garden patio offering extensive whiskies and local ales. Live traditional music throughout the year. Conference and private dining facilities available upon request.

**BRIDGEND HOTEL**

**LOCATION:** Located in the idyllic village of Bridgend – the perfect base to explore the island.

**ROOMS:** Eleven en suite bedrooms offering comfort and relaxation.

**FOOD:** Come along and taste amazing seasonal local and area produce. Tea/coffee from 11am / Lunch 12-2pm / Dinner 6-9pm.

**BARS:** Great selection of local whiskies along with ales and our famous Botansil gin.

Bridgend Hotel  
Isle of Islay PA44 7PB  
+44 (0) 1496 810212  
info@bridgend-hotel.com

www.bridgend-hotel.com

SUPPORTING SCOTLAND'S LOCAL PRODUCE

**mariners**

YEAR OF FOOD & DRINK 2015







**MULL**



Check in closes - vehicles 30 minutes, passengers 10 minutes prior to departure

OBAN - CRAIGNURE Table 11						
TEXT CODE 11	Glasgow Queen St	OBAN	CRAIGNURE	CRAIGNURE	OBAN	Glasgow Queen St
	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON</b>	-	0700	0746	0800	0846	1200
	0520	0945	1031	1055	1141	1530
	0821	1200	1246	1300	1346	1748
	1037	1400	1446	1500	1546	-
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900	1946	2333
<b>TUE/WED/THU</b>	-	-	-	0645 B	0731 B	1200
	-	0740	0826	0840	0926	-
	0520	0945	1031	1055	1141	1530
	0821	1200	1246	1300	1346	1748
	1037	1400	1446	1500	1546	-
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900	1946	2333
	1637	2000 A	2046 A	-	-	-
<b>FRI</b>	-	0740	0826	0840	0926	-
	0520	0945	1031	1055	1141	1530
	0821	1200	1246	1300	1346	1748
	1037	1400	1446	1500	1546	-
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900	1946	2333
	1821	2200	2246	-	-	-
<b>SAT</b>	-	-	-	0645	0731	1130
	-	0730	0816	0830	0916	-
	-	0930	1016	1030	1116	1530
	0821	1145	1231	1245	1331	-
	1037	1400	1446	1500	1546	1919
	1221	1600	1646	1700	1746	2118
	-	1800	1846	1900 C	1946 C	2333
	1637	2000 C	2046 C	-	-	-
<b>SUN</b>	-	-	-	0845	0931	-
	-	0950	1036	1055	1141	1528
	-	1155	1241	1300	1346	-
	0956	1400	1446	1500	1546	1915
	1220	1600	1646	1700	1746	2120
	-	1800 D	1846 D	1900 D	1946 D	-

CODE		
A	Wednesdays only.	C Saturdays 9 May until 12 September.
B	Thursdays only.	D Sundays 10 May until 13 September.

**NOTE**  
On 17, 18 & 20 July this timetable may be amended to allow vessel redeployment.  
To enable safety procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing.

Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333. For confirmation of bus services on Mull and at Craignure check with traveline tel: 0871 200 22 33.

FARES: OBAN - CRAIGNURE					
All tickets must be purchased before boarding vessel					
	SINGLE	SAVER SINGLE	SAVER 5 DAY RTN	SAVER 9 DAY RTN	6 JOURNEY*
Driver/Passenger (each)	£5.65	£5.65	£9.45	£9.45	£23.35
Car or 4x4 (each)	£51.00	£41.00	£69.00	£69.00	£142.00
Motorhome	up to 5m	£51.00	£41.00	£69.00	£142.00
	up to 8m	£77.00	£62.00	£104.00	N/A
	up to 10m	£102.00	£82.00	£138.00	N/A
Caravan,	up to 2.5m	£25.50	£20.50	£34.50	N/A
	Boat/Baggage	up to 5m	£51.00	£41.00	£69.00
Trailer	up to 8m	£77.00	£62.00	£104.00	N/A
Pedal cycles FREE <sup>1</sup> See note	Motorcycle	£25.50	£20.50	£34.50	£71.00

Children under 5 FREE, 5-15 half the adult fare.  
<sup>1</sup>Cycles carried on this route subject to deck availability and passenger capacity at the time of loading.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**SAVER SINGLE, SAVER 5/9 DAY RETURN**  
Please note that the use of SAVER SINGLE and SAVER 5/9 DAY RETURN tickets is restricted on certain sailings on this route. On the undernoted sailings, cars, caravans, motorhomes, boat/baggage trailers and motorcycles must use a SINGLE/RETURN ticket, Island Hopscotch ticket, Island Rover ticket. There are no restrictions on the use of passenger tickets.

**FULL FARE SAILINGS**

**OBAN - CRAIGNURE CRAIGNURE - OBAN**

APRIL		APRIL	
Date	Depart	Date	Depart
Sat 4, 11, 18 & 25	0930, 1145, 1400, 1600, 1800	Sat 4, 11, 18 & 25	0830, 1030, 1245, 1500, 1700
MAY		MAY	
Date	Depart	Date	Depart
Sat 2, 9, 16, 23 & 30	0930, 1145, 1400, 1600, 1800	Sat 2, 9, 16, 23 & 30	0830, 1030, 1245, 1500, 1700
JUNE		JUNE	
Date	Depart	Date	Depart
Sat 6, 13, 20 & 27 Tue 30	0930, 1145, 1400, 1600, 1800 0945	Sat 6, 13, 20 & 27 Tue 30	0830, 1030, 1245, 1500, 1700 1700
JULY		JULY	
Date	Depart	Date	Depart
Tue 7, 14, 21 & 28 Wed 1, 8, 15, 22 & 29 Thu 2, 9, 16, 23 & 30 Sat 4, 11, 18 & 25	0945 0945 0945 0930, 1145, 1400, 1600, 1800	Tue 7, 14, 21, & 28 Wed 1, 8, 15, 22 & 29 Thu 2, 9, 16, 23 & 30 Sat 4, 11, 18, & 25	1700 1700 1700 0830, 1030, 1245, 1500, 1700
AUGUST		AUGUST	
Date	Depart	Date	Depart
Sat 1, 8, 15, 22 & 29 Tue 4, 11, 18 & 25 Wed 5, 12, 19 & 26 Thu 6, 13, 20 & 27	0930, 1145, 1400, 1600, 1800 0945 0945 0945	Sat 1, 8, 15, 22 & 29 Tue 4, 11, 18 & 25 Wed 5, 12, 19 & 26 Thu 6, 13, 20, & 27	0830, 1030, 1245, 1500, 1700 1700 1700 1700

**PENNYGHAEL HOTEL & COTTAGES** Isle of Mull ★★ Small Hotel

Pennyghael, Isle of Mull PA70 6HB  
t: 01681 704288 Fax: 01681 704205  
e: pennyghaelhotel1@gmail.com  
w: www.pennyghaelhotel.co.uk  
Open all year - Wi-fi available  
Please quote CalMac when enquiring

Rooms from: £55 pppn (2 sharing)  
Twins: 1  
Double: 5  
En suite: all  
Self Catering prices from: £500 pw  
Cottages: 2  
To sleep: 4 per cottage

Comfortable, family run hotel & self-catering holiday cottages located on shore of Loch Scridain. Superb food cooked using local island produce. Ideal base for touring whole of Mull and Iona or climbing Ben More.

**THE GLENFORSA HOTEL & RESTAURANT**

Open April to Mid October

Panoramic sea & mountain views.  
Relaxed atmosphere.  
Renowned Bar & Restaurant featuring fresh seafood & local produce.

Salen, Isle of Mull  
Tel: 01680 300377  
hotel@glenforsa.com  
www.glenforsa.com

FREE WiFi



## MULL

Check in closes - vehicles and passengers 10 minutes prior to departure



LOCHALINE – FISHNISH				
TEXT CODE 12	LOCHALINE		FISHNISH	
	Depart	Arrive	Depart	Arrive
MON – SAT	0700 A	0718 A	0725 A	0743 A
	0745	0803	0810	0828
	0845	0903	0910	0928
	0940	0958	1000	1018
	1025	1043	1045	1103
	1110	1128	1130	1148
	1155	1213	1215	1233
	1245	1303	1310	1328
	1425	1443	1450	1508
	1515 A	1533 A	1540 A	1558 A
	1600	1618	1625	1643
	1645	1703	1710	1728
	1745	1803	1810	1828
	1835 B	1853 B	1900 B	1918 B
SUN	0845	0903	0910	0928
	1000	1018	1025	1043
	1045	1103	1110	1128
	1245	1303	1310	1328
	1345	1403	1410	1428
	1445	1503	1510	1528
	1600	1618	1625	1643
	1645	1703	1710	1728
	1745	1803	1805	1823

CODE
A Passenger numbers may be restricted.
B Does not operate during October.

**NOTE**  
 For ferry services between Oban and Craignure, see Table 11.  
 For bus services at Fishnish and Lochaline and details of bus services on Mull contact **traveline** tel: 0871 200 22 33.  
 Certain ferries connect at Fishnish with buses serving Tobermory, Craignure and Fionnphort and at Lochaline with buses serving Fort William – check with **traveline** tel: 0871 200 22 33.

FARES: LOCHALINE – FISHNISH			
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£3.35	£5.75	£13.90
Car or 4x4 (each) (excludes driver)	£14.70	£24.90	£53.00
Motorhome (excludes driver)	up to 5m	£14.70	£24.90
	up to 8m	£22.05	£37.50
	up to 10m	£29.50	£50.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£7.35	£12.45
	up to 5m	£14.70	£24.90
	up to 8m	£22.05	£37.50
Pedal cycles FREE	Motorcycle	£7.35	£12.45
£26.50			

Children under 5 FREE, 5-15 half the adult fare.  
 Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
 \*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

Island Hopsotch® Tickets – Travelling on several routes? Island Hopsotch® could save you money.



**ARGYLL ARMS HOTEL** Isle of Mull

Bunessan, Isle of Mull, Argyll PA67 6DP  
 t: 01 681 700240  
 e: argyllarms@isleofmull.co.uk  
 w: www.isleofmull.co.uk  
 Open all year

The Argyll Arms Hotel provides accommodation, bar and restaurant facilities on the beautiful Isle of Mull. The perfect base from which to explore, either by car or on foot if walking is your forte, or by bike.

**Hotel**

Prices from: £60 pppn  
 Single: 1  
 Dble/twin: 3  
 Family: 2  
 En suite: 6

## IONA

Check in closes - passengers 10 minutes prior to departure



FIONNPHORT – IONA				
TEXT CODE 13	FIONNPHORT		IONA	
	Depart	Arrive	Depart	Arrive
MON – SAT	-	-	0610 A	0620 A
	-	-	0700 B	0710 B
	0815 C	0825 C	0830 C	0840 C
	0835 D	0845 D	0850 D	0900 D
	0955	1005	1010	1020
	1030	1040	1045	1055
	1145	1155	1200	1210
	AND FREQUENTLY UNTIL			
	1600	1610	1615	1625
	1630	1640	1645	1655
	1700	1710	1715	1725
	1745	1755	1800	1810
	1815 E	1825 E	1830	1840
SUN	0845	0855	0900	0910
	1000	1010	1015	1025
	1100	1110	1115	1125
	AND FREQUENTLY UNTIL			
	1600	1610	1615	1625
	1700	1710	1715	1725
	1800 E	1810 E	1815 E	1825 E

CODE
A Mondays only during school term. Operates outwith school term only if requested no later than 1600 on Sundays. Tel: 0800 066 5000 or 01475 650397 to request this sailing.
B Operates Tuesdays to Saturdays during June, July and August only. During April, May, September and October operates only if requested no later than 1600 on the previous working day. Tel: 0800 066 5000 or 01475 650397 to request this sailing.
C Saturdays only.
D Mondays to Fridays only.
E Awaits arrival of service bus from Craignure.

**NOTE**  
 All vehicles must be in possession of a permit prior to shipment. For information contact Argyll and Bute Council tel: 01631 569160.  
 For details of bus services on Mull and bus services at Fionnphort check with **traveline** tel: 0871 200 22 33.  
 Passengers wishing to use the 1520 bus service from Fionnphort to Craignure (Monday-Friday) are advised to depart Iona no later than 1445.  
 Please note that essential repair work at Fionnphort and Iona may lead to some alterations to the service during the period of this timetable.

FARES: FIONNPHORT – IONA		
	RETURN	10 JOURNEY*
Passenger (each)	£5.20	£16.60
Pedal cycles FREE		
Children under 5 FREE, 5-15 half the adult fare.		
*10 Journey tickets are valid for one passenger.		



**IONA HOSTEL** Isle of Iona

Iona Hostel, Isle of Iona, Argyll PA76 6SW  
 t: 01 681 700781  
 e: info@ionahostel.co.uk  
 w: www.ionahostel.co.uk  
 Open all year

We offer you a warm welcome – with the best views this side of heaven. 5 bedrooms with bunks. There are lots of showers and a beautiful open-plan kitchen/living area with a wood-burning stove. Highly recommended.

★ ★ ★ ★ Hostel

Bed: £21.00/  
 £17.50 for  
 under 10's  
 Units: 1  
 To sleep: up to  
 22 persons



**HIGHLAND COTTAGE** Isle of Mull

Breadalbane St, Tobermory, Isle of Mull PA75 6PD  
 t: 01 688 302030  
 e: davidandjo@highlandcottage.co.uk  
 w: www.highlandcottage.co.uk  
 Closed November – March inclusive

Award-winning, stylish accommodation in quiet conservation area above town. AA Red Star and VisitScotland Gold Star for 2015. Good Hotel Guide 2015. Scotland the Best – Award for Excellence. Genuine hospitality from resident owners.

★ ★ ★ ★ Small Hotel

Prices from: £140 prpn  
 Dble: 6  
 En suite: all



## ARDNAMURCHAN & MULL



Check in closes - vehicles and passengers 10 minutes prior to departure

TOBERMORY – KILCHOAN				
TEXT CODE 14	TOBERMORY		KILCHOAN	
	Depart	Arrive	Depart	Arrive
MON – SAT	0720	0755	0800	0835
	0930 A	1005	1015	1050
	1100	1135	1145	1220
	1300	1335	1345	1420
	1430	1505	1515	1550
	1600	1635	1645	1720
	1800 A	1835	1840	1915
SUN 3 MAY TO 30 AUG ONLY	0930	1005	1015	1050
	1100	1135	1145	1220
	1300	1335	1345	1420
	1430	1505	1515	1550
	1600	1635	1645	1720

**CODE**  
A Awaits passengers arriving by bus from Craignure only if advised no later than 1600 on day of travel. Tel: 0800 066 5000 or 01475 650397 to confirm.

**NOTE**  
To enable safety procedures to be carried out, passengers must be on board at least 10 minutes before sailing time.  
Certain ferries connect with buses on Mull and between Kilchoan and Fort William or Mallaig – check with traveline tel: 0871 200 22 33.

FARES: TOBERMORY – KILCHOAN			
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£5.40	£8.95	£21.60
Car or 4x4 (each) (excludes driver)	£28.00	£47.50	£99.00
Motorhome (excludes driver)	up to 5m £28.00	£47.50	£99.00
	up to 8m £42.00	£72.00	£149.00
	up to 10m £56.00	£95.00	£198.00
Caravan, Boat/Baggage Trailer	up to 2.5m £14.00	£23.75	N/A
	up to 5m £28.00	£47.50	N/A
	up to 8m £42.00	£72.00	N/A
Pedal cycles FREE	Motorcycle	£14.00	£23.75
			£49.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

Island Hopscootch® Tickets – Travelling on several routes? Island Hopscootch® could save you money.

### ARDNAMURCHAN

MOIDART - MORVERN - SUNART

the hidden gem of lochaber

[www.ardnamurchan.com](http://www.ardnamurchan.com)

### MULL MUSEUM

Open Easter to October Monday to Friday 10am to 4pm. Other times, and library and archive, by appointment.  
A small museum crammed with information about the history of Mull and its people – geology, standing stones, castles, Spanish Armada Calleon, crofting, emigrants, schools and World War II Naval base.

Main Street, Tobermory, Isle of Mull PA75 6NY  
Tel 01688 301100 • [www.mullmuseum.org.uk](http://www.mullmuseum.org.uk)

## LISMORE



Check in closes - vehicles and passengers 10 minutes prior to departure

OBAN – LISMORE						
TEXT CODE 15	Glasgow Queen St	OBAN		LISMORE		Glasgow Queen St
	Depart	Depart	Arrive	Depart	Arrive	Arrive
MON – FRI	–	0650	0745	0750	0845	1200
	0520	0900	0955	1000	1055	1530
	1037	1400	1455	1500	1555	2118
	1221	1715	1810	1815	1910	2333
SAT	–	0800	0855	0900	0955	1530
	–	1100	1155	1200	1255	1919
	1037	1415	1510	1515	1610	2118
	1221	1700	1755	1800	1855	2333
SUN	–	1900 A	1955 A	2000 A	2055 A	–
	0956	1500	1555	1600	1655	2120

**CODE**  
A Request sailing. This service operates only if requested no later than 1600 on previous working day. Tel: 0800 066 5000 or 01475 650397 to request this sailing.

**NOTE**  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or contact traveline for public transport information and timetable enquiries on 0871 200 22 33.

FARES: OBAN – LISMORE			
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£4.10	£6.70	£16.15
Car or 4x4 (each) (excludes driver)	£33.00	£56.00	£114.00
Motorhome (excludes driver)	up to 5m £33.00	£56.00	£114.00
	up to 8m £49.50	£86.00	£171.00
	up to 10m £66.00	£112.00	£228.00
Caravan, Boat/Baggage Trailer	up to 2.5m £16.50	£28.00	N/A
	up to 5m £33.00	£56.00	N/A
	up to 8m £49.50	£86.00	N/A
Pedal cycles FREE	Motorcycle	£16.50	£28.00
			£57.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.

### ARDORAN HOUSE

Isle of Iona B&B

Rooms: £85.00 pppn  
t: 01681 700070  
e: [ardoranhouse@aol.com](mailto:ardoranhouse@aol.com)  
w: [www.ardoranhouse.co.uk](http://www.ardoranhouse.co.uk)  
Open all year

A luxury seafront B&B with 5 en suite bedrooms. Guests have the use of a large lounge, conservatory, sauna and outdoor hot tub. There is WiFi throughout the house. We are a 5 minute walk from the pier and village.





Check in closes - vehicles Oban 45 minutes, other ports 30 minutes.  
Passengers check in 30 minutes prior to departure

## COLL and TIREE

OBAN - COLL - TIREE										
TEXT CODE 16	Glasgow Queen Street	OBAN	COLL	COLL	TIREE	TIREE	COLL	COLL	OBAN	Glasgow Queen Street
	Depart	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Arrive
MON	-	0730	1025	1040	1140	1205	1305	1320	1615	2118
TUE	1037	1445	1725	1730	1825	1845	-	-	2205	-
WED	-	0545	-	-	0905	0920	1015	1020	1300	1748
THU	-	0815 A	1055 A	1105 A	1200 A	1215 A	-	-	-	-
THU	-	-	-	-	1800 A	1815 A	1910 A	1920 A	2200 A	-
FRI	-	0545	-	-	0905	0920	1015	1020	1300	1748
SAT	-	0700	0940	0950	1045	1115	1210	1220	1500	1919
SUN	-	0830	1125	1140	1240	1305	1405	1420	1715	2120

**CODE**  
A Denotes sailing to Barra via Coll and Tiree. Departs Oban 0815, arrives Coll 1035, departs Coll 1105, arrives Tiree 1200, departs Tiree 1215, arrives Barra 1500, departs Barra 1515, arrives Tiree 1800, departs Tiree 1815, arrives Coll 1910, departs Coll 1920, arrives Oban 2200.

**NOTE**  
On 17, 18 & 19 July this timetable may be altered to accommodate the Tiree Music Festival.  
On Friday 14 August an additional sailing will operate for the Tiree livestock sales. Times will be confirmed one week before this date.  
To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a valid ticket at least 10 minutes before sailing time.  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333.  
For details of the Ring 'n' Ride bus service on Tiree Tel: 01879 220419 or contact [traveline](http://www.traveline.gov.uk) for public transport information and timetable enquiries on 0871 200 22 33  
Ferry reservations for caravans and motorhomes can only be made through the Oban office tel: 01631 566688 or Tiree office tel: 01879 220337, ensure that you choose Option 2.

FARES: OBAN - COLL or TIREE			
All tickets must be purchased before boarding vessel		SINGLE	RETURN
Driver/Passenger (each)		£10.30	£20.60
Car or 4x4 (each) (excludes driver)		£56.00	£112.00
Motorhome (excludes driver)	up to 6m	£56.00	£112.00
	up to 8m	£84.00	£168.00
	up to 10m	£112.00	£224.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£28.00	£56.00
	up to 6m	£56.00	£112.00
	up to 8m	£84.00	£168.00
Pedal cycles FREE	Motorcycle	£28.00	£56.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

Fares are correct at time of print and may be subject to change. Please check [www.calmac.co.uk](http://www.calmac.co.uk) for up to date information.

Island Hopscoch® Tickets - Travelling on several routes? Island Hopscoch® could save you money.

# DUNOLLIE

## MUSEUM CASTLE AND GROUNDS

"Oban's Best Kept Secret"



A pleasant 15 minute walk (or 2 minute drive) along the seafront from the centre of Oban.  
A fabulous day out for all ages! Look out for special events and activities at [www.dunollie.org](http://www.dunollie.org)  
Tel: 01631 570550  
Dunollie House, Oban PA34 5TT



The Kettle for you, fresh coffee, pastries and cakes.

FARES: COLL - TIREE (not valid via Oban)			
All tickets must be purchased before boarding vessel		SINGLE	RETURN
Driver/Passenger (each)		£3.35	£6.70
Car or 4x4 (each) (excludes driver)		£15.15	£30.30
Motorhome (excludes driver)	up to 6m	£15.15	£30.30
	up to 8m	£22.75	£45.50
	up to 10m	£30.30	£60.60
Caravan, Boat/Baggage Trailer	up to 2.5m	£7.60	£15.20
	up to 6m	£15.15	£30.30
	up to 8m	£22.75	£45.50
Pedal cycles FREE	Motorcycle	£7.60	£15.20

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**CORRAN HOUSE HOSTEL** Oban



Victoria Crescent, Corran Esplanade, Oban PA34 5PN  
t: 01631 566040 f: 01631 566854  
e: [enquiries@corranhouseoban.co.uk](mailto:enquiries@corranhouseoban.co.uk)  
w: [www.corranhouseoban.co.uk](http://www.corranhouseoban.co.uk)  
Open all year. Free WiFi.

★★★★ Hostel  
Tariff/Seasonal rates apply:  
Bunks from £16 pppn  
Single rooms from £40  
Double rooms from £50  
Twin rooms from £50  
Premier rooms from £65

In the west of town Corran House overlooks Oban Bay. The CalMac Ferry Terminal just 800 metres away. Our family run Hostel provides comfortable accommodation to suit all budgets and is ideally located for groups and individuals to explore Argyll and sail to the islands.

# MUSIC THEATRE

## EXHIBITIONS

### AN TOBAR COMEDY

### DANCE DRUIMFIN

### FAMILY SHOWS

comar.co.uk  
01638 302211



## RAASAY

Check in closes - vehicles and passengers 10 minutes prior to departure



SCONSER - RAASAY				
TEXT CODE 17	SCONSER	RAASAY	RAASAY	SCONSER
	Depart	Arrive	Depart	Arrive
MON - SAT	0825	0850	0755	0820
	0925	0950	0955	1020
	1025	1050	1055	1120
	1125	1150	1215	1240
	1300	1325	1430	1455
	1500	1525	1530	1555
	1615	1640	1700	1725
	1735	1800	1805	1830
	1845 A	1910 A	2030 B	2055 B
	2100 B	2125 B	-	-
SUN	-	-	1000	1025
	1030	1055	-	-
	-	-	1600	1625
	1630	1655	-	-

### CODE

- A On Saturday, this sailing will depart Sconser 15 minutes earlier at 1830, arrive Raasay 1855.
- B Saturdays only.

### NOTE

To enable safety procedures to be carried out, passengers must be on board at least 5 minutes before sailing time.  
Bus services between Armadale, Sconser and Portree, Kyle of Lochalsh, Inverness, Glasgow. For confirmation of times contact [traveline](http://www.traveline.co.uk) tel: 0871 200 22 33 or Scottish Citylink Coaches tel: 0871 266 3333.

### FARES: SCONSERS - RAASAY

	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY*
Driver/Passenger (each)	£3.80	£6.55	£18.60
Car or 4x4 (each) (excludes driver)	£14.40	£25.50	£61.00
Motorhome (excludes driver)	up to 5m £14.40	£25.50	£61.00
	up to 8m £21.60	£38.50	£92.00
	up to 10m £29.00	£51.00	£122.00
Caravan, Boat/Baggage Trailer	up to 2.5m £7.20	£12.75	N/A
	up to 5m £14.40	£25.50	N/A
	up to 8m £21.60	£38.50	N/A
Pedal cycles FREE	Motorcycle	£7.20	£12.75
		£7.20	£12.75
		£30.50	

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*10 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request. NB: Pier Dues are not included in the 10 journey tickets

### HOTEL EILEAN IARMAIN Isle of Skye

\*\*\* Hotel



Sleat, Isle of Skye IV43 8QR  
t: 01471 833332  
f: 01471 833275  
e: [hotel@eileaniarmain.co.uk](mailto:hotel@eileaniarmain.co.uk)  
w: [www.eileaniarmain.co.uk](http://www.eileaniarmain.co.uk)  
Open all year



Rooms from: £50 pppn B&B  
Dble/twin: 16  
Family: 1  
En suite: all

Award-winning hotel in a romantic location by the sea, breathtaking scenery with panoramic views. Log fires, panelled rooms, candle-lit dinners and indulgent menus. Enjoy fine dining in our restaurant, or good bar food, where the menus reflect the abundance of fresh, local produce. Bithidh fàilte chridheil roim'heamh. Please check our website for all latest news and events.

## SKYE

Check in closes - vehicles 20 minutes, passengers 10 minutes prior to departure



MALLAIG - ARMADALE									
TEXT CODE 18	Glasgow Queen St	Fort William	MALLAIG	ARMADALE	ARMADALE	MALLAIG	Fort William	Glasgow Queen St	
	Depart	Depart	Depart	Arrive	Depart	Arrive	Arrive	Arrive	
MON - SAT	-	-	0750	0820	0830	0900	1132	1530	
	-	-	0915	0945	1000	1030	-	-	
	-	0830	1045	1115	1130	1200	-	-	
	-	-	1215	1245	1300	1330	-	-	
	-	-	1345	1415	1430	1500	1728	2118	
	0821	1212	1515	1545	1600	1630	-	-	
	-	-	1640	1710	1720	1750	1937	0013 a	
	1221	1619	1800 B	1830 B	1840 B	1910 B	-	-	
SUN	-	-	0840	0910	0920	0950	1132	1528	
	-	-	1045	1115	1130	1200	-	-	
	-	-	1215 A	1245 A	1300 A	1330 A	-	-	
	-	-	1345	1415	1430	1500	1728	2120	
	-	-	1212	1640 A	1710 A	1720 A	1750 A	-	
	1220	1619	1800 B	1830 B	1840 B	1910 B	1937	-	

### CODE

- A Operates 3 May to 20 September only.
- B Operates until 18 October.

a Tuesday to Saturday mornings only. Change at Fort William and Westerton, Reservations compulsory from Fort William.

### NOTE

Please be advised that this route is bookable - [www.calmac.co.uk](http://www.calmac.co.uk) or Tel: 0800 066 5000 or 01475 650397  
To enable safety procedures to be carried out, passengers must be in possession of a ticket and on board at least 10 minutes before sailing.

Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or [traveline](http://www.traveline.co.uk) for public transport information and timetable enquiries tel: 0871 200 22 33.

### FARES: MALLAIG - ARMADALE

All tickets must be purchased before boarding vessel	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£4.75	£7.85	£19.00
Car or 4x4 (each) (excludes driver)	£24.30	£43.00	£90.00
Motorhome(excludes driver)	up to 5m £24.30	£43.00	£90.00
	up to 8m £36.50	£65.00	£135.00
	up to 10m £49.00	£86.00	£180.00
Caravan, Boat/Baggage Trailer	up to 2.5m £12.15	£21.50	N/A
	up to 5m £24.30	£43.00	N/A
	up to 8m £36.50	£65.00	N/A
Pedal cycles FREE	Motorcycle	£12.15	£21.50
		£12.15	£45.00

Children under 5 FREE, 5-15 half the adult fare.

Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

\*6 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.

Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

### ARDVASAR HOTEL Isle of Skye

\*\*\* Hotel



Sleat, Isle of Skye IV45 8RS  
t: 01471 844223  
f: 01471 844495  
e: [richard@ardvasar-hotel.demon.co.uk](mailto:richard@ardvasar-hotel.demon.co.uk)  
w: [www.ardvasarhotel.com](http://www.ardvasarhotel.com)  
Open all year

pppn from: £60 B&B  
£85 D,B&B  
Dble/twin: 8  
Family: 2  
En suite: all

Situated only 800 metres from Armadale, here the ferry from Mallaig brings you 'over the sea to Skye'. Many of our rooms have magnificent sea views.



**SMALL ISLES**

MALLAIG – EIGG – MUCK – RUM – CANNA											
TEXT CODE 19	Glasgow Queen St	Fort William	MALLAIG	EIGG	EIGG	MUCK	MUCK	RUM	RUM	CANNA	CANNA
	Depart	Depart	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart
MON	–	0830	1015	1130	1145	–	–	1245	1255	1350	1405
TUE	–	0830	1015	–	–	1155	1210	–	–	–	–
WED	–	0830	1015	–	–	–	–	1135	1150	1245	1500
THU	–	0830	1015	1130	1145	1220	1235	–	–	–	–
FRI	–	–	0825	–	–	1005	1015	–	–	–	–
	–	0830	1235	–	–	–	–	1355	1405	1500	1510
SAT	–	–	0730	–	–	–	–	0850	0905	1000	1015
	0821	1212	1425	1540	1550	1625	1635	–	–	1810	1825
SUN	–	–	0935	–	–	–	–	1055	1110	1205	1215
	–	1212	1445	1600	1615	1650	1700	–	–	–	–

**CODE**  
a Following morning. Change at Fort William and Westerton. Reservations compulsory from Fort William.

**NOTE**  
In September 2015 this service may be subject to change.  
At Mallaig to enable safety procedures to be carried out, passengers must be in possession of a ticket and available for boarding at least 10 minutes before sailing time.  
All vehicles must be in possession of the relevant Island permit prior to shipment.  
Eigg and Muck, Highland Council tel: 01397 709000 or 01687 460027. Rum, Scottish Natural Heritage tel: 01587 462026. Canna, National Trust tel: 01463 232034.  
All vehicle reservations contact Mallaig office tel: 01687 462403, ensure you choose Option 2.  
No vehicles on 0730 departure ex Mallaig on Saturdays.  
No vehicles ex Small Isles on Saturday afternoons.  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950.

**FARES: MALLAIG – EIGG – MUCK – RUM – CANNA**

All tickets must be purchased before boarding vessel

	SINGLE	5 DAY SAVER RETURN	6 JOURNEY*
Mallaig – Small Isles	£7.45	£13.00	£33.00
Non Landing Cruise	£11.25	£19.80	£52.00
£18.50	£11.15	£19.20	£49.50
NOT AVAILABLE WEDNESDAYS	£14.00	£24.15	£62.00

Children under 5 FREE, 5-15 half the adult fare.  
\*6 Journey tickets are valid for one passenger.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**EDINBANE POTTERY – SKYE**

Workshop and Gallery - \*\*\*\* Tourist Shop  
Open all year - Daily 9am - 6pm, 7 days a week Easter to Oct

Specialists in both woodfired and saltglazed handmade stoneware pottery. We are in wooded grounds at the head of Loch Greshornish, Portree 14 miles, Dunvegan 8, Bridge 48, Uig 20.

Edinbane, Isle of Skye IV51 9PW t: 01470 582234  
e: stuart@edinbane-pottery.co.uk w: www.edinbane-pottery.co.uk

**GRESHORNISH HOUSE** Isle of Skye

Edinbane, Isle of Skye IV51 9PN t: 01470 582266 f: 01470 582345  
e: info@greshornishhouse.com w: www.greshornishhouse.com  
Open Easter to November

Prices from: £130 prpn rates based on 2 people sharing  
Rooms: Dble/Twin: 5 Family: 1 En suite: all

Relax and enjoy the delights of Greshornish House, a secluded and historic home in a magical loch-side setting midway between Portree and Dunvegan. Minimum stay 2 nights bed and breakfast.



Check in closes - Passengers 15 minutes. Vehicles 30 minutes, Passengers with excess luggage should allow an extra 15 minutes. Latest boarding time: passengers at Mallaig 10 minutes prior to departure.

MALLAIG – EIGG – MUCK – RUM – CANNA											
	RUM	RUM	MUCK	MUCK	EIGG	EIGG	MUCK	MUCK	MALLAIG	Fort William	Glasgow Queen St
	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Arrive	Arrive
	1500	1510	–	–	1610	1625	–	–	1740	1937	0013 a
	–	–	–	–	1245	1300	1335	1350	1530	1728	2118
	–	–	–	–	–	–	–	–	1725	1937	0013 a
	–	–	–	–	1310	1320	–	–	1435	1728	2118
	–	–	–	–	1050	1105	–	–	1220	1728	2118
	1605	1620	–	–	–	–	–	–	1740	1937	0013 a
	–	–	1150	1200	1235	1250	–	–	1405	1728	2118
	1920	1930	–	–	–	–	–	–	2050	–	–
	–	–	–	–	–	–	–	–	1425	1728	2120
	–	–	–	–	–	–	–	–	1840	–	–

**DUISDALE HOUSE**  
HOTEL & RESTAURANT

*Ultimate Skye*

DUISDALE HOUSE HOTEL | www.duisdale.com  
01471 833 202



Situated in the heart of Portree, overlooking the lovely harbour dotted with boats, the Bosville Hotel is an excellent stop for those wishing to enjoy all that the stunning Isle of Skye has to offer. Here you will find locally-sourced produce and the freshest seafood used in our excellent restaurant and cosy bar, as well as quality upscale accommodation including free WiFi and a warm welcome from our knowledgeable, multi-lingual Skye-based staff.

**Bosville** ISLE OF SKYE

3 nights-for-2 offers or just a quick getaway, please contact:  
The Bosville Hotel  
9-11 Bosville Terrace, Portree, Isle of Skye IV51 9DG  
Tel: 01478 - 612 - 846  
email: info@bosville.com  
bosville@skye-hotels.co.uk at Perle Hotels Ltd.

See Page 39 for Clan Donald, Skye



**BARRA**

RET   
Check in closes - vehicles 45 minutes,  
passengers 30 minutes prior to departure

**OBAN - CASTLEBAY** Table 206A

TEXT CODE 20	Glasgow Queen Street	OBAN	LOCHBOISDALE	LOCHBOISDALE	CASTLEBAY	CASTLEBAY	LOCHBOISDALE	LOCHBOISDALE	OBAN	Glasgow Queen Street
	Depart	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Arrive
MON	-	-	-	0750	0920	0940	-	-	1430	1748
MON	1037	1540	-	-	2030	-	-	-	-	-
TUE	-	-	-	-	-	0920	-	-	1410	1748
TUE	0821	1340	1850	1900	2040	-	-	-	-	-
WED	-	-	-	-	-	0730	0910	0925	1435	2118
WED	0821	1340	-	-	1830	1850	-	-	2340	-
THU	-	0815 A	-	-	1500 A	1515 A	-	-	2200 A	-
THU	1037	1540	2050	2100	2240	-	-	-	-	-
FRI	-	-	-	-	-	0700	0840	0855	1405	1748
FRI	0821	1340	-	-	1830	1850	-	-	2340	-
SAT	1037	1540	-	-	2030	-	-	-	-	-
SUN	-	-	-	-	-	0940	-	-	1430	1915
SUN	1220	1540	-	-	2030	2050	2220	-	-	-

**CODE**  
A Denotes sailing to Barra via Coll and Tiree. Departs Oban 0815, arrives Coll 1055, departs Coll 1105, arrives Tiree 1200, departs Tiree 1215, arrives Barra 1500, departs Barra 1515, arrives Tiree 1800, departs Tiree 1815, arrives Coll 1910, departs Coll 1920, arrives Oban 2200.

**NOTE**  
To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing time.  
On Friday 14 August an amended timetable will operate as follows: Oban depart 1420, Castlebay arrive 1950, Castlebay depart 2200, Oban arrive 0130.  
On Fridays 4 and 18 September the 1850 sailing from Castlebay to Oban will sail via Lochboisdale. This is necessary to accommodate livestock sales in South Uist.  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in the transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
For details of coach service, contact Scottish Citylink Coaches before travelling. Tel: 0871 266 3333 or contact traveline for public transport information and timetable enquiries on 0871 200 22 33.

**FARES: OBAN - CASTLEBAY**

All tickets must be purchased before boarding vessel

	SINGLE	RETURN
Driver/Passenger (each)	£14.30	£28.60
Car or 4x4 (each) (excludes driver)	£66.00	£132.00
Motorhome (excludes driver)	up to 6m £66.00 up to 8m £99.00 up to 10m £132.00	£132.00 £198.00 £264.00
Caravan, Boat/Baggage Trailer	up to 2.5m £33.00 up to 6m £66.00 up to 8m £99.00	£66.00 £132.00 £198.00
Pedal cycles FREE	Motorcycle	£35.00 £66.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**FARES: CASTLEBAY - LOCHBOISDALE (not valid via Oban or Tiree)**

All tickets must be purchased before boarding vessel

	SINGLE	RETURN
Driver/Passenger (each)	£8.10	£16.20
Car or 4x4 (each) (excludes driver)	£23.25	£46.50
Motorhome (excludes driver)	up to 5m £23.25 up to 8m £35.00 up to 10m £46.50	£46.50 £70.00 £93.00
Caravan, Boat/Baggage Trailer	up to 2.5m £11.65 up to 5m £23.25 up to 8m £35.00	£23.30 £46.50 £70.00
Pedal cycles FREE	Motorcycle	£11.65 £23.30

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**FARES: COLL/TIREE - CASTLEBAY**

All tickets must be purchased before boarding vessel

	SINGLE	RETURN
Driver/Passenger (each)	£8.75	£17.50
Car or 4x4 (each) (excludes driver)	£45.50	£91.00
Motorhome (excludes driver)	up to 6m £45.50 up to 8m £69.00 up to 10m £91.00	£91.00 £138.00 £182.00
Caravan, Boat/Baggage Trailer	up to 2.5m £22.75 up to 6m £45.50 up to 8m £69.00	£45.50 £91.00 £138.00
Pedal cycles FREE	Motorcycle	£22.75 £45.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**SOUTH UIST**

RET   
Check in closes - vehicles 45 minutes,  
passengers 30 minutes prior to departure

**OBAN - LOCHBOISDALE** Table 206B

TEXT CODE 20	Glasgow Queen Street	OBAN	CASTLEBAY	CASTLEBAY	LOCHBOISDALE	LOCHBOISDALE	CASTLEBAY	CASTLEBAY	OBAN	Glasgow Queen Street
	Depart	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Arrive
MON	-	-	-	-	0750	0920	0940	1430	1748	-
TUE	0821	1340	-	-	1850	1900	2040	-	-	-
WED	-	-	-	-	0730	0910	0925	-	1435	2118
THU	1037	1540	-	-	2050	2100	2240	-	-	-
FRI	-	-	-	-	0700	0840	0855	-	1405	1748
SAT	-	0830	-	-	1340	1405	-	-	1915	2333
SUN	0956	1540	2030	2050	2220	-	-	-	-	-

**NOTE**  
To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a valid ticket at least 10 minutes before sailing time.  
On Fridays 4 and 18 September the 1850 sailing from Castlebay to Oban will sail via Lochboisdale. This is necessary to accommodate livestock sales in South Uist.  
Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).  
For details of coach services contact Scottish Citylink Coaches before travelling. Tel: 0871 266 3333 or contact traveline for public transport information and timetable enquiries on 0871 200 22 33.

**TIDAL RESTRICTIONS**  
Timings on this route may vary according to tidal conditions. On the following dates an alternative timetable will operate on this route:  
April: 18, July: 4, 18, August: 1 and 29. For sailing times on these dates please visit [www.calmac.co.uk](http://www.calmac.co.uk). Alternatively tel: 0800 066 5000 or 01475 650397.  
Note: Sailings on 4 April, 13 August and 12 September may be adjusted. This will depend on weather and atmospheric conditions on the day.

**FARES: OBAN - LOCHBOISDALE**

All tickets must be purchased before boarding vessel

	SINGLE	RETURN
Driver/Passenger (each)	£14.30	£28.60
Car or 4x4 (each) (excludes driver)	£66.00	£132.00
Motorhome (excludes driver)	up to 6m £66.00 up to 8m £99.00 up to 10m £132.00	£132.00 £198.00 £264.00
Caravan, Boat/Baggage Trailer	up to 2.5m £33.00 up to 6m £66.00 up to 8m £99.00	£66.00 £132.00 £198.00
Pedal cycles FREE	Motorcycle	£33.00 £66.00

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**FARES: LOCHBOISDALE - CASTLEBAY (not valid via Oban)**

All tickets must be purchased before boarding vessel

	SINGLE	RETURN
Driver/Passenger (each)	£8.10	£16.20
Car or 4x4 (each) (excludes driver)	£23.25	£46.50
Motorhome (excludes driver)	up to 5m £23.25 up to 8m £35.00 up to 10m £46.50	£46.50 £70.00 £93.00
Caravan, Boat/Baggage Trailer	up to 2.5m £11.65 up to 5m £23.25 up to 8m £35.00	£23.30 £46.50 £70.00
Pedal cycles FREE	Motorcycle	£11.65 £23.30

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

**LOCHBOISDALE HOTEL** Isle of South Uist ★ ★ Small Hotel



Isle of South Uist, Western Isles HS8 5TH  
t: 01878 700332  
f: 01878 700342  
e: karen@lochboisdale.com  
w: www.lochboisdale.com  
Open all year

Prices from:  
£45 prpn  
Single: 5  
Dble/twin: 9  
Family 1  
En suite: all

Situated at the Ferry Terminal in Lochboisdale, a traditional fishing hotel with magnificent views and hospitality. Restaurant serving local seafood and game. Real fires and homey atmosphere. Fishing can be arranged for you through South Uist Fishing. Home from home.



## BARRA and ERISKAY

Check in closes - vehicles and passengers 20 minutes prior to departure



BARRA – ERISKAY (SOUND OF BARRA) Table 21				
TEXT CODE 21	BARRA	ERISKAY	ERISKAY	BARRA
	Depart	Arrive	Depart	Arrive
MON – SUN	0700 A	0740 A	0810 A	0850 A
	0925 B	1005 B	1015	1055
	1110	1150	1300	1340
	1545	1625	1635	1715
	1730	1810	1830 C	1910 C

CODE	
A	Sunday is by request only as a connecting service for the 0940 departure from Castlebay to Oban. Intending travellers must confirm request by 1400 on the Saturday prior to sailing. Tel: 0800 066 5000 or 01475 650397.
B	Operates Monday to Saturday only. On Sunday depart Barra at 0855, arrive Eriskay at 0935
C	Operates Monday to Saturday only. Sunday depart Eriskay 1815, arrives Barra 1855.

NOTE	
	To enable safety procedures to be carried out, passengers must be on board at least 5 minutes before sailing time.
	For details of bus services from/to North Uist, Benbecula and South Uist, contact Faire tel: 01851 701702.

### FARES: BARRA – ERISKAY

	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£8.15	£13.60	£33.50
Car or 4x4 (each) (excludes driver)	£23.25	£41.50	£87.00
Motorhome (excludes driver)	up to 5m	£23.25	£41.50
	up to 8m	£35.00	£62.50
	up to 10m	£46.50	£83.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£11.65	N/A
	up to 5m	£23.25	£41.50
	up to 8m	£35.00	£62.50
Pedal cycles FREE			
Motorcycle	£11.65	£20.75	£43.50

Children under 5 FREE, 5-15 half the adult fare.  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6, 10 and 30 Journey tickets are valid for one passenger or one nominated motorised vehicle – not valid for caravans or trailers.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

Island Hopsotch® Tickets – Travelling on several routes? Island Hopsotch® could save you money.

**Isle of Barra BEACH HOTEL**

Right on one of Europe's Top 15 foremost and magnificent beaches (www.europeanbestdestinations.org), Britain's most westerly hotel is in a truly splendid setting overlooking the powerful North Atlantic Ocean.

With it's warm, friendly welcome, the hotel offers guests the chance to relax and unwind in peaceful surroundings. Dine in the panoramic restaurant with its excellent locally based menu, a comprehensive wine and whisky list and watch nature at its finest under breathtaking sunsets.

Only 2 miles from Castlebay, guests have the free use of wifi, bicycles, wet suits, body boards and cinema. Three exclusive hotel cars are available for guests to hire.

**Hotel Accommodation** – sea facing rooms, upper deck or lower with full Scottish breakfast.

**Beach Cabin Rooms** – with no ladders for the 'get up and get exploring' visitor.

**Beit Hole Cabin** – studio style accommodation for family of up to 6 with bathroom, cloakroom, bedroom with bunks and single beds, superking size bed, sofa, easy chairs, TV and ipod, kitchenette with fridge, kettle, toaster and microwave.

**TANGASDALE BEACH, TANGASDALE, ISLE OF BARRA**  
WESTERN ISLES HS9 5XW  
Tel. 01871 810383 Fax. 01871 810385  
Email: barrahotel@aol.com  
Web: www.isleofbarrahotel.co.uk  
Open 1st May 2015, we look forward to welcoming you then.

## SKYE

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[www.clandonald.com](http://www.clandonald.com)  
Armadale, Sleat, Isle of Skye.  
T: 01471 844305

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Highland & Orkney Ferries

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Or visit <http://status.calmac.info/service-status.aspx>

## SOUTH UIST

**ORASAY INN** Isle of South Uist \*\*\* Small Hotel

Lochcarnan, Isle of South Uist HS8 5PD  
t: 01870 610298  
e: orasayinn@btinternet.com  
w: www.orasayinn.co.uk

Rooms from: **£39.50** pppn  
Based on 2 sharing, inc. full breakfast  
Single: 2  
Dble/twin: 5  
Family: 2  
En suite: all

Closed Christmas and New Year

In an area of outstanding natural beauty, centrally placed for discovering the Uists, Benbecula, Bemeay and Eriskay, with Barra only a 35-minute ferry trip away. Using fresh local produce, this award-winning hotel serves some of the finest food in the Hebrides. Panoramic views 'over the sea to Skye' and to the mountains of South Uist from our dining room and deluxe bedrooms, with patio doors to a private decked area.

**POLOCHAR INN** Isle of South Uist \*\*\* Inn

West Kilbride, Lochboisdale, South Uist, HS8 5TT  
t: 01878 700215  
f: 01878 700768  
e: polocharinn@aol.com  
w: www.polocharinn.com Open all year

Rooms from: **£55** pppn  
Single: 1  
Dble/twin: 8  
Family: 2  
En suite: all

A warm Highland welcome awaits you at this 17th century traditional inn situated at the water's edge with breathtaking views of Barra & Eriskay. The ideal location for discovering our islands. Our restaurant specialises in fresh local seafood, we have open fires and a cosy atmosphere.





Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

## NORTH UIST

Operates until 21 June and from 24 August

UIG – LOCHMADDY Table 22				
TEXT CODE 22	UIG	LOCHMADDY	LOCHMADDY	UIG
	Depart	Arrive	Depart	Arrive
<b>MON</b>	0940	1125	1150	1335
	1800	1945	-	-
<b>TUE</b>	-	-	0730	0915
	1400	1545	1600	1745
<b>WED</b>	0940	1125	1150	1335
	1900	2045	-	-
<b>THU</b>	-	-	0730	0915
	1400	1545	1600	1745
<b>FRI</b>	0940	1125	1150	1335
	1800	1945	2000 A	2145 A
	2200 A	2345 A	-	-
<b>SAT</b>	-	-	0730	0915
	1400	1545	1600	1745
<b>SUN</b>	-	-	1115 C	1300 C
	0940 B	1125 B	1150 B	1335 B
	1800	1945	2000 D	2145 D

**CODE**  
**A** Operates Friday 28 August only. **C** Operates Sundays 5 April - 3 May & 13 September - 25 October.  
**B** Operates Sundays 10 May - 6 September only. **D** Operates Sundays 10 May - 13 September only.

Operates from 22 June until 23 August

UIG – LOCHMADDY Table 22				
TEXT CODE 22	UIG	LOCHMADDY	LOCHMADDY	UIG
	Depart	Arrive	Depart	Arrive
<b>MON</b>	0950	1135	1205	1350
	1840	2025	-	-
<b>TUE</b>	-	-	0715	0900
	1400	1545	1615	1800
<b>WED</b>	0930	1115	1145	1330
	1920	2105	-	-
<b>THU</b>	-	-	0715	0900
	1400	1545	1615	1800
<b>FRI</b>	0910	1055	1130	1315
	1820	2005	2030	2215
	2230	0015*	-	-
<b>SAT</b>	-	-	0715	0900
	1415	1600	1630	1815
<b>SUN</b>	0930	1115	1145	1330
	1830	2015	2040	2225

**CODE**  
 \* Arrive following morning

**NOTE**  
 Additional sailing - Sunday 13 September only. Dep Uig 0900, Arr Lochmaddy 1045.  
 To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing time.  
 For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or traveline tel: 0871 200 22 33.

FARES: UIG – LOCHMADDY		
All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£6.10	£12.20
Car or 4x4 (each) (excludes driver)	£30.00	£60.00
Motorhome (excludes driver)	up to 6m	£30.00
	up to 8m	£45.00
	up to 10m	£60.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£15.00
	up to 6m	£30.00
	up to 8m	£45.00
Pedal cycles FREE	Motorcycle	£15.00
Children under 5 FREE, 5-15 half the adult fare.		
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.		
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.		

FARES: TARBERT – LOCHMADDY		
All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£7.50	£15.00
Car or 4x4 (each) (excludes driver)	£34.50	£69.00
Motorhome (excludes driver)	up to 5m	£34.50
	up to 8m	£52.00
	up to 10m	£69.00
Caravan, Boat/Baggage Trailer	up to 2.5m	£17.25
	up to 5m	£34.50
	up to 8m	£52.00
Pedal cycles FREE	Motorcycle	£17.25
Children under 5 FREE, 5-15 half the adult fare.		
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.		
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.		

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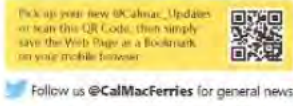
Choose your club and join today!

To join, visit [www.calmackidsclub.co.uk](http://www.calmackidsclub.co.uk)

**Caledonian MacBrayne**  
Hebrides & Clyde Ferries

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Hebrides & Clyde Ferries

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Or visit <http://status.calmac.info/service-status.aspx>

**TEMPLE VIEW HOTEL** (Isle of North Uist) ★★★★★ Hotel

Carinish, Isle of North Uist HS6 5EJ  
 t: 01876 580676  
 f: 01876 580682  
 e: templeviewhotel@aol.com  
 w: www.templeviewhotel.co.uk  
 Open all year (except Christmas)

Prices from: £65 p/rrn  
 Single: 4  
 Dble/twin: 5  
 Family: 1  
 En suite: all

A delightful family hotel, highly praised for food service and comfort. Come to one of the most unique and distinctive of the Outer Islands, to relax and enjoy what many seasoned travellers consider to be magical in its atmosphere.



## NORTH UIST and HARRIS

Check in closes - vehicles and passengers 20 minutes prior to departure

BERNERAY - LEVERBURGH (SOUND OF HARRIS) Table 23				
TEXT CODE 23	BERNERAY	LEVERBURGH	LEVERBURGH	BERNERAY
	Depart	Arrive	Depart	Arrive
MON - SAT	0715	0815	0825	0925
Until 29 August	1025	1125	1140	1240
	1330	1430	1445	1545
	1720	1820	1830	1930
MON - SAT	0715 A	0815 A	0825 A	0925 A
From 31 August	1025 D	1125 D	1140 D	1240 D
	1330	1430	1440	1540
	1600 B	1700 B	1705 B	1805 B
SUN	0830	0930	0935	1035
	1300 C	1400 C	1410 C	1510 C
	1630 B	1730 B	1735 B	1835 B

CODE	
A	For operational reasons during October these sailings may require to leave later than published - www.calmac.co.uk or tel: 0800 066 5000 or 01475 650397.
B	For operational reasons during October these sailings may require to leave earlier than published - www.calmac.co.uk or tel: 0800 066 5000 or 01475 650397.
C	Operates 10 May to 20 September.
D	Operates 31 August to 26 September.

**NOTE**  
To enable safety procedures to be carried out, passengers must be on board at least 5 minutes before sailing time.

**TIDAL RESTRICTIONS**  
Timings on this route may vary according to tidal conditions. Services will be disrupted by tidal conditions on the following dates:-  
April: 4, 5, 6, 16, 17, 18, 19, 20, 21, 22. May: 3, 4, 5, 6, 16, 17, 18, 19, 20. June: 2, 3, 4, 5, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31. August: 1, 2, 3, 4, 28, 29, 30, 31. September: 1, 2, 3, 27, 28, 29, 30.  
October: 1, 13, 14.  
For sailing times on these dates please visit www.calmac.co.uk Alternatively tel: 0800 066 5000 or 01475 650397.

FARES: BERNERAY - LEVERBURGH			
	SINGLE	SAVER 5 DAY RETURN	6 JOURNEY*
Driver/Passenger (each)	£7.50	£12.75	£31.50
Car or 4x4 (each) (excludes driver)	£34.50	£60.00	£123.00
Motorhome (excludes driver)	up to 5m £34.50 up to 8m £52.00 up to 10m £69.00	£60.00 £90.00 £120.00	£123.00 £185.00 £246.00
Caravan, Boat/Baggage Trailer	up to 2.5m £17.25 up to 5m £34.50 up to 8m £52.00	£30.00 £60.00 £90.00	N/A N/A N/A
Pedal cycles FREE	£17.25	£30.00	£62.00
Motorcycle	£17.25	£30.00	£62.00

Children under 5 FREE, 5-15 half the adult fare  
Light Vans exceeding 5m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
\*6, 10 and 30 Journey tickets are valid for one passenger or one nominated motorised vehicle - not valid for caravans or trailers.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

**HARRIS TWEED AND KNITWEAR**



Open Mon-Sat 9.00am - 5.30pm  
e: info@harristweedandknitwear.co.uk  
w: www.harristweedandknitwear.co.uk

Harris Tweed Shop presenting a wide range of jackets, bags, accessories and gifts. Also featuring Harris Tweed "Clo Mor" Exhibition showing past and present day process. Weaving demonstrations on request and a view of Marion Campbells Exhibition including old pictures and artefacts. Coach parties welcome, parking and toilet facilities available.

## HARRIS

Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

Operates until 21 June and from 24 August				
UIG - TARBERT Table 24				
TEXT CODE 24	UIG	TARBERT	TARBERT	UIG
	Depart	Arrive	Depart	Arrive
MON	0530 A	0710 A	0730	0910
	1400	1540	1600	1740
TUE	0940	1120	1150	1330
	1800	1940	-	-
WED	-	-	0730	0910
	1400	1540	1600	1740
THU	0940	1120	1150	1330
	1800	1940	-	-
FRI	-	-	0730	0910
	1400	1540	1600	1740
SAT	0940	1120	1150	1330
	1800	1940	2000 A	2140 A
SUN	-	-	0900 B*	1300 B*
	1400	1540	1600	1740
	1800 B*	2145 B*	-	-

CODE	
A	Operates 9 May to 14 September. * Operates via Lochmaddy (North Uist).
B	Operates Sundays 5 April - 3 May & 20 September - 25 October.

Operates from 22 June until 23 August				
UIG - TARBERT Table 24				
TEXT CODE 24	UIG	TARBERT	TARBERT	UIG
	Depart	Arrive	Depart	Arrive
MON	0530	0710	0740	0920
	1420	1600	1630	1810
TUE	0930	1110	1140	1320
	1830	2010	-	-
WED	-	-	0715	0855
	1410	1550	1620	1800
THU	0930	1110	1140	1320
	1830	2010	-	-
FRI	-	-	0700	0840
	1400	1540	1610	1750
SAT	0930	1110	1150	1330
	1845	2025	2100	2240
SUN	1415	1555	1625	1805

**NOTE**  
To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a ticket at least 10 minutes before sailing time.  
For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or contact traveline for public transport information and timetable enquiries on 0871 200 22 33.

FARES: UIG - TARBERT		
All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£6.10	£12.20
Car or 4x4 (each) (excludes driver)	£30.00	£60.00
Motorhome (excludes driver)	up to 6m £30.00 up to 8m £45.00 up to 10m £60.00	£60.00 £90.00 £120.00
Caravan, Boat/Baggage Trailer	up to 2.5m £15.00 up to 6m £30.00 up to 8m £45.00	£30.00 £60.00 £90.00
Pedal cycles FREE	£15.00	£30.00
Motorcycle	£15.00	£30.00

Children under 5 FREE, 5-15 half the adult fare  
Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.  
Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.





**LEWIS**

Check in closes - vehicles 45 minutes, passengers 30 minutes prior to departure

**STORNOWAY – ULLAPOOL**

Table 25

Please note that berth improvement work is currently being undertaken at Ullapool and Stornoway. This is due for completion in Spring 2015. This may result in some adjustment to services. Intending passengers travelling during this period should check [www.calmac.co.uk](http://www.calmac.co.uk) Alternatively tel: 0800 066 5000 or 01475 650397.

TEXT CODE ZS	STORNOWAY		ULLAPOOL	
	Depart	Arrive	Depart	Arrive
MON - FRI	0700	0930	1030	1300
	1400	1630	1730	2000
SAT	0700	0930	1030	1300
	1430	1700	1830	2100
SUN	1430	1700	1830	2100

**NOTE**

To enable safety, check in and registration procedures to be carried out, passengers must be on board and in possession of a valid ticket at least 10 minutes before sailing time.

For details of coach services contact Scottish Citylink Coaches tel: 0871 266 3333 or traveline tel: 0871 200 22 33.

**FARES: STORNOWAY – ULLAPOOL**

All tickets must be purchased before boarding vessel	SINGLE	RETURN
Driver/Passenger (each)	£9.20	£18.40
Car or 4x4 (each) (excludes driver)	£49.50	£99.00
Motorhome (excludes driver)	£49.50	£99.00
	up to 6m	£75.00
	up to 8m	£150.00
	up to 10m	£198.00
Caravan, Boat/Baggage Trailer	£24.75	£49.50
	up to 2.5m	£49.50
	up to 6m	£99.00
	up to 8m	£150.00
Pedal cycles FREE	£24.75	£49.50
Motorcycle	£24.75	£49.50

Children under 5 FREE, 5-15 half the adult fare

Light Vans exceeding 6m in length or 3.5 T, or 3m height, or 2.3m in width are charged at the commercial vehicle rate.

Pier dues are payable to third parties for this route, and have been included in the fares shown. Details are available on request.

Fares are correct at time of print and may be subject to change. Please check [www.calmac.co.uk](http://www.calmac.co.uk) for up to date information.

Island Hopsotch® Tickets – Travelling on several routes? Island Hopsotch® could save you money.

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to

**Dunoon Town Centre**

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- ▶ Connections with trains to and from Glasgow throughout the day
- ▶ Late on Fridays & Saturdays

**DUNOON**

This service is operated by Argyll Ferries Ltd. CalMac includes this information for the convenience of passengers.



**GOUROCK – DUNOON**

Table 26

	Glasgow Central	Gourock	GOUROCK	DUNOON	DUNOON	GOUROCK	Gourock	Glasgow Central
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON - SAT</b>	-	-	0620	0645	0645	0715	0728 <sup>sx</sup>	0819
	0555	0636	0645	0710	0715	0740	0751	0843
	0625	0711	0720	0745	0750	0815	0823	0916
	0654	0737	0750	0815	0820	0845	0898	0959
	0721	0809	0820	0845	0850	0915	0974	1001
	0739	0830	0850	0915	0920	0945	1008	1059
	0825	0904	0920	0945	0950	1015	1024	1104
	0840	0933	0950	1015	1020	1045	1108	1159
	0925	1004	1020	1045	1050	1115	1124	1203
	0936	1028	1050	1115	1120	1145	1208	1259
	1025	1104	1120	1145	1150	1215	1224	1304
	1036	1127	1150	1215	1220	1245	1308	1359
	1125	1204	1220	1245	1250	1315	1324	1404
	1225	1304	1320	1345	1350	1415	1424	1503
	1325	1404	1420	1445	1450	1515	1524	1606
	1425	1504	1520	1545	1550	1615	1624	1704
	1436	1527	1550	1615	1620	1645	1708	1759
	1525	1605	1620	1645	1650	1715	1724	1805
	1536	1627	1650	1715	1720	1745	1808	1901
	1618	1709	1720	1745	1750	1815	1824	1904
	1655	1738	1750	1815	1820	1845	1908	1959
	1725	1803	1820	1845	1850	1915	1924	2014
	1737	1828	1850	1915	1920	1945	-	-
	1825	1905	1920	1945	1950	2015	2024	2115
	1855	1936	1950	2015	2020	2045	-	-
	1925	2004	2020	2045	2050	2115	2124	2219
	2006	2057	2110	2135	2140	2205	2224	2314
	2050	2130	2140	2205	2219	2235	2324	0014
	2150	2230	2240	2305	2310	2335	-	-
	2250	2330	2340 A	0005 A	0010 A	0035 A	-	-
	2350	0040	0100 A	0125 A	0125 A	0150 A	-	-
<b>SUN</b>	0720	0806	0820	0845	0850	0915	0923	1014
	0820	0911	0920	0945	0950	1015	1023	1114
	0920	1011	1020	1045	1050	1115	1123	1214
	1020	1111	1120	1145	1150	1215	1223	1314
	1120	1211	1220	1245	1250	1315	1323	1414
	1220	1311	1320	1345	1350	1415	1423	1514
	1320	1411	1420	1445	1450	1515	1523	1614
	1420	1511	1520	1545	1550	1615	1623	1714
	1520	1611	1620	1645	1650	1715	1723	1814
	1620	1711	1720	1745	1750	1815	1823	1914
	1720	1811	1820	1845	1850	1915	1923	2014
	1820	1911	1920	1945	1950	2015	2023	2114
	1920	2011	2020	2045	2050	2115	2123	2214
	2020	2111	2120	2145	2150	2215	2223	2314
	2120	2211	2220	2245	2250	2315	-	-

**CODE**

A Fridays and Saturdays only.

so Saturdays only.

sx Not Saturdays.

**NOTE**

During the month of May this service will be reduced to a one vessel hourly service due to annual overhaul, first departure 0620 from Gourock and 0645 from Dunoon. For further details visit [www.argyllferries.co.uk](http://www.argyllferries.co.uk)

Train times shown above are for guidance only and do not imply guaranteed connections with ferry sailings. Passengers should check train operators' schedules when planning their journey to ensure they have sufficient time to make connections. Please contact ScotRail tel: 08457 484950. Combined Rail and Sail tickets are available, this allows you to buy your train and ferry tickets together in one transaction prior to boarding the train. For details visit [www.scotrail.co.uk/travelconnections](http://www.scotrail.co.uk/travelconnections).

**FARES: GOUROCK – DUNOON**

	SINGLE	SAVER 5 DAY RETURN	10 JOURNEY
Passenger (each)	£4.50	£7.65	£31.50
Child (5-15 years)	£2.25	£3.85	£15.75
Bicycle	FREE	FREE	FREE

Current information can be found at [www.argyllferries.co.uk](http://www.argyllferries.co.uk)

Children under 5 travel free.

Cowal Highland Gathering will take place on Saturday 29 August and an amended timetable will operate. Details will be available at [www.argyllferries.co.uk](http://www.argyllferries.co.uk).



# JURA

This service is operated by ASP Ship Management on behalf of Argyll & Bute Council. CalMac includes this information for the convenience of passengers.

**PORT ASKAIG – FEOLIN** Table 27

April – October 2015  
Contact: ASP Ship Management Limited, Port Askaig, Tel: 01496 840681

	PORT ASKAIG		FEOLIN		PORT ASKAIG		FEOLIN	
	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON – SAT</b>	0600 A	0605 A	0610 A	0615 A				
	0735	0740	0745	0750				
	0755	0800	0805	0810				
	0830	0835	0840	0845				
	0930	0935	0940	0945				
	1000	1005	1010	1015				
	1030	1035	1040	1045				
	1115	1120	1125	1130				
	1215	1220	1225	1230				
	1310	1315	1320	1325				
	1415	1420	1425	1430				
	1515	1525	1530	1535				
	1610	1615	1620	1625				
	1645	1650	1655	1700				
	1745	1750	1755	1800				
	1830	1835	1840	1845				
	1930 B	1935 B	1940 B	1945 B				
	2130 C	2135 C	2140 C	2145 C				
	2300 D	2305 D	2310 D	2315 D				

**CODE**

A Tuesday only, booking before 12 noon Saturday. (Tidal)

B Wednesday only.

C To be booked before noon one day in advance.

D To be booked before noon three days in advance.

**NOTE**

When carrying certain classified cargoes, passengers or other vehicles are not permitted. When such journeys are being made the ferry will return and make a second trip to clear waiting passengers and vehicles.

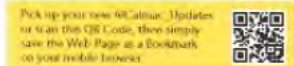
Fares shown below are confirmed until March 2014. Fares will be subject to review in 2014 and customers are advised to check with the contact number listed above or visit Argyll and Bute Council's website at [www.argyll-bute.gov.uk](http://www.argyll-bute.gov.uk)

**FARES: PORT ASKAIG – FEOLIN**

	SINGLE	10 JOURNEY
Passenger (each)	£1.65	£11.00
Child	£0.95	£5.30
Cars/Small Private Vans – <5m (excluding Driver)	£8.80	£56.85
Commercial Vehicles/Coaches (excluding Driver)	5.01m to 8.0m	£18.90
	8.01m to 12.0m	£21.30
	12.01m to 18.0m	£23.90
Trailers and Caravans	up to 2.5m	£5.60
	over 2.5m	£10.90
Motorcycle (excluding Rider)	£3.60	–

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Your first stop for all service updates and information, available 6am until 10pm is @CalMac\_Updates on Twitter



Follow us @CalMacFerries for general news



# JURA PASSENGER FERRY

This service is operated by Islay Sea Safari on behalf of the Isle of Jura Development Trust. CalMac includes this information for the convenience of passengers.

**CRAIGHOUSE - TAYVALLICH** Table 28

Booking Essential Contact Nicol on 07768 450000

2 APRIL - 29 SEPTEMBER 2015

	CRAIGHOUSE	TAYVALLICH
	<b>Depart</b>	<b>Depart</b>
<b>MON</b>	0845	1000
	1700	1800
<b>TUES</b>	0845	1000
	1515	1630
<b>WED</b>	–	–
<b>THURS</b>	0845	1000
	1515	1630
<b>FRI</b>	0845	1000
	1700	1800
<b>SAT</b>	0845	1000
	1515	1630
<b>SUN</b>	1700	1800

**NOTE**

No sailings on Wednesdays

Journey time is less than an hour. Booking is essential.

Children under 5 and dogs travel free.

Free parking available & pre-booked bikes travel free.

[www.jurapassengerferry.com](http://www.jurapassengerferry.com) for bus connections & more details.

For further bus connections from Tayvallich please contact traveline on 0871 200 22 33.

**FARES: CRAIGHOUSE - TAYVALLICH**

	SINGLE
Passenger (each)	£20.00

# MALLAIG – LOCH NEVIS

This service is operated by Sandaig Ltd on behalf of Highland Council. CalMac includes this information for the convenience of passengers.

**MALLAIG – INVERIE** Table 29

Operated by Sandaig Ltd tel: 01687 462916 - Booking Recommended.

1 April - 31 October 2015

	MALLAIG	INVERIE	TARBET	ARD-N-TIGH	INVERIE	MALLAIG
	Depart	Arrive	Depart	Depart	Depart	Arrive
<b>MON - FRI</b>	–	–	–	–	0800	0830
	0830	0900	–	–	0900	0930
	0930	1000	–	–	1000	1030
	1030	1100	–	–	1100	1130
	1130	1200	–	–	1200	1230
	1230 A	1300 A	1320 A	1330 A	1400 A	1430 A
	1430	1500	–	–	1500	1530
	1600	1630	–	–	1700	1730
	1800	1830	–	–	–	–
<b>SAT &amp; SUN</b>	–	–	–	–	0900	0930
	1030	1100	–	–	1130	1200
	1230	1300	–	–	1400	1430
	1500	1530	–	–	1700	1730
	1800	1830	–	–	–	–

**CODE**

A Passengers travelling to or from Tarbet or Ard-n-tigh must book in advance.

**FARES**

	SINGLE	DAY RETURN	RETURN
MALLAIG – INVERIE	Passenger (each) £11.00	£15.00	£20.00
MALLAIG – TARBET	Passenger (each) £16.00	–	£30.00

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## LUING

This service is operated by Argyll & Bute Council.  
CalMac includes this information for the convenience of passengers.

CUAN – LUING (Vehicle Ferry) Table 30					
Contact: Development and Infrastructure Services, Roads and Amenity Office, Oban. Tel: 01631 569160					
VEHICLE FERRY	SEIL	LUING	VEHICLE FERRY	SEIL	LUING
	Depart	Depart		Depart	Depart
MON – SAT	–	0730	MON – SAT	1815	1820
	0745	0750	SUMMER ONLY	1930	1935
	0800	0805		2000	2005
	0815	0820		2100	2105
	0845	0850		2200	2205
	0915	0920		2230 A	–
	0945	0950	SUN	1100	1105
	1000 B	1005 B	SUMMER ONLY	1130	1135
	1030	1035		1200	1205
	1100	1105		1230	1235
	1130	1135		1300	1305
	1200	1205		1500	1505
	1230	1235		1530	1535
	1330	1335		1600	1605
	1400	1405		1630	1635
	1430	1435		1700	1705
	1500	1505		1730	1735
	1530	1535		1800	1805
	1600	1605			
	1630 B	1635 B			
	1700	1705			
	1730	1735			
	1800	1805			

CODE	
A	Fridays and Saturdays only during the summer period.
B	Sailings may be delayed slightly to allow connection with public transport.
C	By prior arrangement with Ferryman i.e. noon on the day of travel.

NOTE	
Summer – 12 weeks.	
Fares shown below are confirmed until March 2015. Fares will be subject to review in 2015 and customers are advised to check with the contact number listed above or visit Argyll and Bute Council's website at <a href="http://www.argyll-bute.gov.uk">www.argyll-bute.gov.uk</a>	

FARES: CUAN – LUING			
	RETURN	5 RETURN JOURNEY	
Passenger (each)	£1.85	£6.15	
Child	£1.05	£3.00	
Cars/Small Vans = <5m (excluding Driver)	£7.40	£24.50	
5.01m to 8.0m	£13.05	£64.15	
8.01m to 12.0m	£15.20	£74.15	
12.01m to 18.0m	£17.30	£84.15	
Motorcycle	10 Journey – £9.20	£3.00	–

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# CalMac Kids Club is here!



4-7 year olds      8-11 year olds

**Choose your club and join today!**

To join, visit [www.calmackidsclub.co.uk](http://www.calmackidsclub.co.uk)

**Caledonian MacBrayne**  
Hebridean & Clyde Ferries

Caledonian MacBrayne and CalMac are trading names of CalMac Ferries Ltd. ©2015. \*Terms and Conditions apply. See website for details.

## EASDALE

This service is operated by Argyll & Bute Council.  
CalMac includes this information for the convenience of passengers.

ELLENABEICH – EASDALE Table 31		
Contact: Development and Infrastructure Services, Roads and Amenity Office, Oban. Tel: 01631 569160		
		ELLENABEICH
		Depart
MON – SAT		0715 A
APR – OCT		0745
		0900
		0915
		0930
		0945
		1015
		1045
		AND ON DEMAND BETWEEN
		1115-1245
		LUNCH BREAK
		1400-1615
		1645
		1715
		1745
		1800
		1815
		EVENING BREAK
		1930
		2000
		2030
		2100
		2300 B
SUN		0915
APR – OCT		0945
		1015
		1045
		AND ON DEMAND BETWEEN
		1115-1245
		LUNCH BREAK
		1400-1615
		1645
		1715
		1745
		1815
		1900 C

CODE	
A	Mondays to Fridays only.
B	Fridays and Saturdays only and must be booked with 24 hours notice.
C	Must be booked with 24 hours notice.

NOTE	
This timetable may be subject to change during the period of operation.	
Fares shown below are confirmed until March 2015. Fares will be subject to review in 2015 and customers are advised to check with the contact number listed above or visit Argyll and Bute Council's website at <a href="http://www.argyll-bute.gov.uk">www.argyll-bute.gov.uk</a>	
All sailings are subject to weather conditions. The master of the vessel's decision is final.	

FARES: ELLENABEICH – EASDALE			
	RETURN	5 RETURN JOURNEY	
Passenger (each)	£1.85	£6.15	
Child	£1.05	£3.00	

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.



## LISMORE

This service is operated by Argyll & Bute Council. CalMac includes this information for the convenience of passengers.

PORT APPIN – LISMORE Table 32									
Contact: Development and Infrastructure Services, Roads and Amenities Office, Oban. Tel: 01631 569160									
PORT APPIN		LISMORE		LISMORE		PORT APPIN		PORT APPIN	
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON - SAT</b>									
0700 D	0710	0715	0725						
0725 D	0735	0740	0750						
0800	0810	0815	0825						
0900	0910	0915	0925						
1000	1010	1015	1025						
1100	1110	1115	1125						
1200	1210	1215	1225						
1400	1410	1415	1425						
1500	1510	1515	1525						
1600	1610	1615	1625						
1700	1710	1715	1725						
1820	1830	1835	1845						
2000 A	2010 A	2015 A	2025 A						
2130 B	2140 B	2145 B	2155 B						
<b>SUN</b>									
				0900	0910	0915	0925		
				1000	1010	1015	1025		
				1100 C	1110 C	1115 C	1125 C		
				1200	1210	1215	1225		
				1400	1410	1415	1425		
				1500 C	1510 C	1515 C	1525 C		
				1600	1610	1615	1625		
				1700 C	1710 C	1715 C	1725 C		
				1820	1830	1835	1845		
				2000 A	2010 A	2015 A	2025 A		

CODE	
A	Operates from 3 April to 25 October.
B	Operates Fridays and Saturdays only. Runs automatically from 4 April to 24 October.
C	Operates from 30 May to 25 October.
D	Requires 12 hours notice all year round – charged at normal fare.

NOTE	
If there are more people waiting to cross than are permitted for one crossing, additional crossings will be made to clear all passengers.	
Fares shown below are confirmed until March 2015. Fares will be subject to review in 2015 and customers are advised to check with the contact number listed above or visit Argyll and Bute Council's website at <a href="http://www.argyll-bute.gov.uk">www.argyll-bute.gov.uk</a>	

FARES: PORT APPIN – LISMORE		
	SINGLE	10 RETURN JOURNEY
Passenger (each)	£1.65	£11.00
Child	£0.95	£5.30

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.

## CORRAN FERRY

This service is operated by Highland Council. CalMac includes this information for the convenience of passengers.

ARDGOUR – NETHER LOCHABER Table 33					
Operated by Highland Council					
NETHER LOCHABER		ARDGOUR		NETHER LOCHABER	
Depart	Depart	Depart	Depart	Depart	Depart
<b>MON - SAT</b>					
0630	0640				
0650	0700				
thereafter depart Nether Lochaber and Ardgour on 20min intervals					
0850	0840				
0915	0900				
	0930				
thereafter depart Nether Lochaber and Ardgour on half hour intervals					
2045	2100				
2110	2120				
2130	-				
<b>SUN</b>					
		0845	0830		
thereafter depart Nether Lochaber and Ardgour on half hour intervals					
		2045	2100		
		2110	2120		
		2130	-		

FARES: ARDGOUR – NETHER LOCHABER		
	SINGLE	30 JOURNEY
Passenger (each)	FREE	FREE
Car (each)	£7.90	£69.50
Caravan	£10.60	-

## KILCREGGAN

This service is operated by Clydelink Ltd on behalf of Strathclyde Partnership for Transport. CalMac includes this information for the convenience of passengers.

GOUROCK – KILCREGGAN Table 34									
Contact: Development and Infrastructure Services, Roads and Amenities Office, Oban. Tel: 01631 569160									
Glasgow Central		Gourock	GOUROCK	KILCREGGAN	KILCREGGAN	GOUROCK	Gourock	Glasgow Central	
Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive	Depart	Arrive
<b>MON - FRI</b>									
0555	0636	0645	0657	0707	0719	0728	0819		
0625	0711	0729	0741	0751	0803	0810	0850		
0727	0809	0820	0832	0842	0854	0908	0959		
0825	0904	0918	0930	0956	1008	1024	1104		
0925	1004	1018	1030	1056	1108	1124	1203		
1025	1104	1118	1130	1140	1152	1208	1259		
1136	1227	1256	1308	1318	1330	1338	1429		
1236	1327	1340	1352	1402	1414	1424	1503		
1325	1404	1424	1436	1456	1508	1524	1606		
1425	1504	1518	1530	1556	1608	1624	1704		
1525	1605	1618	1630	1706	1718	1724	1803		
1618	1709	1728	1740	1750	1802	1808	1901		
1725	1803	1812 A	1824	1835 A	1847	1908	1959		
<b>SAT</b>									
0706	0758	0804	0816	0830	0842	0908	0959		
0739	0830	0852	0904	0914	0926	0938	1029		
0840	0932	0936	0948	0956	1008	1024	1104		
0925	1004	1018	1030	1056	1108	1124	1203		
1025	1104	1118	1130	1140	1152	1208	1259		
1136	1227	1256	1308	1318	1330	1338	1429		
1236	1327	1340	1352	1402	1414	1424	1503		
1325	1404	1424	1436	1456	1508	1524	1606		
1425	1504	1518	1530	1556	1608	1624	1704		
1525	1605	1618	1630	1706	1718	1724	1803		
1618	1709	1728	1740	1750	1802	1808	1901		
1725	1803	1812 A	1824	1835 A	1847	1908	1959		

CODE	
A	On the 1812 hours journey from Gourock, should the train be late in arriving, the ferry will wait a maximum of 13 minutes until 1825 hours.

NOTE	
Passengers must present themselves at the ferry gangway at least 2 minutes before departure time.	
Times may be subject to alteration – please check before travelling.	
Rail services are operated by ScotRail and may be subject to change. Please check before travelling tel: ScotRail 08457 484950.	
Fares shown are correct at time of printing and may be subject to change, visit SPT's website at <a href="http://www.spt.co.uk">www.spt.co.uk</a> or tel: 0845 271 2405.	
Whilst every effort will be made to adhere to the scheduled times, the Partnership disclaims any liability in respect of loss or inconvenience arising from any failure to operate journeys as published, changes of timing or printing errors.	

FARES: GOUROCK – KILCREGGAN			
	SINGLE	RETURN	10 JOURNEY
Passenger (each)	£2.60	£5.00	£16.50
Child	£1.30	£2.50	£9.50
Concession	£0.90	£1.30	N/A
Companion	£1.25	£2.40	N/A
Bicycle (restricted numbers)			

\*10 Journey tickets are valid for one passenger for 28 days from date of issue.

Both Zonecard (with relevant zones) and Daytripper tickets are valid on the ferry. For details, visit your nearest SPT Travel Centre.

Children aged 5 or under travel free if accompanied by a fare-paying adult. Maximum of 2 children per fare-paying adult.

Fares may be subject to change. We are reproducing information provided to us and cannot be held responsible for any errors or omissions.



## SKYE, GLENELG

This service is operated by the Isle of Skye Ferry Community Interest Company. CalMac includes this information for the convenience of passengers.

GLENELG - KYLERHEA, SKYE				
Table 35				
Easter - Late October	GLENELG	KYLERHEA	GLENELG	KYLERHEA
	Depart	Depart	Depart	Depart
MON - SUN	1000	1020	1040	1100
	and every 20 minutes until			
	1700	1720	1740	1800
	1800 A	1820 A	1840 A	1900 A

NOTE	CODE
Summer only service	A June, July and August only.

**NOTES**  
The vessel used on this crossing is the last working manual turntable ferry in the Highlands. **NO NEED TO BOOK. ALL TICKETS PURCHASED AT FERRY.**  
Spaces are limited to 6 cars and 12 passengers, and if the ferry is full, passengers may wait for the ferry to return for an additional sailing, otherwise ferry will run to timetable.  
Special arrangements for groups and additional sailings can be made by prior arrangement. Contact via the website [www.skyeferry.com](http://www.skyeferry.com)

FARES	
Car - Single - Passengers Free	£15.00
Car - Return - Passengers Free	£20.00
Foot Passengers - Single	£3.00
6 Journey Ticket	£40.00
Minibus from	£25.00
5% discount for all members of the Skye Ferry Community Interest Company.	

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## CAMUSNAGAUL – FORT WILLIAM

This service is operated by Highland Ferries on behalf of Highland Council. CalMac includes this information for the convenience of passengers.

CAMUSNAGAUL - FORT WILLIAM				
Table 36				
3 APRIL - 24 OCTOBER 2015	Bhoy Taylor: 07826 695160			
	CAMUSNAGAUL	FORT WILLIAM	FORT WILLIAM	CAMUSNAGAUL
	Depart	Arrive	Depart	Arrive
MON - SAT	-	-	0745	0755
	0815	0825	1000	1010
	1015	1025	1220	1230
	1230	1240	1615	1625
	1635	1645	1740	1750

NOTE
<b>CONDITIONS OF SERVICE</b> Service is dependent on weather and tides being favourable. (Ferryman to be sole judge of whether weather and tides permit crossing). Ferryman is not under any obligation to ferry outwith the above times, but may do so by special arrangement at charge to be agreed. Ferryman will not convey to passengers or goods across ferry without prepayment.

FARES	
Adult - Single	£1.50
Children aged 5 - 15	£0.75
Children under 5	FREE
Pedal Cycle - Single	£1.50
Parcel	£0.75

We are reproducing information provided to us and cannot be held responsible for any errors or omissions.

## CUSTOMER INFORMATION

The following pages contain information that may be useful to you before, during and after your journey. Please take time to read them all.

### Tickets and Reservations

#### RESERVATION ARRANGEMENTS

Advance payment is required in respect of all bookings made. Reservations made by multi-journey ticket holders must be confirmed by credit card at the time of booking. Unless cancelled prior to the sailing time, passengers failing to show will be charged the full single fare. To avoid disappointment we recommend that on reservable routes a booking is always made for all vehicles. Where a vehicle is booked for a return journey and fails to show for the outward sailing, the return booking will be cancelled. Only one reservation per vehicle/per direction/per day will be accepted.

#### CONNECTING SERVICES

Many journeys involve using more than one mode of transport. Take care when planning your journey - especially if you're intending to catch the last connecting service of the day. Be realistic about how much time you leave to make connections allowing for unexpected delays. There can be traffic delays, rail services can be amended at weekends and ferries are often affected by bad weather. Always check for roadworks or possible service disruption before setting off.

Train timings in this publication are reproduced from information supplied by ScotRail and are for guidance only. CalMac does not accept liability for the costs associated with accommodation or travel by bus, train or taxi etc, required after any missed connections. Where the arrival time of a train, for example, allows less than the advertised minimum boarding time for the ferry (see individual timetables), the connection cannot be assumed or guaranteed. Intending passengers should confirm connections with individual operators.

#### VALIDITY OF TICKETS

Conditions of issue of tickets: Any ticket issued by CalMac, or any other body, company or person, upon whose property or premises the ticket may be available, is subject to the Conditions of Carriage published by CalMac. Please note the precise dates on which tickets are valid. Restrictions may apply.

**Single** - Date for which issued. No restrictions on use.

**Return** - The sum of the single fares which apply on travel dates. No restrictions on use. Valid for one month.

**Saver Single** - Date for which issued (availability is limited on some services - see individual route timetables for details).

**Saver Return** - The sum of the single fares which apply on travel dates. Valid for one month (availability is limited on some services - see individual route timetables for details).

**Saver 5 Day Return** - Valid for 5 days/4 nights (availability is limited on some services - see individual route timetables for details).

**Saver 9 Day Return** - Valid for 9 days/8 nights on Oban-Craignure and Wemyss Bay-

Rothsay services (limited fare types - see individual route timetables for details). Partially used Saver 5/9 Day Return tickets are non-refundable. Saver 5/9 Day Return ticket return portions can be extended to full standard returns during validity period of the ticket by presenting the ticket to a port office and paying the additional fare.

**5/6/10/30/50 Journey** - Valid for one passenger or one nominated motorised vehicle. (For 50 journey tickets two motorised vehicles can be nominated if confirmed by the V5 registration document as being registered at the same address.) Strictly non-transferable. Multi-journey tickets are only valid if attached to the header portion and are valid for 12 months from date of issue.

**Island Hopscotch®** - Valid for one month.  
**Island Rover** - Valid for 8 or 15 consecutive days. Vehicle Island Rover tickets are not valid on the Small Isles and Iona services. Caravan and Motorhome Island Rover tickets are not valid on Gigha and Colonsay services. Light vans and pickups are not eligible for Island Rover tickets.

Passengers should note in particular:

- Not all types of ticket are available on every route
  - Multi-journey tickets, partially used Saver 5/9 Day Return tickets, Travel Trade tickets, group tickets and other reduced rate tickets which may be available are non-refundable. Refunds on 8 and 15 Day Island Rover tickets will not be considered if received after the valid from date.
  - Season Tickets - are available to passengers on: Largs/Cumbræ Slip and Wemyss Bay/Rothsay services valid for periods of one month, three months, six months or twelve months. Oban/Craignure service valid for periods of six months or twelve months.

**Defaced, damaged or destroyed tickets:**  
Any ticket which has become illegible, mutilated or destroyed will not be valid or eligible for refund. Tickets must be kept away from water and heat sources to prevent damage.

**Receipts:** Passengers should note that receipts can only be issued at time of ticket purchase. Please note that all tickets must be purchased prior to boarding ships on any route where there is a shore ticketing facility.

#### SAVER SINGLE, SAVER RETURN AND SAVER 5/9 DAY RETURN

• Largs - Cumbræ Slip • Oban - Craignure  
On these routes, when travelling on a full fare sailing, passengers (Largs - Cumbræ Slip only), cars, caravans, motorhomes, boat/baggage trailers and motorcycles must use a single/return ticket, Island Hopscotch® ticket, Island Rover ticket or a 5/6 Journey ticket.



**LOST TICKETS**

Passengers must be in possession of valid tickets at the time of travel and must be prepared to produce them when required. CalMac will not replace lost, stolen, or mislaid tickets. In such circumstances passengers must purchase replacement tickets. If the lost tickets are subsequently found and returned to Customer Care at Support Services then a full refund less a charge will be paid. (See refunds).


**REFUNDS**

Consideration will be given to all unused refundable tickets. A refund can be obtained from either a Port Office or from Support Services.

Please note that refunds will not be considered for 5/6/10/30/50 journey tickets, partially used Saver 5/9 Day Return tickets, Travel Trade tickets, group tickets or other reduced rate tickets which may be available. Refunds on 8 and 15 day Island Rover tickets will not be considered if received after the valid from date. Refunds will not be given on expired tickets. Refunds on partially used refundable tickets are calculated on the basis of the fare paid minus the number of journeys taken, charged at the full single fare.

A £10 charge will be applied to each refund per customer application.

**Booking Information****ROAD TAX EXEMPT VEHICLES****IF YOU ARE TRAVELLING BY CAR OR MOTORHOME**

On certain routes, a discount may be available on the normal single vehicle fare only for a car or motorhome which is exempt from road tax through reasons of disability, and which is accompanied by the blue badge holder. In order to receive the discount you must have the documentation detailed below with you at the time of travel. Discounted fares are only available to island residents where an  symbol is displayed.

**DOCUMENTATION REQUIRED**

When making your reservation, copies of your blue badge and V5 vehicle registration log book or tax exempt tax disc will be required in order for tickets to be issued.

Supporting documentation (the blue badge, bearing the name and photograph of the badge holder and, if a tax exempt tax disc is not available, a copy of the V5 vehicle registration log book) must be carried at the time of travel and presented when requested. If you receive your car through Motability, you can provide a copy of either your V5 vehicle registration log book or your Motability Lease Agreement. Failure to produce the documentation will result in the full fare being charged.

**NB - The blue badge holder must travel with the vehicle.**

**PASSENGERS REQUIRING ASSISTANCE**

For passengers with reduced mobility we endeavour to provide facilities to make sure your journey is stress free. We try to give all the help that is needed to passengers with a disability, passengers travelling with young children and passengers travelling with a lot

of luggage.

Please advise at time of booking or 48 hours before your scheduled departure if you require any form of assistance from our Assistance team. You can contact us on 0800 066 5000 or 01475 650397, alternatively you can contact us via email on [assistance@calmac.co.uk](mailto:assistance@calmac.co.uk).

We cannot guarantee that we can arrange the necessary assistance if this has not been requested 48 hours before departure but we will do our very best to help out where practical.

Please note we do not normally provide assistance at unmanned ports but if you need help embarking or disembarking please contact our Assistance team 48 hours before your scheduled departure and where possible we will do our best to assist you.

**VEHICLE LENGTHS**

Vehicles are charged by overall length with rates detailed on each timetable. This will include any racks, towbars etc., and any overhanging roof rack items. The length of all types of vehicle must be declared at time of booking.

**CARS**

Cars are charged as "each" without reference to length. However, when booking it is necessary to declare the full length inclusive of items such as cycle racks etc., to ensure adequate space is reserved on the ship. Vehicles whose lengths are under-declared may not be accommodated on board at busy times. Vans may only travel at car rates when less than 5 metres (6 metres on RET routes see "OTHER VEHICLES" below). Please ensure accurate lengths are quoted at time of booking to avoid excess charges being applied.

**TRAILERS/CARAVANS/BOATS**

- When towed by a car rated vehicle, are charged by length and will be charged at the fares in this publication as appropriate.
- When towed by a commercially rated vehicle (e.g. a van over 5m) the combined length will be charged at Commercial Vehicle rates.
- Livestock trailer rates available on application.
- Horse Transporters are charged at Commercial Vehicle Rates

**BUSES AND COACHES**

- Minibuses (not exceeding 5m - 6 metres on RET routes) are charged the same rate as a car.
- Minibuses over 5m and all Coaches – rates available on application.
- Coaches exceeding 8m and carrying fewer than 12 fare paying passengers will be charged at Commercial Vehicle rates.
- The driver's fare is included in coach rates for vehicles over 5m.

**MOTORHOME**

A motorhome is generally defined as a windowed vehicle containing permanent living facilities. This does not include horse boxes and other livestock carriers.

Within the UK, a motorhome can be identified from the V5 vehicle registration log book as having a body type "Motor Caravan".

In the event that a converted van is not considered, in the opinion of CalMac, to be a motorhome, and the V5 vehicle registration

log book is not available then the appropriate van fare will apply. If, within 30 days, copies of the receipt and the V5 vehicle registration log book, identifying the vehicle as a "Motor Caravan" are sent to Customer Care at Support Services, consideration will be given to refunding the excess fare paid. For this reason passengers travelling in a converted motorhome are advised to consider carrying a photocopy of their V5 vehicle registration log book.

- Motorhomes are charged by length up to 5m, 8m and 10m, as appropriate.
- Over 10m – Commercial Vehicle rates apply.

**OTHER VEHICLES**

Light vans and pickups less than 5m (6m on RET routes) and which are less than 3m in height, 2.3m in width, and 3.5t plated weight, are charged at car rates but are not eligible for Island Rover tickets or concession discounted fares.

Irrespective of length, light vans and pickups exceeding 3m in height, or 2.3m in width, or 3.5t plated weight are charged at Commercial Vehicle rates.

Vehicles over 3.5t plated weight require to be fitted with lashing points and must produce a written declaration of the gross vehicle weight and description of load at the time of shipment – refer to Commercial Vehicle Conditions of Shipment (October 2008) leaflet.

All Commercial Vehicles, light vans and pickups based on a Commercial Vehicle chassis, exceeding 5m (6m on RET routes) in length are charged at Commercial Rates. The driver's fare is included in Commercial Vehicle rate.

**DIMENSIONS**

Vehicles may be measured prior to embarkation, and vehicles which exceed the declared dimensions by any amount, will be subject to payment of the correct fare, and may not be accommodated on board at busy times.

**TRAILERS**

Trailers towed by vehicles charged at non-commercial fares will be charged at the fares in this publication. If towed by a commercially rated vehicle, then the total length of both the trailer/caravan and towing vehicle will be charged at commercial rates.

**COMMERCIAL VEHICLES**

Are carried by prior arrangement – rates on application from port of departure. Refer to Commercial Vehicle Conditions of Shipment (October 2008) leaflet.

**COMMERCIAL AND LIGHT GOODS VEHICLES WEIGHING INFORMATION**

Commercial Vehicle and Light Goods Vehicle operators are reminded that it is the responsibility of the operator and the driver to ensure that a vehicle is not loaded over and above the plated weight. Vehicles in excess of their plated weight will be refused shipment. Any vehicle weighing over 3.5 tonnes will be charged as a commercial vehicle for the purpose of shipment.

**LASHING POINTS**

All commercial vehicles in excess of 3.5 tonnes plated weight presented for shipment must

be fitted with lashing points in compliance with Ro-Ro Ships – Stowage and Securing of Vehicles – Code of Practice. Vehicles not complying with this Code of Practice, and the requirements stated in the Company's Commercial Vehicles Conditions and Charges leaflet (available from any office), will be refused shipment.

**MOTORCYCLES**

Bookings are recommended on reservable routes as space for motorcycles may be limited. Groups of motorcyclists are advised to reconfirm with the port of departure on the day before travel. Motorcycles can only be positioned and secured on car decks under CalMac staff supervision.

**PEDAL CYCLES/KAYAKS/CANOE/SURF BOARDS**

The above are carried free of charge and will be stored in a designated area on the car deck, subject to availability. Groups are advised to contact the port of departure before the day of travel.

**ROOF AND CYCLE RACKS**

On occasions, you may be asked to remove pedal cycles which are in an upright position on the car roof. Groups are advised to contact the port of departure before the day of travel.

**ONWARD TRAVEL**

Where possible, we strongly advise that you make advance reservations on any bookable route you wish to travel on. This includes both Hopsotch® and Island Rover tickets.

If booking a ticket, which allows you to keep any section left un-booked and you choose to do this, you will not have a guaranteed sailing date or time. This may have implications on your travel plans.

**Checking In****IMPORTANCE OF CHECK IN TIMES AND CANCELLING RESERVATIONS TO RELEASE SPACE**

- **Check in times** – All passengers must be in possession of a valid ticket at time of boarding (where applicable.) Whether foot passengers or vehicle drivers, customers who arrive later than the displayed check in closure times cannot be guaranteed space on the vessel.
- **Importance of check in** - The check in closure times are extremely important and failure to meet these times will result in space being reallocated. If there are vehicles waiting in the unbooked queue and you do not arrive for the displayed check in closure time the port staff will reallocate your space to a vehicle in the unbooked queue.

**PASSENGER COUNTING REGULATIONS**

Under the Merchant Shipping (Counting and Registration of Persons on Board Passenger Ships) Regulations 1999 under European Council Directive 98/41/EC and enforced by the Maritime and Coastguard Agency, it is a requirement that details of the number of passengers and crew on board are recorded and reported before the ship leaves port. In order to comply with the regulations,



and to ensure that sailings depart on time, the gangway will be removed and vehicle decks closed prior to sailing time. This will be followed by a short time lapse while the information is passed ashore and recorded. Vehicle drivers must comply with check-in times and passengers must be available for boarding prior to the advertised sailing time; (see timetables). We regret that it will not be possible to accommodate latecomers.

#### PASSENGER REGISTRATION

Please note that regulations requiring the recording of passenger details (name, sex, age) apply to the following routes in both directions:

- Oban - Castlebay
- Oban - Coll
- Oban - Tiree
- Lochboisdale - Castlebay
- Tiree - Castlebay
- Ulig - Tarbert
- Ulig - Lochmaddy
- Ullapool - Stornoway
- Oban - Colonsay
- Oban - Lochboisdale
- Coll - Tiree
- Campbeltown - Brodick
- Ardrossan - Campbeltown
- Lochmaddy - Tarbert

Passengers travelling on these routes must observe the check in times for registration for the particular sailing and be on board at least 10 minutes prior to sailing time. (See appropriate timetable for information.) Each passenger must complete a Passenger Registration card. These cards will then be collected from you on boarding and, where applicable, the second (landing) part of the card should be retained for collection on disembarking. (See appropriate timetable for information.)

#### Other Information

##### RET

RET is a distance based fares structure, which underpins the Scottish Government's commitment to providing one single overarching fares policy across Scotland's entire ferry network.

The RET formula for calculating fares is a combination of a fixed element (to ensure services remain sustainable and to cover fixed costs such as maintaining harbour infrastructure and ships) and a rate per mile (calculated by Transport Scotland analysts using contemporary independent research by RAC).

An updated RET formula will be calculated annually in line with the cost of travel, and applied at the beginning of each summer timetable period.

##### SAFETY ON BOARD

- Passengers are requested to pay attention to safety announcements and/or notices.
- Passengers are not allowed on vehicle decks of certain ships while they are at sea.
- Vehicle occupants must be prepared to leave their vehicles as soon as they are parked on board.
- Smoking, including all synthetic/electronic cigarettes, cigars and pipes, is not permitted on the car deck or in internal passenger areas.
- Passengers are advised to ensure they have all necessary medication to hand.

##### SECURITY NOTICE

Passengers are requested to keep baggage or other packages and personal effects with

them at all times in terminals and should not leave them unattended. Passengers should place such items in the designated areas (where provided) whilst on board the ship. Any items left unattended outwith designated baggage areas will be removed, may be reported to the police and may be destroyed without warning.

##### CAR DECK

Sometimes space between vehicles on the car deck can be limited. If you are travelling with babies or young children or you have reduced mobility it is best to request extra space to get in and out of your vehicle. Please refer to our 'Passengers Requiring Assistance' section.

##### CAR ALARMS

Some vehicles may have car alarms which are ultra-sensitive and liable to be activated while at sea. Passengers are advised to disarm alarms and are responsible for disarming any such devices while safely locking the vehicle. Passengers are not allowed on the car deck when the ship is at sea. Passengers should ensure that valuable items in vehicles are kept out of sight.

##### DANGEROUS GOODS

Dangerous Goods (including flammable items such as petrol, LPG, compressed air cylinders etc.) are only carried by prior arrangement and in accordance with strict Maritime and Coastguard Agency (MCA) regulations and must be declared at least 24 hours in advance to the port of departure. Spare cans of fuel such as petrol or diesel shall not be carried. CalMac reserves the right to inspect/refuse any vehicle presented for shipment.

##### FIREARMS

Passengers wishing to carry a firearm and/or ammunition, either in person or in a vehicle, must declare them to the port at which they check-in prior to boarding the ship. Persons carrying firearms and ammunition must have the required permit and be prepared to produce it when requested. All firearms and ammunition must be handed over to a member of crew for safekeeping during the voyage.

**The Company reserves the right to refuse shipment.**

##### TRAVELLING WITH PETS

Pets are welcome on board and travel free of charge. Facilities vary from ship to ship. For further information please call the Customer Contact Centre 0800 066 5000, email enquiries@calmac.co.uk or speak with any member of staff or crew.

##### CONSUMPTION OF ALCOHOL

Alcohol is offered for sale on many of the ships operated by CalMac. Care should be taken not to inconvenience or cause offence to others. CalMac reserves the right to refuse service of alcoholic beverages. No alcohol may be consumed unless purchased on board.

##### CONDITIONS OF CARRIAGE

All passengers, luggage, vehicles, goods and livestock are carried subject to the Company's Conditions of Carriage as published, exhibited and available at the

Company's offices, on board its ships, and on the Company's website at [www.calmac.co.uk](http://www.calmac.co.uk), and are subject to other Operators' Conditions of Carriage when appropriate.

##### RIGHTS OF PASSENGERS TRAVELLING BY SEA AND INLAND WATERWAY

Under European Union Regulations, passengers travelling on ferry services within the European Union now have additional rights.

In the event of extended disruption to our service, in certain limited circumstances, refreshments, meals and accommodation may be provided if they are available or can be reasonably supplied. More information is available at [www.calmac.co.uk](http://www.calmac.co.uk) or pick up a leaflet at manned ports or on board. Passengers are, however, still strongly advised to consider insuring themselves against consequential costs which may be incurred through delays, cancellations etc.

##### SUPPORT SERVICES/HEAD OFFICE

Caledonian MacBrayne  
Ferry Terminal  
Gourock  
PA19 1QP  
Tel: 01475 650100  
[www.calmac.co.uk](http://www.calmac.co.uk)

##### BERTHING AND PIER DUES

CalMac pays berthing dues to Pier and Harbour Authorities for the use of their ports and collects pier dues on their behalf which are included in the fares. Fares may be subject to change if third party charges increase.

##### CUSTOMER FEEDBACK

If you enjoyed your journey with us or if you wish to provide feedback on our service we'd love to hear from you. Complete one of our customer feedback forms, which are available online, on board ships and at port offices throughout the network, and contribute to the ongoing review and development of our services. If for any reason our service failed to meet your expectations, please speak to

one of our crew or port staff, at your earliest opportunity, to discuss your concerns. Where possible, all customer concerns should be dealt with locally, in the first instance. If you are unable to provide feedback locally, or for any reason are not satisfied with the response you receive, please contact us by:

Mail: Customer Care  
Caledonian MacBrayne  
Ferry Terminal  
Gourock  
PA19 1QP

Email: [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk)  
Tel: +44 (0)1475 650338

All formal complaints will be acknowledged in writing within 5 working days of receipt. Complaints will then be dealt with within 21 working days of our acknowledgement. If it is not possible to respond fully to your complaint within 21 working days (e.g. because the investigation cannot be completed due to shift patterns etc), you will be informed in writing at that point of the reasons for the delay and the likely timescale for a resolution. Complaints raised with Customer Care will be investigated in conjunction with Area Managers in the first instance and appropriate Heads of Department.

##### SHIP DEPLOYMENT

Customers are advised that during periods of planned maintenance, annual overhauls and disruptions, some routes may be serviced by ships from other areas of the network. This may affect passenger and vehicle capacity, journey times, connections and the availability of onboard services. CalMac will endeavour to make details of these changes available as soon as possible.

##### DISCLAIMER

Whilst every care has been taken to ensure that information in this brochure is correct at time of going to press, all information is subject to alteration (in whole or in part) without notice. CalMac accepts no liability for any inaccuracy in the information produced.

## NEED ASSISTANCE ON YOUR JOURNEY?

Call our dedicated Assistance Team who can help you plan and arrange support for your sailing.

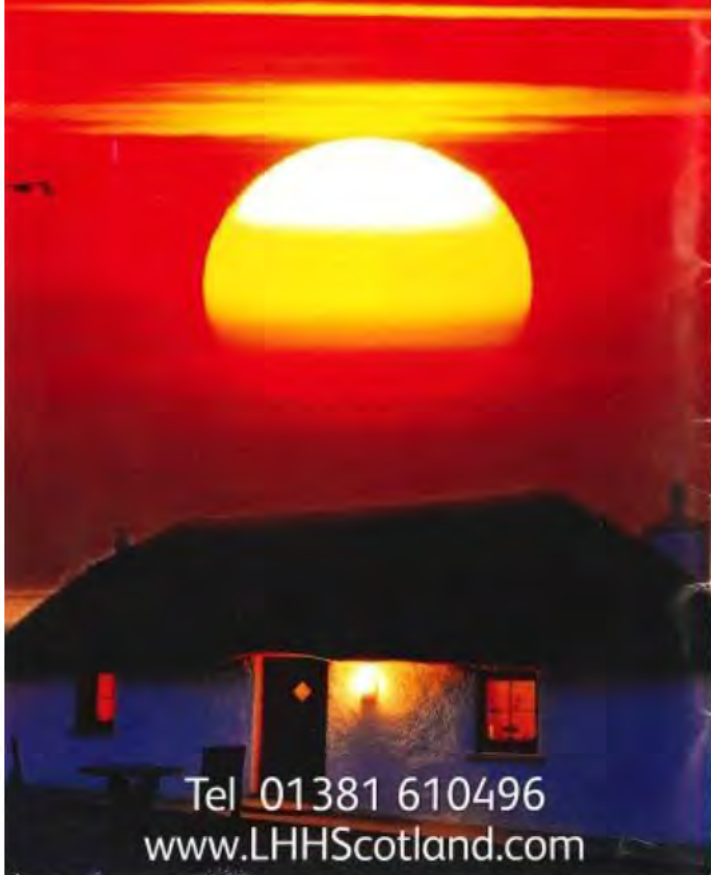
Telephone: 0800 066 5000 or  
01475 650397

Email: [assistanceteam@calmac.co.uk](mailto:assistanceteam@calmac.co.uk)





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Executed Contract 22.08.16

Clyde and Hebrides Ferry Services  
Contract for Provision of Ferry Services  
Part 4 - Appendices

**SCHEDULE 4 PARA 1.4**

**FARES SUMMER 2016 FINAL DRAFT.DOCX**



## Summer 2016 & Winter 2016 / 2017

Note : Empty Livestock Trailer <6m is Free on  
all routes



### Organization

Caledonian MacBrayne








## Wemyss Bay - Rothesay

## Summer 2016

## Table 2

Passenger	Single	Return	Season	Vehicle	Single	Return	Multi Journey	CV & Coach	Single	Return
Adult	£3.05	£6.10		Car	£10.95	£21.90		Coach Fixed Charge	£24.50	£49.00
Child	£1.55	£3.10		Baggage Trailer <2.5m	£5.50	£11.00		Coach per 1m	£1.58	£3.16
BR Adult	£0.80	£1.60		Motorcycle	£5.50	£11.00		CV per 0.5m	£3.87	£7.74
BR Child	£0.40	£0.80		Caravan <6m	£10.95	£21.90		CV Wide per 0.5m	£5.81	£11.62
SPT Concession	£0.90	£1.30		Motorhome <6m	£10.95	£21.90		LGV to 6M + Driver	£14.00	£28.00
SPT Companion	£1.55			Trailer <6m	£10.95	£21.90		RET CV Empty	£10.56	
Adult 1 Month Season			£109.00	Minibus <5m	£10.95	£21.90		Solo Unit	£21.90	
Adult 3 Month Season			£294.00	Caravan 6-8m	£16.45	£32.90				
Adult 6 Month Season			£482.00	Motorhome 6-8m	£16.45	£32.90				
Adult 12 Month Season			£902.00	Trailer 6-8m	£16.45	£32.90				
Child 1 Month Season			£54.50	Motorhome 8-10m	£21.90	£43.80				
Child 3 Month Season			£147.00	Disabled Car	£8.25	£16.50				
Child 6 Month Season			£241.00	Disabled Motorcycle	£4.15	£8.30				
Child 12 Month Season			£451.00	Disabled Motorhome <6m	£8.25	£16.50				
				Disabled Motorhome 6-8m	£12.40	£24.80				
				Disabled Motorhome 8-10m	£16.50	£33.00				
				Ambulance	£19.50	£39.00				
				Car and Driver 50 Journey			£608.00			




**Colintraive - Rhubodach**
**Summer 2016****Table 3**

Passenger	Single	Return
Adult	£1.15	£2.30
Child	£0.60	£1.20
SPT Concession	£0.90	£1.30
SPT Companion	£0.90	

Vehicle	Single	Return	Multi Journey
Car	£5.75	£11.50	
Baggage Trailer <2.5m	£2.90	£5.80	
Motorcycle	£2.90	£5.80	
Caravan <6m	£5.75	£11.50	
Motorhome <6m	£5.75	£11.50	
Trailer <6m	£5.75	£11.50	
Minibus <5m	£5.75	£11.50	
Caravan 6-8m	£8.65	£17.30	
Motorhome 6-8m	£8.65	£17.30	
Trailer 6-8m	£8.65	£17.30	
Motorhome 8-10m	£11.50	£23.00	
Disabled Car	£4.35	£8.70	
Disabled Motorcycle	£2.20	£4.40	
Disabled Motorhome <6m	£4.35	£8.70	
Disabled Motorhome 6-8m	£6.55	£13.10	
Disabled Motorhome 8-10m	£8.70	£17.40	
Car and Driver 50 Journey			£305.00

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.14	£0.28
CV per 0.5m	£1.37	£2.74
CV Wide per 0.5m	£2.06	£4.12
LGV to 6M + Driver	£6.90	£13.80
RET CV Empty	£0.00	
Solo Unit	£11.50	



**Tarbert (Loch Fyne) - Portavadie****Summer 2016****Table 4**

Passenger	Single	Return
Adult	£2.60	£5.20
Child	£1.30	£2.60
SPT Concession	£0.90	£1.30
SPT Companion	£1.30	

Vehicle	Single	Return
Car	£8.15	£16.30
Baggage Trailer <2.5m	£4.10	£8.20
Motorcycle	£4.10	£8.20
Caravan <6m	£8.15	£16.30
Motorhome <6m	£8.15	£16.30
Trailer <6m	£8.15	£16.30
Minibus <5m	£8.15	£16.30
Caravan 6-8m	£12.25	£24.50
Motorhome 6-8m	£12.25	£24.50
Trailer 6-8m	£12.25	£24.50
Motorhome 8-10m	£16.30	£32.60
Disabled Car	£6.15	£12.30
Disabled Motorcycle	£3.10	£6.20
Disabled Motorhome <6m	£6.15	£12.30
Disabled Motorhome 6-8m	£9.25	£18.50
Disabled Motorhome 8-10m	£12.30	£24.60

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.80	£1.60
CV per 0.5m	£3.72	£7.44
CV Wide per 0.5m	£5.58	£11.16
LGV to 6M + Driver	£10.75	£21.50
RET CV Empty	£0.00	
Solo Unit	£16.30	



**≡ Largs - Cumbrae****Summer 2016****Table 5**

Passenger	Round Trip	Season
Adult	£3.30	
Child	£1.65	
SPT Concession	£1.30	
SPT Companion	£1.65	
Adult 1 Month Season		£54.00
Adult 3 Month Season		£137.00
Adult 6 Month Season		£229.00
Adult 12 Month Season		£429.00
Child 1 Month Season		£27.00
Child 3 Month Season		£68.50
Child 6 Month Season		£114.50
Child 12 Month Season		£214.50

Vehicle	Round Trip
Car	£12.20
Baggage Trailer <2.5m	£6.10
Motorcycle	£6.10
Caravan <6m	£12.20
Motorhome <6m	£12.20
Trailer <6m	£12.20
Minibus <5m	£12.20
Caravan 6-8m	£18.30
Motorhome 6-8m	£18.30
Trailer 6-8m	£18.30
Motorhome 8-10m	£24.40
Disabled Car	£9.15
Disabled Motorcycle	£4.60
Disabled Motorhome <6m	£9.15
Disabled Motorhome 6-8m	£13.75
Disabled Motorhome 8-10m	£18.30
Ambulance	£21.60

CV & Coach	Round Trip
Coach Fixed Charge	£49.00
Coach per 1m	£0.56
CV per 0.5m	£6.31
CV Wide per 0.5m	£9.47
LGV to 6m + Driver	£15.50
RET CV Empty	£0.00
Solo Unit	£24.40
Livestock Trailer <6m Empty	£6.10

**☰ Claonaig - Lochranza****Summer 2016****Table 6**

Passenger	Single	Return
Adult	£2.80	£5.60
Child	£1.40	£2.80
SPT Concession	£0.90	£1.30
SPT Concession (Tarbert)	£1.80	£2.60
SPT Companion	£1.40	
SPT Companion (Tarbert)	£1.80	

Vehicle	Single	Return
Car	£9.40	£18.80
Baggage Trailer <2.5m	£4.70	£9.40
Motorcycle	£4.70	£9.40
Caravan <6m	£9.40	£18.80
Motorhome <6m	£9.40	£18.80
Trailer <6m	£9.40	£18.80
Minibus <5m	£9.40	£18.80
Caravan 6-8m	£14.10	£28.20
Motorhome 6-8m	£14.10	£28.20
Trailer 6-8m	£14.10	£28.20
Motorhome 8-10m	£18.80	£37.60
Disabled Car	£7.05	£14.10
Disabled Motorcycle	£3.55	£7.10
Disabled Motorhome <6m	£7.05	£14.10
Disabled Motorhome 6-8m	£10.60	£21.20
Disabled Motorhome 8-10m	£14.10	£28.20
Unaccompanied Car	£12.20	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£1.16	£2.32
CV per 0.5m	£4.62	£9.24
CV Wide per 0.5m	£6.93	£13.86
LGV to 6M + Driver	£12.20	£24.40
RET CV Empty	£0.00	
Solo Unit	£18.80	



**Ardrossan - Brodick****Summer 2016****Table 7**

Passenger	Single	Return
Adult	£3.75	£7.50
Child	£1.90	£3.80
BR Adult	£0.95	£1.90
BR Child	£0.50	£1.00
SPT Concession	£1.80	£2.60
SPT Companion	£1.90	

Vehicle	Single	Return
Car	£15.10	£30.20
Baggage Trailer <2.5m	£7.55	£15.10
Motorcycle	£7.55	£15.10
Caravan <6m	£15.10	£30.20
Motorhome <6m	£15.10	£30.20
Trailer <6m	£15.10	£30.20
Minibus <5m	£15.10	£30.20
Caravan 6-8m	£22.65	£45.30
Motorhome 6-8m	£22.65	£45.30
Trailer 6-8m	£22.65	£45.30
Motorhome 8-10m	£30.20	£60.40
Disabled Car	£11.35	£22.70
Disabled Motorcycle	£5.70	£11.40
Disabled Motorhome <6m	£11.35	£22.70
Disabled Motorhome 6-8m	£17.05	£34.10
Disabled Motorhome 8-10m	£22.70	£45.40
Unaccompanied Car	£18.85	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£2.72	£5.44
CV per 0.5m	£6.24	£12.48
CV Wide per 0.5m	£9.36	£18.72
LGV to 6M + Driver	£18.85	£37.70
RET CV Empty	£17.35	
Solo Unit	£30.20	

**≡ Ardrossan - Campbeltown****Summer 2016****Table 7a**

Passenger	Single	Return
Adult	£7.65	£15.30
Child	£3.85	£7.70

Vehicle	Single	Return
Car	£40.50	£81.00
Baggage Trailer <2.5m	£20.25	£40.50
Motorcycle	£20.25	£40.50
Caravan <6m	£40.50	£81.00
Motorhome <6m	£40.50	£81.00
Trailer <6m	£40.50	£81.00
Minibus <5m	£40.50	£81.00
Caravan 6-8m	£61.00	£122.00
Motorhome 6-8m	£61.00	£122.00
Trailer 6-8m	£61.00	£122.00
Motorhome 8-10m	£81.00	£162.00
Disabled Car	£30.50	£61.00
Disabled Motorcycle	£15.25	£30.50
Disabled Motorhome <6m	£30.50	£61.00
Disabled Motorhome 6-8m	£46.00	£92.00
Disabled Motorhome 8-10m	£61.00	£122.00
Unaccompanied Car	£48.15	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£9.40	£18.80
CV per 0.5m	£9.08	£18.16
CV Wide per 0.5m	£13.62	£27.24
LGV to 6M + Driver	£48.15	£96.30
RET CV Empty	£17.35	
Solo Unit	£81.00	



**≡ Brodick - Campbeltown****Summer 2016****Table 7b**

Passenger	Single
Adult	£7.25
Child	£3.65
SPT Concession	£1.80
SPT Companion	£3.65

Vehicle	Single
Car	£37.50
Baggage Trailer <2.5m	£18.75
Motorcycle	£18.75
Caravan <6m	£37.50
Motorhome <6m	£37.50
Trailer <6m	£37.50
Minibus <5m	£37.50
Caravan 6-8m	£57.00
Motorhome 6-8m	£57.00
Trailer 6-8m	£57.00
Motorhome 8-10m	£75.00
Disabled Car	£28.50
Disabled Motorcycle	£14.25
Disabled Motorhome <6m	£28.50
Disabled Motorhome 6-8m	£43.00
Disabled Motorhome 8-10m	£57.00
Unaccompanied Car	£44.75

CV & Coach	Single
Coach Fixed Charge	£24.50
Coach per 1m	£8.66
CV per 0.5m	£8.15
CV Wide per 0.5m	£12.23
LGV to 6M + Driver	£44.75
Solo Unit	£75.00

**≡ Kennacraig - Islay****Summer 2016****Table 8**

Passenger	Single	Return
Adult	£6.50	£13.00
Child	£3.25	£6.50
BR Adult	£1.65	£3.30
BR Child	£0.85	£1.70
SPT Concession	£1.80	£2.60
SPT Companion	£3.25	

Vehicle	Single	Return
Car	£32.50	£65.00
Baggage Trailer <2.5m	£16.25	£32.50
Motorcycle	£16.25	£32.50
Caravan <6m	£32.50	£65.00
Motorhome <6m	£32.50	£65.00
Trailer <6m	£32.50	£65.00
Minibus <5m	£32.50	£65.00
Caravan 6-8m	£49.00	£98.00
Motorhome 6-8m	£49.00	£98.00
Trailer 6-8m	£49.00	£98.00
Motorhome 8-10m	£65.00	£130.00
Disabled Car	£24.40	£48.80
Disabled Motorcycle	£12.20	£24.40
Disabled Motorhome <6m	£24.40	£48.80
Disabled Motorhome 6-8m	£37.00	£74.00
Disabled Motorhome 8-10m	£48.80	£97.60
Unaccompanied Car	£39.00	

CV & Coach	Single	Return
RET CV Empty	£10.56	
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£7.44	£14.88
CV per 0.5m	£9.52	£19.04
CV Wide per 0.5m	£14.28	£28.56
LGV to 6M + Driver	£39.00	£78.00
Solo Unit	£65.00	



**Tayinloan - Gigha****Summer 2016****Table 9**

Passenger	Single	Return
Adult	£2.50	£5.00
Child	£1.25	£2.50
SPT Concession	£0.90	£1.30
SPT Companion	£1.25	

Vehicle	Single	Return
Car	£7.35	£14.70
Baggage Trailer <2.5m	£3.70	£7.40
Motorcycle	£3.70	£7.40
Motorhome <6m	£7.35	£14.70
Trailer <6m	£7.35	£14.70
Minibus <5m	£7.35	£14.70
Motorhome 6-8m	£11.05	£22.10
Trailer 6-8m	£11.05	£22.10
Motorhome 8-10m	£14.70	£29.40
Disabled Car	£5.55	£11.10
Disabled Motorcycle	£2.80	£5.60
Disabled Motorhome <6m	£5.55	£11.10
Disabled Motorhome 6-8m	£8.35	£16.70
Disabled Motorhome 8-10m	£11.10	£22.20

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.58	£1.16
CV per 0.5m	£4.50	£9.00
CV Wide per 0.5m	£6.75	£13.50
LGV to 6M + Driver	£9.85	£19.70
RET CV Empty	£10.56	
Solo Unit	£14.70	



## Oban - Lismore Summer 2016

### Table 10

Passenger	Single	Return
Adult	£2.70	£5.40
Child	£1.35	£2.70
SPT Concession	£0.90	£1.30
SPT Companion	£1.35	

Vehicle	Single	Return
Car	£11.50	£23.00
Baggage Trailer <2.5m	£5.75	£11.50
Motorcycle	£5.75	£11.50
Caravan <6m	£11.50	£23.00
Motorhome <6m	£11.50	£23.00
Trailer <6m	£11.50	£23.00
Minibus <5m	£11.50	£23.00
Caravan 6-8m	£17.25	£34.50
Motorhome 6-8m	£17.25	£34.50
Trailer 6-8m	£17.25	£34.50
Motorhome 8-10m	£23.00	£46.00
Disabled Car	£8.65	£17.30
Disabled Motorcycle	£4.35	£8.70
Disabled Motorhome <6m	£8.65	£17.30
Disabled Motorhome 6-8m	£13.00	£26.00
Disabled Motorhome 8-10m	£17.30	£34.60

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£1.74	£3.48
CV per 0.5m	£5.23	£10.46
CV Wide per 0.5m	£7.85	£15.70
LGV to 6M + Driver	£14.20	£28.40
RET CV Empty	£10.40	
Solo Unit	£23.00	





## Oban - Kennacraig / Colonsay

Summer 2016

Table 11a

Passenger	Single	Return
Adult	£7.15	£14.30
Child	£3.60	£7.20
BR Adult	£1.80	£3.60
BR Child	£0.90	£1.80
SPT Concession	£1.80	£2.60
SPT Companion	£3.60	

Vehicle	Single	Return
Car	£36.50	£73.00
Baggage Trailer <2.5m	£18.25	£36.50
Motorcycle	£18.25	£36.50
Motorhome <6m	£36.50	£73.00
Trailer <6m	£36.50	£73.00
Minibus <5m	£36.50	£73.00
Motorhome 6 8m	£55.00	£110.00
Trailer 6 8m	£55.00	£110.00
Motorhome 8 10m	£73.00	£146.00
Disabled Car	£27.50	£55.00
Disabled Motorcycle	£13.75	£27.50
Disabled Motorhome <6m	£27.50	£55.00
Disabled Motorhome 6-8m	£41.50	£83.00
Disabled Motorhome 8-10m	£55.00	£110.00
Unaccompanied Car	£43.65	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£8.42	£16.84
CV per 0.5m	£13.34	£26.68
CV Wide per 0.5m	£20.01	£40.02
LGV to 6M + Driver	£43.65	£87.30
RET CV Empty	£0.00	
Solo Unit	£73.00	

\* BR fares only available Oban - Colonsay  
Route NOT Kennacraig - Colonsay

**Oban - Port Askaig****Summer 2016****Table 11b**

Passenger	Single	Return
Adult	£9.30	£18.60
Child	£4.65	£9.30
SPT Concession	£1.80	£2.60
SPT Companion	£4.65	

Vehicle	Single	Return
Car	£50.00	£100.00
Baggage Trailer <2.5m	£25.00	£50.00
Motorcycle	£25.00	£50.00
Caravan <6m	£50.00	£100.00
Motorhome <6m	£50.00	£100.00
Trailer <6m	£50.00	£100.00
Minibus <5m	£50.00	£100.00
Caravan 6-8m	£75.00	£150.00
Motorhome 6-8m	£75.00	£150.00
Trailer 6-8m	£75.00	£150.00
Motorhome 8-10m	£100.00	£200.00
Disabled Car	£37.50	£75.00
Disabled Motorcycle	£18.75	£37.50
Disabled Motorhome <6m	£37.50	£75.00
Disabled Motorhome 6-8m	£57.00	£114.00
Disabled Motorhome 8-10m	£75.00	£150.00
Unaccompanied Car	£59.30	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£12.20	£24.40
CV per 0.5m	£13.59	£27.18
CV Wide per 0.5m	£20.39	£40.78
LGV to 6M + Driver	£59.30	£118.60
RET CV Empty	£10.56	
Solo Unit	£100.00	





## Port Askaig - Colonsay Summer 2016

## Table 11c

Passenger	Single	Return
Adult	£4.00	£8.00
Child	£2.00	£4.00
SPT Concession	£1.80	£2.60
SPT Companion	£2.00	

Vehicle	Single	Return
Car	£16.80	£33.60
Baggage Trailer <2.5m	£8.40	£16.80
Motorcycle	£8.40	£16.80
Motorhome <6m	£16.80	£33.60
Trailer <6m	£16.80	£33.60
Minibus <5m	£16.80	£33.60
Motorhome 6-8m	£25.50	£51.00
Trailer 6-8m	£25.50	£51.00
Motorhome 8-10m	£33.60	£67.20
Disabled Car	£12.60	£25.20
Disabled Motorcycle	£6.30	£12.60
Disabled Motorhome <6m	£12.60	£25.20
Disabled Motorhome 6-8m	£18.90	£37.80
Disabled Motorhome 8-10m	£25.20	£50.40
Unaccompanied Car	£20.80	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£3.22	£6.44
CV per 0.5m	£4.95	£9.90
CV Wide per 0.5m	£7.43	£14.86
LGV to 6M + Driver	£20.80	£41.60
RET CV Empty	£10.56	
Solo Unit	£33.60	

Roads on Colonsay are not suitable for full size coaches (coaches exceeding 10m)

**Oban - Craignure****Summer 2016****Table 12**

Passenger	Single	Return	Season
Adult	£3.45	£6.90	
Child	£1.75	£3.50	
BR Adult	£0.90	£1.80	
BR Child	£0.45	£0.90	
SPT Concession	£0.90	£1.30	
SPT Companion	£1.75		
Highland Concession	£1.75		
Adult 6 Month Season			£697.00
Adult 12 Month Season			£879.00

Vehicle	Single	Return
Car	£13.00	£26.00
Baggage Trailer <2.5m	£6.50	£13.00
Motorcycle	£6.50	£13.00
Caravan <6m	£13.00	£26.00
Motorhome <6m	£13.00	£26.00
Trailer <6m	£13.00	£26.00
Minibus <5m	£13.00	£26.00
Caravan 6-8m	£19.50	£39.00
Motorhome 6-8m	£19.50	£39.00
Trailer 6-8m	£19.50	£39.00
Motorhome 8-10m	£26.00	£52.00
Disabled Car	£9.75	£19.50
Disabled Motorcycle	£4.90	£9.80
Disabled Motorhome <6m	£9.75	£19.50
Disabled Motorhome 6-8m	£14.65	£29.30
Disabled Motorhome 8-10m	£19.50	£39.00
Unaccompanied Car	£16.45	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£2.14	£4.28
CV per 0.5m	£6.71	£13.42
CV Wide per 0.5m	£10.07	£20.14
LGV to 6M + Driver	£16.45	£32.90
RET CV Empty	£10.60	
Solo Unit	£26.00	





## Lochaline - Fishnish Summer 2016

### Table 13

Passenger	Single	Return
Adult	£2.35	£4.70
Child	£1.20	£2.40
SPT Concession	£0.90	£1.30
SPT Companion	£1.20	
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£6.90	£13.80
Baggage Trailer <2.5m	£3.45	£6.90
Motorcycle	£3.45	£6.90
Caravan <6m	£6.90	£13.80
Motorhome <6m	£6.90	£13.80
Trailer <6m	£6.90	£13.80
Minibus <5m	£6.90	£13.80
Caravan 6-8m	£10.35	£20.70
Motorhome 6-8m	£10.35	£20.70
Trailer 6-8m	£10.35	£20.70
Motorhome 8-10m	£13.80	£27.60
Disabled Car	£5.20	£10.40
Disabled Motorcycle	£2.60	£5.20
Disabled Motorhome <6m	£5.20	£10.40
Disabled Motorhome 6-8m	£7.80	£15.60
Disabled Motorhome 8-10m	£10.40	£20.80

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.44	£0.88
CV per 0.5m	£3.92	£7.84
CV Wide per 0.5m	£5.88	£11.76
LGV to 6M + Driver	£9.25	£18.50
RET CV Empty	£0.00	
Solo Unit	£13.80	



## Fionnphort - Iona

## Summer 2016

## Table 14

Passenger	Single	Return
Adult	£1.70	£3.40
Child	£0.85	£1.70
SPT Concession	£0.90	£1.30
SPT Companion	£0.90	

Vehicle	Single	Return
Car	£6.05	£12.10
Baggage Trailer <2.5m	£3.05	£6.10
Motorcycle	£3.05	£6.10
Caravan <6m	£6.05	£12.10
Motorhome <6m	£6.05	£12.10
Trailer <6m	£6.05	£12.10
Minibus <5m	£6.05	£12.10
Caravan 6 8m	£9.10	£18.20
Motorhome 6 8m	£9.10	£18.20
Trailer 6 8m	£9.10	£18.20
Motorhome 8 10m	£12.10	£24.20
Disabled Car	£4.55	£9.10
Disabled Motorcycle	£2.30	£4.60
Disabled Motorhome <6m	£4.55	£9.10
Disabled Motorhome 6-8m	£6.85	£13.70
Disabled Motorhome 8 10m	£9.10	£18.20

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.22	£0.44
CV per 0.5m	£2.28	£4.56
CV Wide per 0.5m	£3.42	£6.84
LGV to 6M + Driver	£7.75	£15.50
RET CV Empty	£10.40	
Solo Unit	£12.10	





## Tobermory - Kilchoan Summer 2016

## Table 15

Passenger	Single	Return
Adult	£2.65	£5.30
Child	£1.35	£2.70
SPT Concession	£0.90	£1.30
SPT Companion	£1.35	
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£8.40	£16.80
Baggage Trailer <2.5m	£4.20	£8.40
Motorcycle	£4.20	£8.40
Caravan <6m	£8.40	£16.80
Motorhome <6m	£8.40	£16.80
Trailer <6m	£8.40	£16.80
Minibus <5m	£8.40	£16.80
Caravan 6-8m	£12.60	£25.20
Motorhome 6-8m	£12.60	£25.20
Trailer 6-8m	£12.60	£25.20
Motorhome 8-10m	£16.80	£33.60
Disabled Car	£6.30	£12.60
Disabled Motorcycle	£3.15	£6.30
Disabled Motorhome <6m	£6.30	£12.60
Disabled Motorhome 6-8m	£9.45	£18.90
Disabled Motorhome 8-10m	£12.60	£25.20

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.86	£1.72
CV per 0.5m	£4.62	£9.24
CV Wide per 0.5m	£6.93	£13.86
LGV to 6M + Driver	£11.05	£22.10
RET CV Empty	£0.00	
Solo Unit	£16.80	



## Oban - Coll / Tiree Summer 2016

## Table 16

Passenger	Single	Return
Adult	£10.30	£20.60
Child	£5.15	£10.30
BR Adult	£2.60	£5.20
BR Child	£1.30	£2.60
SPT Concession	£1.80	£2.60
SPT Companion	£5.15	

Vehicle	Single	Return
Car	£56.00	£112.00
Baggage Trailer <2.5m	£28.00	£56.00
Motorcycle	£28.00	£56.00
Caravan <6m	£56.00	£112.00
Motorhome <6m	£56.00	£112.00
Trailer <6m	£56.00	£112.00
Minibus <5m	£56.00	£112.00
Caravan 6-8m	£84.00	£168.00
Motorhome 6-8m	£84.00	£168.00
Trailer 6-8m	£84.00	£168.00
Motorhome 8-10m	£112.00	£224.00
Disabled Car	£42.00	£84.00
Disabled Motorcycle	£21.00	£42.00
Disabled Motorhome <6m	£42.00	£84.00
Disabled Motorhome 6-8m	£63.00	£126.00
Disabled Motorhome 8-10m	£84.00	£168.00
Unaccompanied Car	£66.30	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£13.74	£27.48
CV per 0.5m	£10.63	£21.26
CV Wide per 0.5m	£15.95	£31.90
LGV to 6M + Driver	£66.30	£132.60
RET CV Empty	£0.00	
Solo Unit	£112.00	

Stopover Supplements	
Driver or Passenger	£4.75
Car, 5mt Mhome or caravan	£35.50
Mcycle or trlr 2.5mt	£17.75
Mhome etc - 8 mtr	£54.00
Mhome 10mt	£71.00
Payment of a Hopscotch supplement allows a stopover in Coll or Tiree	

Caravans and Motorhomes intending to travel to Tiree must have a pre-booked overnight pitch. There is a charge for this. Bookings for Tiree bound caravans and motorhomes should be referred to Oban or Tiree Port Office





## Coll - Tiree Summer 2016

## Table 16c

Passenger	Single	Return
Adult	£3.35	£6.70
Child	£1.70	£3.40
BR Adult	£0.85	£1.70
BR Child	£0.45	£0.90
SPT Concession	£1.80	£2.60
SPT Companion	£1.70	

Vehicle	Single	Return
Car	£15.15	£30.30
Baggage Trailer <2.5m	£7.60	£15.20
Motorcycle	£7.60	£15.20
Caravan <6m	£15.15	£30.30
Motorhome <6m	£15.15	£30.30
Trailer <6m	£15.15	£30.30
Minibus <5m	£15.15	£30.30
Caravan 6-8m	£22.75	£45.50
Motorhome 6-8m	£22.75	£45.50
Trailer 6-8m	£22.75	£45.50
Motorhome 8-10m	£30.30	£60.60
Disabled Car	£11.40	£22.80
Disabled Motorcycle	£5.70	£11.40
Disabled Motorhome <6m	£11.40	£22.80
Disabled Motorhome 6-8m	£17.10	£34.20
Disabled Motorhome 8-10m	£22.80	£45.60
Unaccompanied Car	£18.50	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£2.76	£5.52
CV Fixed Rate	£22.99	£45.98
CV per 0.5m	£2.40	£4.80
CV Wide Fixed Rate	£34.49	£68.98
CV Wide per 0.5m	£3.60	£7.20
LGV to 6M + Driver	£18.50	£37.00
RET CV Empty	£0.00	
Solo Unit	£30.30	

Caravans and Motorhomes intending to travel to Tiree must have a pre-booked overnight pitch. There is a charge for this. Bookings for Tiree bound caravans and motorhomes should be referred to Oban or Tiree Port Office

**Mallaig - Eigg Summer 2016****Table 17a**

Passenger	Single	Return
Adult	£3.85	£7.70
Child	£1.95	£3.90
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£15.65	£31.30
Baggage Trailer <2.5m	£7.85	£15.70
Motorcycle	£7.85	£15.70
Caravan <6m	£15.65	£31.30
Motorhome <6m	£15.65	£31.30
Trailer <6m	£15.65	£31.30
Minibus <5m	£15.65	£31.30
Caravan 6-8m	£23.50	£47.00
Motorhome 6-8m	£23.50	£47.00
Trailer 6-8m	£23.50	£47.00
Motorhome 8-10m	£31.30	£62.60
Disabled Car	£11.75	£23.50
Disabled Motorcycle	£5.90	£11.80
Disabled Motorhome <6m	£11.75	£23.50
Disabled Motorhome 6-8m	£17.65	£35.30
Disabled Motorhome 8-10m	£23.50	£47.00
Unaccompanied Car	£19.50	

CV	Single	Return
CV per 0.5m	£5.62	£11.24
CV Wide per 0.5m	£8.43	£16.86
LGV to 6M + Driver	£19.50	£39.00
RET CV Empty	£2.16	
Solo Unit	£31.30	



**Mallaig - Muck Summer 2016****Table 17b**

Passenger	Single	Return
Adult	£4.45	£8.90
Child	£2.25	£4.50
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£19.25	£38.50
Baggage Trailer <2.5m	£9.65	£19.30
Motorcycle	£9.65	£19.30
Caravan <6m	£19.25	£38.50
Motorhome <6m	£19.25	£38.50
Trailer <6m	£19.25	£38.50
Minibus <5m	£19.25	£38.50
Caravan 6-8m	£29.00	£58.00
Motorhome 6-8m	£29.00	£58.00
Trailer 6-8m	£29.00	£58.00
Motorhome 8-10m	£38.50	£77.00
Disabled Car	£14.45	£28.90
Disabled Motorcycle	£7.25	£14.50
Disabled Motorhome <6m	£14.45	£28.90
Disabled Motorhome 6-8m	£21.70	£43.40
Disabled Motorhome 8-10m	£28.90	£57.80
Unaccompanied Car	£23.70	

CV & Coach	Single	Return
CV per 0.5m	£8.90	£17.80
CV Wide per 0.5m	£13.35	£26.70
LGV to 6M + Driver	£23.70	£47.40
RET CV Empty	£2.16	
Solo Unit	£38.50	



## Mallaig - Rum Summer 2016

## Table 17c

Passenger	Single	Return
Adult	£4.15	£8.30
Child	£2.10	£4.20
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£17.15	£34.30
Baggage Trailer <2.5m	£8.60	£17.20
Motorcycle	£8.60	£17.20
Caravan <6m	£17.15	£34.30
Motorhome <6m	£17.15	£34.30
Trailer <6m	£17.15	£34.30
Minibus <5m	£17.15	£34.30
Caravan 6 8m	£26.00	£52.00
Motorhome 6 8m	£26.00	£52.00
Trailer 6 8m	£26.00	£52.00
Motorhome 8 10m	£34.30	£68.60
Disabled Car	£12.90	£25.80
Disabled Motorcycle	£6.45	£12.90
Disabled Motorhome <6m	£12.90	£25.80
Disabled Motorhome 6-8m	£19.35	£38.70
Disabled Motorhome 8-10m	£25.80	£51.60
Unaccompanied Car	£21.30	

CV	Single	Return
CV per 0.5m	£6.36	£12.72
CV Wide per 0.5m	£9.54	£19.08
LGV to 6M + Driver	£21.30	£42.60
RET CV Empty	£2.16	
Solo Unit	£34.30	





## Mallaig - Canna Summer 2016

### Table 17d

Passenger	Single	Return
Adult	£5.25	£10.50
Child	£2.65	£5.30
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£24.45	£48.90
Baggage Trailer <2.5m	£12.25	£24.50
Motorcycle	£12.25	£24.50
Caravan <6m	£24.45	£48.90
Motorhome <6m	£24.45	£48.90
Trailer <6m	£24.45	£48.90
Minibus <5m	£24.45	£48.90
Caravan 6-8m	£37.00	£74.00
Motorhome 6-8m	£37.00	£74.00
Trailer 6-8m	£37.00	£74.00
Motorhome 8-10m	£48.90	£97.80
Disabled Car	£18.35	£36.70
Disabled Motorcycle	£9.20	£18.40
Disabled Motorhome <6m	£18.35	£36.70
Disabled Motorhome 6-8m	£28.00	£56.00
Disabled Motorhome 8-10m	£36.70	£73.40
Unaccompanied Car	£29.70	

CV	Single	Return
CV per 0.5m	£10.48	£20.96
CV Wide per 0.5m	£15.72	£31.44
LGV to 6M + Driver	£29.70	£59.40
RET CV Empty	£2.16	
Solo Unit	£48.90	

**Eigg - Muck****Summer 2016****Table 17e**

Passenger	Single	Return
Adult	£2.95	£5.90
Child	£1.50	£3.00
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£10.40	£20.80
Baggage Trailer <2.5m	£5.20	£10.40
Motorcycle	£5.20	£10.40
Caravan <6m	£10.40	£20.80
Motorhome <6m	£10.40	£20.80
Trailer <6m	£10.40	£20.80
Minibus <5m	£10.40	£20.80
Caravan 6-8m	£15.60	£31.20
Motorhome 6-8m	£15.60	£31.20
Trailer 6-8m	£15.60	£31.20
Motorhome 8-10m	£20.80	£41.60
Disabled Car	£7.80	£15.60
Disabled Motorcycle	£3.90	£7.80
Disabled Motorhome <6m	£7.80	£15.60
Disabled Motorhome 6-8m	£11.70	£23.40
Disabled Motorhome 8-10m	£15.60	£31.20

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£13.35	£26.70
RET CV Empty	£2.16	
Solo Unit	£20.80	

Non landing Cruise £10.50



**Eigg - Rum Summer 2016****Table 17f**

Passenger	Single	Return
Adult	£4.10	£8.20
Child	£2.05	£4.10
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£17.05	£34.10
Baggage Trailer <2.5m	£8.55	£17.10
Motorcycle	£8.55	£17.10
Caravan <6m	£17.05	£34.10
Motorhome <6m	£17.05	£34.10
Trailer <6m	£17.05	£34.10
Minibus <5m	£17.05	£34.10
Caravan 6-8m	£26.00	£52.00
Motorhome 6-8m	£26.00	£52.00
Trailer 6-8m	£26.00	£52.00
Motorhome 8-10m	£34.10	£68.20
Disabled Car	£12.80	£25.60
Disabled Motorcycle	£6.40	£12.80
Disabled Motorhome <6m	£12.80	£25.60
Disabled Motorhome 6-8m	£19.20	£38.40
Disabled Motorhome 8-10m	£25.60	£51.20

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£21.15	£42.30
RET CV Empty	£2.16	
Solo Unit	£34.10	

Non landing Cruise £10.50

**Eigg - Canna****Summer 2016****Table 17g**

Passenger	Single	Return
Adult	£5.35	£10.70
Child	£2.70	£5.40
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£25.50	£51.00
Baggage Trailer <2.5m	£12.75	£25.50
Motorcycle	£12.75	£25.50
Caravan <6m	£25.50	£51.00
Motorhome <6m	£25.50	£51.00
Trailer <6m	£25.50	£51.00
Minibus <5m	£25.50	£51.00
Caravan 6-8m	£38.50	£77.00
Motorhome 6-8m	£38.50	£77.00
Trailer 6-8m	£38.50	£77.00
Motorhome 8-10m	£51.00	£102.00
Disabled Car	£19.15	£38.30
Disabled Motorcycle	£9.60	£19.20
Disabled Motorhome <6m	£19.15	£38.30
Disabled Motorhome 6-8m	£29.00	£58.00
Disabled Motorhome 8-10m	£38.30	£76.60

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£30.85	£61.70
RET CV Empty	£2.16	
Solo Unit	£51.00	

Non landing Cruise £10.50





## Muck - Canna Summer 2016

## Table 17h

Passenger	Single	Return
Adult	£5.65	£11.30
Child	£2.85	£5.70
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£27.50	£55.00
Baggage Trailer <2.5m	£13.75	£27.50
Motorcycle	£13.75	£27.50
Caravan <6m	£27.50	£55.00
Motorhome <6m	£27.50	£55.00
Trailer <6m	£27.50	£55.00
Minibus <5m	£27.50	£55.00
Caravan 6-8m	£41.50	£83.00
Motorhome 6-8m	£41.50	£83.00
Trailer 6-8m	£41.50	£83.00
Motorhome 8-10m	£55.00	£110.00
Disabled Car	£20.65	£41.30
Disabled Motorcycle	£10.35	£20.70
Disabled Motorhome <6m	£20.65	£41.30
Disabled Motorhome 6-8m	£31.00	£62.00
Disabled Motorhome 8-10m	£41.30	£82.60

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£33.15	£66.30
RET CV Empty	£2.16	
Solo Unit	£55.00	

Non landing Cruise £10.50

**Muck - Rum****Summer 2016****Table 17i**

Passenger	Single	Return
Adult	£4.30	£8.60
Child	£2.15	£4.30
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£18.30	£36.60
Baggage Trailer <2.5m	£9.15	£18.30
Motorcycle	£9.15	£18.30
Caravan <6m	£18.30	£36.60
Motorhome <6m	£18.30	£36.60
Trailer <6m	£18.30	£36.60
Minibus <5m	£18.30	£36.60
Caravan 6-8m	£27.50	£55.00
Motorhome 6-8m	£27.50	£55.00
Trailer 6-8m	£27.50	£55.00
Motorhome 8-10m	£36.60	£73.20
Disabled Car	£13.75	£27.50
Disabled Motorcycle	£6.90	£13.80
Disabled Motorhome <6m	£13.75	£27.50
Disabled Motorhome 6-8m	£20.65	£41.30
Disabled Motorhome 8-10m	£27.50	£55.00

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£22.60	£45.20
RET CV Empty	£2.16	
Solo Unit	£36.60	

Non landing Cruise £10.50





## Rum - Canna Summer 2016

## Table 17j

Passenger	Single	Return
Adult	£3.85	£7.70
Child	£1.95	£3.90
Highland Concession	£0.00	£0.00

Vehicle	Single	Return
Car	£15.70	£31.40
Baggage Trailer <2.5m	£7.85	£15.70
Motorcycle	£7.85	£15.70
Caravan <6m	£15.70	£31.40
Motorhome <6m	£15.70	£31.40
Trailer <6m	£15.70	£31.40
Minibus <5m	£15.70	£31.40
Caravan 6-8m	£23.55	£47.10
Motorhome 6-8m	£23.55	£47.10
Trailer 6-8m	£23.55	£47.10
Motorhome 8-10m	£31.40	£62.80
Disabled Car	£11.80	£23.60
Disabled Motorcycle	£5.90	£11.80
Disabled Motorhome <6m	£11.80	£23.60
Disabled Motorhome 6-8m	£17.70	£35.40
Disabled Motorhome 8-10m	£23.60	£47.20

CV	Single	Return
CV per 0.5m	£5.35	£10.70
CV Wide per 0.5m	£8.03	£16.06
LGV to 6M + Driver	£19.55	£39.10
RET CV Empty	£2.16	
Solo Unit	£31.40	

Non landing Cruise £10.50



## Mallaig - Armadale Summer 2016

## Table 18

Passenger	Single	Return
Adult	£2.80	£5.60
Child	£1.40	£2.80
BR Adult	£0.70	£1.40
BR Child	£0.35	£0.70
Highland Concession	£0.00	

Vehicle	Single	Return
Car	£9.40	£18.80
Baggage Trailer <2.5m	£4.70	£9.40
Motorcycle	£4.70	£9.40
Caravan <6m	£9.40	£18.80
Motorhome <6m	£9.40	£18.80
Trailer <6m	£9.40	£18.80
Minibus <5m	£9.40	£18.80
Caravan 6-8m	£14.10	£28.20
Motorhome 6-8m	£14.10	£28.20
Trailer 6-8m	£14.10	£28.20
Motorhome 8-10m	£18.80	£37.60
Disabled Car	£7/05	£14.10
Disabled Motorcycle	£3.55	£7.10
Disabled Motorhome <6m	£7/05	£14.10
Disabled Motorhome 6-8m	£10.60	£21.20
Disabled Motorhome 8-10m	£14.10	£28.20
Unaccompanied Car	£12.20	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£1.16	£3.32
CV per 0.5m	£3.08	£6.16
CV Wide per 0.5m	£4.62	£9.24
LGV to 6M + Driver	£12.20	£24.40
RET CV Empty	£2.16	
Solo Unit	£18.80	





## Sconser - Raasay Summer 2016

## Table 19

Passenger	Single	Return
Adult	£1.90	£3.80
Child	£0.95	£1.90
Highland Concession	£0.00	

Vehicle	Single	Return
Car	£6.10	£12.20
Baggage Trailer <2.5m	£3.05	£6.10
Motorcycle	£3.05	£6.10
Caravan <6m	£6.10	£12.20
Motorhome <6m	£6.10	£12.20
Trailer <6m	£6.10	£12.20
Minibus <5m	£6.10	£12.20
Caravan 6-8m	£9.15	£18.30
Motorhome 6-8m	£9.15	£18.30
Trailer 6-8m	£9.15	£18.30
Motorhome 8-10m	£12.20	£24.40
Disabled Car	£4.60	£9.20
Disabled Motorcycle	£2.30	£4.60
Disabled Motorhome <6m	£4.60	£9.20
Disabled Motorhome 6-8m	£6.90	£13.80
Disabled Motorhome 8-10m	£9.20	£18.40

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£0.44	£0.88
CV per 0.5m	£4.73	£9.46
CV Wide per 0.5m	£7.10	£14.20
LGV to 6M + Driver	£8.00	£16.00
RET CV Empty	£39.36	
Solo Unit	£12.20	


**Oban - Castlebay / Lochboisdale Summer 2016**
**Table 20**

Passenger	Single	Return
Adult	£14.30	£28.60
Child	£7.15	£14.30
BR Adult	£3.60	£7.20
BR Child	£1.80	£3.60
CNES Adult Concession	£14.30	£28.60

Vehicle	Single	Return
Car	£66.00	£132.00
Baggage Trailer <2.5m	£33.00	£66.00
Motorcycle	£33.00	£66.00
Caravan <6m	£66.00	£132.00
Motorhome <6m	£66.00	£132.00
Trailer <6m	£66.00	£132.00
Minibus <5m	£66.00	£132.00
Caravan 6-8m	£99.00	£198.00
Motorhome 6-8m	£99.00	£198.00
Trailer 6-8m	£99.00	£198.00
Motorhome 8-10m	£132.00	£264.00
Disabled Car	£45.00	£90.00
Disabled Motorcycle	£22.50	£45.00
Disabled Motorhome <6m	£45.00	£90.00
Disabled Motorhome 6-8m	£67.50	£135.00
Disabled Motorhome 8-10m	£90.00	£180.00
Unaccompanied Car	£80.30	

Cv & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£20.60	£41.20
CV per 0.5m	£13.27	£26.54
CV Wide per 0.5m	£19.91	£39.82
LGV to 6M + Driver	£80.30	£160.60
RET CV Empty	£0.00	
Solo Unit	£132.00	




**Castlebay - Lochboisdale (not valid via Oban) Summer 2016**
**Table 20b**

Passenger	Single	Return
Adult	£5.40	£10.80
Child	£2.70	£5.40
BR Adult	£1.35	£2.70
BR Child	£0.70	£1.40
CNES Adult Concession	£0.00	

Vehicle	Single	Return
Car	£23.25	£46.50
Baggage Trailer <2.5m	£11.65	£23.30
Motorcycle	£11.65	£23.30
Caravan <6m	£23.25	£46.50
Motorhome <6m	£23.25	£46.50
Trailer <6m	£23.25	£46.50
Minibus <5m	£23.25	£46.50
Caravan 6-8m	£35.00	£70.00
Motorhome 6-8m	£35.00	£70.00
Trailer 6-8m	£35.00	£70.00
Motorhome 8-10m	£46.50	£93.00
Disabled Car	£17.45	£34.90
Disabled Motorcycle	£8.75	£17.50
Disabled Motorhome <6m	£17.45	£34.90
Disabled Motorhome 6-8m	£26.50	£53.00
Disabled Motorhome 8-10m	£34.90	£69.80
Unaccompanied Car	£28.65	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£5.56	£11.12
CV per 0.5m	£6.14	£12.28
CV Wide per 0.5m	£9.21	£18.42
LGV to 6M + Driver	£28.65	£57.30
RET CV Empty	£0.00	
Solo Unit	£46.50	



## Uig - Tarbert / Lochmaddy

## Summer 2016

## Table 21 &amp; 22

Passenger	Single	Return
Adult	£6.10	£12.20
Child	£3.05	£6.10
BR Adult	£1.55	£3.10
BR Child	£0.80	£1.60
CNES Adult Concession	£6.10	£12.20

Vehicle	Single	Return
Car	£30.00	£60.00
Baggage Trailer <2.5m	£15.00	£30.00
Motorcycle	£15.00	£30.00
Caravan <6m	£30.00	£60.00
Motorhome <6m	£30.00	£60.00
Trailer <6m	£30.00	£60.00
Minibus <5m	£30.00	£60.00
Caravan 6-8m	£45.00	£90.00
Motorhome 6-8m	£45.00	£90.00
Trailer 6-8m	£45.00	£90.00
Motorhome 8-10m	£60.00	£120.00
Disabled Car	£22.50	£45.00
Disabled Motorcycle	£11.25	£22.50
Disabled Motorhome <6m	£22.50	£45.00
Disabled Motorhome 6-8m	£34.00	£68.00
Disabled Motorhome 8-10m	£45.00	£90.00
Unaccompanied Car	£36.10	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£6.72	£13.44
CV Fixed Rate	£36.65	£73.30
CV per 0.5m	£4.81	£9.62
CV Wide Fixed Rate	£54.98	£109.96
CV Wide per 0.5m	£7.22	£14.44
LGV to 6M + Driver	£36.10	£72.20
RET CV Empty	£24.50	
Solo Unit	£60.00	



**Tarbert (Harris) - Lochmaddy****Summer 2016****Table 21 & 22a**

Passenger	Single	Return
Adult	£6.35	£12.70
Child	£3.20	£6.40
BR Adult	£1.60	£3.20
BR Child	£0.80	£1.60
CNES Adult Concession	£0.00	

Vehicle	Single	Return
Car	£31.50	£63.00
Baggage Trailer <2.5m	£15.75	£31.50
Motorcycle	£15.75	£31.50
Caravan <6m	£31.50	£63.00
Motorhome <6m	£31.50	£63.00
Trailer <6m	£31.50	£63.00
Minibus <5m	£31.50	£63.00
Caravan 6-8m	£47.50	£95.00
Motorhome 6-8m	£47.50	£95.00
Trailer 6-8m	£47.50	£95.00
Motorhome 8-10m	£63.00	£126.00
Disabled Car	£23.65	£47.30
Disabled Motorcycle	£11.85	£23.70
Disabled Motorhome <6m	£23.65	£47.30
Disabled Motorhome 6-8m	£35.50	£71.00
Disabled Motorhome 8-10m	£47.30	£94.60
Unaccompanied Car	£37.85	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£7.14	£14.28
CV per 0.5m	£8.78	£17.56
CV Wide per 0.5m	£13.17	£26.34
LGV to 6M + Driver	£37.85	£75.70
RET CV Empty	£10.80	
Solo Unit	£63.00	



## Berneray - Leverburgh Summer 2016

## Table 23

Passenger	Single	Return
Adult	£3.45	£6.90
Child	£1.75	£3.50
CNES Adult Concession	£0.00	

Vehicle	Single	Return
Car	£13.15	£26.30
Baggage Trailer <2.5m	£6.60	£13.20
Motorcycle	£6.60	£13.20
Caravan <6m	£13.15	£26.30
Motorhome <6m	£13.15	£26.30
Trailer <6m	£13.15	£26.30
Minibus <5m	£13.15	£26.30
Caravan 6-8m	£19.75	£39.50
Motorhome 6-8m	£19.75	£39.50
Trailer 6-8m	£19.75	£39.50
Motorhome 8-10m	£26.30	£52.60
Disabled Car	£9.90	£19.80
Disabled Motorcycle	£4.95	£9.90
Disabled Motorhome <6m	£9.90	£19.80
Disabled Motorhome 6-8m	£14.85	£29.70
Disabled Motorhome 8-10m	£19.80	£39.60

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£2.20	£4.40
CV per 0.5m	£6.14	£12.28
CV Wide per 0.5m	£9.21	£18.42
LGV to 6M + Driver	£16.60	£33.20
RET CV Empty	£10.96	
Solo Unit	£26.30	





## Ullapool - Stornoway Summer 2016

## Table 25

Passenger	Single	Return
Adult	£9.20	£18.40
Child	£4.60	£9.20
BR Adult	£2.30	£4.60
BR Child	£1.15	£2.30
CNES Adult Concession	£9.20	£18.40

Vehide	Single	Return
Car	£49.50	£99.00
Baggage Trailer <2.5m	£24.75	£49.50
Motorcycle	£24.75	£49.50
Caravan <6m	£49.50	£99.00
Motorhome <6m	£49.50	£99.00
Trailer <6m	£49.50	£99.00
Minibus <5m	£49.50	£99.00
Caravan 6-8m	£75.00	£150.00
Motorhome 6-8m	£75.00	£150.00
Trailer 6-8m	£75.00	£150.00
Motorhome 8-10m	£99.00	£198.00
Disabled Car	£37.50	£75.00
Disabled Motorcycle	£18.75	£37.50
Disabled Motorhome <6m	£37.50	£75.00
Disabled Motorhome 6-8m	£57.00	£114.00
Disabled Motorhome 8-10m	£75.00	£150.00
Unaccompanied Car	£58.70	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£12.02	£24.04
CV Fixed Rate	£36.65	£73.30
CV Overnight Fixed Rate	£32.99	
CV Overnight per 0.5m	£7.74	
CV per 0.5m	£8.59	£17.18
CV Wide Fixed Rate	£54.98	£109.96
CV Wide per 0.5m	£12.89	£25.78
LGV to 6M + Driver	£58.70	£117.40
RET CV Empty	£41.70	
Solo Unit	£99.00	
Solo Unit Overnight	£89.10	



## Ardmhor - Eriskay Summer 2016

## Table 27

Passenger	Single	Return
Adult	£2.95	£5.90
Child	£1.50	£3.00
CNES Adult Concession	£0.00	

Vehicle	Single	Return
Car	£10.25	£20.50
Baggage Trailer <2.5m	£5.15	£10.30
Motorcycle	£5.15	£10.30
Caravan <6m	£10.25	£20.50
Motorhome <6m	£10.25	£20.50
Trailer <6m	£10.25	£20.50
Minibus <5m	£10.25	£20.50
Caravan 6-8m	£15.40	£30.80
Motorhome 6-8m	£15.40	£30.80
Trailer 6-8m	£15.40	£30.80
Motorhome 8-10m	£20.50	£41.00
Disabled Car	£7.70	£15.40
Disabled Motorcycle	£3.85	£7.70
Disabled Motorhome <6m	£7.70	£15.40
Disabled Motorhome 6-8m	£11.55	£23.10
Disabled Motorhome 8-10m	£15.40	£30.80

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£1.36	£2.72
CV per 0.5m	£6.14	£12.28
CV Wide per 0.5m	£9.21	£18.42
LGV to 6M + Driver	£13.20	£26.40
RET CV Empty	£10.96	
Solo Unit	£20.50	





## Tiree - Castlebay

## Summer 2016

## Table 99

Passenger	Single	Return
Adult	£8.75	£17.50
Child	£4.40	£8.80

Vehicle	Single	Return
Car	£45.50	£91.00
Baggage Trailer <2.5m	£22.75	£45.50
Motorcycle	£22.75	£45.50
Caravan <6m	£45.50	£91.00
Motorhome <6m	£45.50	£91.00
Trailer <6m	£45.50	£91.00
Minibus <5m	£45.50	£91.00
Caravan 6-8m	£69.00	£138.00
Motorhome 6-8m	£69.00	£138.00
Trailer 6-8m	£69.00	£138.00
Motorhome 8-10m	£91.00	£182.00
Disabled Car	£34.50	£69.00
Disabled Motorcycle	£17.25	£34.50
Disabled Motorhome <6m	£34.50	£69.00
Disabled Motorhome 6-8m	£52.00	£104.00
Disabled Motorhome 8-10m	£69.00	£138.00
Unaccompanied Car	£54.25	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£49.00
Coach per 1m	£11.04	£22.08
CV Fixed Rate	£36.65	£73.30
CV per 0.5m	£7.93	£15.86
CV Wide Fixed Rate	£54.98	£109.96
CV Wide per 0.5m	£11.90	£23.80
LGV to 6M + Driver	£54.25	£108.50
RET CV Empty	£0.00	
Solo Unit	£91.00	


**Mallaig—Lochboisdale Summer 2016**
**Table 100**

Passenger	Single	Return
Adult	£10.15	£20.30
Child	£5.10	£10.20

Vehicle	Single	Return
Car	£56.00	£112.00
Baggage Trailer <2.5m	£28.00	£56.00
Motorcycle	£28.00	£56.00
Caravan <6m	£56.00	£112.00
Motorhome <6m	£56.00	£112.00
Trailer <6m	£56.00	£112.00
Minibus <5m	£56.00	£112.00
Caravan 6-8m	£84.00	£168.00
Motorhome 6-8m	£84.00	£168.00
Trailer 6-8m	£84.00	£168.00
Motorhome 8-10m	£112.00	£224.00
Disabled Car	£42.00	£84.00
Disabled Motorcycle	£21.00	£42.00
Disabled Motorhome <6m	£42.00	£84.00
Disabled Motorhome 6-8m	£63.00	£126.00
Disabled Motorhome 8-10m	£84.00	£168.00
Unaccompanied Car	£66.15	

CV & Coach	Single	Return
Coach Fixed Charge	£24.50	£48.40
Coach per 1m	£13.56	£27.12
CV per 0.5m	£10.28	£20.56
CV Wide per 0.5m	£15.42	£30.84
LGV to 6M + Driver	£66.15	£132.30
RET CV Empty	£2.16	
Solo Unit	£122.00	



**Hopscotch Routes****Summer 2016****Additional Table**

No.	Route
3	Wemyss Bay - Rothesay / Rhubodach - Colintraive
4	Wemyss Bay - Rothesay / Rhubodach - Colintraive / Portavadie - Tarbert
5	Ardrossan - Brodick / Lochranza - Claonaig
6	Oban - Craignure / Fishnish - Lochaline
7 - Whisky North	Oban - Craignure / Tobermory - Kilchoan / Mallaig - Armadale
8	Oban - Castlebay / Barra - Eriskay / Berneray - Leverburgh / Stomoway - Ullapool
9	Oban - Lochboisdale / Berneray - Leverburgh / Stomoway - Ullapool
10	Oban - Lochboisdale / Lochmaddy - Uig / Armadale - Mallaig
11	Mallaig - Armadale / Uig - Lochmaddy / Berneray - Leverburgh / Stomoway - Ullapool
12	Mallaig - Armadale / Uig - Tarbert / Leverburgh - Berneray / Lochboisdale - Oban
13	Mallaig - Armadale / Uig - Tarbert / Stomoway - Ullapool
14	Uig - Tarbert / Leverburgh - Berneray / Lochmaddy - Uig
15	Oban - Castlebay / Barra - Eriskay / Lochmaddy - Uig / Armadale - Mallaig

No.	Route
16 - Whisky South	Ardrossan - Brodick / Lochranza - Claonaig (Tarbert) / Kennacraig - Islay / Islay - Kennacraig
17- Whisky South	Ardrossan - Brodick / Lochranza - Claonaig (Tarbert) / Kennacraig - Islay / Islay - Oban
18	Kennacraig - Islay / Islay - Colonsay / Colonsay - Oban
19	Oban - Coll / Coll - Tiree / Tiree - Oban
20	Oban - Castlebay / Barra - Eriskay / Lochmaddy - Uig
21	Oban - Craignure / Tobermory - Kilchoan
22	Oban - Craignure / Fishnish - Lochaline / Mallaig - Armadale
23	Oban - Castlebay / Barra - Eriskay / Berneray - Leverburgh / Tarbert - Uig / Armadale - Mallaig
24	Oban - Lochboisdale / Lochmaddy - Uig / Uig - Tarbert / Stomoway - Ullapool
25	Oban - Castlebay / Barra - Eriskay / Lochmaddy - Uig / Uig - Tarbert / Stomoway - Ullapool
26	Oban - Islay / Islay - Kennacraig
27	Oban - Castlebay / Barra - Eriskay / Lochboisdale - Oban
Whisky Combined	Ardrossan - Brodick / Lochranza - Claonaig (Tarbert) / Kennacraig - Islay / Islay - Kennacraig or Islay - Oban / Oban > Craignure / Tobermory - Kilchoan / Mallaig - Armadale / Armadale - Mallaig



**Hopscotch****Summer 2016****Additional Table**

	Adult	Child	Car	Motorcycle	Baggage Trailer <2.5m	Trailer <6m	Trailer 6-8m	Caravan <6m	Caravan 6- 8m	Motorhome <6m	Motorhome 6-8m	Motorhome 8-10m
Hopscotch 03	£4.20	£2.15	£16.70	£8.40	£8.40	£16.70	£25.10	£16.70	£25.10	£16.70	£25.10	£33.40
Hopscotch 04	£6.80	£3.45	£24.85	£12.50	£12.50	£24.85	£37.35	£24.85	£37.35	£24.85	£37.35	£49.70
Hopscotch 05	£6.55	£3.30	£24.50	£12.25	£12.25	£24.50	£36.75	£24.50	£36.75	£24.50	£36.75	£49.00
Hopscotch 06	£5.80	£2.95	£19.90	£9.95	£9.95	£19.90	£29.85	£19.90	£29.85	£19.90	£29.85	£39.80
Hopscotch 07	£8.90	£4.50	£30.80	£15.40	£15.40	£30.80	£46.20	£30.80	£46.20	£30.80	£46.20	£61.60
Hopscotch 08	£29.90	£15.00	£138.90	£69.50	£69.50	£138.90	£209.15	£138.90	£209.15	£138.90	£209.15	£277.80
Hopscotch 09	£26.95	£13.50	£128.65	£64.35	£64.35	£128.65	£193.75	£128.65	£193.75	£128.65	£193.75	£257.30
Hopscotch 10	£23.20	£11.60	£105.40	£52.70	£52.70	£105.40	£158.10	£105.40	£158.10	£105.40	£158.10	£210.80
Hopscotch 11	£21.55	£10.80	£102.05	£51.05	£51.05	£102.05	£153.85	£102.05	£153.85	£102.05	£153.85	£204.10
Hopscotch 12	£26.65	£13.35	£118.55	£59.30	£59.30	£118.55	£177.85	£118.55	£177.85	£118.55	£177.85	£237.10
Hopscotch 13	£18.10	£9.05	£88.90	£44.45	£44.45	£88.90	£134.10	£88.90	£134.10	£88.90	£134.10	£177.80
Hopscotch 14	£15.65	£7.85	£73.15	£36.60	£36.60	£73.15	£109.75	£73.15	£109.75	£73.15	£109.75	£146.30
Hopscotch 15	£26.15	£13.10	£115.65	£57.85	£57.85	£115.65	£173.50	£115.65	£173.50	£115.65	£173.50	£231.30
Hopscotch 16	£19.55	£9.80	£89.50	£44.75	£44.75	£89.50	£134.75	£89.50	£134.75	£89.50	£134.75	£179.00
Hopscotch 17	£22.35	£11.20	£107.00	£53.50	£53.50	£107.00	£160.75	£107.00	£160.75	£107.00	£160.75	£214.00
Hopscotch 18	£17.65	£8.85	£85.80	£42.90	£42.90	£85.80	£129.50	£85.80	£129.50	£85.80	£129.50	£171.60
Hopscotch 19	£23.95	£12.00	£127.15	£63.60	£63.60	£127.15	£190.75	£127.15	£190.75	£127.15	£190.75	£254.30
Hopscotch 20	£23.35	£11.70	£106.25	£53.15	£53.15	£106.25	£159.40	£106.25	£159.40	£106.25	£159.40	£212.50
Hopscotch 21	£6.10	£3.10	£21.40	£10.70	£10.70	£21.40	£32.10	£21.40	£32.10	£21.40	£32.10	£42.80
Hopscotch 22	£8.60	£4.35	£29.30	£14.65	£14.65	£29.30	£43.95	£29.30	£43.95	£29.30	£43.95	£58.60
Hopscotch 23	£29.60	£14.85	£128.80	£64.45	£64.45	£128.80	£193.25	£128.80	£193.25	£128.80	£193.25	£257.60



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Hopscotch 24	£35.70	£17.85	£175.50	£87.75	£87.75	£175.50	£264.00	£175.50	£264.00	£175.50	£264.00	£351.00
Hopscotch 25	£38.65	£19.35	£185.75	£92.90	£92.90	£185.75	£279.40	£185.75	£279.40	£185.75	£279.40	£371.50
Hopscotch 26	£15.80	£7.90	£82.50	£41.25	£41.25	£82.50	£124.00	£82.50	£124.00	£82.50	£124.00	£165.00
Hopscotch 27	£31.55	£15.80	£142.25	£71.15	£71.15	£142.25	£213.40	£142.25	£213.40	£142.25	£213.40	£284.50
Whisky Hopscotch Kennacraig	£28.45	£14.30	£120.30	£60.15	£60.15	£120.30	£180.95	£120.30	£180.95	£120.30	£180.95	£240.60
Whisky Hopscotch Oban	£31.25	£15.70	£137.80	£68.90	£68.90	£137.80	£206.95	£137.80	£206.95	£137.80	£206.95	£275.60

**Loose Freight****Summer 2016****Additional Table**

## Clyde

Weight	Cost
5KG	£7.80
10KG	£10.35
25KG	£14.35
50KG	£18.05

## Small Isles

Weight	Cost
25KG	£2.05
50KG	£3.05
75KG	£4.00
100KG	£4.80
125KG	£5.75
150KG	£6.60
175KG	£7.60
200KG	£8.55
225KG	£9.55
250KG	£10.35
275KG	£11.35
300KG	£12.25
325KG	£13.10
350KG	£14.05
375KG	£15.00
400KG	£15.95
425KG	£16.80
450KG	£17.65
475KG	£18.75
500KG	£19.55
TONNE	£38.35



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## Livestock Summer 2016

## Additional Table

	Bulls	Calves / Pigs	Cattle	Sheep / Lambs / Goats
Kennacraig - Islay & Tayinloan - Gigha	£26.45	£11.05	£20.05	£2.70
Oban - Colonsay / Coll / Tiree	£50.15	£12.15	£22.90	£3.90
Oban - Outer Isles & Small Isles	£50.15	£16.10	£26.45	£5.20
Ullapool - Stornoway	£80.00	£9.85	£39.35	£2.70

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**COACH RATES 2017.DOCX**

<b>Coach Rates 2017-18 RET ROUTES</b>	<b>RET Fixed Rate</b>	Rate per Metre or part thereof, thereafter (Inclusive of driver)	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>
Kennacraig-Port Ellen/Port Askaig	£24.50	£7.44	£69.14	£76.58	£84.02	£91.46	£98.90	£106.34	£113.78	£121.22	£128.66	£136.10
Tayinloan-Gigha	£24.50	£0.58	£27.98	£28.56	£29.14	£29.72	£30.30	£30.88	£31.46	£32.04	£32.62	£33.20
Oban/Kennacraig-Colonsay	£24.50	£8.42	£75.02	£83.44	£91.86	£100.28	£108.70	N/A	N/A	N/A	N/A	N/A
Port Askaig-Colonsay	£24.50	£3.22	£43.82	£47.04	£50.26	£53.48	£56.70	N/A	N/A	N/A	N/A	N/A
Oban-Port Askaig	£24.50	£12.20	£97.70	£109.90	£122.10	£134.30	£146.50	£158.70	£170.90	£183.10	£195.30	£207.50
Ullapool-Stornoway	£24.50	£12.02	£96.62	£108.64	£120.66	£132.68	£144.70	£156.72	£168.74	£180.76	£192.78	£204.80
Oban-Coll/Tiree	£24.50	£13.74	£106.94	£120.68	£134.42	£148.16	£161.90	£175.64	£189.38	£203.12	£216.86	£230.60
Coll-Tiree	£24.50	£2.76	£41.06	£43.82	£46.58	£49.34	£52.10	£54.86	£57.62	£60.38	£63.14	£65.90
Oban-Castlebay/Lochboisdale	£24.50	£20.60	£148.10	£168.70	£189.30	£209.90	£230.50	£251.10	£271.70	£292.30	£312.90	£333.50
Tiree-Castlebay	£24.50	£11.04	£90.74	£101.78	£112.82	£123.86	£134.90	£145.94	£156.98	£168.02	£179.06	£190.10
Uig-Lochmaddy	£24.50	£6.72	£64.82	£71.54	£78.26	£84.98	£91.70	£98.42	£105.14	£111.86	£118.58	£125.30
Uig-Tarbert	£24.50	£6.72	£64.82	£71.54	£78.26	£84.98	£91.70	£98.42	£105.14	£111.86	£118.58	£125.30
Mallaig-Lochboisdale	£24.50	£13.56	£105.86	£119.42	£132.98	£146.54	£160.10	£173.66	£187.22	£200.78	£214.34	£227.90
Claonaig/Tarbert(*)-Lochranza	£24.50	£1.16	£31.46	£32.62	£33.78	£34.94	£36.10	£37.26	£38.42	£39.58	£40.74	£41.90
Ardrossan-Brodick	£24.50	£2.72	£40.82	£43.54	£46.26	£48.98	£51.70	£54.42	£57.14	£59.86	£62.58	£65.30
Ardrossan-Campbeltown	£24.50	£9.40	£80.90	£90.30	£99.70	£109.10	£118.50	£127.90	£137.30	£146.70	£156.10	£165.50
Brodick-Campbeltown	£24.50	£8.66	£76.46	£85.12	£93.78	£102.44	£111.10	£119.76	£128.42	£137.08	£145.74	£154.40
Wemyss Bay-Rothesay	£24.50	£1.58	£33.98	£35.56	£37.14	£38.72	£40.30	£41.88	£43.46	£45.04	£46.62	£48.20
Colintraive-Rhubodach	£24.50	£0.14	£25.34	£25.48	£25.62	£25.76	£25.90	£26.04	£26.18	£26.32	£26.46	£26.60
Tarbert-Portavadie	£24.50	£0.80	£29.30	£30.10	£30.90	£31.70	£32.50	£33.30	£34.10	£34.90	£35.70	£36.50
Largs-Cumbrae Slip (Roundtrip)	£49.00	£0.56	£52.36	£52.92	£53.48	£54.04	£54.60	£55.16	£55.72	£56.28	£56.84	£57.40
Oban-Craignure	£24.50	£2.14	£37.34	£39.48	£41.62	£43.76	£45.90	£48.04	£50.18	£52.32	£54.46	£56.60
Lochaline-Fishnish	£24.50	£0.44	£27.14	£27.58	£28.02	£28.46	£28.90	£29.34	£29.78	£30.22	£30.66	£31.10
Tobermory-Kilchoan	£24.50	£0.86	£29.66	£30.52	£31.38	£32.24	£33.10	£33.96	£34.82	£35.68	£36.54	£37.40
Castlebay-Lochboisdale	£24.50	£5.56	£57.86	£63.42	£68.98	£74.54	£80.10	£85.66	£91.22	£96.78	£102.34	£107.90
Ardmhor (Barra)-Eriskay	£24.50	£1.36	£32.66	£34.02	£35.38	£36.74	£38.10	£39.46	£40.82	£42.18	£43.54	£44.90
Mallaig-Armadale	£24.50	£1.16	£31.46	£32.62	£33.78	£34.94	£36.10	£37.26	£38.42	£39.58	£40.74	£41.90
Sconser-Raasay	£24.50	£0.44	£27.14	£27.58	£28.02	£28.46	£28.90	£29.34	£29.78	£30.22	£30.66	£31.10
Lochmaddy-Tarbert	£24.50	£7.14	£67.34	£74.48	£81.62	£88.76	£95.90	£103.04	£110.18	£117.32	£124.46	£131.60
Berneray-Leverburgh	£24.50	£2.20	£37.70	£39.90	£42.10	£44.30	£46.50	£48.70	£50.90	£53.10	£55.30	£57.50



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SCHEDULE 4 PARAGRAPH 3.2.1

[HTTP://WWW.SPT.CO.UK/CMS/WP-CONTENT/UPLOADS/2015/01/CONCESSIONARY-TRAVEL-SCHEME-2015.PDF](http://www.spt.co.uk/cms/wp-content/uploads/2015/01/concessionary-travel-scheme-2015.pdf)



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**SCHEDULE 4 PARAGRAPH 3.2.4**

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**FERRY DISCOUNT FOR BLUE BADGE HOLDERS - CHEAPER VEHICLE FARES FROM OCTOBER 2015**

Blue Badge holders will be able to access reduced vehicle fares on the Clyde and Hebrides Ferry Services (CHFS) network from October 2015, Minister for Transport and Islands Derek Mackay has announced.

A new 25% discount for Blue Badge holders will be applied on Road Equivalent Tariff (RET) vehicle fares, which are also due to come into effect across the whole CHFS network at the start of the Winter timetable.

The discount will be available on car, motorhome and motorbike fares.

In cases where the new discounted RET fares are more expensive than the previously available discount, the fares will be capped at the lower level.

The discount will be open to both islanders and non-islanders that hold a Blue Badge.

Mr Mackay said:

“We want our Islands and the attractions they offer to be as open and accessible as possible, so I’m very pleased to announce these new discounted vehicle fares for Blue Badge holders.

“In cases where the new discounted fares are higher than the old ones, they will be capped at the lower level. This means ferry travel continues to be attractive and affordable to everyone.

“Along with the introduction of lower RET fares across the CHFS network from October 2015, this is more evidence of the Scottish Government’s commitment to investing in our ferry services and continued support for the Island economies.”

Publication Date:

Tue 28/Jul/2015

## SCHEDULE 5 PART E

## CLASSES OF ASSET V.2.XLSL

Location	Class of Asset	Category	Sub Category	
VESSELS	Operating	Equipment	This will be broken down into subcategories of equipment used on vessels for operating, repair or maintenance purposes.	
		Stocks	This will be broken down into subcategories of vessel spares, engineering stocks and stocks for operational purposes	
	Customer & Hotel Services	Equipment	This will be broken down into subcategories of equipment and inventory used to support retail operations, catering operations, hotel services and the maintenance of customer areas on the vessels	
		Stocks	This will be broken down by sub category for retail, catering, hotel services and customer area maintenance stock items. <b>Stock for retail resale will not be included but will be transferred on handover at prevailing wholesale value.</b>	
	Health & Safety	Equipment	This will be broken down into sub categories to include items such as life saving equipment, (life jackets, defibrators), safety equipment (oil spillage kits), fire extinguishers	
		Stocks	Any Health & Safety stock items (such as first aid kits)	
	IT	Hardware	This will be broken down into subcategories to include servers, laptops	
		Local Wifi	LAN. Wifi	
	PORTS	Operating	Buildings & other structures	This sub category will include storage containers, storage cages and fuel tanks
			Vehicles	This sub category will include any vehicle used in the operation of the port
Equipment			This will be broken down to further subcategories to list 1. plant and equipment used to support the operation of the ports. 2. Equipment used to support the operation of the office 3. Equipment used to support the operation of the Vessels	
Stocks			This will include fuel in tanks, and other stocks of consumable items	
Customer & Hotel Services		Equipment	This will be broken down into subcategories of equipment and inventory used to support catering operations and the maintenance of customer areas at the ports	
		Stocks	This will be broken down by sub category for catering and customer area maintenance stock items	
Health & Safety		Equipment	This will be broken down into sub categories to include items such as life saving equipment, (life jackets, defibrators), safety equipment (oil spillage kits), fire extinguishers	
		Stocks	Any Health & Safety stock items (such as first aid kits)	
IT		Hardware	This will be broken down into subcategories to include servers, laptops, mobile devices etc	
SUPPORT SERVICES - Gourock HQ offices and work shop (Vessel Support)		Operating	Buildings & other structures	This sub category will include storage containers, storage cages and fuel tanks
	Vehicles		This sub category will include any vehicle used in the operation of the vessel support operations	
	Equipment		This sub category will include equipment used in the workshop to support vessel operations, equipment and furnishings used Support Services.	
	Stocks		This sub category will include spares and stocks of consumables used to Support vessel operations, and stocks of consumables used in support services.	
	Health & Safety	Equipment		
		Stocks		
	IT	Hardware	This will be broken down into subcategories to include servers, laptops, mobile devices etc	
		Software		
		Communications	WAN, LAN Wifi	
		Licenses	A list of Licenses and end dates will be provided	
IT Managed Services		A list of IT managed services will be identified from the procurement register		
IT Support Contracts	A list of support contracts will be identified from the procurement register			



**VESSEL ASSET CLASSES (CHFS 3.SCHEDULE 5 PAR...)****Vessel Asset Classes**

This is a list of vessel asset categories outwith the Ship Operating System and excluding spares. (Vessel spares are supplied on a Vessel Spares Asset List').

The statement of 'Vessel Asset Classes' describes the assets currently found aboard the vessels of the fleet, expected to be available to the operator of the new contract.

It is to be determined which assets will be defined as Transferrable Assets as described by the 'CHFS: Contract and Funded Assets Statement of Intent'.

It is the intention of Transport Scotland that a definitive list of Transferrable Assets shall be prepared during the mobilisation period as a joint exercise by the Operator and the incumbent operator.

Transferrable Assets are to be maintained, repaired or replaced unless otherwise directed by the Scottish Ministers. The Transferrable Assets must be presented in Good working Order and returned to the Scottish Ministers or returned to a successor operator as required at the Expiry Date.

**Note 1:** The "Ship Operating System" consists of all structural, integrated and mandatory assets. All such assets will return to CMAL at the end of the current CHFS contract, with the successful bidder entering into a new lease arrangement with CMAL.

*Structural assets form the vessel (engines, thrusters, stabilisers, rudders, bow visors, etc.), integrated assets have been installed onto the structure (heating and ventilation, fire protection systems, pumps, communication systems, etc.) and mandatory assets are required by legislation (navigational equipment and charts, health and safety equipment, fire and rescue equipment, etc.).*

**Note 2:** A list of spares is separately maintained and such inventory owned by CFL with the exception of certain spares required to be on the vessel at all times. Mandatory spares belong to CMAL and will be returned by CFL at the end of the current CHFS contract. The successful bidder should have these items detailed by CMAL as part of the new vessel lease arrangements.

**Note 3:** There will be items in the listed categories which were provided or funded by CMAL. As with mandatory spares, these will be returned to CMAL at the end of the current contract. The successful bidder should have such items detailed by CMAL as part of the new vessel lease arrangements.

Category Level 1	Category Level 2	Category Level 3
Cargo	Maintenance	Salt / grit
Cargo	Maintenance	Shovels / spreaders / sand buckets
Cargo	Maintenance	Mops / brooms
Cargo	Maintenance	Pressure washers
Cargo	Maintenance	Ladders / stepladders / rope ladders
Cargo	Maintenance	Scaffolding / braces
Cargo	Maintenance	Paint brushes / rollers / trays
Cargo	Deck Management	Car battery charger
Cargo	Deck Management	Passenger counting machines
Cargo	Deck Management	Traffic cones
Cargo	Deck Management	Trussels
Cargo	Securing Equipment	Tire chucks
Cargo	Securing Equipment	Ropes
Cargo	Securing Equipment	Strops
Cargo	Securing Equipment	Chain blocks

Engineering	Equipment	Hand tools
Engineering	Equipment	Power tools
Engineering	Equipment	Grinder
Engineering	Equipment	Lathe
Engineering	Equipment	Driller
Engineering	Equipment	Welding gear (torches, masks, gas canisters)
Engineering	Equipment	Electrical meters (multimeters, clamp meters)
Engineering	Equipment	Electrical cables
Engineering	Equipment	Washing station
Engineering	Equipment	Waste oil tanks and drums
Engineering	Spares	Engine spares
Engineering	Spares	Generator spares
Engineering	Spares	Auxiliary spares
Engineering	Stores	Fuel Oil
Engineering	Stores	Lube Oil
Engineering	Stores	Paint
Engineering	Stores	Rope
Engineering	Stores	Electrical (bulbs, fuses, wires)
Engineering	Stores	Metal (pipes, bars, rods)
Management	Hardware	Mobile phones
Management	Hardware	Server stack - Computer network (WAN/LAN)
Management	Hardware	Server stack - WiFi
Management	Hardware	WiFi infrastructure and masts
Management	Hardware	Monitors
Management	Hardware	Computers / laptops
Management	Hardware	Printers / scanners / fax machines
Management	Hardware	Data storage devices / USB sticks
Management	Hardware	UPS (uninterruptible power service) devices
Management	Hardware	Cabling (HDMI, power, connectors, other)
Management	Office Equipment	Laminators
Management	Office Equipment	Guillotines
Management	Office Equipment	Shredders
Management	Office Equipment	Lamps
Management	Office Equipment	Clocks
Management	Office Equipment	Cameras
Management	Office Equipment	Accessories (staplers, rulers, punches, etc)
Management	Office Equipment	Consumables (stationary, toner, staples, etc)
Management	Office Equipment	Filing cabinets
Management	Security	Keypad entry system
Management	Security	Swipe card entry system
Management	Security	ADS system with linked pagers
Management	Security	Metal detector wands
Management	Security	Lanterns / torches
Management	Security	Combination locks
Management	Security	Safes
Management	Systems	Fuel monitoring system (Engenei)



Retail & Hotelling & Catering	Entertainment	Gaming machines
Retail & Hotelling & Catering	Entertainment	TV / monitors / display screens
Retail & Hotelling & Catering	Entertainment	Sound systems / speakers
Retail & Hotelling & Catering	Entertainment	Vending machines
Retail & Hotelling & Catering	Furnishings	Chairs and tables (not fixed to vessel)
Retail & Hotelling & Catering	Furnishings	Paintings / displays / art work
Retail & Hotelling & Catering	Furnishings	Framed notices / notice boards
Retail & Hotelling & Catering	Furnishings	Heaters (standalone)
Retail & Hotelling & Catering	Furnishings	Fans (standalone)
Retail & Hotelling & Catering	Furnishings	Dehumidifiers
Retail & Hotelling & Catering	Furnishings	Water coolers
Retail & Hotelling & Catering	Furnishings	Lamps
Retail & Hotelling & Catering	Furnishings	Clocks
Retail & Hotelling & Catering	Galley	Soup kettle
Retail & Hotelling & Catering	Galley	Panini press
Retail & Hotelling & Catering	Galley	Ice machine
Retail & Hotelling & Catering	Galley	Milk dispenser (Pergal)
Retail & Hotelling & Catering	Galley	Trays
Retail & Hotelling & Catering	Galley	Tray trolleys
Retail & Hotelling & Catering	Galley	Kettles / pots / pans / baking dishes
Retail & Hotelling & Catering	Galley	Cups / glasses / bowls / plates / saucers / jugs
Retail & Hotelling & Catering	Galley	Cutting boards / knives / utensils
Retail & Hotelling & Catering	Galley	Fridge / freezers
Retail & Hotelling & Catering	Galley	Oven
Retail & Hotelling & Catering	Galley	Range
Retail & Hotelling & Catering	Galley	Bain Marie
Retail & Hotelling & Catering	Galley	Deep fryer
Retail & Hotelling & Catering	Galley	Microwave
Retail & Hotelling & Catering	Galley	Toaster
Retail & Hotelling & Catering	Galley	Dishwashers
Retail & Hotelling & Catering	Galley	Glass washers
Retail & Hotelling & Catering	Galley	Coldroom
Retail & Hotelling & Catering	Galley	Heating rack / heating cupboard
Retail & Hotelling & Catering	Galley	Water boiler (boiling urn)
Retail & Hotelling & Catering	Galley	Potato peeler
Retail & Hotelling & Catering	Galley	Soap dispensers / cleaning stations
Retail & Hotelling & Catering	Hotelling	Irons / ironing boards
Retail & Hotelling & Catering	Hotelling	Cleaning stock
Retail & Hotelling & Catering	Hotelling	Mattresses / pillows
Retail & Hotelling & Catering	Hotelling	Linen / towels
Retail & Hotelling & Catering	Hotelling	Washing machines
Retail & Hotelling & Catering	Hotelling	Tumble dryers
Retail & Hotelling & Catering	Hotelling	Vacuums / carpet cleaners
Retail & Hotelling & Catering	Retail hardware	Registers and tills
Retail & Hotelling & Catering	Retail hardware	EPOS systems
Retail & Hotelling & Catering	Retail hardware	POS devices / card readers / imprint devices
Retail & Hotelling & Catering	Retail hardware	Printers / scanners / fax machines
Retail & Hotelling & Catering	Retail hardware	Compass & Storm ticket machines
Retail & Hotelling & Catering	Retail space	Coffee machine
Retail & Hotelling & Catering	Retail space	Display chiller
Retail & Hotelling & Catering	Retail space	Display shelving units
Retail & Hotelling & Catering	Retail space	Clothing / wearables
Retail & Hotelling & Catering	Retail space	Waste bins

**SUPPORT SERVICES AND WORKSHOP ASSET CLASSES**

Classification	Sub classification	Sub Sub Class
Buildings		
Temporary Structures	Huts & Kiosks	Smoking Shelter Bicycle Shelter Motorcycle Shelter
Office Facility	Equipment	Furniture, Storage, lamps, clocks Notice Boards/White Boards/ Leaflet & Mag Racks Electronic White Boards Signage Fixed/portable Paintings/Models/antiquities Staff Kitchen Equipment & Supplies TV Air Conditioning Units/Fans/Heaters Cleaning Equipment Regulation Manuals Copier/scanner/printer ( A roll out of Multifunctional Devices by way of managed service may replace the scanners and current devices) franking machine Guillotine Laminator Shredder Safe
	Health & Safety Equipment	Evacuation chair Fire extinguishers/blankets/buckets First Aid box
	Supplies	Cleaning Consumables Customer info/boarding cards/ticketing stationary IT consumables, Stationary and other office supplies general waste/recycling/cigarette bins
Workshop	Vehicles	Forklifts 2500kg pallet truck 1000kg vestergaard pallet truck pramac 1000kg pallet truck s/n10093286 2500kg centre point lift fork lift attachment



Workshop	Plant & Machinery	
		Hartridge injector tester
		Guyson beadblaster
		110v 9inch grinder
		110v 4inch grinder
		110v Makita impact gun x2
		110v Makita drill
		Castle sound level meter ga214
		Coolant system pressure test equipment
		Skf vibration pen
		Straightpoint load link 1000kg s/n dcl2259
		Enerpac hydraulic pumps x 3
		Enerpac 12 ton jacks x 4
		Enerpac 20ton jacks x2
		Enerpac 12ton hollow jack
		Enerpac 5ton hollow jack
		Enerpac 10ton pad jacks
		startrite radial drill 1.4kw
		colchester student 2500 lathe s/n308054
		kitchen+wade radial drill s/n4224r3
		hunger valve reface s/n 29506440
		kwikway valve reface model sus-d
		ridgid pressure test pump 1450
		karcher pressure washer hds 7/10-4m
		Large bupi cleaner s/n 11.160. 98L
		bupi cleaner tl-80
		ultrasonic cleaner
		draper parafin cleaner
		nilfisk alto hover model attix 30-01pc
		powermatic heater model h608l028
		freeranger hf welder s/n 48631-1
		forklift cage
		200kg plate clamp
		roebuck 60 ton press s/n 236310
		1000kg loadlink s/n dcl2259
		compair compressor
		240v skf induction heater s/n 02 01 2070
		110v skf induction heater
		110v makita impact gun (2 of )
		240v sip welder
		kemppi minarcmig evo welder
		110v makita drill
		110v chopsaw
		240v hika bench grinder
		2000w honda generator
		sealey 10ton press model yk30
		videoray R.O.V (3 parts )
		olympic borescope
		F.G, Wilson 27KVA portable generator

Workshop	Engineering Equipment			
		Oscilloscope, Iso-tech Isr620		
		Jigsaw, 110V, Dewalt Dw341		
		Battery tester, Act33 081016509		
		Temperature Calibrator, Ametek 650 Se		
		RCD Tester, Megger, Rcdt302		
		Impedence tester, Toa, Zm-104		
		Microwave leak detector, Robin, Tx-90		
		Microwave leak detector, Martindale 42328167		
		Microwave leak detector, Martindale 252-324		
		Equipment safety monitor, Esm, Esm 10/11		
		Fuse finding kit, Martindale, FD 600		
		Thermal printer, Act-300xp, 08080089		
		Hand held pressure tester, Si pressure instruments, TPI		
		Hand held pressure tester, Si pressure instruments, Htpi-ax 160950		
		Function generator, Jupiter 2010, 62884		
		Battery tester, Argus, Tp211050272		
		Antenna tester, Zetagi Mod 3122		
		Dual k type thermometer, RS 206-2788		
		Phase rotation tester, Dorman Smith, Mod 3122		
		Illumination tester, Iso-tech L783501 ilm350		
		Bench power supply unit, Tti, PI 330		
		Loop tester, Time electronics, Loop-mate 1 7006		











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**COPY OF IS ASSET CLASSES DRAFT...**

Location			Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware
			On Site Server	Server Off Site	PC/laptops, docking stations, monitors and monitor stands	Tablets/lpads	Mobiles/blackberries	Printers/scanners/photocopiers & multifunctional devices. (Aroll out of multifunctional devices is underway across the network at the moment)	COMPASS printers, receipt printers, PEDs, manifest printer	Customer Information Screens/Digital signage systems	Presentation screens, projectors, audio conferencing equipment	Audio Conferencing	CCTV	Fuel Monitoring devices and display units	Retail till system/cash register	PED for retail	Ticketing Kiosk
Vessels	Major Vessels	MV Argyle	Y	Y	Y	Y	Y	Y	Y	Y				Y			
	Major Vessels	MV Bute	Y	Y	Y	Y	Y	Y	Y	Y				Y			
	Major Vessels	MV Caledonian Isles	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Coruisk	Y	Y	Y	Y	Y	Y	Y	Y				Y			
	Major Vessels	MV Clansman	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Finlaggan	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Hebridean Isles	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Hebrides	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Isle Of Arran	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Isle Of Lewis	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Isle Of Mull	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y			
	Major Vessels	MV Loch Seaforth	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y	Y			
	Major Vessels	MV Lord Of The Isles	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y	Y		
	Major Vessels	MV Lochnevis	Y	Y	Y	Y	Y	Y	Y	Y			Y	Y		Y	
	Small Vessels	MV Loch Dunvegan	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Hallaig	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Lochinvar	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Shira	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Eligg	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Isle Of Cumbrae	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Alann	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Bhrusda	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Buie	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Fyne	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Linnhe	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Portain	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Ranza	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Riddon	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Loch Tarbert	Y	Y	Y	Y	Y	Y	Y	Y							
	Small Vessels	MV Raasay	Y	Y	Y	Y	Y	Y	Y	Y							
	Unattended Slipway	Ardmhor															
	Port	Ardrossan		Y				Y						Y			
	Port	Armadale		Y				Y									
	Unattended Slipway	Berneray															
	Port	Brodick		Y				Y									
	Port	Campbeltown		Y				Y									
	Unattended Slipway	Canna															
	Port	Castlebay		Y				Y									
	Unattended Slipway	Claonaig															
	Port	Colintraive		Y				Y									
	Port	Coll		Y				Y									
	Port	Colonsay		Y				Y									
	Port	Craignure		Y				Y									
	Unattended Slipway	Cumbrae															
	Port or Slipway	Eligg															
	Unattended Slipway	Eriskay															
	Port	Fionnphort															
	Port or Slipway	Fishnish															
	ticket office	Fort William		Y				Y									
	port of safety	Gourock		Y				Y									
	Unattended Slipway	Gigha															
	Port or Slipway	Iona															
	Port	Kennacraig		Y				Y									
	Port or Slipway	Kilchoan															
	Port	Largs		Y				Y									
	Unattended Slipway	Leverburgh															
	Unattended Slipway	Lismore															
	Unattended Slipway	Lochaline															
	Port	Lochboisdale		Y				Y									
	Port	Lochmaddy		Y				Y									
	Unattended Slipway	Lochranza															
	Port	Mallaig		Y				Y									
	Port or Slipway	Muck															
	Port	Oban		Y				Y	Y								
	Unattended Slipway	Otternish															
	Port	Port Askaig		Y				Y									
	Port	Port Ellen		Y				Y									
	Port or Slipway	Portavadie															
	Unattended Slipway	Raasay															
	Unattended Slipway	Rhubodach															
	Port	Rothesay		Y				Y									
	Port or Slipway	Rum															
	Port	Sconser															
	Port	Stornoway		Y				Y									
	Port	Tarbert, Harris		Y				Y									
	Port or Slipway	Tarbert, Loch Fyne															
	Unattended Slipway	Tayinloan															
	Port	Tiree		Y				Y									
	Port	Tobermory		Y				Y									
	Port	Uig		Y				Y									
	Port	Ullapool		Y				Y									
	Port	Wemyss Bay		Y				Y									
	Support Services		Y	Y	Y	Y	Y	Y	Y	Y	Y			Y			
	Gourock Port of Safety			Y				Y									
	Garvel Dock Gourock																
	Hi Trans Sites																
	Hi Trans Sites																
	Hi Trans Sites																
	Hi Trans Sites																
	Hi Trans Sites																





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## SCHEDULE10 PARAGRAPH 1.1

[HTTP://WWW.MACS-MOBILITY.ORG/DOCS/PUBS/VALUABLE/INDEX.HTM](http://www.macs-mobility.org/docs/pubs/valuable/index.htm)

[Home](#) » [Public Transport](#) » [Concessionary travel](#) » [Mobility and Access Committee for Scotland \(MACS\)](#)

### MOBILITY AND ACCESS COMMITTEE FOR SCOTLAND (MACS)

MACS provides advice on the planning and regulating of transport facilities to ensure that they are accessible for those with a disability.

MACS believes in a Scotland where anyone with a mobility problem due to some physical, mental or sensory impairment can go when and where everyone else can and have the information and opportunity to do so.

This section provides information on what MACS does in its role in advising government and contains information on the committee itself.

MACS has no staff but is supported by a [Secretariat](#) within Transport Scotland.

Choose a topic:

- [Aims](#)
- [Annual Report](#)
- [Workstreams](#)
- [Forthcoming meetings](#)
- [Minutes](#)
- [Members, Secretariat and contact details](#)
- [Public consultation responses](#)
- [Guide to information](#)

### Aims of MACS

- To give Scottish Ministers advice on aspects of policy affecting the travel needs of disabled people
- To take account of the broad views and experiences of disabled people when giving advice
- To encourage awareness amongst disabled people in Scotland of developments which affect their mobility, choices and opportunities
- To work closely with the Scottish Government and ensure our work programme complements the work being undertaken by the [Disabled Persons Transport Advisory Committee](#) (DPTAC), the Scottish Office of the Equality and Human Rights Commission and other organisations, voluntary and statutory agencies

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- To promote the travel needs of disabled people with transport planners and operators so that these are fully taken into account in the delivery of services
- To monitor and evaluate the effectiveness of our work against the above aims and objectives in improving travel opportunities for disabled people in Scotland.

## Annual Report

- [View the MACS Annual Report 2014/15](#)
- [View the MACS Annual Report 2013/14](#)

## MACS Code of Conduct

- [MACS Code of Conduct](#)

## Workstreams

- [2015/16 Workstreams](#)
- [2014/15 Workstreams](#)
- [2013/14 Workstreams](#)
- [2011/12 Workstreams](#)
- [2010/2011 Workstreams](#)
- [2009/2010 Workstreams](#)
- [2007/08 Workstreams](#)
- [2006/07 Workstreams](#)

## Meetings

The Mobility and Access Committee (MACS) meets quarterly in Victoria Quay, Edinburgh. Meetings commence at 11:00 (refreshments from 10:45) unless otherwise indicated.

Dates of MACS meetings in 2016:

- 18 January 2016
- 19 April 2016
- 19 July 2016
- 18 October 2016

Members of the public are welcome to attend MACS meetings. The Secretariat requires a minimum of one week's notice of attendance. Depending on the venue up to 5 places are available. Places will be allocated on a first come, first served basis.

If you wish to attend please contact [macs@scotland.gsi.gov.uk](mailto:macs@scotland.gsi.gov.uk) or telephone 0131 244 0848.



[HTTP://WWW.GOV.SCOT/RESOURCE/DOC/935/0099989.DOC](http://www.gov.scot/resource/doc/935/0099989.doc)

## Scottish Government Ferries Review – Accessibility Work Package

### Introduction

It is estimated that there are over 1 million disabled people in Scotland (Equality and Human rights commission 2009). In addition to this, Scotland like many other countries has an ageing population. Recent figures confirm that the number of children under 16 is projected to decrease by 7% between 2006-2013, whilst the number of people aged 75 and over is projected to increase by 81% over the same period<sup>1</sup>. More than half the people aged of 75 and over would be considered disabled people under the DDA<sup>2</sup>

*Inaccessible public transport can create barriers to employment, it can create barriers to social engagement, it can even create barriers to health and well-being. Breaking down these barriers is essential – it will help to challenge disability poverty, it will produce a transport system that is easier for everyone to use and it will help lead to a fairer and more equal Scotland.*

*(Mind the Gap: The Next Steps 2008, Leonard Cheshire Disability)*

For the purpose of this report<sup>3</sup> when considering accessibility the term 'Persons with Restricted Mobility'<sup>4</sup> (PRM) is used to 'mean any person whose mobility when using transport is reduced due to any physical disability (sensory or locomotor, permanent or temporary), intellectual disability or impairment, or any other cause of disability, or age, and whose situation needs appropriate attention and the adaptation to his or her particular needs of the service made available to all passengers'.

It is also important to take consideration of those passengers that would not normally be considered as being Persons with Restricted Mobility, for example people travelling with small children that may well be in buggies, and travellers with heavy luggage or bags which may also need some form of additional assistance.

### UK Legislation and Guidance

Transport infrastructure, including ports is covered by Part 3 of the Disability Discrimination Act 1995 (DDA) which gives people the right to access to goods, facilities and services. However, air and sea transport vehicles (including ferries) are currently exempted from those Part 3 provisions. The DDA 2005 has amended the DDA 1995 to make it clear that the exemption from Part 3 only applies in connection with the provision and use of vehicles, and now includes a regulation-making power to enable the Secretary of State to lift the exemption, in whole or in part (and at different times), in respect of transport providers operating certain types of vehicle including large passenger ships and cruise liners.

*A wheelchair user has no protection under Part 3 of the Act if a ferry on which he wishes to travel is not accessible. However, if he is refused service in the buffet bar of the ferry terminal because of disability, this is likely to be unlawful.*  
*(DRC Code of Practice for Transport vehicles 2006)*

<sup>1</sup> General Register Officer for Scotland, 2008

<sup>2</sup> Improving the life chances of disabled people, Cabinet Office, 2005

<sup>3</sup> "The views expressed in this report do not represent Scottish Government policy."

<sup>4</sup> Regulation (EC) No 1107/2006 of the European Parliament and of the Council

In 2005 the Disabled Persons Transport Advisory Committee (DPTAC) were asked by the UK Government to review the effectiveness of the existing 'voluntary' code of practise guidance on the inclusive design of ships and passenger infrastructure. This report has now been completed and is under review by the UK Government. However initial findings have shown that overall the ships met between 57% and 77% of the DPTAC guidance recommendations whilst the ports met between 51% and 80% of the recommendations.

The following represents some of the other notable guidance regarding disability in a marine environment:

- *The Disabled Persons Transport Advisory Committee (DPTAC) Guidance "The design of large passenger ships and passenger infrastructure: Guidance on meeting the needs of disabled people"*
- *Marine Guidance Note 31 (M) "Recommendations of the design and operation of passenger ships to respond to elderly and disabled persons needs"*
- *Marine Guidance Note 306 (M) "Designing and operating smaller passenger vessels: Guidance on meeting the needs of persons with reduced mobility"*
- *Directive 2003/24/EC (amending council directive 98/18/EC on safety rules and standards for passenger ships)<sup>5</sup>*

### European Legislation and Guidance

In 2008 the UN Convention on the rights of persons with Disabilities (2006) was amended and signed by the European union, Article 9 of the convention focuses on Accessibility and states:

*'To enable persons with disabilities to live independently and participate fully in all aspects of life, States Parties shall take appropriate measures to ensure to persons with disabilities access, on an equal basis with others, to the physical environment, to transportation, to information and communications, including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas'*

Other European proposals worth noting are (COM(2008) 816) which looks to establish the rights of domestic and international maritime passengers, including those who are disabled or persons with reduced mobility, in order to improve the attractiveness of and confidence in maritime transport, as well as to achieve a level playing field for carriers from different Member States and for other modes of transport. Essentially, the proposal lays down provisions on the following:

- Accessibility, non-discrimination and assistance to disabled persons and persons with reduced mobility;
- Obligations for carriers when travel is interrupted in the event of cancellation or delay;
- Obligation to inform passengers travelling by sea and inland waterways of their rights;
- Handling of complaints;
- General rules of enforcement.

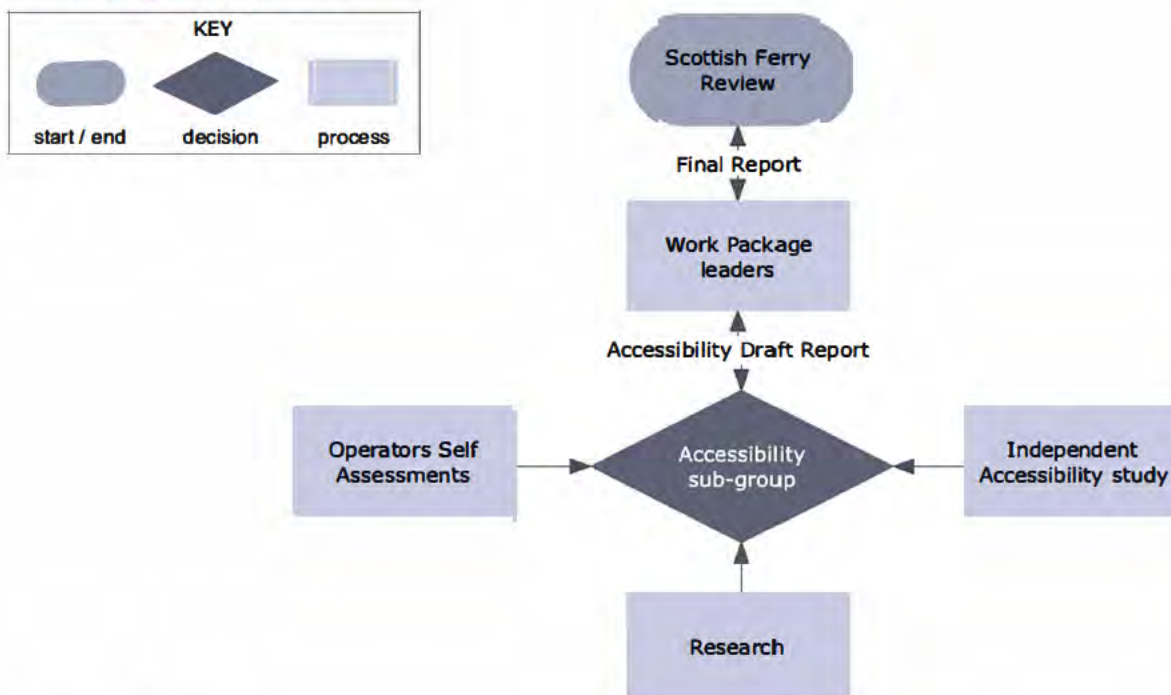
### Methodology

<sup>5</sup> *Article 6b Safety requirements for Persons with reduced mobility, Annex 111 Guidelines for Safety Requirements for Passengers Ships and High-speed Passenger Craft for Persons with Reduced Mobility*

An accessibility sub group was established and met on 5 occasions between December 2008 and March 2009 to discuss the issues, findings and outcomes from this part of the Scottish Government Ferries Review. The voluntary group was Chaired and hosted by CMAL and consisted of the following members:

- *Andrew Flockhart* Business Planning Manager CMAL
- *Jean Dunlop* –Chair of the Maritime Working Group DPTAC, and Person with Reduced Mobility
- *Alasdair Henderson* CalMac Ferries Ltd
- *Graeme Fletcher* Western Ferries (Clyde) Ltd
- *Capt. Alam* Orkney Ferries Ltd
- *David Polson* – Shetland Council
- *John Ballantine* Member of Scottish Accessible Transport Alliance (SATA) Person with Reduced Mobility
- *Douglas Gilroy* – Gilroy Disability Training, SATA member and Person with Reduced Mobility<sup>6</sup>

## Accessibility Work Package Process



### Accessibility Audits

Following a tender exercise Gilroy Disability Training was commissioned to conduct Accessibility Assessment on 7 Scottish ferry routes. The Accessibility Assessments were carried out during the period from 26 March 2009-8 April 2009.

Route:

<sup>6</sup> *Douglas Gilroy later left the group due to a conflict of interest i.e. to tender for Accessibility Assessment consultancy work as identified in the accessibility process*



1. Ardrossan terminal- Brodick terminal; scheduled vessel - Caledonian Isles.
2. Lochranza terminal- Tarbert slipway; scheduled vessel - MV Loch Riddon.
3. Kennacraig terminal- Islay; scheduled vessel - MV Hebridean Isles (or MV Isle of Arran).
4. Ardgour slipway- Nether Lochaber; scheduled vessel MV Corran.
5. Kirkwall terminal- Northern Isles; scheduled vessel - MV Earl Sigurd or MV Earl Thorfinn.
6. Kirkwall Balfour - Shapinsay; scheduled vessel - MV Shapinsay.
7. Gourock- Kilcreggan pier; scheduled vessel - MV Seabus.

It was acknowledged that the routes selected represented a good mix from an assessment perspective. Each inspection comprised a visual assessment of the ferry infrastructures and operating vessels, in terms of suitability and/or deficiency in respect of Access for Disabled people and Legislation appertaining to Disabled Access including the following:

- Disability Discrimination Act 1995 & 2005
- The Design of Large Passenger Ships and Passenger Infrastructure; guidance on Meeting the Needs of Disabled People, issued by DPTAC November 2000;
- Inclusive Mobility; Best Practice Guidance, issued by the Department of Transport;
- Building Standards 8300 – Buildings and their use by Disabled People 2003 and revised 2008 – Issued by the Building Standards Agency;

The surveys was conducted by following a logical approach of how a person would arrive at and use the terminal and its services, from other forms of public transport or by private car, including parking which is provided within the site, looking at the accessibility of routes and entrances, followed by entry and circulation within facilities. Shore based Marshalling, boarding and manoeuvring throughout the vessel and vessel facilities.

The desired outcome of this assignment was to produce a written report which considers the 'whole travel experience' for People with Restricted Mobility (PRM) travelling on the selected ferry routes, and to identify where possible areas of good practice, and areas for improvement with recommendations. The draft report was submitted to the sub group on the 24th April.

The report recognises a range of good practice on the routes assessed, along with areas for improvement. A general comment was made however that most of the barriers identified in many of the older ferries and harbours could / would now be avoided or mitigated if PRMs were involved in the early stage design of the ferries and infrastructure, which is now common practice. It is also worth noting that often the greatest difficulties are likely to be experienced by unaccompanied PRMs using unstaffed slipways, whilst it is often the case that more problems are experienced by PRMs in embarking and disembarking from a ferry than onboard the ferry itself.

➤ *In general terms the older and smaller the ferry or port infrastructure is the more barriers there are to PRMs.*

➤ *New ferries and harbour infrastructure represents the most cost effective opportunity to remove any barriers to PRMs at the design stage.*

#### Areas of Best Practice Identified included:

- The gangways at Ardrossan and Brodick which were the easiest to use of those surveyed
- Painted footsteps on walkways at Orkney Ferries Terminal
- Outside stair climber on the MV Varagen (Orkney Island Ferries)
- Well designed web sites such as the Shetland Ferries<sup>7</sup> site which had details of each route with photographs of some of the potential barriers and full guidance notes to aid journey planning were extremely helpful. The CalMac website<sup>8</sup> was also easy to use with a link to change how the page was viewed, followed by a text only version option.
- Welcoming and helpful staff was experienced on many of the routes, but it was noted that on some of the routes that had a greater number of barriers that this personal help was very important to PRMs

#### Areas for Improvement identified included:

- All routes would benefit from the provision of Visual Display Units (VDU) for people with impaired hearing, and Information / wayfinding schemes<sup>9</sup> such as those used by the Royal Institute of the Blind (RNIB) could improve the safety of PRMs travelling. These could be used for general boarding and safety announcements.
- Emergency Strobe lighting used to illuminate Escape routes in public areas
- Facilities for assistance dogs at terminal buildings should be considered
- Provision of Accessible Parking bays which should have signage to BS8300 standard<sup>10</sup>
- Provision of induction loops and signage at service counters
- Provision of variable height seating with armrests in public areas
- Use of circular handrails on steps which extend 300mm beyond the top and bottom of the stairs

#### Accessibility Self Assessments

The Operators Stakeholder Group<sup>11</sup> were asked to conduct accessibility self assessments on their own ferries and harbour infrastructure, the following operators returned self assessments;

- ❖ Atlantic Ferries Ltd
- ❖ CalMac Ferries Ltd
- ❖ Shetland Ferries Ltd
- ❖ Orkney Ferries Ltd
- ❖ NorthLink Ferries Ltd

<sup>7</sup> [www.shetland.gov.uk/ferries/CustomerAssistance.asp](http://www.shetland.gov.uk/ferries/CustomerAssistance.asp)

<sup>8</sup> [www.calmac.co.uk](http://www.calmac.co.uk)

<sup>9</sup> *similar to the REACT system and help points used by the rail industry*

<sup>10</sup> *It should be noted that the area around embarkation points may not be under the control of the ferry operator, and hence accessible parking bays may require a multi organisational approach*

<sup>11</sup> *This was an independent group of both private and public ferry operators which were consulted during the Scottish Government Ferries Review*

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On the whole the public operators believed that they were following best practice guidance, the private sector operator identified a number of areas that they felt they were failing in and represented barriers to PRMs, notably training for staff was highlighted.

## Costs

In 2005 the MCA published a paper on EU Directive 2003/24/EC Annex 111 regarding the costs associated with addressing the issues previously identified in IMO circular MSC/735 regarding accessibility. The research carried out looked at 430 ships affected by the directive and identified that for each of the areas on average the costs to implement reasonable alterations would be in the region of:

<b>Access to the ship</b> Ships should be constructed and equipped in such a way that a person with reduced mobility can embark and disembark easily and safely, and can be assured access between decks, either unassisted or by means of ramps, elevators or lifts	<b>Cost per ship</b> Ramps costs from £300 - £15,000 depending on the size of vessel. Elevators are normal features of larger passenger ships. Cost of fitting an automatic internal door are approximately £6000 <sup>12</sup>
<b>Signs</b> Signs provided on a ship to aid passengers should be accessible and easy to read for persons with reduced mobility (including persons with sensory disabilities), and be positioned at key points	<b>Cost per ship</b> Up to approximately £1000
<b>Means to communicate messages</b> The operator should have means onboard the vessel visually and verbally to provide announcements, such as those regarding delays, schedule changes and on-board services, to persons with various forms of reduced mobility	<b>Cost per ship</b> Safety announcements are already a feature of passenger ship operations and could be at minimal costs <sup>13</sup>
<b>Alarms</b> The alarm system and alarm buttons must be designed so as to be accessible by and to alert all passengers with reduced mobility, including persons with sensory disabilities and persons with learning disabilities	<b>Cost per ship</b> Alarms are already a feature of passenger ship operations, and could be adapted
<b>Additional requirements ensuring mobility inside ship</b> Handrails, corridors and passageways, doorways and doors shall accommodate the movement of a person in a wheelchair. Elevators, vehicle decks, passengers lounge accommodation and washrooms shall be designed in order to be accessible in a reasonable and proportionate manner to persons with reduced mobility.	<b>Cost per ship</b> £100 for a grab rail, £350 for widening an external door, £1000 upwards for converting a lavatory. <sup>12</sup>

<sup>12</sup> It is worth noting that due to the nature of the Scottish ferry fleet where most of the doors need to be watertight that these cost would almost certainly be higher than in the study. In certain situations it may not be practical to make certain modification to watertight doors and sills, for example widening.

<sup>13</sup> Although the addition of Visual Display Units would be an additional cost not considered at the time






The modifications in the research covering the 430 ships indicated that the costs for improvements to reduce the barriers to PRMs could be between £1000 for some basic measures up to £17000 for those involving structural alterations. The total minimum cost to the industry would therefore be approximately £0.43m and the total maximum cost £18.4m<sup>14</sup>. It would therefore seem reasonable that the costs to implement the recommended changes to the Scottish fleet would have an equally large costs range, for example whilst it may only be a few hundred pounds for a handrail it cost £250,000 for the new DPTAC approved PA22 Access Gangway and lift installed at Wemyss Bay in 2007.

It is clear that retrofitting ferries and harbours to meet DPTAC or other accessibility guidance can vary greatly, and the costs will no doubt have increased since the MCA study was carried out in 2005. However if the changes are included in a long term harbour development plan or new vessel build then the costs can be relatively small when compared to the overall project costs.

## Recommendations

1. The need for regular, recognised disability awareness training<sup>15</sup> is viewed as a relatively cheap and quick solution in helping to reduce many of the barriers faced<sup>16</sup>. Good customer care and assistance by staff is often viewed as the key factor when deciding if ferry travel is possible, practicable or comfortable.
2. The design of new ferries and harbour/ shore infrastructure should take full cognisance of the DPTAC guidance<sup>17</sup> for example the provision of handrails, ramps and assistance telephones. Consideration where possible should also consider their use in smaller ferries and ports.
3. Port and ship operators need to plan their communication and information dissemination to take full recognition of PRMs. Audio, visual or other disabilities need to be considered, especially when considering passenger safety.
4. Consideration should be given to establishing an 'Accessibility Improvement Fund' which could be used to help operators implement the necessary changes required to help reduce the barriers for People with Reduced Mobility, e.g. providing ramps, handrails and assistance telephones at unmanned slipways.
5. To aid communication and help journey planning an Information System could be adopted that would indicated the degree of accessibility that a harbour, ferry or route has, for example:

- a.  = many barriers to most People with Restricted Mobility
- b.  = accessible but will require assistance depending on ability
- c.  = very accessible for people with restricted mobility

<sup>14</sup> The MCA study focused mainly on larger passenger vessels, for some smaller ferries retrofitting may be impossible (e.g. fitting a lift) or cost prohibitive

<sup>15</sup> MCA resolution A.770(18) on Minimum training requirements for personnel nominated to assist passengers in emergency situations on passenger ships

<sup>16</sup> The cost for individual one to one training could be hundreds of pounds per person; however there are now a number of on-line training courses available from as little as £18 per person from organisations such as [www.webequality.org.uk](http://www.webequality.org.uk) (this cost could be further reduced through bulk buying, or funded centrally and made available to ferry operators free of charge or at a further discount).

<sup>17</sup> DPTAC Guidance: Large Passenger Ships and Passenger Infrastructure 2000

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The system could be implemented at minimum cost if it relied on customer feedback i.e. PRMs asked to complete a simple Feedback Form where a score of 1-3 is given for the ferry/harbour/trip. This way the system would allow for movement, up or down depending on the average scores received over time. Importantly any system should be used as an aspiration and not a 'stick' to drive through improvements.

The information collected from this process could then be used to compile a series of more detailed information leaflets or accessibility guides similar to those already produced by Shetland Ferries which would give specific information, for example how people with different disabilities found the journey or experience, what was good and how best to prepare for the trip. This could be done by an independent organisation to ensure consistency and openness across the ferry network.

6. Accessibility information should be readily accessible to PRMs in order to aid journey planning. Where possible websites should be improved to take recognition of the needs of PRMs and make it easier to access this information.
7. Disabled Persons Assistance policies should be developed by all ferry and port operators as a matter of best practice.
8. A policy for those passengers which may require additional assistance which fall out with the general categorisation of PRM, for example people travelling with small children, or heavy / awkward luggage or baggage should be encouraged
9. Provision where appropriate of some form of left luggage facility which would aid those passengers that are waiting onward travel connections



[HTTP://WWW.GOV.SCOT/PUBLICATIONS/2011/09/14082209/0](http://www.gov.scot/publications/2011/09/14082209/0)

# Principles of Inclusive Communication



An information and self-assessment tool for public authorities

## Principles of Inclusive Communication







## An information and self-assessment tool for public authorities



If you would like this document in another format please contact the Scottish Government Equality Unit at:  
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ISBN: 978-1-78045-345-3

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Produced for the Scottish Government by APS Group Scotland  
DPPAS11929 (09/11)

Published by the Scottish Government, September 2011

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## Introduction

People with communication support needs can face widespread exclusion and discrimination. It is estimated that over a million people in Scotland have some form of communication support need.<sup>1</sup> This means it is a concern for all of our communities and public authorities.

Inclusive communication will enable people with communication support needs to:

- Gain full access to services
- Understand what service providers are telling them so that the advice, guidance and information provided by the services makes sense to them
- Be understood by services providers so that service providers provide better quality, more effective services first time
- Have a more positive experience of services and be less likely to challenge service providers
- Maintain the motivation to take up and stick with services that make positive changes to their lives

The principles of inclusive communication and linked performance indicators contained in this document have been produced to help public authorities make their communication more inclusive, and to help deliver effective, well organised and equally accessible services that provide value for money.

Inclusive communication can save both time and money for service providers and the people who use services, and can improve outcomes for people with communication support needs and the wider community.

Inclusive communication addresses the needs of people of all ages, people from different cultural and language backgrounds, and disabled people.

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<sup>1</sup> For information and data on the prevalence of communication support needs and people's life experiences, see 'Communication Support Needs: A Review of the Literature' available via the link below: <http://www.scotland.gov.uk/Resource/Doc/179456/0051018.pdf>



## Background

This document brings together the knowledge and experience of people with communication support needs and service providers to offer a practical approach to delivering inclusive communication.

This work supports the Independent Living Programme. This programme supports disabled people in Scotland to have the same freedom, choice, dignity and control as other citizens, at home, at work and in the community. The programme is a partnership of Scottish Government, the Convention of Scottish Local Authorities (COSLA), NHS Health Scotland and the Independent Living in Scotland Project (ILiS).

A working group of partners from the Independent Living programme, Disabled People's Organisations and other representatives from the public sector and voluntary sector developed this document. A full list of acknowledgements is on page 20.

## Purpose of the document

This document is designed as an information and self-assessment tool for public authorities. It is relevant to all modes of communication.

It aims to support and complement existing guidance and toolkits for inclusive communication. Refer to pages 16 and 17 for links to further information and guidance.

This document also identifies the links between inclusive communication, the Equality Act 2010 and the United Nations Convention on the Rights of Disabled People.

Inclusive communication is about recognising that a person might have communication support needs and to consider the best way to communicate to help them as an individual.

This document will help you to do this by:

- Improving awareness, knowledge and understanding of communication support needs, and

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- Promoting positive attitudes and behaviours, and the importance of showing a willingness to change communication practices to make them more inclusive.

## Who should use this resource?

This document is for public authorities to use to help make sure their communication is inclusive. It has been produced to support leadership on inclusive communication across public authorities.

This document is for:

- Strategic and operational service leaders, who are responsible for delivering or improving services; service leaders or managers in customer services
- Staff with responsibility for monitoring and improving performance
- Staff with responsibility for organising events and meetings
- Staff who are responsible for communicating information, in any way, to the public

It is important that all staff have an awareness of inclusive communication and are adequately trained, especially those who have regular contact with people who use their services.

## Definition of inclusive communication

Inclusive communication means sharing information in a way that everybody can understand.

For service providers, it means making sure that you recognise that people understand and express themselves in different ways.

For people who use services, it means getting information and expressing themselves in ways that meet their needs.

Inclusive communication relates to all modes of communication:

- Written information
- Online information
- Telephone
- Face to face



Inclusive communication makes services more accessible for everyone. It will help to achieve successful outcomes for individuals and the wider community. It enables people to live more independently and to participate in public life.

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## Definition of communication support needs

People have communication support needs if they need support with understanding, expressing themselves or interacting with others.

To meet their needs you have to be flexible in how you communicate and the methods that you use, for example by having information in audio instead of written form.

You will also need to give people the chance to express themselves in a way which suits them, for example by using pictures instead of speaking.

It may not always be obvious at first that somebody has a communication support need. However, if information is not accessible, a person may:

- Avoid services completely
- Not turn up for an appointment
- Respond to only some of advice given even after saying or nodding they understand
- Ask a lot of repeated questions
- Give irrelevant, unclear or rambling responses to questions
- Behave in a way which can present challenges to service providers. For example, a person with communication support needs might only see certain staff, or appear inflexible, unpredictable or unreliable
- Seem bored or have difficulty paying attention
- Express strong emotions that might appear to be inappropriate to the situation, such as anger, frustration, embarrassment, or anxiety
- Have difficulty describing feelings, events or needs in words that make sense

## Why use inclusive communication?

By using inclusive communication, service providers will ensure people who use services get access to them, use them and participate in improving them.

There are strong legal and business reasons for adopting inclusive communication.

Inclusive communication:

- Helps people in communities to lead independent lives
- Helps public authorities avoid discrimination

The business case for use of inclusive communication is clear. It provides benefits in terms of both cost and user satisfaction.

If services are designed around the needs of the people who use them, they will be more cost effective, user friendly and fit for purpose.

If the service provider is getting it right the first time, the people who use their services will understand and communicate their needs straight away.

## The Equality Act 2010 and the United Nations Convention on the Rights of Disabled People

The Equality Act 2010 (the Act) makes it unlawful for public authorities to discriminate against, harass or victimise employees and people who use services because of personal characteristics such as disability.

The Act requires public authorities to make reasonable adjustments for disabled people to avoid disadvantage and is clear that reasonable adjustment includes provision of information in an accessible format.

Public authorities are also under a duty to promote equality.

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Providing information in an accessible format and supporting people to communicate in a way that suits the person will help a public authority:

- Meet its reasonable adjustment duties
- Ensure that disabled people are not disadvantaged
- Promote equality

View the Equality Act 2010 at <http://www.legislation.gov.uk/ukpga/2010/15/> contents for further information.

You can download the Equality Act in Easy Read here:  
[http://www.equalities.gov.uk/equality\\_act\\_2010.aspx](http://www.equalities.gov.uk/equality_act_2010.aspx)

The Statutory Code of Practice on Services, Public Functions and Associations provides detailed information and guidance on reasonable adjustments.

The United Nations Convention on the Rights of Disabled People (the Convention) is a statement of the human rights of all disabled people and covers all areas of life. Governments must report on how they will promote, protect and monitor its implementation.

Inclusive communication supports many of the Convention articles, but Articles 9 and 21 are especially important as they require disabled people to have access to information and communication in different forms. These Articles set out disabled people's right to find out and give information and to say what they want, the same as everyone else.

View the UN Convention on the Rights of Persons with Disabilities at:

[www.un.org/disabilities/default.asp?id=259](http://www.un.org/disabilities/default.asp?id=259)

View in Easy Read at: [www.equalityhumanrights.com/uploaded\\_files/publications/uncrpd\\_guide\\_easyread.Pdf](http://www.equalityhumanrights.com/uploaded_files/publications/uncrpd_guide_easyread.Pdf)



# The six principles of inclusive communication

The six principles below will help you to make your communication more inclusive.

Following these six principles will help you deliver services more effectively and support people with communication support needs.

You may already consider some of these things, but using the principles together will help you think about all aspects of inclusive communication.

# 1

## Communication accessibility and physical accessibility are equally important

All people who use public services have the right to access them on an equal basis.

To make your services fully accessible means considering communication accessibility as well as physical accessibility in the traditional sense.

### Good Practice Example:

When arranging an appointment or a meeting:

- Consider the individual or your audience and ensure accommodation is accessible
- Allow sufficient time to provide communication support as required
- Send out information or papers at least 10 working days in advance

This will mean anyone with support needs has time to make arrangements for any support they may need, both before the event and on the day.

# 2

## Every community or group will include people with different communication support needs

You should presume that every group you are working with, or expect to work with, includes people with communication support needs. This includes members of the public and your colleagues.

Inclusive communication should be considered at all times, whether providing information or planning an event, meeting or activity. Good communication practice will help you reach your target audience more effectively and allow people to access services on an equal basis.

### Good Practice Example:

Some ideas to support people with communication needs:

- Some people may require the support of a British Sign Language interpreter or a palantypist
- Some people may require information in alternative formats, for example audio or large print
- Some people may need the support of advocacy services
- Some people may have difficulty using a phone and may prefer a one-to-one meeting with communication support
- Some communication needs are less obvious and other support may be required. This might include head and body language, simple gestures, photographs, drawings, cartoons or symbols
- To ensure you can provide communication accessible services, it is good practice to allow time to arrange different formats or communication support depending on the needs of your audience

# 3

## Communication is a two-way process of understanding others and expressing yourself

Quality service delivery is when the service provider and person who uses the service understand each other, and the person who is using the service is able to express their needs and choices effectively.

Everyone communicates differently. When somebody has communication support needs, it may take more effort and time to ensure that service provider and person who is using the service understand each other.

You need to:

- Match your communication to the needs of the people who use services
- Recognise and respond to the variety of ways that individuals may express themselves

### Good Practice Example:

- Use symbols on signs outside and inside buildings, or to represent service on appointment cards, information leaflets and letters
- Staff training - Ensure relevant staff are trained to effectively simplify speech and to speak clearly, and to support verbal information by writing down key words
- Allow time - Offer double appointments for individuals who will require more time, therefore supporting communication needs as required



# 4

## Be flexible in the way your service is provided

In order to match the way you communicate to the needs of all the people who use services do not take a 'one size fits all' approach.

It is important to consider how changes to the way services are delivered will affect the people who use them. A 'one size fits all' approach will not work, as one system will not meet the needs of the all the people who use services.

### **Good Practice Example:**

Think about how accessible your service will be, what methods are best and be flexible in your approach. Many local authorities are moving towards online service delivery because it is cost effective and efficient. This may be a good option for the majority of people who use services, but can present barriers to people with communication support needs. Make sure good quality service is available offline too.

# 5

## Effective user involvement will include the participation of people with different communication support needs

To help you identify the full implications of service changes for all members of the community, involve people who use these services, including people with communication support needs, from the beginning of the change process.

Services delivered around the needs of the people who use them will be more cost effective, user friendly and fit for purpose.

It is important that people with communication support needs have the opportunity to participate in the change process in the same way that others can.

### **Good Practice Example:**

When planning a service change, think about how to support everybody to ensure they can be involved. This may mean training for staff before a consultation, or interpretation and translation and other forms of communication support available during a consultation. Although this may incur additional costs, the benefits of getting the change right first time will provide a more economic outcome in the long term. Remember, change needs to be monitored and reviewed, with continual improvement based on user feedback.

## 6

### Keep trying

Small, simple changes to the way you communicate will make a big difference to your service delivery. Some changes may take longer, but will deliver positive outcomes, resulting in cost efficiencies and an increase in user satisfaction.

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## The self-assessment tool

The 10 performance indicators overleaf provide a self-assessment tool which will help service providers measure their organisation's performance against the six principles in this document. They will also provide an understanding of how to work toward best practice to deliver inclusive communication.

These indicators cover hard data and service user perception. They have been identified to fit easily into the self-assessment models and frameworks that public authorities already use. For example, the Public Service Improvement Framework (PSIF). See the appendix for mapping of these indicators with PSIF.

You may also wish to incorporate these indicators into your Equality Impact Assessments (EQIAs), as communication is a fundamental part of all elements of service delivery.

These indicators cover:

- Data gathering
- Service user perception
- What the service does
- What the service achieves
- Quantitative and qualitative information



# The 10 performance indicators

## Indicator 1: Public commitment

Senior Management will give a visible and public commitment to deliver services that support inclusive communication.

## Indicator 2: Data collection on need

Service uses a range of data sources and statistics to show they fully understand the range of communication support needs of the people in their area.

## Indicator 3: Inclusive communication review

Percentage of services that have undertaken an inclusive communication review. For example, by using appropriate self-assessment frameworks and/or as part of an Equality Impact Assessment.

## Indicator 4: Service development

Demonstrate range of people with communication support needs for whom services have been fully adapted or where services are being developed.

## Indicator 5: Staff training

Percentage of all staff who have undergone specific training on recognising and responding to a wide range of communication support needs.

## Indicator 6: User involvement (quantitative measure)

Percentage of service development and review processes that have included people with diverse communication support needs, reflective of local area population needs.

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### **Indicator 7: User involvement (qualitative measure)**

Percentage of people with communication support needs who are involved in service development and review processes satisfied with their overall input to process of change.

Service must demonstrate that the method used to capture this feedback is accessible to all who should respond.

### **Indicator 8: Matching communication to service users' needs**

Percentage of people with communication support needs who use services who agree their needs and preferences were responded to sensitively when interacting with the service.

Service must demonstrate that the method used to capture this feedback is accessible to all who should respond.

### **Indicator 9: Use of services**

Percentage of people with communication support needs who access or use services, reflective of local area population.

### **Indicator 10: Annual improvement**

Year-on-year results which demonstrate improvement to meet all of the above indicators.

## Links to further guidance and information

For further information and data on prevalence of communication support needs, follow the link below for 'Communication Support Needs: A Review of the Literature'. The report also details the life experience of people with communication support needs.

<http://www.scotland.gov.uk/Resource/Doc/179456/0051018.pdf>

For further information about who may have communication support needs and a list of conditions from which they may arise, click on 'Talk for Scotland Toolkit' at: <http://www.communicationforumsotland.org.uk>

For further guidance and to find out more about how you can improve your communication, particularly for specific groups, please refer to the information below:

Autistic Spectrum Disorder

<http://www.autism.org.uk>

Best Value Toolkit: Equalities, Audit Scotland, July 2010

[http://www.audit-scotland.gov.uk/docs/best\\_value/2010/bv\\_100809\\_equalities\\_toolkit.pdf](http://www.audit-scotland.gov.uk/docs/best_value/2010/bv_100809_equalities_toolkit.pdf)

Best Value Toolkit: Customer Focus, Audit Scotland, July 2010

[http://www.audit-scotland.gov.uk/docs/best\\_value/2010/bv\\_100809\\_customer\\_focus\\_toolkit.pdf](http://www.audit-scotland.gov.uk/docs/best_value/2010/bv_100809_customer_focus_toolkit.pdf)

Changing Faces

<http://www.changingfaces.org.uk>

Communication Forum Scotland (Talk for Scotland toolkit):

<http://www.communicationforumsotland.org.uk>

Deafblind Scotland

<http://www.deafblindscotland.org.uk>

Scottish Accessible Information Forum (SAIF):

<http://www.saifscotland.org.uk>



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Enable Scotland 'Accessible Information Unit'

<http://www.enable.org.uk>

The Office for Disability Issues, information on 'Delivering Inclusive Communication'

<http://www.officefordisability.gov.uk>

Royal College of Speech and Language Therapists

<http://www.rcslt.org>

The Royal National Institute of Blind People (RNIB), in particular their 'See It Right' Guidance:

<http://www.rnib.org.uk>

Scottish Consortium for Learning Disability (SCLD)

<http://www.sclld.org.uk>

Scottish Council on Deafness (SCoD) publications:

[http://www.scod.org.uk/SCoD\\_publications-i-127.html](http://www.scod.org.uk/SCoD_publications-i-127.html)

SCoD Directory:

<http://www.scod.org.uk/Directory-i-143.html>

The Scottish Disability Equality Forum guidance on producing material in an accessible format

<http://www.sdef.org.uk>

Scottish Independent Advocacy Alliance

<http://www.siaa.org.uk>

UPDATE, Scotland's national disability information provider

<http://www.update.org.uk>

Website Accessibility from Web Accessibility Initiative

<http://www.w3.org/WA>

# Appendix

## Performance Indicators and Public Service Improvement Framework

### Inclusive Communication Indicator

### PSIF Criterion

#### Public commitment

1. Senior Management will give a visible and public commitment to deliver services that support inclusive communication.

#### 1c2

There is a commitment from leaders to putting the customer at the heart of service delivery and these leaders actively support and advocate for this.

#### Data collection on need

2. Service uses of a range of data sources and statistics to show they fully understand the range of communication support needs of the people in their area.

#### 5a1

The service has developed insight about customer groups to better understand their needs and preferences.

#### Inclusive communication review

3. Percentage of services that have undertaken an inclusive communication review. For example, by using appropriate self-assessment frameworks and/or as part of an Equality Impact Assessment.

#### 6b

The service has a set of indicators, which link to the organisation's outcomes that measure the efficiency and effectiveness of the customer services strategy and processes.

#### Service development

4. Demonstrate range of people with communication support needs for whom services have been fully adapted or where services are being developed.

#### 5c1

The service evaluates how customers interact with the organisation through access channels and it uses this information to identify possible service improvements.






#### Staff training

5. Percentage of all staff who have undergone specific training on recognising and responding to a wide range of communication support needs.

#### 7b

The service has a set of indicators, which link to the organisation's outcomes that measure the efficiency and effectiveness of the people strategy and processes.

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Inclusive Communication Indicator	PSIF Criterion
<p>User involvement (quantitative measure) </p> <p>6. Percentage of service development and review processes that have included people with diverse communication support needs, reflective of communication support needs of local area.</p>	<p>6b</p> <p>The service has a set of indicators, which link to the organisation's outcomes that measure the efficiency and effectiveness of the customer services strategy and processes.</p>
<p>User involvement (qualitative measure) </p> <p>7. Percentage of people with communication support needs who are involved in service development and review processes satisfied with their overall input to process of change.</p> <p>Service must demonstrate that the method used to capture this feedback is accessible to all respondents.</p>	<p>6a</p> <p>The service has a set of indicators that measure customers' perceptions, satisfaction levels and impacts.</p>
<p>Matching communication to service users' needs </p> <p>8. Percentage of people with communication support needs who use services who agree their needs and preferences were responded to sensitively when interacting with the service.</p> <p>Service must demonstrate that the method used to capture this feedback is accessible to all respondents.</p>	<p>6a</p> <p>The service has a set of indicators that measure customers' perceptions, satisfaction levels and impacts.</p>
<p>Use of services </p> <p>9. Percentage of people with communication support needs who access or use services, reflective of local area population.</p>	<p>6b</p> <p>The service has a set of indicators, which link to the organisation's outcomes that measure the efficiency and effectiveness of the customer services strategy and processes.</p>
<p>Annual improvement </p> <p>10. Year-on-year results which demonstrate improvement to meet all of the above indicators.</p>	<p>Will be covered as part of the scoring criteria for the indicators above.</p>



## Acknowledgements

This document could not have been completed without the valuable input of:

- The Improvement Service
- Scottish Government
- Independent Living in Scotland Project (ILiS)
- Civic Participation Network (CPN)
- Communication Forum Scotland (CFS)
- Fife Council
- NHS Health Scotland
- NHS Fife
- People First Scotland
- Royal College of Speech and Language Therapists (RCSLT)
- Scottish Accessible Information Forum (SAIF)
- Scottish Consortium for Learning Disability (SCLD)
- Scottish Council on Deafness (SCoD)
- Disability organisations who tested this document
- Service providers who tested this document
- Volunteers with diverse communication support needs who tested this document

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## Further information about this work

This work fulfils part of the Independent Living in Scotland Programme priorities contained within the programme work plan.

Members from the Independent Living in Scotland Programme partnership, Disabled People's Organisations and other representatives from the public sector and third sector, in co-production with the Improvement Service, developed this document.

The document is shaped by an Inclusive Communication Working Group, formed to oversee this project, and from additional consultation to encapsulate a wider network, held between December 2010 and February 2011.

The consultation was responded to by service users with a range of communication support needs, as well as service providers and impairment groups. A full consultation report is available upon request.

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Principles of Inclusive Communication

If you want more information about this document, the Independent Living in Scotland Programme, or a copy of the consultation report, please contact the Scottish Government Equality Unit at:  
[equality.unit@scotland.gsi.gov.uk](mailto:equality.unit@scotland.gsi.gov.uk).

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Scottish Government  
Area 2G – South  
Victoria Quay  
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ISBN: 978-1-78045-345-3

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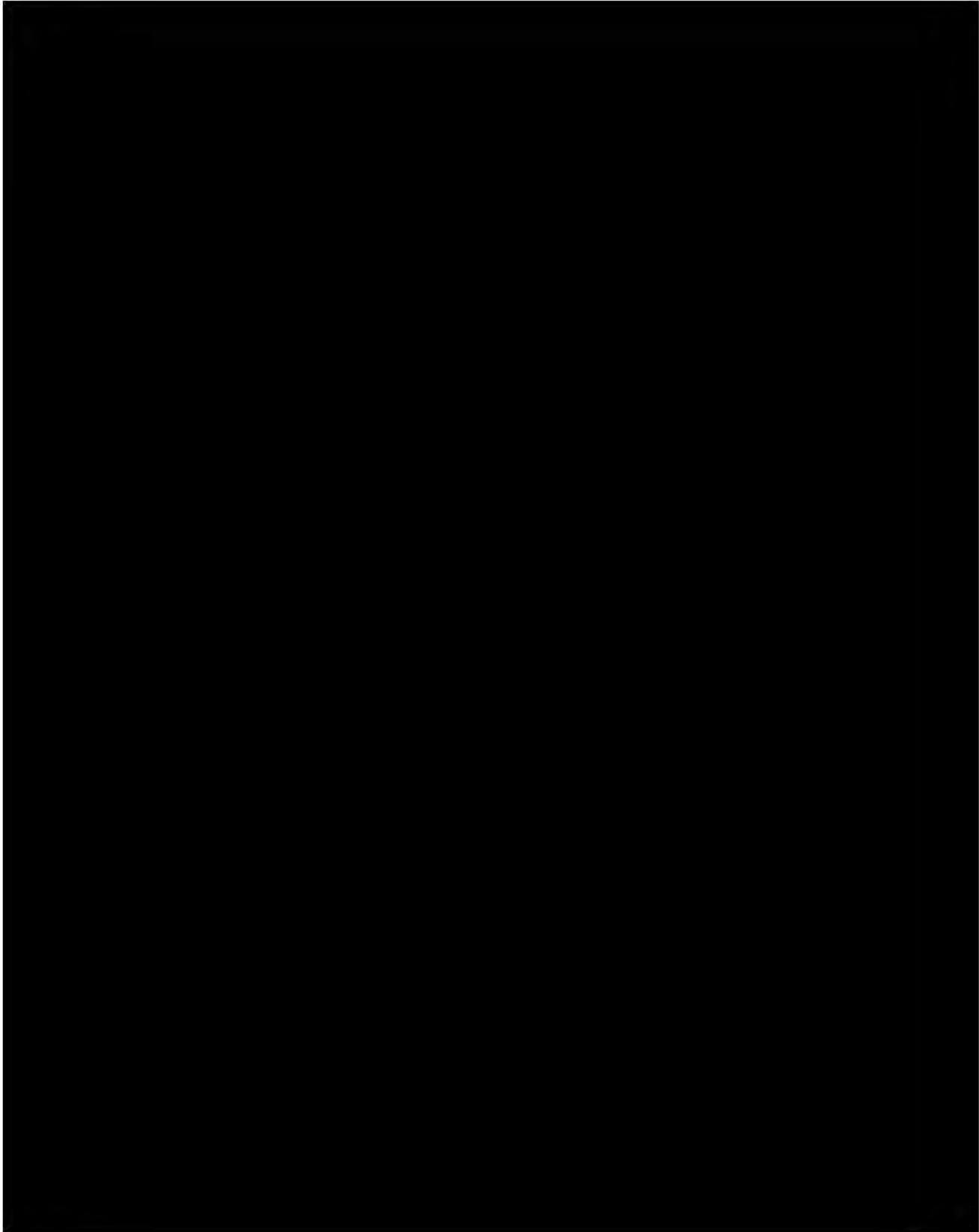
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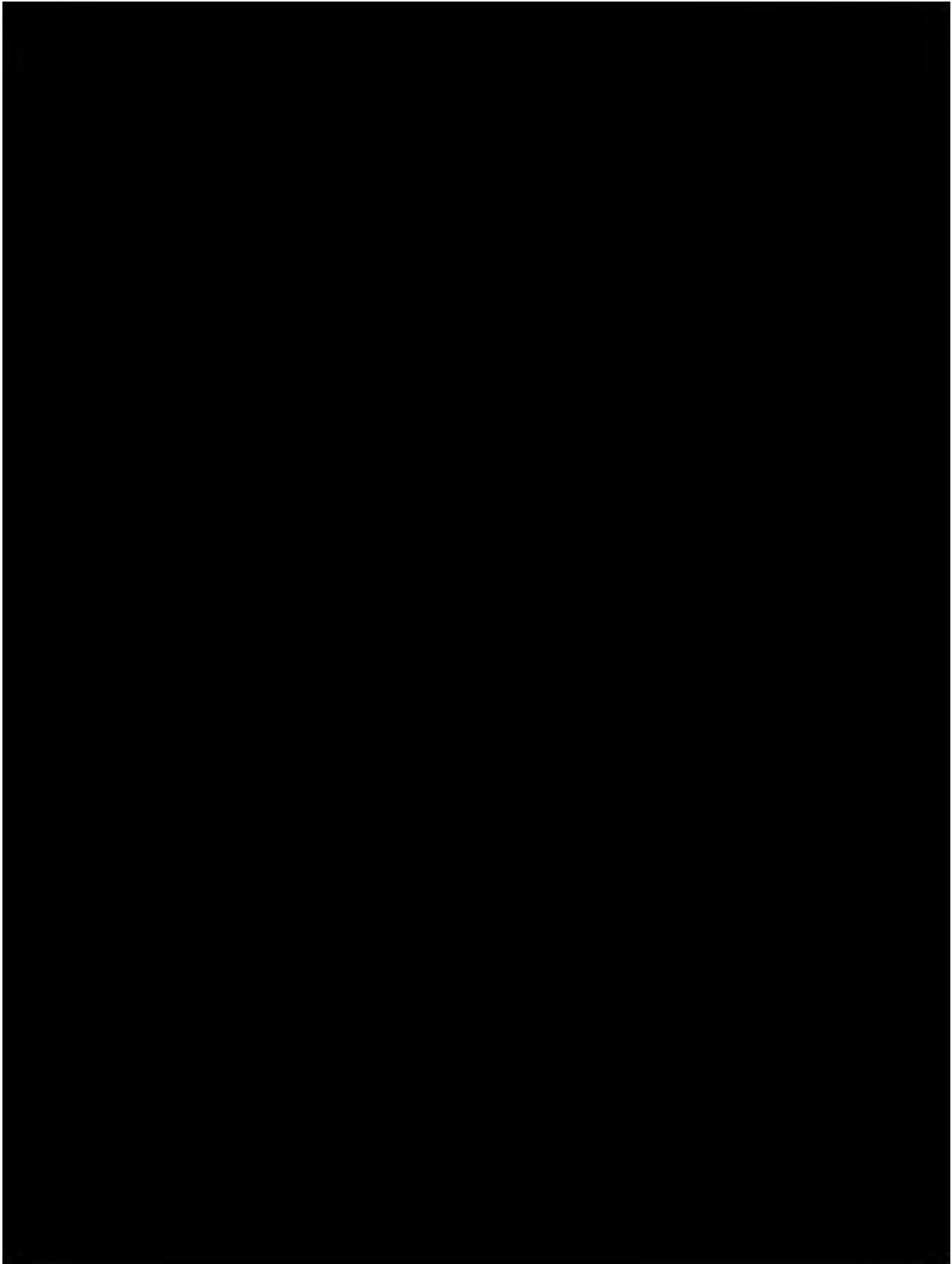
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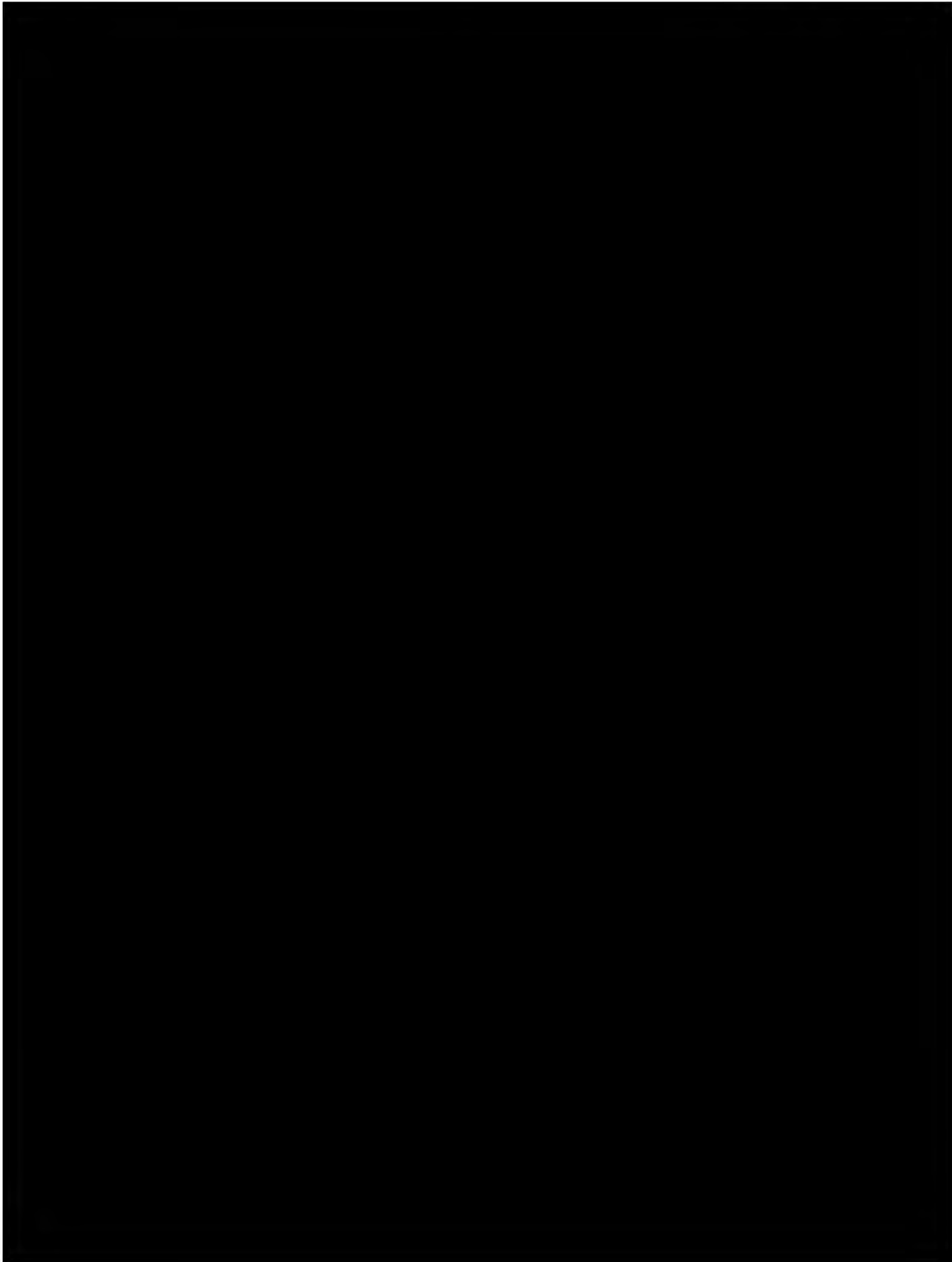


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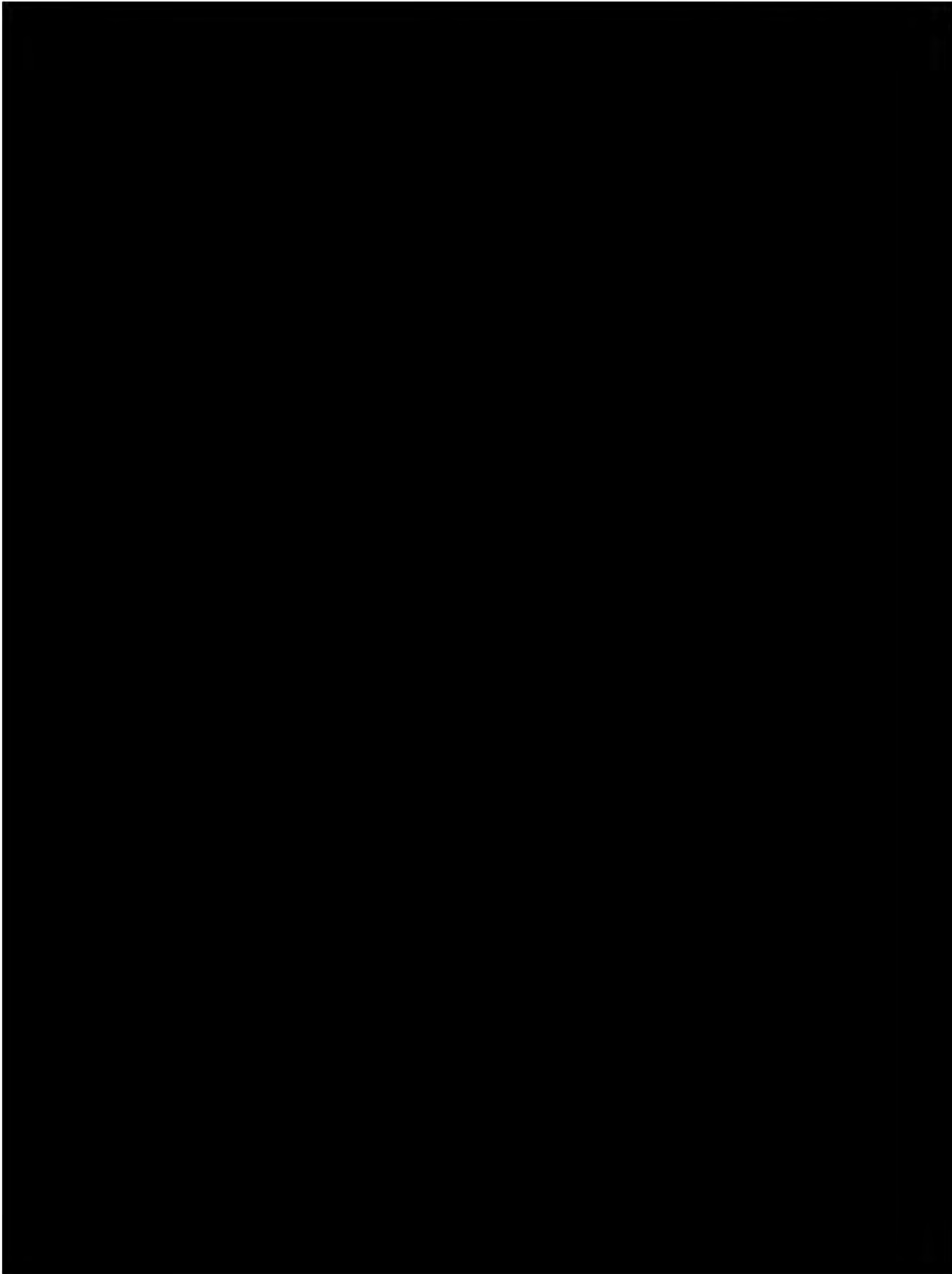
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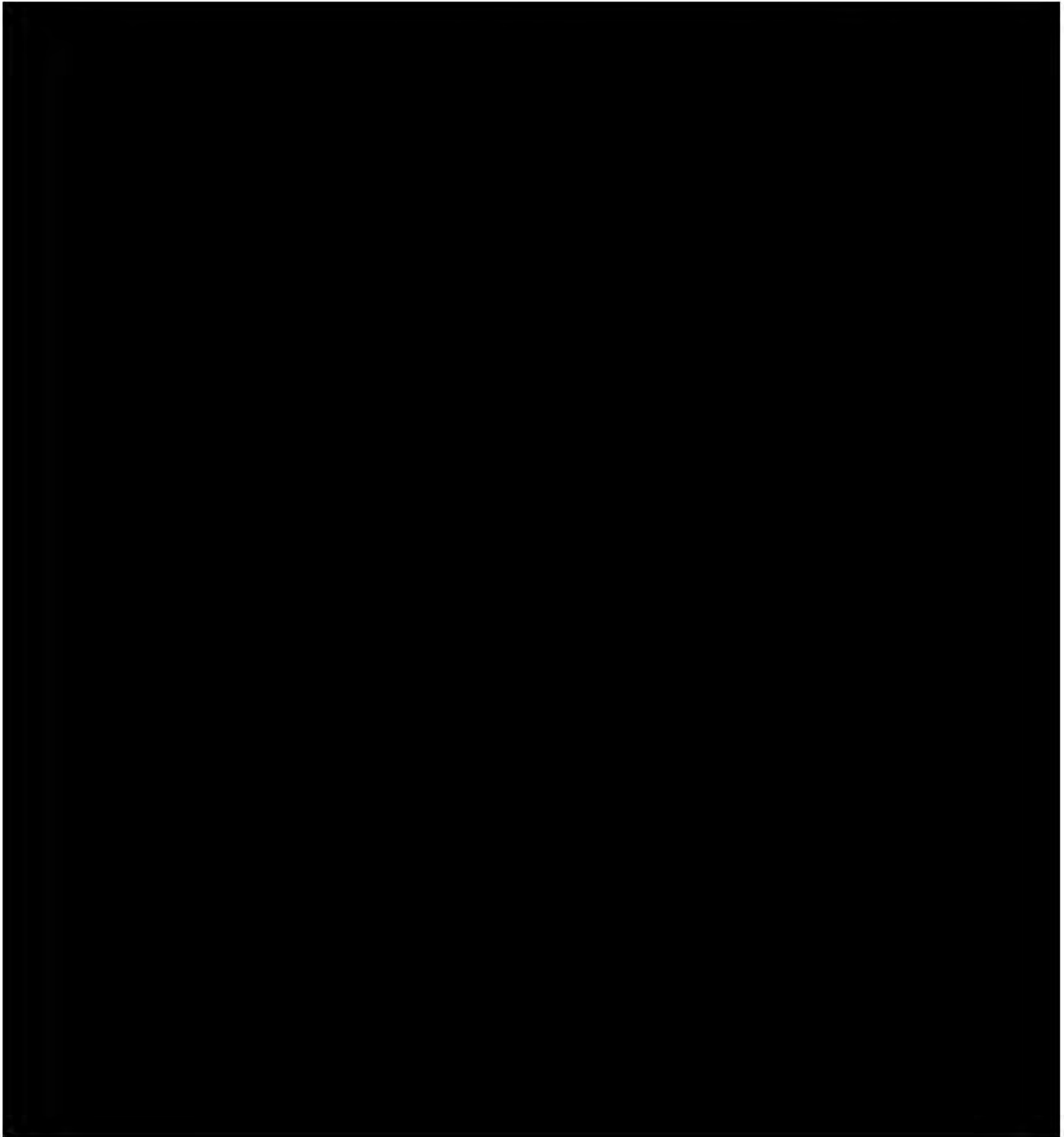






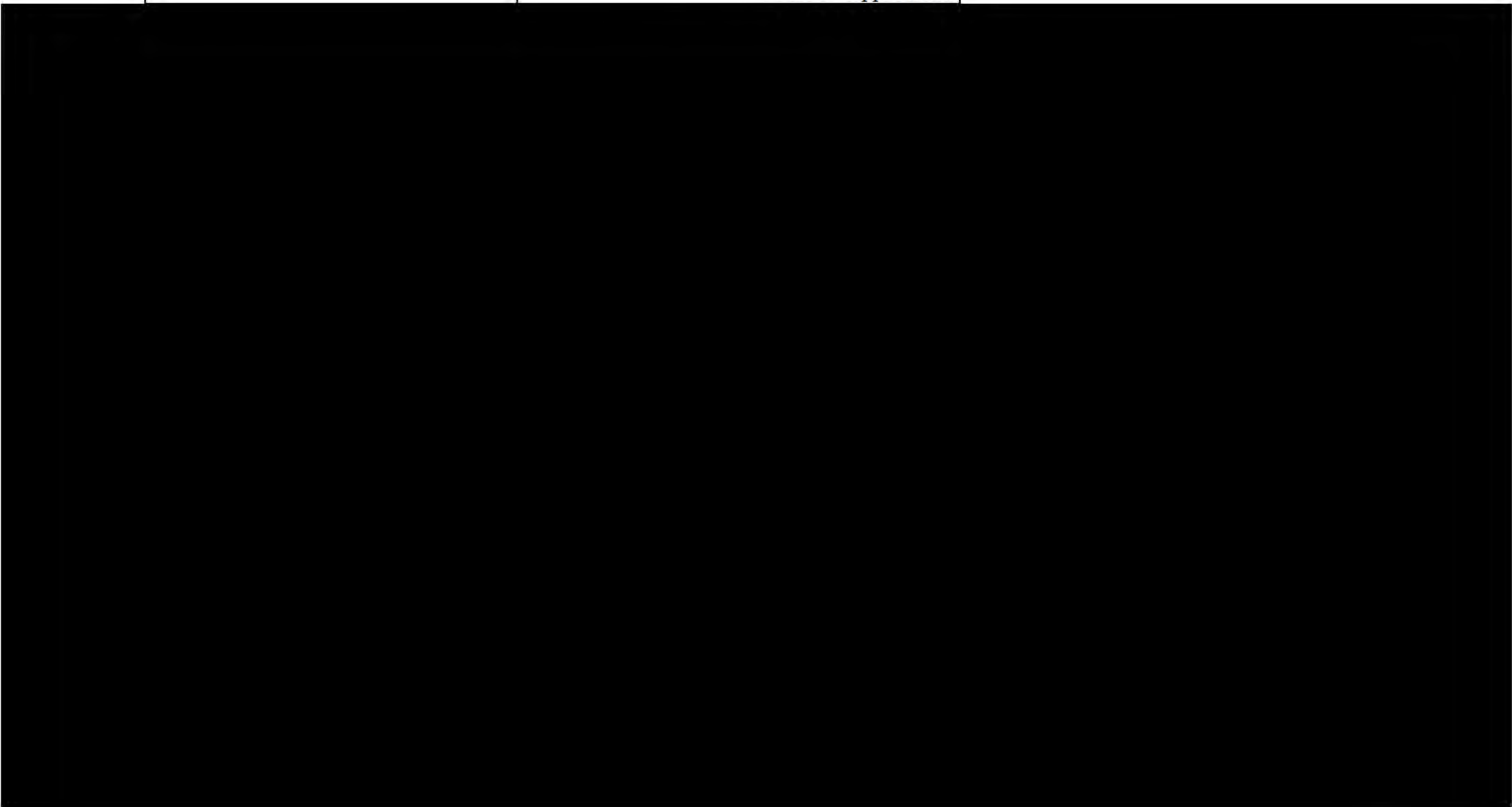






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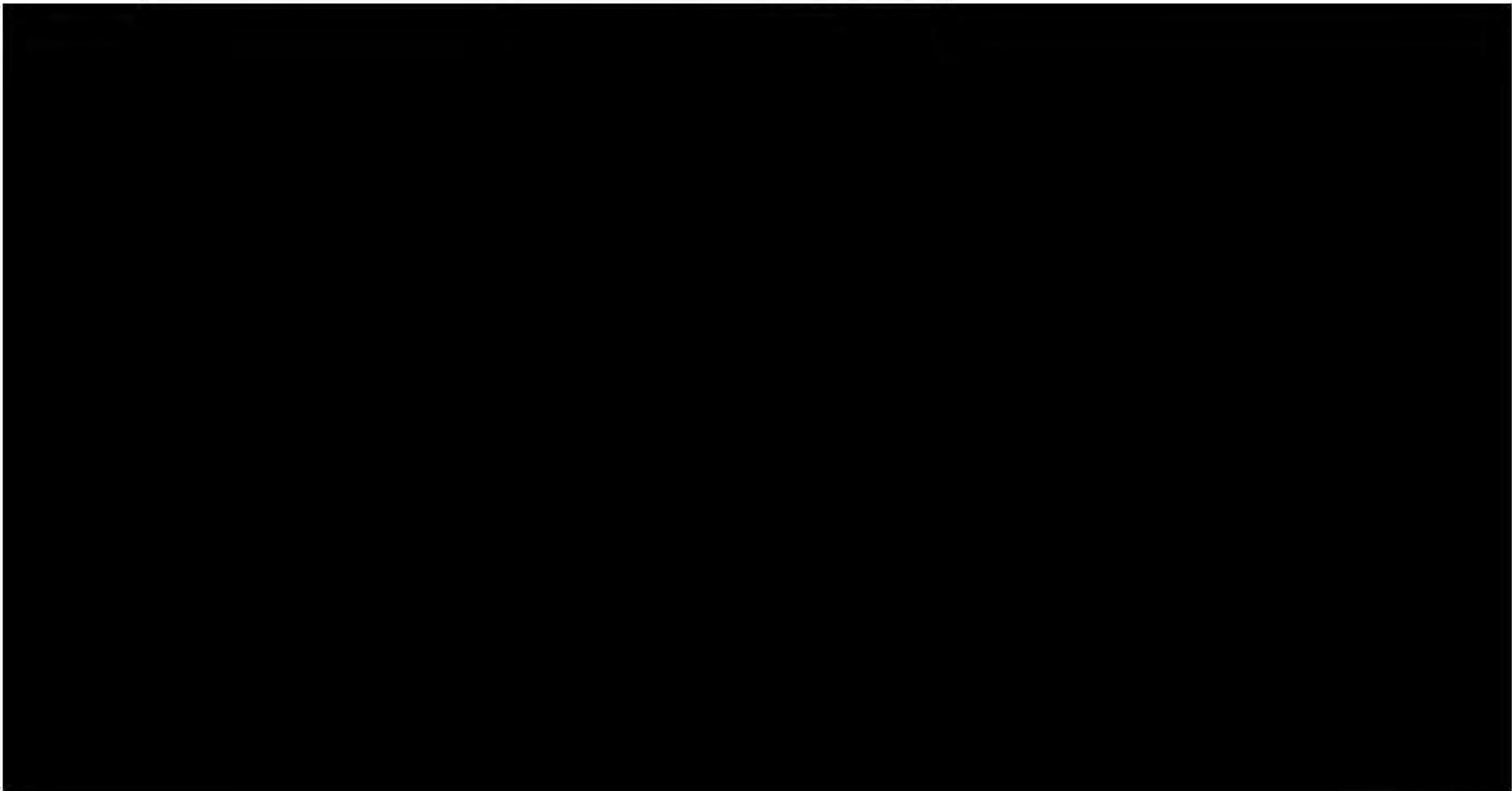
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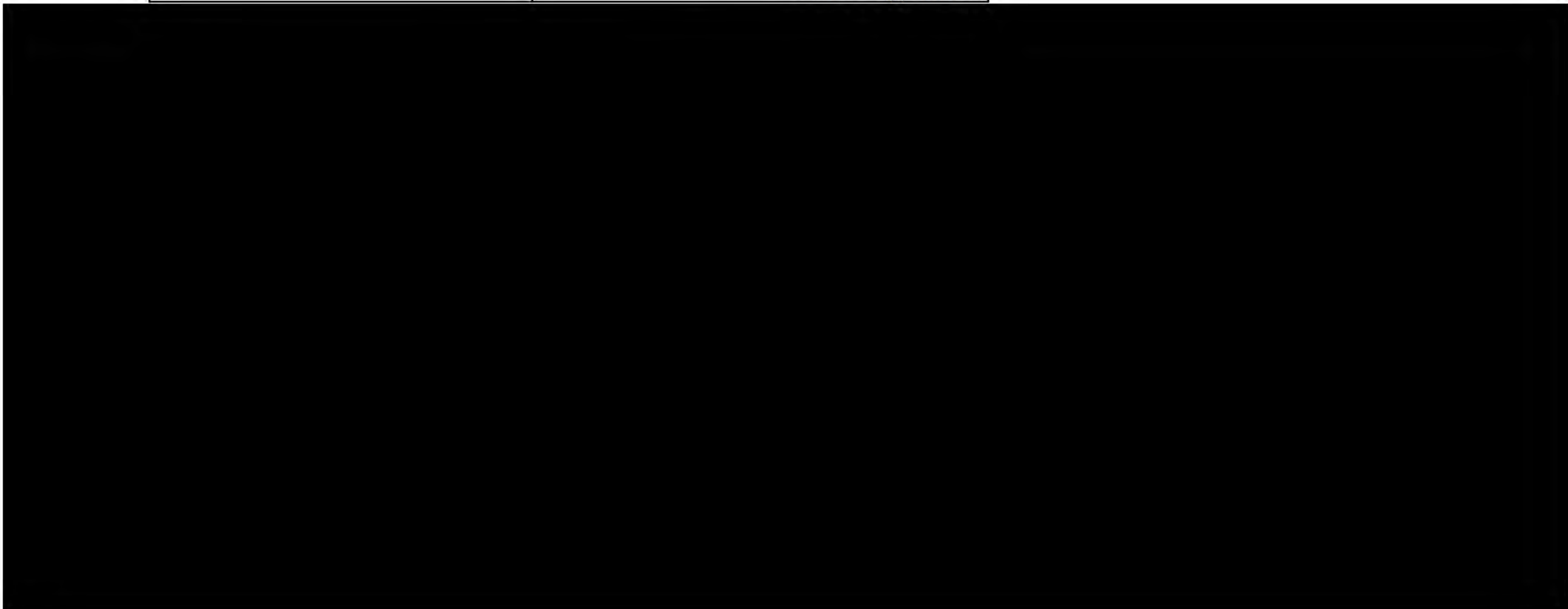
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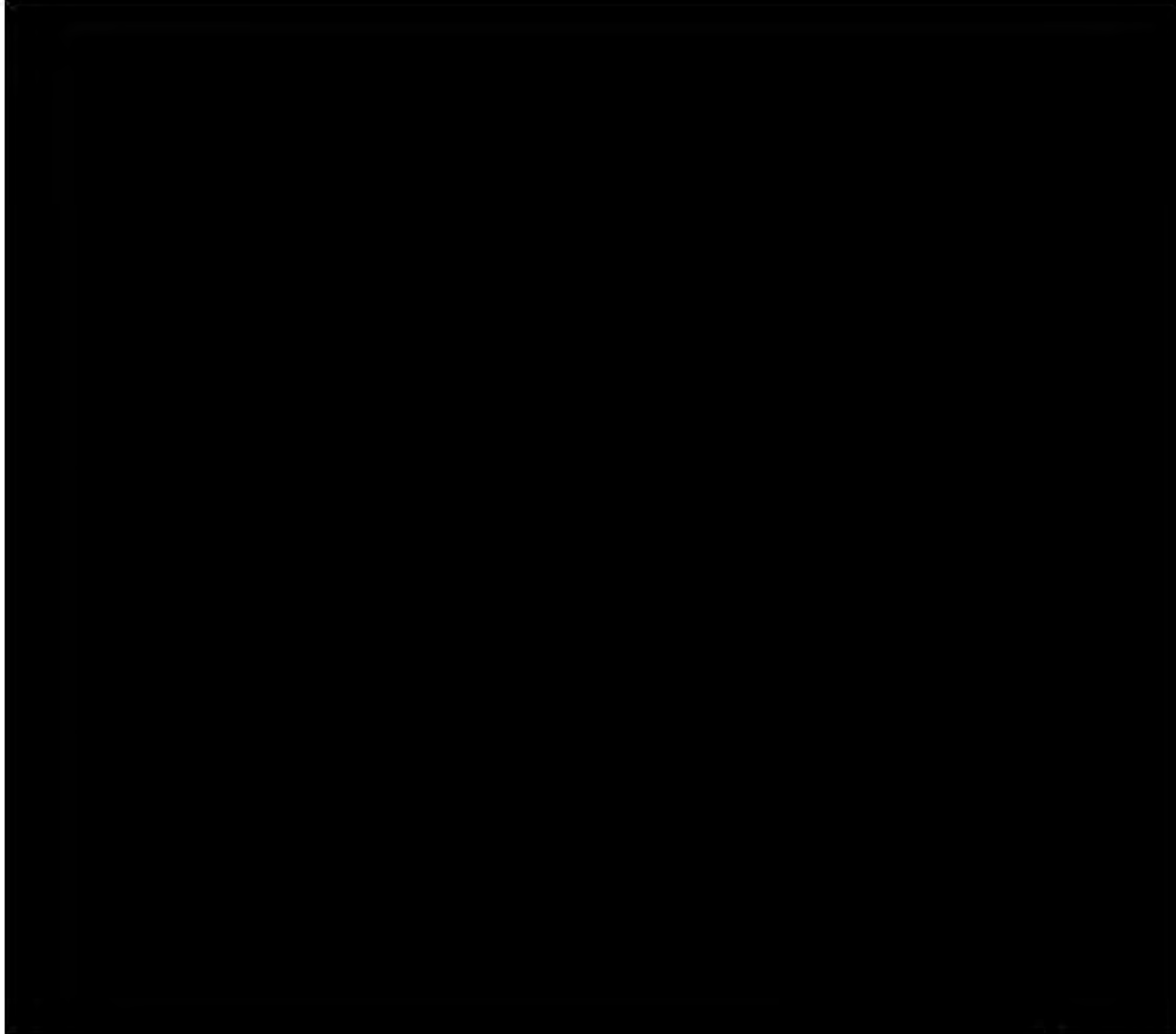
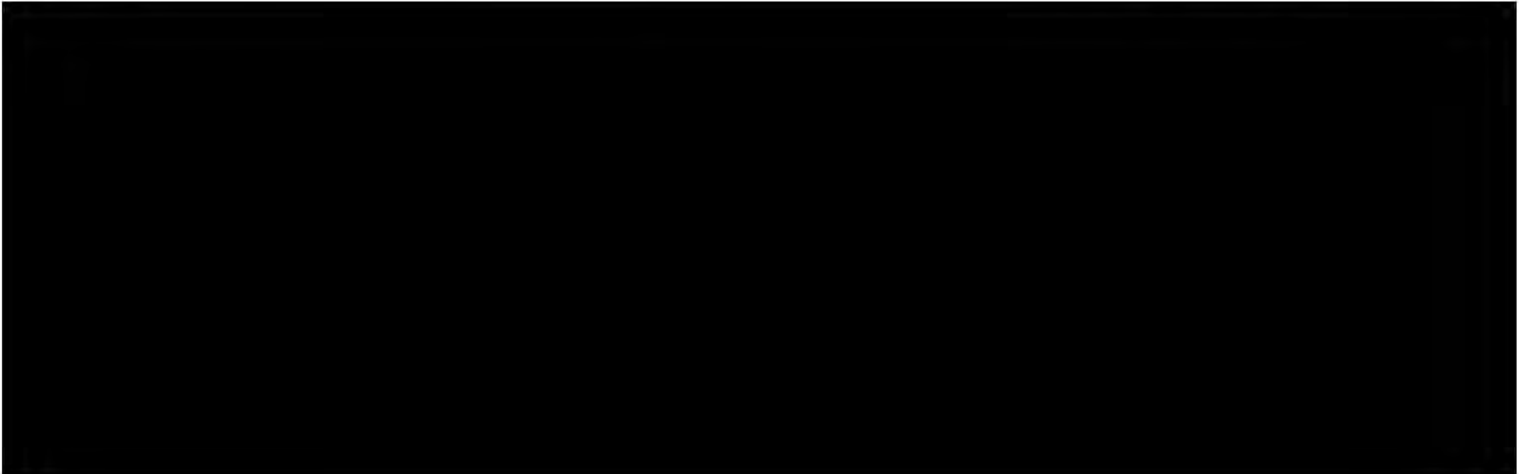
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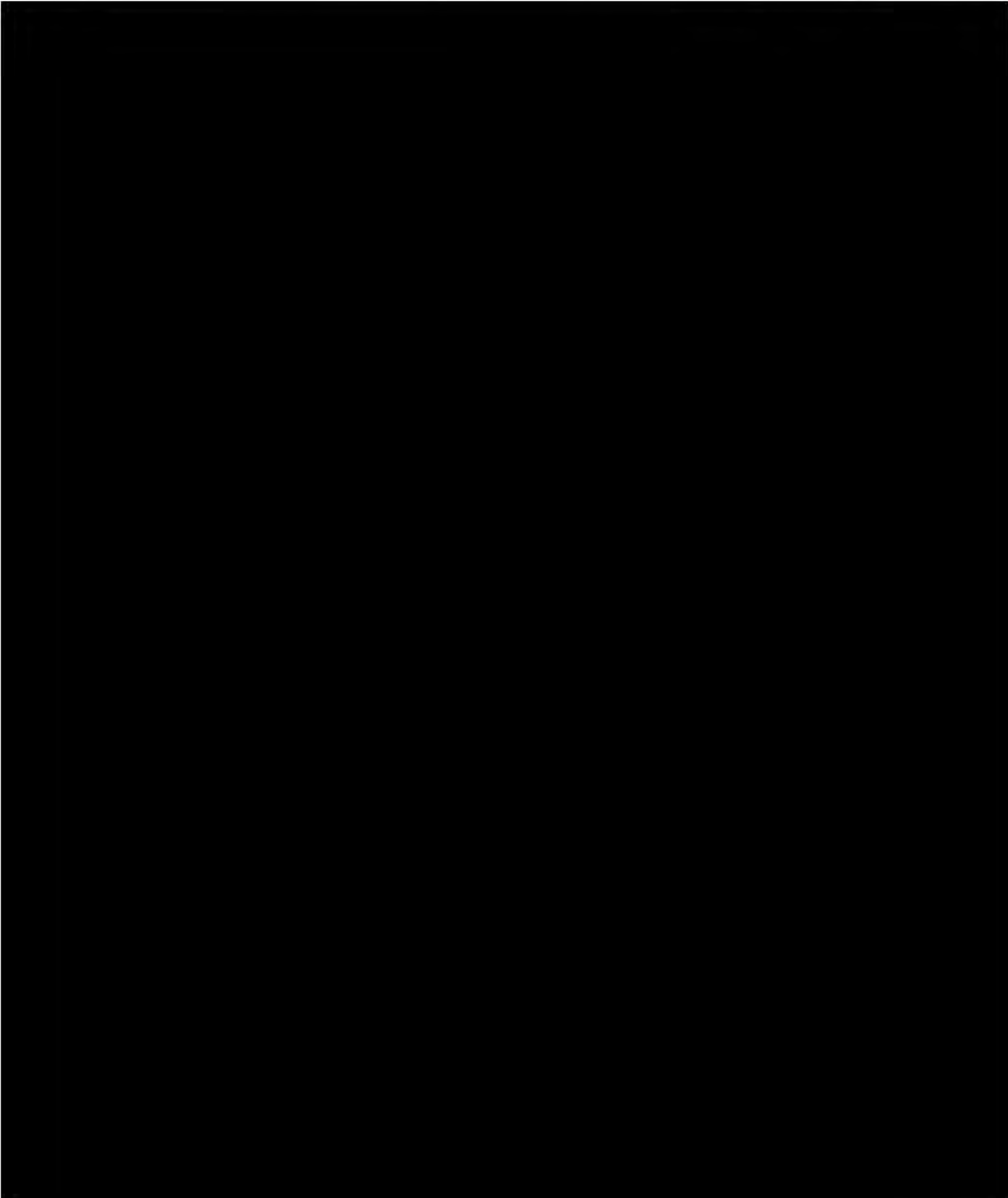
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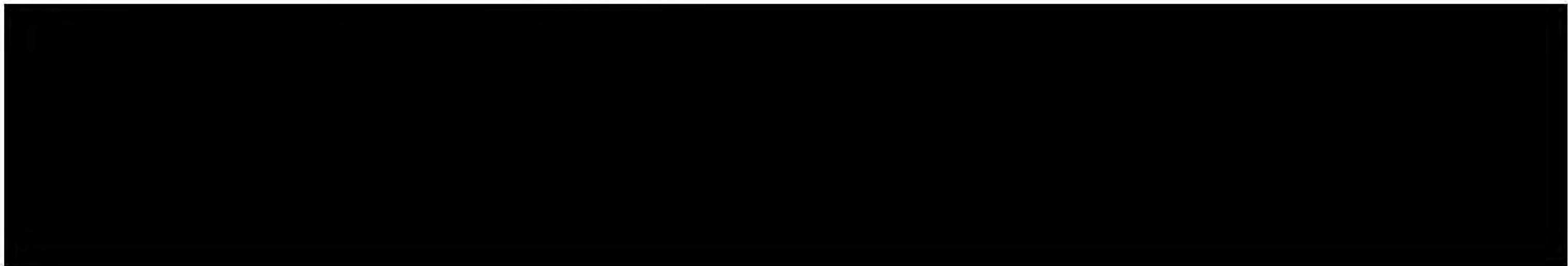




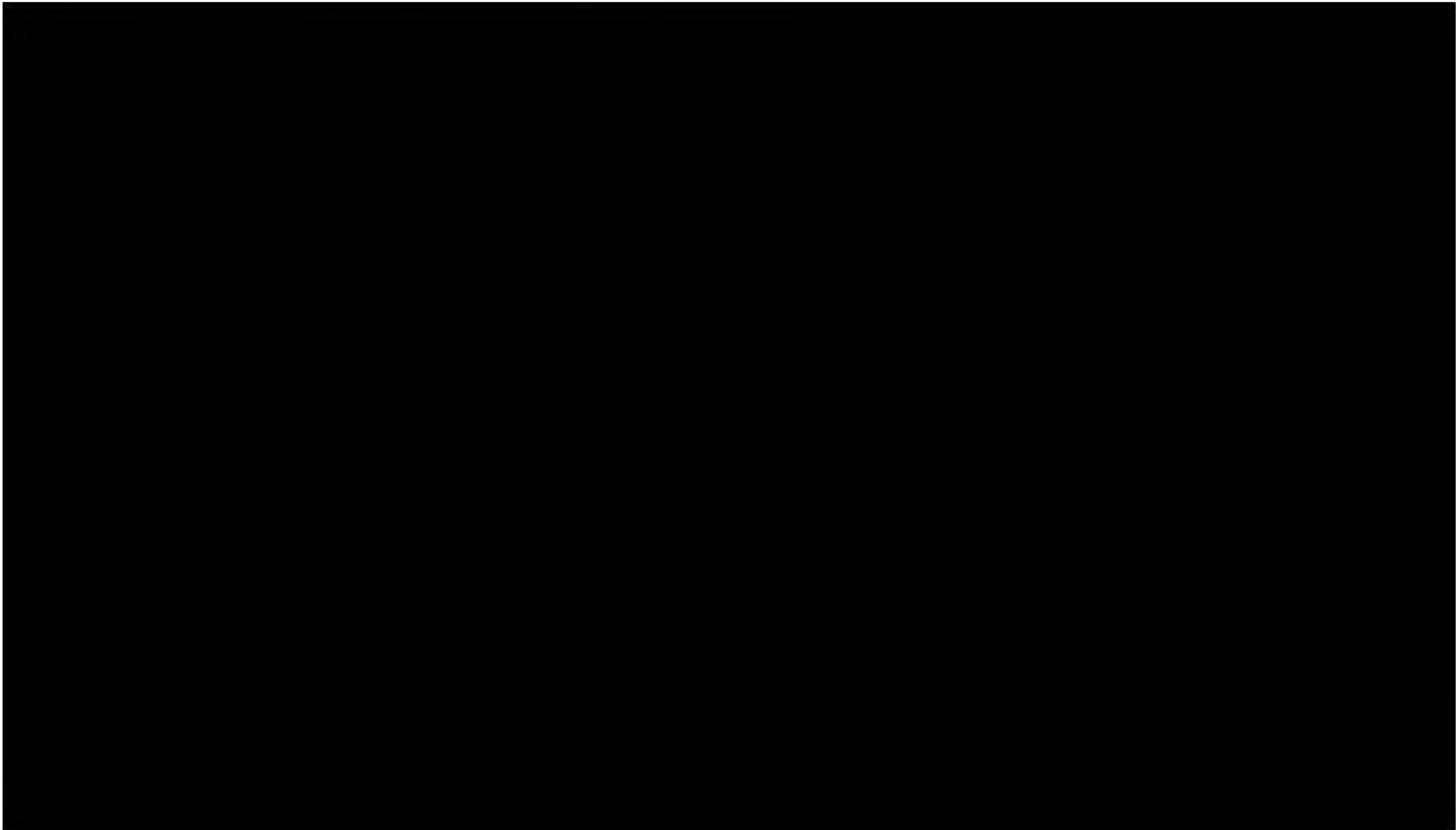




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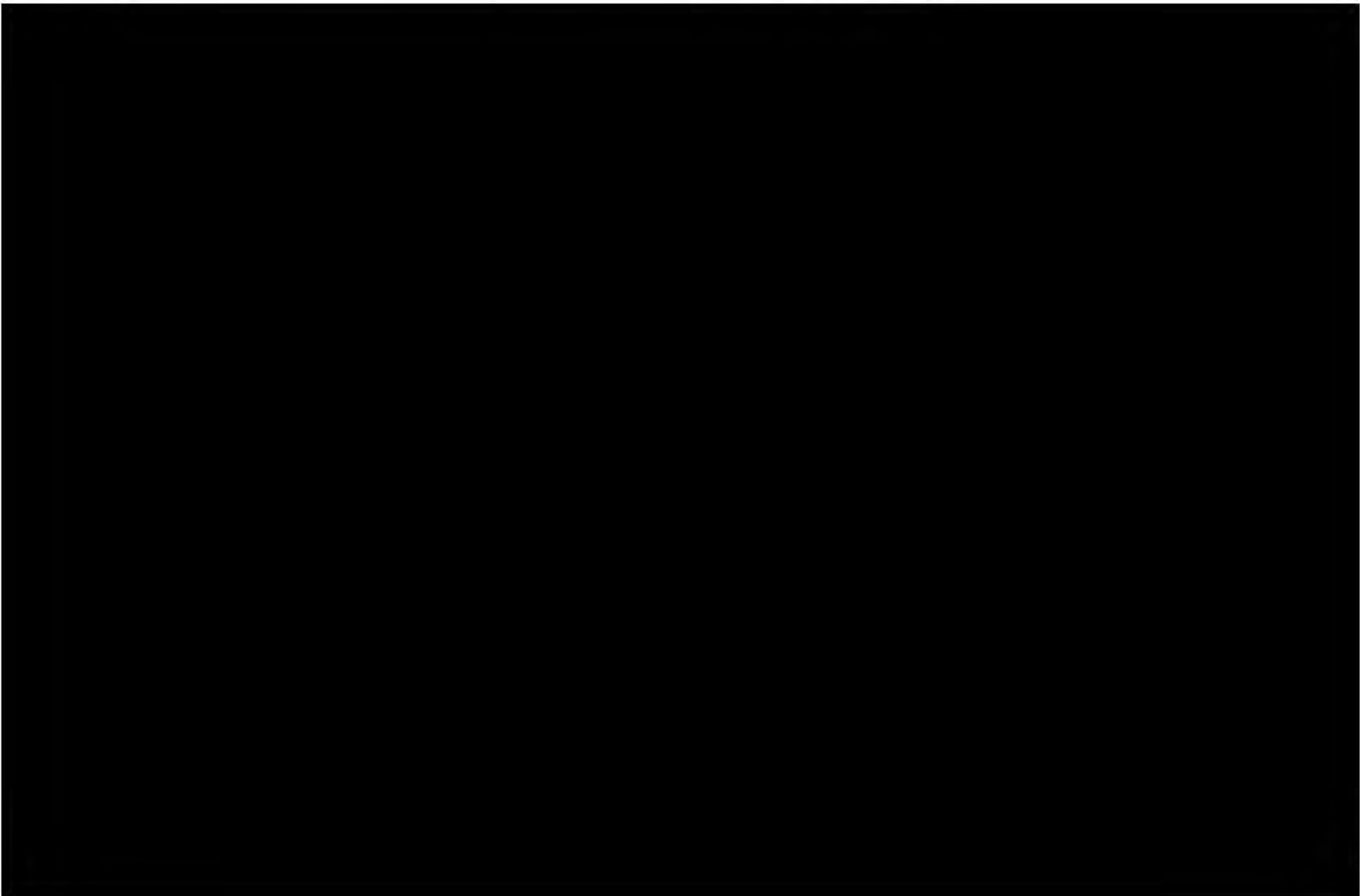
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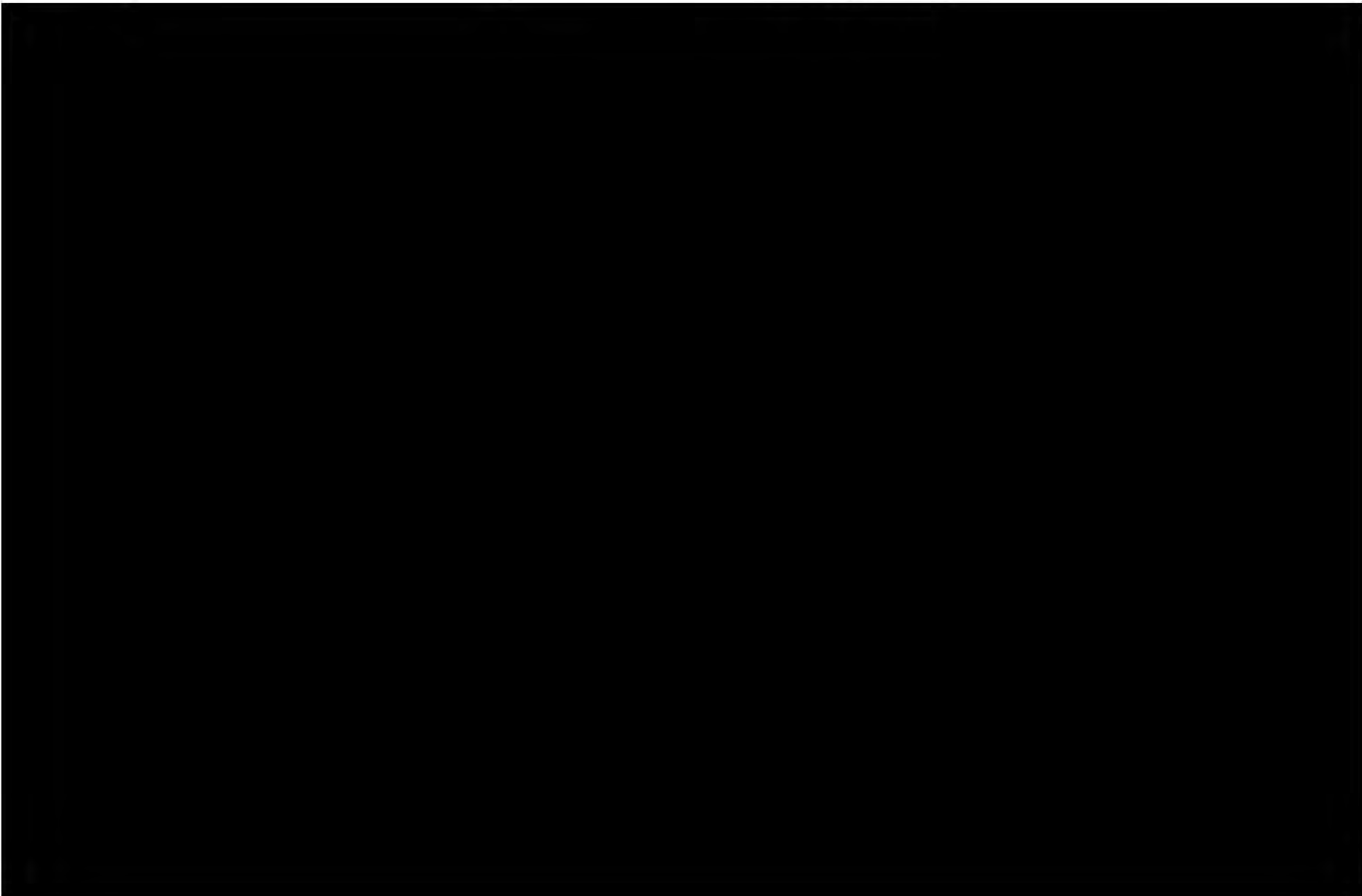
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INCORPORATION

The preceding pages 7 - 203 are text reproductions of the embedded files or imported and referenced documents within the Schedules included within Parts 1-3.

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Ministers

Signed for and on behalf of Calmac  
Ferries Ltd

Signature.....

Signature.....